

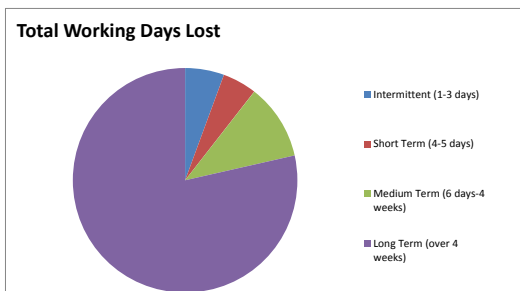
|                                  |                  |      |                  |       |                  |       |
|----------------------------------|------------------|------|------------------|-------|------------------|-------|
| <b>TABLE 1 - Headline Figure</b> | Annual 2019/2020 | 9.67 | Annual 2018/2019 | 10.31 | Year on Year +/- | -6.2% |
|----------------------------------|------------------|------|------------------|-------|------------------|-------|

**TABLE 2 - Days Lost per Employee**

| Section / Team                                      | FTE Employees | ACTUAL WORKING DAYS LOST |                     |                              |                        | Total Working Days Lost | Total FTE Days Lost | Total FTE Days Lost by FTE Employees |
|---|---------------|--------------------------|---------------------|------------------------------|------------------------|-------------------------|---------------------|--------------------------------------|
|   |               | Intermittent 1-3 days    | Short Term 4-5 days | Medium Term 6 days - 4 weeks | Long Term over 4 weeks |                         |                     |                                      |
| Communities Team                                    | 14.34         | 2.0                      | 5.0                 | 19.4                         | 37.1                   | 63.6                    | 63.57               | 4.43                                 |
| <b>Community Planning &amp; Development TOTAL</b>   | <b>14.34</b>  | <b>2.0</b>               | <b>5.0</b>          | <b>19.4</b>                  | <b>37.1</b>            | <b>63.6</b>             | <b>63.57</b>        | <b>4.43</b>                          |
| Homeless & Prevention                               | 50.41         | 50.0                     | 15.0                | 64.8                         | 253.2                  | 383.0                   | 281.74              | 5.59                                 |
| Housing Development                                 | 18.96         | 3.0                      | 5.0                 | 0.0                          | 86.4                   | 94.4                    | 25.41               | 1.34                                 |
| <b>Housing Development &amp; Homelessness TOTAL</b> | <b>69.37</b>  | <b>53.0</b>              | <b>20.0</b>         | <b>64.8</b>                  | <b>339.6</b>           | <b>477.4</b>            | <b>307.15</b>       | <b>4.43</b>                          |
| Housing Operations                                  | 116.07        | 94.0                     | 134.0               | 232.6                        | 1,647.2                | 2,107.8                 | 1,784.48            | 15.37                                |
| <b>Housing Operations TOTAL</b>                     | <b>116.07</b> | <b>94.0</b>              | <b>134.0</b>        | <b>232.6</b>                 | <b>1,647.2</b>         | <b>2,107.8</b>          | <b>1,784.48</b>     | <b>15.37</b>                         |
| Adult Employability                                 | 21.47         | 6.0                      | 0.0                 | 14.3                         | 322.3                  | 342.6                   | 249.79              | 11.64                                |
| Adult Learn & Literacies                            | 7.51          | 14.0                     | 0.0                 | 0.0                          | 69.3                   | 83.3                    | 27.13               | 3.61                                 |
| Financial Inclusion                                 | 23.53         | 7.0                      | 0.0                 | 6.3                          | 58.9                   | 72.2                    | 69.15               | 2.94                                 |
| Skills, Compliance & Dev                            | 4.22          | 8.0                      | 5.0                 | 25.4                         | 0.0                    | 38.4                    | 27.39               | 6.49                                 |
| Working4U   | 3.00          | 0.0                      | 0.0                 | 0.0                          | 0.0                    | 0.0                     | 0.00                | 0.00                                 |
| Youth Employ&Literacies                             | 6.83          | 0.0                      | 0.0                 | 0.0                          | 23.6                   | 23.6                    | 18.48               | 2.71                                 |
| Youth Learning                                      | 9.48          | 3.0                      | 0.0                 | 0.0                          | 117.2                  | 120.2                   | 118.91              | 12.54                                |
| <b>Working4U TOTAL</b>                              | <b>76.02</b>  | <b>38.0</b>              | <b>5.0</b>          | <b>46.0</b>                  | <b>591.2</b>           | <b>680.2</b>            | <b>510.85</b>       | <b>6.72</b>                          |
| <b>Housing &amp; Employability TOTAL</b>            | <b>275.80</b> | <b>187.0</b>             | <b>164.0</b>        | <b>362.8</b>                 | <b>2,615.1</b>         | <b>3,328.9</b>          | <b>2,666.05</b>     | <b>9.67</b>                          |

**TABLE 3 - Breakdown of Days Lost by Duration Category**

| Duration                     | Total Working Days Lost | Percentage of Lost Days |
|------------------------------|-------------------------|-------------------------|
| Intermittent (1-3 days)      | 187.0                   | 5.62%                   |
| Short Term (4-5 days)        | 164.0                   | 4.93%                   |
| Medium Term (6 days-4 weeks) | 362.8                   | 10.90%                  |
| Long Term (over 4 weeks)     | 2615.1                  | 78.56%                  |
| <b>TOTAL</b>                 | <b>3328.9</b>           | <b>100.00%</b>          |



**TABLE 4 - Absence Reasons**

| Section / Team                                      | FTE Employees | Absence Reasons |              |                           |                   |                              |                                      |                                   |               |                          |                           |                                 |                       |                                | Total Working Days Lost | FTE Days Lost   | Total FTE Days Lost by FTE |
|---|---------------|-----------------|--------------|---------------------------|-------------------|------------------------------|--------------------------------------|-----------------------------------|---------------|--------------------------|---------------------------|---------------------------------|-----------------------|--------------------------------|-------------------------|-----------------|----------------------------|
|   |               | Minor Illness   | Back Pain    | Musculo-skeletal Injuries | Stress - Personal | Recurring Medical Conditions | Non Work Related Accident / Injuries | Work Related Accidents / Injuries | Mental Health | Acute Medical Conditions | Pregnancy Related Absence | Drink or Drug Related Condition | Stress - Work Related | Notifiable Disease (Confirmed) |                         |                 |                            |
| Communities Team                                    | 14.34         | 16.0            | 0.0          | 4.0                       | 37.1              | 0.0                          | 0.0                                  | 0.0                               | 6.4           | 0.0                      | 0.0                       | 0.0                             | 0.0                   | 0.0                            | 63.6                    | 63.57           | 4.43                       |
| <b>Community Planning &amp; Development TOTAL</b>   | <b>14.34</b>  | <b>16.0</b>     | <b>0.0</b>   | <b>4.0</b>                | <b>37.1</b>       | <b>0.0</b>                   | <b>0.0</b>                           | <b>0.0</b>                        | <b>6.4</b>    | <b>0.0</b>               | <b>0.0</b>                | <b>0.0</b>                      | <b>0.0</b>            | <b>0.0</b>                     | <b>63.6</b>             | <b>63.57</b>    | <b>4.43</b>                |
| Homeless & Prevention                               | 50.41         | 103.4           | 0.0          | 66.8                      | 67.4              | 82.0                         | 25.7                                 | 0.0                               | 37.8          | 0.0                      | 0.0                       | 0.0                             | 0.0                   | 0.0                            | 383.0                   | 281.74          | 5.59                       |
| Housing Development                                 | 18.96         | 8.0             | 0.0          | 0.0                       | 0.0               | 0.0                          | 0.0                                  | 0.0                               | 20.7          | 0.0                      | 0.0                       | 65.7                            | 0.0                   | 0.0                            | 94.4                    | 25.41           | 1.34                       |
| <b>Housing Development &amp; Homelessness TOTAL</b> | <b>69.37</b>  | <b>111.4</b>    | <b>0.0</b>   | <b>66.8</b>               | <b>67.4</b>       | <b>82.0</b>                  | <b>25.7</b>                          | <b>0.0</b>                        | <b>58.5</b>   | <b>0.0</b>               | <b>0.0</b>                | <b>65.7</b>                     | <b>0.0</b>            | <b>0.0</b>                     | <b>477.4</b>            | <b>307.15</b>   | <b>4.43</b>                |
| Housing Operations                                  | 116.07        | 493.5           | 132.6        | 243.9                     | 274.2             | 262.0                        | 7.0                                  | 141.0                             | 12.9          | 103.3                    | 3.0                       | 434.5                           | 0.0                   | 0.0                            | 2,107.8                 | 1,784.48        | 15.37                      |
| <b>Housing Operations TOTAL</b>                     | <b>116.07</b> | <b>493.5</b>    | <b>132.6</b> | <b>243.9</b>              | <b>274.2</b>      | <b>262.0</b>                 | <b>7.0</b>                           | <b>141.0</b>                      | <b>12.9</b>   | <b>103.3</b>             | <b>3.0</b>                | <b>434.5</b>                    | <b>0.0</b>            | <b>0.0</b>                     | <b>2,107.8</b>          | <b>1,784.48</b> | <b>15.37</b>               |
| Adult Employability                                 | 21.47         | 43.3            | 0.0          | 0.0                       | 170.3             | 0.0                          | 0.0                                  | 0.0                               | 103.3         | 0.0                      | 0.0                       | 0.0                             | 0.0                   | 0.0                            | 342.6                   | 249.79          | 11.64                      |
| Adult Learn & Literacies                            | 7.51          | 14.0            | 0.0          | 0.0                       | 16.4              | 0.0                          | 52.9                                 | 0.0                               | 0.0           | 0.0                      | 0.0                       | 0.0                             | 0.0                   | 0.0                            | 83.3                    | 27.13           | 3.61                       |
| Financial Inclusion                                 | 23.53         | 9.3             | 0.0          | 0.0                       | 0.0               | 0.0                          | 32.4                                 | 0.0                               | 27.4          | 0.0                      | 3.0                       | 0.0                             | 0.0                   | 0.0                            | 72.2                    | 69.15           | 2.94                       |
| Skills, Compliance & Dev                            | 4.22          | 12.4            | 0.0          | 0.0                       | 0.0               | 4.0                          | 0.0                                  | 0.0                               | 17.0          | 5.0                      | 0.0                       | 0.0                             | 0.0                   | 0.0                            | 38.4                    | 27.39           | 6.49                       |
| Working4U   | 3.00          | 0.0             | 0.0          | 0.0                       | 0.0               | 0.0                          | 0.0                                  | 0.0                               | 0.0           | 0.0                      | 0.0                       | 0.0                             | 0.0                   | 0.0                            | 0.0                     | 0.00            | 0.00                       |
| Youth Employ&Literacies                             | 6.83          | 0.0             | 0.0          | 0.0                       | 0.0               | 0.0                          | 0.0                                  | 0.0                               | 23.6          | 0.0                      | 0.0                       | 0.0                             | 0.0                   | 0.0                            | 23.6                    | 18.48           | 2.71                       |
| Youth Learning                                      | 9.48          | 3.0             | 0.0          | 0.0                       | 24.3              | 0.0                          | 92.9                                 | 0.0                               | 0.0           | 0.0                      | 0.0                       | 0.0                             | 0.0                   | 0.0                            | 120.2                   | 118.91          | 12.54                      |
| <b>Working4U TOTAL</b>                              | <b>76.02</b>  | <b>82.0</b>     | <b>0.0</b>   | <b>0.0</b>                | <b>211.0</b>      | <b>4.0</b>                   | <b>178.2</b>                         | <b>0.0</b>                        | <b>93.7</b>   | <b>108.3</b>             | <b>3.0</b>                | <b>0.0</b>                      | <b>0.0</b>            | <b>0.0</b>                     | <b>680.2</b>            | <b>510.85</b>   | <b>6.72</b>                |
| <b>Housing &amp; Employability TOTAL</b>            | <b>275.80</b> | <b>702.9</b>    | <b>132.6</b> | <b>314.6</b>              | <b>589.7</b>      | <b>348.0</b>                 | <b>210.9</b>                         | <b>141.0</b>                      | <b>106.6</b>  | <b>276.5</b>             | <b>6.0</b>                | <b>500.2</b>                    | <b>0.0</b>            | <b>0.0</b>                     | <b>3,328.9</b>          | <b>2,666.05</b> | <b>9.67</b>                |

**TABLE 5 - Days Lost by Absence Category**

| Absence Reason                        | Total Working Days Lost | Percentage of Lost Days |
|---------------------------------------|-------------------------|-------------------------|
| Minor Illness                         | 702.9                   | 21.11%                  |
| Back Pain                             | 132.6                   | 3.98%                   |
| Musculo-skeletal Injuries             | 314.6                   | 9.45%                   |
| Stress - Personal                     | 589.7                   | 17.71%                  |
| Recurring Medical Conditions          | 348.0                   | 10.45%                  |
| Non Work Related Accidents / Injuries | 210.9                   | 6.33%                   |
| Work Related Accidents / Injuries     | 141.0                   | 4.24%                   |
| Mental Health                         | 106.6                   | 3.20%                   |
| Acute Medical Conditions              | 276.5                   | 8.31%                   |
| Pregnancy Related Absence             | 6.0                     | 0.18%                   |
| Drink or Drug Related Condition       | 0.0                     | 0.00%                   |
| Stress - Work Related                 | 500.2                   | 15.03%                  |
| Notifiable Disease (Confirmed)        | 0.0                     | 0.00%                   |
| <b>TOTAL</b>                          | <b>3328.9</b>           | <b>100.00%</b>          |

**Total Working Days Lost**

