

H&E W4U Progress 2023-24



LO H/EDSTRATEGY/6 Entering employment

PI	Latest Note	Latest Note Date	Trend Chart																																																																																																														
H&E/W4U/010 Number of local people entering employment through Working 4U	<p>During the year employability service provision have transitioned from ESF activity to a combination of NOLB and UKSPF. This transition is being lead by Working4U and supported by partners that include SDS, SQA, Education Services, West College Scotland and local service providers. This transition has sharpened the focus on specific target groups such as: parents from families affected by poverty and disadvantage; the economically inactive and vulnerable young people.</p> <p>In quarter 4, Working4U, along with input from delivery partners, has supported 126 people into employment. Over the course of the year we have supported 439 people into jobs. This surpasses our anticipated target of 407.</p> <p>In the forthcoming quarter we will consolidate our employability service and establish grant opportunities for employability specialist providers. Through the use of the resources key workers will continue to be a central feature of the service, offering 1-1 support to people seeking support to individuals from target groups.</p> <p>This will include support to address a range of barriers through the provision of specialist employability services. This will be complemented by local service providers providing specialist training where necessary. The available support will help to match people seeking employment with fair and sustainable employment opportunities that meets their needs and the needs of local businesses.</p>	19-Apr-2024	<p><b>H&amp;E/W4U/010 Number of local people entering employment through Working 4U</b></p> <table border="1"> <thead> <tr> <th>Quarter</th> <th>Actual (Years)</th> <th>Actual (Quarters)</th> <th>Target (Years)</th> <th>Target (Quarters)</th> </tr> </thead> <tbody> <tr><td>Q1 2019/20</td><td>52</td><td>61</td><td>0</td><td>0</td></tr> <tr><td>Q2 2019/20</td><td>0</td><td>0</td><td>0</td><td>0</td></tr> <tr><td>Q3 2019/20</td><td>240</td><td>0</td><td>0</td><td>0</td></tr> <tr><td>Q4 2019/20</td><td>353</td><td>0</td><td>0</td><td>0</td></tr> <tr><td>Q1 2020/21</td><td>15</td><td>37</td><td>0</td><td>0</td></tr> <tr><td>Q2 2020/21</td><td>57</td><td>0</td><td>0</td><td>0</td></tr> <tr><td>Q3 2020/21</td><td>216</td><td>0</td><td>0</td><td>0</td></tr> <tr><td>Q4 2020/21</td><td>119</td><td>132</td><td>0</td><td>0</td></tr> <tr><td>Q1 2021/22</td><td>75</td><td>0</td><td>0</td><td>0</td></tr> <tr><td>Q2 2021/22</td><td>100</td><td>100</td><td>0</td><td>0</td></tr> <tr><td>Q3 2021/22</td><td>100</td><td>100</td><td>0</td><td>0</td></tr> <tr><td>Q4 2021/22</td><td>420</td><td>0</td><td>0</td><td>0</td></tr> <tr><td>Q1 2022/23</td><td>100</td><td>100</td><td>0</td><td>0</td></tr> <tr><td>Q2 2022/23</td><td>100</td><td>100</td><td>0</td><td>0</td></tr> <tr><td>Q3 2022/23</td><td>407</td><td>0</td><td>0</td><td>0</td></tr> <tr><td>Q4 2022/23</td><td>126</td><td>126</td><td>0</td><td>0</td></tr> <tr><td>Q1 2023/24</td><td>154</td><td>64</td><td>0</td><td>0</td></tr> <tr><td>Q2 2023/24</td><td>115</td><td>115</td><td>0</td><td>0</td></tr> <tr><td>Q3 2023/24</td><td>126</td><td>126</td><td>0</td><td>0</td></tr> <tr><td>Q4 2023/24</td><td>126</td><td>126</td><td>0</td><td>0</td></tr> <tr><td>Q1 2024/25</td><td>439</td><td>0</td><td>407</td><td>0</td></tr> </tbody> </table>	Quarter	Actual (Years)	Actual (Quarters)	Target (Years)	Target (Quarters)	Q1 2019/20	52	61	0	0	Q2 2019/20	0	0	0	0	Q3 2019/20	240	0	0	0	Q4 2019/20	353	0	0	0	Q1 2020/21	15	37	0	0	Q2 2020/21	57	0	0	0	Q3 2020/21	216	0	0	0	Q4 2020/21	119	132	0	0	Q1 2021/22	75	0	0	0	Q2 2021/22	100	100	0	0	Q3 2021/22	100	100	0	0	Q4 2021/22	420	0	0	0	Q1 2022/23	100	100	0	0	Q2 2022/23	100	100	0	0	Q3 2022/23	407	0	0	0	Q4 2022/23	126	126	0	0	Q1 2023/24	154	64	0	0	Q2 2023/24	115	115	0	0	Q3 2023/24	126	126	0	0	Q4 2023/24	126	126	0	0	Q1 2024/25	439	0	407	0
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LO H/EDSTRATEGY/7 Entering education/training

PI	Latest Note	Latest Note Date	Trend Chart
H&E/W4U/005 Number of local people entering education or training	<p>Over the course of the year we have supported 1,064 people to enter education or training. This surpasses the figure of 783 that we anticipated that we would support.</p> <p>This has been achieved by input from a number of teams bringing specialist support that leads to progression. Including, for example, the Adult Learning Team supporting learners through vocational programmes, ESOL in partnership with West College Scotland and the direct delivery of family learning with an emphasis on health and wellbeing.</p> <p>In addition our Youth Employability and Learning Team has established a good infrastructure for the delivery of learning support that has led to progression. This includes support through the SQA Accredited learning centre that provided support for apprentices and those seeking employment.</p>	19-Apr-2024	

<b>LO</b>	H/EDSTRATEGY/9 Gaining a Qualification

PI	Latest Note	Latest Note Date	Trend Chart
H&E/W4U/007 Number of local people gaining an accredited qualification	<p>Over the course of 2023/24 we supported 867 people to secure a full qualification. This surpassed our anticipated target of 561.</p> <p>We achieved this in a number of including through the provision of support for community-based learners by our adult learning team. We have also utilised No One Left Behind and UK Shared Prosperity funding to support people to gain qualifications that will assist them to secure a job or progress within the workplace. Working4U now offers a range of qualifications supporting young people to improve their employability. Modern Apprenticeship qualifications at SCQF level 5,6,7 and 8 are available. The Foundation apprenticeships at SCQF Level 5 and 6 are offered to school pupils in their 5th/6th year. Other qualifications are built into a wider confidence building and barrier removal programme and include John Muir award; REHIS; PX2; Hi5' and SQA Customer Service and Volunteering Units.</p> <p>Add to this, the work of the W4U training team who deliver a broad range of courses in Personal Development; Employability Awards; Customer Service and Volunteering and we have a comprehensive set of resources to support people to secure qualifications.</p>	19-Apr-2024	

<b>LO</b>	H/EDSTRATEGY/2 Number supported

PI	Latest Note	Latest Note Date	Trend Chart																					
H&E/W4U/001 Number of local people receiving support through Working 4U	We anticipated that using resources available that we would assist approximately 5,527 people over the course of the year. However, through the combination of service reviews and addition of specialist support through No One Left Behind and UK Shared Prosperity resources we have exceeded that target. In 2023/2024 we supported 8,597 people with Work, Learn and Money support.	19-Apr-2024	<p><b>H&amp;E/W4U/001 Number of local people receiving support through Working 4U</b></p> <table border="1"> <thead> <tr> <th>Year</th> <th>Actual (Years)</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr><td>2018/19</td><td>1,211</td><td>1,211</td></tr> <tr><td>2019/20</td><td>2,462</td><td>2,462</td></tr> <tr><td>2020/21</td><td>1,216</td><td>1,216</td></tr> <tr><td>2021/22</td><td>2,704</td><td>2,704</td></tr> <tr><td>2022/23</td><td>2,174</td><td>2,174</td></tr> <tr><td>2023/24</td><td>8,597</td><td>5,527</td></tr> </tbody> </table>	Year	Actual (Years)	Target (Years)	2018/19	1,211	1,211	2019/20	2,462	2,462	2020/21	1,216	1,216	2021/22	2,704	2,704	2022/23	2,174	2,174	2023/24	8,597	5,527
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H&E/W4U/019 Total Value (£) of Income Generated	From April 2023 to March 2024 the Working4U Money team surpassed the anticipated target of supporting people to secure £5.2m of additional income, and supported individuals referred to the service to generate additional income of £8,229,424 through benefit claims and debt write-offs	19-Apr-2024	<p><b>H&amp;E/W4U/019 Total Value (£) of Income Generated</b></p> <table border="1"> <thead> <tr> <th>Year</th> <th>Actual (Years)</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr><td>2018/19</td><td>£2,285,202</td><td>£2,285,202</td></tr> <tr><td>2019/20</td><td>£2,214,374</td><td>£2,214,374</td></tr> <tr><td>2020/21</td><td>£2,156,275</td><td>£2,156,275</td></tr> <tr><td>2021/22</td><td>£7,818,595</td><td>£7,818,595</td></tr> <tr><td>2022/23</td><td>£7,238,787</td><td>£7,238,787</td></tr> <tr><td>2023/24</td><td>£8,229,424</td><td>£5,200,000</td></tr> </tbody> </table>	Year	Actual (Years)	Target (Years)	2018/19	£2,285,202	£2,285,202	2019/20	£2,214,374	£2,214,374	2020/21	£2,156,275	£2,156,275	2021/22	£7,818,595	£7,818,595	2022/23	£7,238,787	£7,238,787	2023/24	£8,229,424	£5,200,000
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H&E/W4U/032 Value (£) of debt managed	We anticipated that, with the available resources, we would support residents to manage £1.22million of debt. Over the course of the year we achieved a figure of £1.21. This has been achieved through the provision of support for people managing housing and council tax debts, consumer debts and personal debts. Our focus has been placed on those most in need and we are now engaging more intensively with residents who are using social and housing (homelessness) services.	19-Apr-2024	<p><b>H&amp;E/W4U/032 Value (£) of debt managed</b></p> <table border="1"> <thead> <tr> <th>Year</th> <th>Actual (Years)</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr><td>2018/19</td><td>£920,000</td><td>£920,000</td></tr> <tr><td>2019/20</td><td>£1,157,000</td><td>£1,157,000</td></tr> <tr><td>2020/21</td><td>£1,164,000</td><td>£1,164,000</td></tr> <tr><td>2021/22</td><td>£3,275,163</td><td>£3,275,163</td></tr> <tr><td>2022/23</td><td>£2,700,835</td><td>£2,700,835</td></tr> <tr><td>2023/24</td><td>£1,210,867</td><td>£1,220,000</td></tr> </tbody> </table>	Year	Actual (Years)	Target (Years)	2018/19	£920,000	£920,000	2019/20	£1,157,000	£1,157,000	2020/21	£1,164,000	£1,164,000	2021/22	£3,275,163	£3,275,163	2022/23	£2,700,835	£2,700,835	2023/24	£1,210,867	£1,220,000
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