





































































































**Local Government Benchmarking Framework**

Total PI =105  Cost =21 Satisfaction =11 Performance =73	<b>Cost</b> of indicators where performance is:			<b>Satisfaction</b> indicators where performance is:			<b>Performance</b> indicators where performance is:		
	Improved from previous year	Better than Scottish average	Better than Family group average	Improved from previous year	Better than Scottish average	Better than Family group average	Improved from previous year	Better than Scottish average	Better than Family group average
Children’s services	<b>20%</b> (1/5)	<b>40%</b> (2/5)	<b>40%</b> (2/5)	<b>100%</b> (1/1)	<b>100%</b> (1/1)	<b>100%</b> (1/1)	<b>73%</b> (19/26)	<b>35%</b> (9/26)	<b>46%</b> (12/26)
Adult & Social Care Services	<b>0%</b> (0/2)	<b>0%</b> (0/2)	<b>50%</b> (1/2)	<b>50%</b> (2/4)	<b>100%</b> (4/4)	<b>100%</b> (4/4)	<b>40%</b> (2/5)	<b>60%</b> (3/5)	<b>60%</b> (3/5)
Corporate	<b>100%</b> (1/1)	<b>100%</b> (1/1)	<b>100%</b> (1/1)	n/a	n/a	n/a	<b>54%</b> (7/13)	<b>54%</b> (7/13)	<b>46%</b> (6/13)
Culture & Leisure	<b>50%</b> (2/4)	<b>50%</b> (2/4)	<b>75%</b> (3/4)	<b>100%</b> (4/4)	<b>100%</b> (4/4)	<b>100%</b> (4/4)	n/a	n/a	n/a
Environmental	<b>29%</b> (2/7)	<b>43%</b> (3/7)	<b>43%</b> (3/7)	<b>0%</b> (0/2)	<b>100%</b> (2/2)	<b>100%</b> (2/2)	<b>67%</b> (4/6)	<b>67%</b> (4/6)	<b>83%</b> (5/6)
Housing services	n/a	n/a	n/a	n/a	n/a	n/a	<b>40%</b> (2/5)	<b>20%</b> (1/5)	<b>20%</b> (1/5)
Economic development	<b>50%</b> (1/2)	<b>50%</b> (1/2)	<b>50%</b> (1/2)	n/a	n/a	n/a	<b>91%</b> (10/11)	<b>36%</b> (4/11)	<b>27%</b> (3/11)
Climate change	n/a	n/a	n/a	n/a	n/a	n/a	<b>100%</b> (2/2)	<b>100%</b> (2/2)	<b>100%</b> (2/2)
Finance	n/a	n/a	n/a	n/a	n/a	n/a	<b>40%</b> (2/5)	<b>40%</b> (2/5)	<b>40%</b> (2/5)
<b>Total</b>	<b>33%</b>	<b>43%</b>	<b>52%</b>	<b>64%</b>	<b>100%</b>	<b>100%</b>	<b>64%</b>	<b>45%</b>	<b>47%</b>

Children's Services

Performance Indicator (32) P= Performance (26) C= Cost (5) S= Satisfaction (1)		How we perform locally			How we compare nationally			Owner
		Latest year status	Latest comparative value	Performance against previous year value	National position (1st-32nd)	Scottish average	Family group average	
P	Proportion of children being looked after in the Community		89.6%		15th			ELA
C	The gross cost of "children looked after" in residential based services per child per week £		£3,488		4th			ELA
C	The gross cost of "children looked after" in a community setting per child per week £		£238		3rd			ELA
C	Cost per primary school pupil £		£7,062		27th			ELA
C	Cost per secondary school pupil £		£8,223		21st			ELA
C	Cost per pre-school place £		£12,424		29th			ELA
P	% of pupils gaining 5 + awards at level 5		65%		25th			ELA
P	% of pupils gaining 5+ awards at level 6		35%		20th			ELA
P	% pupils in 20% most deprived areas getting 5+ awards at level 5		52%		9th			ELA
P	% pupils in 20% most deprived areas getting 5+ awards at level 6		23%		9th			ELA
S	% of Adults Satisfied with local schools		88.1%		1 <sup>st</sup>			ELA
P	Percentage of school leavers in positive and sustained destinations		95.12%		20th			ELA

Performance Indicator (32) P= Performance (26) C= Cost (5) S= Satisfaction (1)		How we perform locally			How we compare nationally			Owner
		Latest year status	Latest comparative value	Performance against previous year value	National position (1st-32nd)	Scottish average	Family group average	
P	Overall Average Total Tariff		899		25th			ELA
P	Average Total Tariff SIMD Quintile 1		725		11th			ELA
P	Average Total Tariff SIMD Quintile 2		982		5th			ELA
P	Average Total Tariff SIMD Quintile 3		1,015		14th			ELA
P	Average Total Tariff SIMD Quintile 4		1,199		9th			ELA
P	Average Total Tariff SIMD Quintile 5		1,143		25th			ELA
P	% of P1, P4 and P7 pupils combined achieving expected CFE Level in Literacy		71.4%		13th			ELA
P	% of P1, P4 and P7 pupils combined achieving expected CFE Level in Numeracy		78.18%		15th			ELA
P	Literacy Attainment Gap (P1,4,7 Combined) - percentage point gap between the least deprived and most deprived pupils		18.77%		3rd			ELA
P	Numeracy Attainment Gap (P1,4,7 Combined) - percentage point gap between the least deprived and most deprived pupils		17.63%		12th			ELA
P	Percentage of children who have reached all of the expected developmental milestones at the time of the child's 27-30 month child health review - Early Years Collaborative Stretch Aim		73.95%		32nd			ELA
P	% of funded Early Years Provision which is graded good or better		87.5%		21st			ELA
P	School Attendance Rates (per 100 pupils)		90.4%		31st			ELA





























Performance Indicator (32) P= Performance (26) C= Cost (5) S= Satisfaction (1)		How we perform locally			How we compare nationally			Owner
		Latest year status	Latest comparative value	Performance against previous year value	National position (1st-32nd)	Scottish average	Family group average	
P	School Attendance Rates for Looked After Children (per 100 Looked After Children)		88.2%		17 <sup>th</sup>			ELA
P	School Exclusion Rates (per 1000 pupils)		17.9		27 <sup>th</sup>			ELA
P	School Exclusion Rates for Looked After Children (per 1000 looked after children)		66.9		10 <sup>th</sup>			ELA
P	Participation Rate for 16-19 year olds (per 100)		90.1%		31 <sup>st</sup>			ELA
P	% Child Protection Re-Registrations within 18 months		2.99%		9 <sup>th</sup>			ELA
P	% Looked After Children with more than one placement within the last year		11.7%		7 <sup>th</sup>			ELA
P	% of children living in poverty (after housing costs)		23.4%		28 <sup>th</sup>			H&E

















## 02 Corporate Services

Performance Indicator (14) P= Performance (13) C= Cost (1)		How we perform locally			How we compare nationally			Owner
		Latest year status	Latest comparative value	Performance against previous year value	National position (1st-32nd)	Scottish average	Family group average	
P	Sickness absence days per teacher		2.51		8 <sup>th</sup>			P&T









Performance Indicator (14)  P= Performance (13) C= Cost (1)		How we perform locally			How we compare nationally			Owner
		Latest year status	Latest comparative value	Performance against previous year value	National position (1st-32nd)	Scottish average	Family group average	
P	Sickness absence days per employee (local government)		4.36		23 <sup>rd</sup>			P&T
P	Support services as a % of total gross expenditure		3.42%		7th			RES
P	The percentage of the highest paid 5% employees who are women		62%		6th			P&T
P	Gender pay gap		1.78%		11th			P&T
P	Percentage of income due from council tax received by the end of the year		94.5%		27th			RES
P	% of invoices sampled that were paid within 30 calendar days		90.7%		21st			RES
P	% of operational buildings that are suitable for their current use		93.3%		6th			RES
P	% of internal floor area of operational buildings in satisfactory condition %		91%		18th			RES
P	Proportion of SWF Crisis Grants decisions within 1 day		94%		21st			CCF
P	Proportion of SWF Community Care Grants decisions within 15 days		77.7%		25th			CCF
P	Proportion of SWF budget spent		100.8%		26th			RES
P	Proportion of DHP funding spent		96.7%		11th			RES
C	Cost of collecting council tax per dwelling £		£5.84		12th			RES

03 Adult & Social Services

Performance Indicator (11)  P= Performance (5) C= Cost (2) S= Satisfaction (4)		How we perform locally			How we compare nationally			Owner
		Latest year status	Latest comparative value	Performance against previous year value	National position (1st-32nd)	Scottish average	Family group average	
P	Self-directed support spend for people aged over 18 as a % of total social work spend on adults		2.2%		32nd			HSCP
C	Home care costs for people aged 65 or over per hour £		£31.91		21st			HSCP
S	% of adults supported at home who agree that they are supported to live as independently as possible (Core Integration Indicator)		83.2%		6th			HSCP
S	% of adults supported at home who agree that they had a say in how their help, care or support was provided		75.1%		6th			HSCP
S	% of carers who feel supported to continue in their caring role (Core Integration Indicator)		31.7%		9th			HSCP
P	Rate of readmission to hospital within 28 days per 1,000 discharges (Core Integration Indicator)		95.9		10th			HSCP
P	% Proportion of care services graded "good" or better in Care Inspectorate inspections (Core Integration Indicator)		87.7%		4th			HSCP













































Performance Indicator (11) P= Performance (5) C= Cost (2) S= Satisfaction (4)		How we perform locally			How we compare nationally			Owner
		Latest year status	Latest comparative value	Performance against previous year value	National position (1st-32nd)	Scottish average	Family group average	
P	Number of days people spend in hospital when they are ready to be discharged, per 1,000 population (75+) (Core Integration Indicator)		1,441		28th			HSCP
P	% of people aged 65 and over with long-term care needs who receiving personal care at home		72.9%		2nd			HSCP
S	% of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life (Core Integration Indicator)		85.7%		2nd			HSCP
C	Net Residential Costs Per Capita per Week for Older Adults (65+)		£736		26th			HSCP

















04 Culture & Leisure Services

Performance Indicator (8) C= Cost (4) S= Satisfaction (4)		How we perform locally			How we compare nationally			Owner
		Latest year status	Latest comparative value	Performance against previous year value	National position (1st-32nd)	Scottish average	Family group average	
C	Cost per attendance at sports facilities £		£5.50	↑	14th	↑	↑	WDLT
C	Cost per visit to libraries		£5.18	↓	20th	↓	↑	CCF
C	Cost per museum visit £		£0.31	↑	3rd	↑	↑	CCF
C	Cost of parks & open spaces per 1,000 population £		£48,064	↓	32nd	↓	↓	R&N
S	% of adults satisfied with libraries		86.7%	↑	3rd	↑	↑	CCF
S	% of adults satisfied with parks and open spaces		87.5%	↑	14th	↑	↑	R&N
S	% of adults satisfied with museums and galleries		74.6%	↑	6th	↑	↑	CCF
S	% of adults satisfied with leisure facilities		75.1%	↑	12th	↑	↑	WDLT









05 Environmental Services



Performance Indicator (15) P= Performance (6) C= Cost (7) S= Satisfaction (2)		How we perform locally			How we compare nationally			Owner
		Latest year status	Latest comparative value	Performance against previous year value	National position (1st-32nd)	Scottish average	Family group average	
C	Net waste collection cost per premises		£52.84		6th			R&N
C	Net waste disposal cost per premises		£132.12		28th			R&N
C	Net cost of street cleaning per 1,000 population £		£22,991		32nd			R&N
P	Street Cleanliness Index - % Clean		86.9		6th			R&N
C	Road maintenance cost per kilometre £		£27,441		30th			R&N
P	% of Class A roads that should be considered for maintenance treatment		17.6%		6th			R&N
P	% of Class B roads that should be considered for maintenance treatment		17%		1st			R&N
P	% of Class C roads that should be considered for maintenance treatment		21.8%		5th			R&N
P	Percentage of unclassified roads that should be considered for maintenance treatment		31.2%		10th			R&N
C	Cost of trading standards and environmental health per 1,000 population £		£19,326		12th			R&R
C	Cost of trading standards per 1,000 population £		£6,385		17th			R&R

Performance Indicator (15) P= Performance (6) C= Cost (7) S= Satisfaction (2)		How we perform locally			How we compare nationally			Owner
		Latest year status	Latest comparative value	Performance against previous year value	National position (1st-32nd)	Scottish average	Family group average	
C	Cost of environmental health per 1,000 population £		£12,941		12th			R&R
P	% of total household waste that is recycled		35.6%		27th			R&N
S	% of adults satisfied with refuse collection		81.6%		13th			R&N
S	% of adults satisfied with street cleaning		68.9%		7th			R&N









































## 06 Housing Services









Performance Indicator (5) P= Performance (5)		How we perform locally			How we compare nationally			Owner
		Latest year status	Latest comparative value	Performance against previous year value	National position (1st-32nd)	Scottish average	Family group average	
P	Gross rent arrears (all tenants) as at 31 March each year as a percentage of rent due for the reporting year		9.2%		14th			RES
P	% of council rent that was lost due to houses remaining empty		1.3%		12th			H&E

Performance Indicator (5) P= Performance (5)		How we perform locally			How we compare nationally			Owner
		Latest year status	Latest comparative value	Performance against previous year value	National position (1st-32nd)	Scottish average	Family group average	
P	% of council dwellings that meet the Scottish Housing Quality Standard		18.2%		24th			H&E
P	Average time taken (in days) to complete non-emergency repairs		10.2		17th			H&E
P	% of council houses that are energy efficient		83.7%		16th			H&E













## 07 Economic Development









Performance Indicator (13) P= Performance (11) C= Cost (2)		How we perform locally			How we compare nationally			Owner
		Latest year status	Latest comparative value	Performance against previous year value	National position (1st-32nd)	Scottish average	Family group average	
P	% Unemployed People Assisted into work from Council operated / funded Employability Programmes		48%		2nd			H&E
C	Cost per planning application		£7,250		30th			R&R
P	Average time taken to deliver a commercial planning application decision		13.1		21st			R&R

Performance Indicator (13)  P= Performance (11) C= Cost (2)		How we perform locally			How we compare nationally			Owner
		Latest year status	Latest comparative value	Performance against previous year value	National position (1st-32nd)	Scottish average	Family group average	
P	% of procurement spent on local enterprises (assessed by LGBF)		12.7%		31st			R&R
P	No of business gateway start-ups per 10,000 population (2022/23)		23.35		9th			R&R
C	Investment in Economic Development & Tourism per 1,000 population		£152,091		7th			R&R
P	Proportion of people earning less than the living wage		14.6%		10th			H&E
P	Proportion of properties receiving superfast broadband		98.9%		2nd			R&R
P	Town Vacancy Rates		14.4%		24th			R&R
P	Immediately available employment land as a % of total land allocated for employment purposes		38.9%		13th			R&R
P	Gross Value Added (GVA) per capita		£19,273		24th			R&R
P	Claimant Count as a % of Working Age Population (2022-23)		4.6%		30th			H&E
P	Claimant Count as a % of 16-24 Population (2022-23)		5.7%		32nd			H&E











Performance Indicator (2) P= Performance (2)		How we perform locally			How we compare nationally			Owner
		Latest year status	Latest comparative value	Performance against previous year value	National position (1st-32nd)	Scottish average	Family group average	
P	CO2 emissions area wide per capita		3.59		10th			R&R
P	CO2 emissions area wide: emissions within scope of LA per capita		3.61		7th			R&R

## 09 Finance

Performance Indicator (5) P= Performance (5)		How we perform locally			How we compare nationally			Owner
		Latest year status	Latest comparative value	Performance against previous year value	National position (1st-32nd)	Scottish average	Family group average	
P	Total useable reserves as a % of council annual budgeted revenue		5.3%		32nd			RES
P	Uncommitted General Fund Balance as a % of council annual budgeted net revenue		1.4%		30th			RES
P	Ratio of Financing Costs to Net Revenue Stream - General Fund		3.3%		5th			RES

Performance Indicator (5) P= Performance (5)		How we perform locally			How we compare nationally			Owner
		Latest year status	Latest comparative value	Performance against previous year value	National position (1st-32nd)	Scottish average	Family group average	
P	Ratio of Financing Costs to Net Revenue Stream - Housing Revenue Account		23.6%		16th			RES
P	Actual outturn as a percentage of budgeted expenditure		100.4%		2nd			RES

\* LGBF data is continually reviewed and updated throughout the year by the Improvement Service and therefore subject to change, data reported is accurate at time of reporting. In addition any modification to any data within the full benchmarking suite may impact our comparative performance.

PI Status		Trends		Trends	
	Target significantly missed		Improving from previous performance		Higher performance than the national average
	Target narrowly missed		No change		Neither higher nor lower
	Target met or exceeded		Getting worse from previous performance		Lower performance than the national average
	Data only PI				