

Best Value Improvement Plan 2010/11 -all workstreams with milestones

1-Strategic Leadership

1.1- Develop Strategic Leadership

Action Title	Status	Progress	Due Date	Managed By	Notes	Milestone	Comments	Due Date	Comp?
Facilitate a CT and Elected Member review of the Councils Strategic Priorities			30/06/10	Chief Executive					
Implement and facilitate peer and external support arrangements for Elected Members & senior managers			30/09/10	Chief Executives Head of Service					
Develop key corporate performance indicators for 2010/11			31/10/10	Chief Executives Head of Service					

1-Strategic Leadership

1.2-Improve decision making for the strategic priority areas and scrutiny of organisational performance

Action Title	Status	Progress	Due Date	Managed by	Notes	Milestone	Comments	Due Date	Comp?
Identify resources for each of the key strategic priorities			31/08/10	CMT					

1-Strategic Leadership
1.3-Lead process of continuous improvement through self assessment

Action Title	Status	Progress	Due Date	Managed by	Notes	Milestone	Comments	Due Date	Comp?
Implement Phase 1 of PSIF			31/03/11	CMT					

1-Strategic Leadership
1.4-Develop a long-term financial planning framework

Action Title	Status	Progress	Due Date	Managed By	Notes	Milestone	Comments	Due Date	Comp?
Review Long Term Financial Strategy 2010-14 in accordance with the agreed framework			30/06/10	Executive Director of Corporate Services					
Continue to develop the 10yr Financial Strategy			31/03/11	CMT					

2-Competitiveness
2.1-Assess competitiveness

Action Title	Status	Progress	Due Date	Managed By	Notes	Milestone	Comments	Due Date	Comp?
Report Phase 1 programme (2009/10) of competitiveness reviews of selected services and implement agreed actions.			31/03/11	John McKerracher					
Develop Phase 2 programme (2010/11) of competitiveness reviews of selected services			31/12/10	John McKerracher					

3-Organisational Culture

3.1 Facilitate a comprehensive approach to developing management practice and behaviour

Action Title	Status	Progress	Due Date	Managed By	Notes	Milestone	Comments	Due Date	Comp?
Establish a corporate behaviour and values framework for all managers and staff			30/09/10	Director of Corporate Services					
Develop and implement revised performance and personal development framework			30/03/11	Executive Director of Corporate Services					

3-Organisational Culture

3.2- Support development of Strategic Leadership

Action Title	Status	Progress	Due Date	Managed By	Notes	Milestone	Comments	Due Date	Comp?
Develop leadership skills and behaviours and associated development programme to support strategic leadership and culture change			31/10/10	Tricia O'Neill					

3-Organisational Culture

3.3 Development of technology and systems to support organisational culture change

Action Title	Status	Progress	Due Date	Managed By	Notes	Milestone	Comments	Due Date	Comp?
Redesign, develop and re-launch Intranet and internet as a West Dunbartonshire portal with information for staff, partners and communities			31/12/10	Patricia Marshall					
Develop new ways of working			31/03/11	CMT					

4-Community Engagement
4.1 Promote Community Engagement Opportunities

Action Title	Status	Progress	Due Date	Managed By	Notes	Milestone	Comments	Due Date	Comp?
Manage the delivery of new community engagement services for WDCPP			30/06/11	Peter Barry					
Co-ordinate Consultation Activity and promote best practice			31/03/11	Anne Clegg					
Delivering improved customer experiences and corporate efficiencies through the implementation of Customer First priorities and Community Engagement strategies.			31/03/11	Patricia Marshall					