

WEST DUNBARTONSHIRE COUNCIL

Report by the Director of the Community Health and Care Partnership

Community Care and Health Committee: 20 October 2010

Subject: Care Commission Inspection Reports for Registered Services in West Dunbartonshire

1. Purpose

- 1.1 To provide Members with information regarding the most recent Care Commission Inspection Reports received for each of seven independent sector Care Homes delivering a service within West Dunbartonshire Council.
- 1.2 These reports cover the inspection reports finalised since the reports to committee in November 2009 and January 2010 involving these services.

2. Background

- 2.1 At the January 2010 meeting of the Social Work and Health Improvement Committee, it was agreed that, in future, reports on the outcome of Care Commission inspections for every service, be made on an annual basis unless that service achieved a grade of less than 3 in any of the thematic areas.
- 2.2 The Care Commission inspections continue to focus on any combination of four thematic areas: quality of care and support; environment; staffing; and management and leadership.

3. Main Issues

- 3.1 Copies of the inspection reports for all services can be accessed on the Care Commission web-site:
www.carecommission.com/index.php?option=com_content&task=view&id=24&Itemid=45.
- 3.2 The independent sector Care Homes covered in this Committee report are: Castleview, Clyde Court, Dalmoak, Edinbarnet, Hillview, Strathleven and Sunningdale.
- 3.3 Since last being reported to Members, five of these services have been inspected twice by the Care Commission.
- 3.4 In each of the reports a number of positive statements were made. In particular they referred to the views expressed by service users in relation to the support they receive and the staff.

3.5 The reports for the seven Care Homes were largely positive, with grades of adequate (3) to very good (5) being awarded.

3.6 The two Inspection reports for Dalmoak Nursing Home each contained one requirement.

In the January report the requirement was that the provider should submit to the Care Commission their plans and a timescale in relation to providing downstairs toilet facilities that can be used in privacy by those who have mobility aids. Timescale for completion is 8 weeks. This has been completed and the requirement removed for the subsequent inspection in May.

In the May report the requirement was that before the activation of any CCTV camera system within the premises where the care service is carried on, the provider must:-

- (a) carry out an impact assessment for the use of such a system which should include an assessment of why it is considered that CCTV is required, what the benefits will be for service users, and the views of those who will be under surveillance; and
- (b) develop a policy for the use of the CCTV camera system which should include details of who will be responsible for the control and use of the images captured by the cameras, procedures for the storage and viewing of the images, the security of any viewing areas (with particular regard to viewing areas out with the premises) the display of appropriate notices and how requests for disclosure of the images will be dealt with by the service. The policy should take account of all relevant statutory requirements including but not restricted to the Data Protection Act 1998. The CCTV cameras should not be activated until this policy is in place. Timescale 4 weeks.

The owners of the Home have submitted a draft policy to the Care Commission within the timescale and are currently in discussion with them in relation to it's implementation.

3.7 The most recent report for Clyde Court contained one requirement that the provider must ensure that the home is adequately heated and ventilated. Timescale for completion is November 2010. Southern Cross Healthcare, owners of Clyde Court, have commissioned engineers to address this requirement and the work is scheduled to be completed on time.

3.8 The table below details the number of requirements, inspection dates and grades achieved during the most recent inspections that have taken place for the services being reported.

Service	GRADINGS					Requirements
	Quality of Care and Support	Quality of Environment	Quality of Staffing	Quality of Management and Leadership	Inspection Date	
Castleview Care Home	3	4	3	4	29.04.10	0
Clyde Court 1	3	n/a	3	n/a	03.11.09	0
Clyde Court 2	4	3	3	3	27.05.10	1
Dalmoak 1	3	3	3	3	28.01.10	1
Dalmoak 2	3	3	3	3	17.05.10	1
Hill view Care Home 1	4	n/a	4	4	16.11.09	0
Hill view Care Home 2	4	4	n/a	n/a	29.04.10	0
Edinbarnet 1	5	n/a	5	n/a	20.11.09	0
Edinbarnet 2	5	n/a	n/a	5	12.05.10	0
Strathleven Care Home 1	3	3	4	3	03.11.09	0
Strathleven Care Home 2	3	n/a	4	n/a	08.06.10	0
Sunningdale	4	n/a	4	n/a	01.02.10	0

4. Personnel Issues

- 4.1 Staff from Quality Assurance and Training monitor the independent sector care homes in line with the terms of the National Care Home Contract and keep providers aware of new developments via correspondence and regular care home provider meetings. These meetings are organised as a forum for sharing information and to assist with improvements within the homes.

5. Financial Implications

- 5.1 The National Care Home Contract provides an additional quality payment by the Council to Care Homes if the Care Commission Inspection report awards them a high grading of 5 or 6 in the Quality of Care and Support thematic area. There is a second additional quality payment if the high grading in the Quality of Care and Support thematic area is coupled with a grading of a 5 or 6 in any of the other three thematic areas. At present only Edinbarnet qualifies and is in receipt of these quality payments. This is funded within the departmental budget.

6. Risk Analysis

- 6.1 For any service inspected, failure to meet requirements within the time-scales set out could result in a reduction in grading or enforcement action. This may have an impact on ability of the provider being able to continue delivering the service. At present the

requirements identified have been, or are currently being, addressed by the respective care providers.

7. Equalities Impact

7.1 No significant issues were identified in a screening for potential equality impact of these reports.

8. Conclusions and Recommendation

8.1 The most recent Inspection Reports for these seven independent sector Care Homes operating in West Dunbartonshire Council were positive and complimentary. In some instances it shows aspects of the services are considered as being very good.

8.2 Members are asked to note these Care Commission inspection reports.

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Appendices : Nil

Background : The information provided in Care Commission Inspection Reports
Web-site address: -
http://www.carecommission.com/index.php?option=com_content&task=view&id=24&Itemid=45

Wards Affected : All