











# Roads & Neighbourhood delivery plan 2019-20












Generated on: 25 October 2019

<b>P</b> 5. Efficient and effective frontline services that improve the everyday lives of residents

<b>Ob</b> Sustainable and attractive local communities

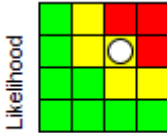
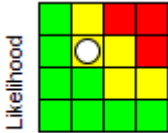
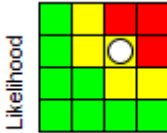
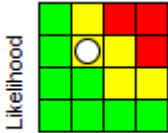
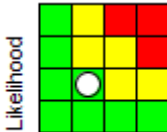
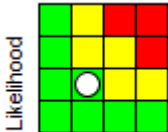
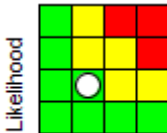
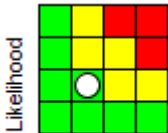
Performance Indicator	Status	Q1 2019/20		Q2 2019/20		Short Trend	Long Trend	Managed By
		Value	Target	Value	Target			
Tonnage of biodegradable municipal waste landfilled		3,557	3,000	3,503	3,000			Rodney Thornton
% of total household waste that is recycled		48.64%	53%	48.78%	53%			Rodney Thornton

Action	Status	Progress	Due Date	Comments	Managed By
Deliver a new allotment site with provision for 40 traditional plots		<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #ccc; position: relative;"><div style="background-color: #4f81bd; width: 50%;"></div></div> 50%	31-Mar-2020	Officers from Greenspace, Consultancy Services and Procurement are developing tender documentation for issue at the end of January 2020	Ian Bain
Implement a range of actions to improve recycling and reduce biodegradable waste landfilled		<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #ccc; position: relative;"><div style="background-color: #4f81bd; width: 60%;"></div></div> 60%	31-Mar-2020	The action to implement a change to the frequency of collection of residual waste from fortnightly to three weekly requires to be delayed pending the outcome of the Scottish Government review of the Code of Practice for Household Recycling	Rodney Thornton
Finalise a food growing strategy for West Dunbartonshire following consultation with stakeholders		<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #ccc; position: relative;"><div style="background-color: #4f81bd; width: 100%;"></div></div> 100%	31-Mar-2020	This action was successfully completed.	Ian Bain
Lead a collaborative procurement exercise with Argyll & Bute and Inverclyde councils to secure a best value contract for the reception, transportation, treatment and compliant disposal of municipal solid waste		<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #ccc; position: relative;"><div style="background-color: #4f81bd; width: 100%;"></div></div> 100%	31-Mar-2020	The collaborative procurement exercise was completed, however; the solution offered by the market, as an alternative to landfilling, was deemed to be unaffordable by all three Council's. Officers from the three Council's are continuing to work together to identify a best value disposal solution biodegradable municipal waste. The Scottish Government has	Rodney Thornton

Action	Status	Progress	Due Date	Comments	Managed By
				announced that the landfill ban implementation date has been deferred until 2025 (from 2021)	
Review the outcome of the Zero Waste Scotland trials of a deposit return scheme (for bottles and cans) and the implications for West Dunbartonshire and identify any actions in response		<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #4F81BD; position: relative;"><div style="position: absolute; top: -10px; left: 50%; transform: translate(-50%, -50%);">50%</div></div>	31-Mar-2020	A meeting was held with ZWS on 15 Aug 2019. Following the meeting ZWS shared a bespoke software modelling tool to assess the potential impact on WDC waste management services the deposit return scheme will have on current service delivery. Work has now commenced on modelling 70%, 80% and 90% deposit redemption/ take back rates to inform the preparation of future service delivery change options .	Rodney Thornton
Review the service delivery model within Greenspace to recognise the seasonal nature of the service		<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #4F81BD; position: relative;"><div style="position: absolute; top: -10px; left: 50%; transform: translate(-50%, -50%);">0%</div></div>	31-Mar-2020	Service delivery model being developed in line with shared services business plan.	Ian Bain
Develop more areas of biodiversity that do not require weed control		<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #4F81BD; position: relative;"><div style="position: absolute; top: -10px; left: 50%; transform: translate(-50%, -50%);">50%</div></div>	31-Mar-2020	This action is progressing well. Additional areas suitable for increased biodiversity are being assessed for implementation during spring 2020. A Biodiversity Strategy will be developed by Officers	Ian Bain
Carry out a re-zoning exercise of all relevant land to comply with the updated Code of Practice on Litter and Refuse		<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #4F81BD; position: relative;"><div style="position: absolute; top: -10px; left: 50%; transform: translate(-50%, -50%);">100%</div></div>	31-Mar-2020	Working with Zero Waste Scotland to identify resource to carry out mapping exercise.	Ian Bain
Review the implications of the Scottish Government's new transport bill for West Dunbartonshire and identify any specific actions in response to the legislation		<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #4F81BD; position: relative;"><div style="position: absolute; top: -10px; left: 50%; transform: translate(-50%, -50%);">25%</div></div>	31-Mar-2020	The Transport Bill is expected to be enacted in the Spring of 2020, Council will require to assess the implications of the respective measures contained therein, which will require a corporate response from Roads, Fleet and Environmental Health	Raymond Walsh
Consider the implications of the Scottish Government's review of the National Transport Strategy for West Dunbartonshire and reflect the outcomes in our local strategy		<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #4F81BD; position: relative;"><div style="position: absolute; top: -10px; left: 50%; transform: translate(-50%, -50%);">10%</div></div>	31-Mar-2020	Awaiting NTS draft proposals – a considered developed response will be provided	Raymond Walsh
Continue to collaborate with the Scottish Government to identify opportunities for electric vehicle charging points		<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #4F81BD; position: relative;"><div style="position: absolute; top: -10px; left: 50%; transform: translate(-50%, -50%);">25%</div></div>	31-Mar-2020	Collaborative discussions with Inverclyde Council on joint procurement commenced	Raymond Walsh
Finalise the roads costing system upgrade		<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #4F81BD; position: relative;"><div style="position: absolute; top: -10px; left: 50%; transform: translate(-50%, -50%);">50%</div></div>	31-Mar-2020	We continue to engage with our strategic collaborative partners in assessing our respective needs.	Gail Macfarlane Raymond Walsh
Progress the Gruggies Burn flood alleviation scheme		<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #4F81BD; position: relative;"><div style="position: absolute; top: -10px; left: 50%; transform: translate(-50%, -50%);">50%</div></div>	31-Mar-2020	This action is progressing well.	Raymond Walsh
Commission the River Leven flood study and review the emerging options		<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #4F81BD; position: relative;"><div style="position: absolute; top: -10px; left: 50%; transform: translate(-50%, -50%);">50%</div></div>	31-Mar-2020	Consultants been appointed via SLC, regular meetings with them and SEPA	Raymond Walsh
Participate in the Loch Lomond flood study		<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #4F81BD; position: relative;"><div style="position: absolute; top: -10px; left: 50%; transform: translate(-50%, -50%);">25%</div></div>	31-Mar-2020	Met with LLNPA who are leading on project but progress has	Raymond Walsh

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				been limited	
Host a flood resilience seminar, led by the Scottish Flood Forum		<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #ccccff; display: flex; align-items: center; justify-content: center;">10%</div>	31-Mar-2020	Proposed event to be hosted by WDC relocated and rescheduled to GCC	Raymond Walsh
Implement the new collaborative working model for Roads & Transportation		<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #ccccff; display: flex; align-items: center; justify-content: center;">25%</div>	31-Mar-2020	Opportunities for sharing resource, creating capacity and resilience continue to be investigated and developed{Street Lighting, ELV procurement, benchmarking}	Raymond Walsh
Develop business cases for sharing other services within Environment & Neighbourhood for consideration		<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #ccccff; display: flex; align-items: center; justify-content: center;">50%</div>	31-Mar-2020	Council approval given to develop business case and implementation plan.	Gail Macfarlane
Review the Winter Service Plan and ensure it reflects the new code of practice requirements which require risk assessment and evidence led planning		<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #ccccff; display: flex; align-items: center; justify-content: center;">50%</div>	31-Mar-2020	Winter Maintenance Plan has been reviewed for 19/20 with route optimisation for both carriageway and footway treatments planned for next year.	Raymond Walsh
Review the defect notification and inspection policies for West Dunbartonshire and ensure they reflect the code of practice requirements which require risk assessment and evidence led planning		<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #ccccff; display: flex; align-items: center; justify-content: center;">20%</div>	31-Mar-2020	A comprehensive review of our operational structure will reflect that the Code of Practice requirements are adopted	Raymond Walsh
Increase public awareness of the Council's agreed approach to defect repair via our upgraded roads management system		<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #ccccff; display: flex; align-items: center; justify-content: center;">20%</div>	31-Mar-2020	A comprehensive review of our operational structure will result in the current approach being revised to reflect code of practice requirements. It is intended to progress through a joint procurement programme with our strategic partners, hence revised timescales.	Raymond Walsh

Departmental Risk	Current Risk Matrix	Description	Target Risk Matrix	Assigned To
Challenge to delivery of burial and cremation services	<div style="display: flex; flex-direction: column; align-items: center;"> <div style="writing-mode: vertical-rl; transform: rotate(180deg); font-size: small;">Likelihood</div> <div style="font-size: small;">Impact</div> </div>	A number of factors may impact on ability to deliver these services. For example a pandemic would create significant immediate demand on services.	<div style="display: flex; flex-direction: column; align-items: center;"> <div style="writing-mode: vertical-rl; transform: rotate(180deg); font-size: small;">Likelihood</div> <div style="font-size: small;">Impact</div> </div>	Ian Bain
Impact of major adverse weather incidents on services	<div style="display: flex; flex-direction: column; align-items: center;"> <div style="writing-mode: vertical-rl; transform: rotate(180deg); font-size: small;">Likelihood</div> <div style="font-size: small;">Impact</div> </div>	A significant period of adverse weather may result on failure to deliver key operational functions of E&N services	<div style="display: flex; flex-direction: column; align-items: center;"> <div style="writing-mode: vertical-rl; transform: rotate(180deg); font-size: small;">Likelihood</div> <div style="font-size: small;">Impact</div> </div>	Ian Bain; Rodney Thornton

Departmental Risk	Current Risk Matrix	Description	Target Risk Matrix	Assigned To
Failure to maintain road network during adverse weather	 <p>Likelihood</p> <p>Impact</p>	A significant period of adverse weather may result in failure to deliver key operational functions of R&T services and other Council services.	 <p>Likelihood</p> <p>Impact</p>	Raymond Walsh
Failure to manage and maintain the road network effectively	 <p>Likelihood</p> <p>Impact</p>	Failure to manage and maintain the road network effectively will have an adverse impact on user safety, traffic movement, air quality, economic growth and reduce access to facilities and amenities. The Council's reputation as a place to live and work with access to employment, education, leisure and health opportunities would be adversely affected.	 <p>Likelihood</p> <p>Impact</p>	Gail Macfarlane
Inability to deliver priority services as a result of fuel shortages	 <p>Likelihood</p> <p>Impact</p>	A fuel shortage would significantly impacting on our ability to provide priority service across West Dunbartonshire.	 <p>Likelihood</p> <p>Impact</p>	Rodney Thornton
Strategic Risk	Current Risk Matrix	Description	Target Risk Matrix	Assigned To
Councils Assets	 <p>Likelihood</p> <p>Impact</p>	Risk: That the Council's assets and facilities are not fully fit for purpose with consequent adverse impact on our ability to deliver efficient and effective services. Assets included in this assessment are; the Council's property portfolio, housing stock, roads and lighting, fleet and open space	 <p>Likelihood</p> <p>Impact</p>	Craig Jardine; Michelle Lynn; Gail Macfarlane; Jim McAloon; Alan Young