

SCSWIS Action Plan Care Homes for Older People

Dalreoch House

Inspected Completed on (date): Wednesday 14th September 2011

Quality Statement 1.3

We ensure that service user's health and wellbeing needs are met.

Requirement 1

The service provider must ensure that personal plans fully reflect all the identified care and support needs of service users and contain up to date risk assessment of all the identified risks to individuals.

Timescale - 1.12.11

Action Planned:

All New Care Plans reflect identified care and support needs of residents. These include Personal Care, Body Image, Oral health assessments Sensory and Communication needs, Psychological and Emotional care and Pertinent people in residents lives. Up to date risk assessments contained in each plan and include, Falls risk assessments, moving and handling and violence and aggression. Care Team Leaders and Managers are monitoring care plans on a monthly basis and the external line manager will consistently check 20% of care plans on a six monthly basis.

Timescale:

Eight Weeks

Responsible Person:

E McInnes

Requirement 2

The service provider must ensure that all service users nutritional needs are assessed and monitored. In order to do this they must ensure records of service users weights are recorded in an appropriate format. Ensure that only one method of measuring weight is used. Ensure that key staff receives training on the use of a recognised nutritional assessment tool. Reflect the use and outcomes of the assessment tool in personal plans.

Timescale - 1.12.11

Action Planned:

New Care Plan identifies nutritional needs, food likes and dislikes chart and nutritional profile. This sheet will have height and weight on admission recorded, dietary requirements and will have recorded any contributing factors that may affect food intake. Any equipment or assistance required with eating and drinking will also be recorded. Malnutrition Universal Screening Tool (MUST) in each Care Plan. MUST action plan will be completed and dated and review date recorded. One chart for each resident in Care Plan recording weight in Kg.

Timescale:
Eight weeks

Responsible Person:
E McInnes

Requirement 3

The provider needs to ensure that information is clearly recorded about the needs of residents who self administer any aspect of their medication.

Timescale - 1.11.11

Action Planned:

Residents unable to hold and administer medication will have Risk Assessment in Care Plan, any other information re what they can do to assist with medication will also be recorded within the Risk Assessment, eg, a Risk Assessment in place for a Diabetic resident may have recorded that they require assistance to hold/store medication but can inject own insulin pen with staff observation.

Timescale:
Immediately

Responsible Person:
E McInnes

Quality Statement 2.3

The environment allows service users to have as positive a quality of life as possible.

Requirement 4

The service provider must undertake a review of staff levels within the service taking account of the size and nature of the service, the statement of aims and objectives and needs of the service users. The service must submit the outcome of this review to Social Care and Social Work Improvement Scotland.

Timescale - 1/12/11

Action Planned:

Review of staffing levels within the Service is presently being carried out by A Trotter, taking into account the aims and objectives and needs of the service users. The outcome of the review will be complete within the allocated time scale.

Timescale:
1/12/11

Responsible Person:
A Trotter

Requirement 5

The provider needs to ensure that service users have the opportunity to take part in regular meaningful activities. The provider must factor this into its review of staffing levels which they have to submit to the Care Inspectorate for approval.

The service must submit the outcome of this review to Social Care and Social Work Improvement Scotland.

Timescale - 1/12/11

Action Planned:

Service users have been receiving the services of an Aromotherapist for one to one sessions, hand, feet and shoulder massage offered and enjoyed by most residents.

R&M entertainers visit regularly for musical sing a long afternoon sessions.

Resident RG recently visited a local boxing club and as an ex boxing champ He enjoyed this visit. Alzheimer's Scotland running some Arts/Crafts classes and residents with staff are attending in October 2011. Reminiscence books enjoyed with staff discussing various topics with small groups of residents. Following the last satisfaction survey an Activity Focus Group is now in situ. The term of reference for the group is to consider meaningful activities for residents in a care setting and how to resource and support these activities. A report will be available by the end of the year.

Timescale:

1/12/11

Responsible Person:

E McInnes

Requirement 6

The service must ensure that each unit has a bath or shower which is appropriate for the needs of the people living in the unit. The baths and the decor within the bathrooms must be maintained.

Timescale - 1/11/11

Action Planned:

Each unit has a useable bath. There is a Powered bath in two units. Separate bathroom next to respite rooms. Walk in shower available for residents preferring to shower.

Decor within the bathrooms to be updated in November 2011.

Timescale:

November 2011

Responsible Person:

E McInnes