



**Report by Head of Health and Community Care
West Dunbartonshire Health and Social Care Partnership**

Management Group: 21st November 2019

Subject: Independent Delivery and Improvement Group Action Plan Update

1. Purpose

1.1 The purpose of this report is to:

- Update members on Independent Delivery and Improvement Group (DIG) Action Plan

2. Recommendations

2.1 CPWD is asked to:

- Discuss and note progress on plans

3. Background

3.1 The Independent DIG is the delivery group for a range of shared programmes across the CPP, supporting people to live well at home or in a homely setting. More people than ever are being supported to remain at home, with use of a range of services and technology.

3.2 The Action plan is based on the three WDC Local Outcome Priorities and reflects the Health and Social Care Partnership (HSCP) Strategic Needs Analysis 2019.

3.3 All CPP partners are involved in the Independent DIG, and the last meeting was well attended, with a number of new members welcomed.

3.4 The action plan is monitored using a series of key performance indicators that track progress across all 3 local outcomes.

4. Main Issues

- 4.1 The action plan continues to evolve as new programmes are developed and the work of partners is shared more widely.

5. People Implications

- 5.1 There are no people implications as a result of this report; however it is essential that robust systems and integrated service planning is in place to ensure the citizens have the support they need to live independently and to their full potential.

6. Financial and Procurement Implications

- 6.1 There are no direct financial implications for Community Planning West Dunbartonshire resulting from this report.

8. Equalities Impact Assessment (EIA)

- 8.1 The plan enhances the quality of the service provided to all citizens and therefore can be seen to have a positive impact in terms of the equalities.

9. Consultation

- 9.1 The programmes outlined in this report have been the product of consultation with stakeholders

10. Strategic Assessment

- 10.1 This report reflects the Council's aspiration to reduce inequalities for the people of West Dunbartonshire.

Person to Contact: Jo Gibson
Head of Health and Community Care
Jo.Gibson@ggc.scot.nhs.uk

Appendices: Appendix 1 – Independent DIG Action Plan

Background Papers:

Wards Affected: All wards

Independent DIG Action Plan 2019-2020 November 2019

Local Outcome: People are supported to live independently

	Title	Due Date	Assigned to	Milestones	Milestone Due
1.	Provide preventative interventions to ensure people are supported to remain active and enjoy life.	June 2020	Jo Gibson	Roll out the use of the Rockwood Frailty tool to support the early identification of people who are becoming increasingly frail.	April 2020
				Create a clear pathway and bundle of interventions to support people at home as they become more frail.	April 2020
			Jo Gibson	Create a new team to work extended hours to provide intense support at home to avoid hospital admission, where this is safe to do.	August 2019
				Work with the voluntary sector to create opportunities for older people to volunteer and to be supported by volunteers.	April 2019
				Engage with and create expertise in managing frailty in partnership with iHub.	Sept 2019
	Delivering and promoting online Blue Badge applications.	June 2019	Kirsteen Mc Lennan	All assessments on carefirst, one stop shop and libraries to promote. Exploring completion by MacMillan nurses - online Jan 2019/ rest April 2019.	

Independent DIG Action Plan 2019-2020
November 2019

	Title	Due Date	Assigned to	Milestones	Milestone Due
2.	Respond quickly when people experience crisis or are suffering from increased frailty, putting a circle of support in place to help people remain safely at home or in a homely setting.	June 2019	Jo Gibson	Develop Focussed Intervention Team, focussing on frailty and complex needs	Feb 2019
				Agree pathways for referral to new team	Dec 2018
				Develop residential beds in Crosslet to offer Step – up / alternatives to admission	Jan 2019

	Title	Due Date	Assigned to	Milestones	Milestone Due
3.	Deliver the Primary Care Improvement Plan	April 2022	Jo Gibson	Agree PCIP for Year 1 2018/19	June 2018
				Recruit staff into posts as Healthcare Assistants, Advance Practice Physiotherapists, Pharmacists, Community Link Practitioners	Feb 2018
				Agree expansion of Year 1 plan	Jan 2019
				Develop the role of the GP as 'expert medical generalist' in line with national guidance. Freeing up some of their time to spend with more complex patients.	April 2021
	Title	Due Date	Assigned to	Milestones	Milestone Due

Independent DIG Action Plan 2019-2020 November 2019

4.	Support people who live in care homes who need to go to hospital, to get the care they need and to get back home as soon as possible	Feb 2019	Jo Gibson	Roll out the Red Bag initiative across all care homes in West Dunbartonshire	Dec 2018
				Monitor impact	Jan 2019

Local Outcome: The quality of life for older people is improving

	Title	Due Date	Assigned to	Milestone	Milestone Due
5.	Develop a new integrated Health and Care Centre for the people of Clydebank	Quarter 4 2020 / Quarter 1 2021		Planning Permission Granted Full Business Case Approved by NHSGGC Full Business Case Approved by Scottish Government Financial Close Works commence to Health Centre site Site handed over to HSCP	May 2018 October 2018 January 2019 Q1/2 2019 Jan 2020 Q4 2020/Q1 2021

Independent DIG Action Plan 2019-2020
November 2019

6.	Expand opportunities for generations to learn from and enjoy each other's company in all care homes.	June 2020	Jo Gibson	Nurseries / Early Years Centre / Primary School children visiting Care Homes Creating teenager / older people social activities	July 2018 March 2019
	Title	Due Date	Assigned to	Milestone	Milestone Due
7.	Promote digital inclusion for older people	2021	Jo Gibson	Young people providing internet café sessions in all HSCP Care Homes	September 2019

	Title	Due Date	Assigned to	Milestone	Milestone Due
8.	Develop new Clydebank Care Home	May 2020	Jo Gibson	Tender Awarded Mobilisation of works to site Preparation of residents, families and staff Handover of Care Home to HSCP	Aug 2018 Nov 2018 Throughout 2019 May 2020

	Title	Due Date	Assigned to	Milestone	
9.	Work with the Leisure Trust to maximise access to and the benefits of the Vitality Plus Programme for people not currently taking exercise.	April 2020	Jo Gibson John Anderson	Vitality has 4 levels of exercise. Support given over 12 months. Vitality Plus provided in care homes. Discounted access for people referred on by GPs. Target of 1500 has been surpassed. Looking at how many are still active after 3/6/9 months	Aug 2019

Independent DIG Action Plan 2019-2020
November 2019

	Title	Due Date	Assigned	Milestone	Milestone Due
10.	Develop more opportunities for older people to engage in meaningful activities	April 2020	Jo Gibson Selina Ross	Ensure greater use of and greater variety of day service activities	April 2020
				Look to secure funding to create art studio and growing space at new Clydebank Care Home	September 2019
Local Outcome: Housing options are responsive to changing needs over time					

	Title	Due Date	Assigned to	Milestones	Milestone Due
11.	Dunbritton Harbour Development (Dumbarton) For people with Learning Disabilities who are ordinarily resident within West Dunbartonshire.	End of 2019	Paul McArthur (Key Community Supports) & Robert Macfarlane (LD-IOM)	Completed list of service users for housing units identified.	Apr 2019
				Transition plan agreed with key stakeholders.	July 2019
				Migration into new housing complete.	December 2019

	Title	Due Date	Assigned to	Milestones	Milestone Due
12.	St Andrews Housing Development	Jan 2021	Jamie	Planning Approval	Nov 2018

Independent DIG Action Plan 2019-2020
November 2019

	For people with Learning Disabilities who are ordinarily resident within West Dunbartonshire.		Dockery & Robert Macfarlane (LD-IOM)	Completed list of service users for housing units identified. Transition plan agreed with key stakeholders Migration into new housing complete.	Jan 2021 June 2021 Jan 2021
--	---	--	--------------------------------------	---	---

	Title	Due Date	Assigned to	Milestones	Milestone Due
13.	Haldane Housing Development For people with Learning Disabilities who are ordinarily resident within West Dunbartonshire.	2019/20	Robert Macfarlane (LD-IOM)	Completed list of service users for housing units identified. Transition plan agreed with key stakeholders Migration into new housing complete.	TBC TBC TBC

	Title	Due Date	Assigned to	Milestones	Milestone Due
14.	Seek to develop supported housing solutions for younger adults with complex needs	March 2021	Jo Gibson	Completed list of service users for housing units identified. Transition plan agreed with key stakeholders Migration into new housing complete.	TBC

	Title	Due Date	Assigned to	Milestones	Milestone Due
--	-------	----------	-------------	------------	---------------

Independent DIG Action Plan 2019-2020
November 2019

15.	Support the housing sector to sustain the tenancies of vulnerable households through early social work interventions, promoting payment of rent, signing up for benefits and other assistance.	Ongoing	Jo Gibson	Ongoing	
Title	Due Date	Assigned to	Milestones	Milestone Due	
16.	To ensure the ongoing delivery of a high standard of person centred palliative and end of life care, supporting care in the home / homely setting and reducing unnecessary admissions to hospital. This will be supported through the WDHSCP Palliative and End of Life Care (PELC) forum.	Ongoing	Jo Gibson	<p>Mapping the NES Educational Framework against current knowledge and skills for all Adult Community / Care at Home /Residential care home staff.</p> <p>Implementation and ongoing analysis of audit activity across areas of care, inclusive of 'Excellent in Care' Standards for deaths at home within the District Nursing service, to evidence measurable outcomes for patient care.</p> <p>The District Nursing Service is developing knowledge and skills in managing non cancer deaths (e.g. COPD, heart failure and dementia) at home / homely setting.</p> <p>Completion of the actions and subsequent audit activity from the HSCP SLWG reviewing pathways of communication / care / education between Residential care</p>	<p>Feb 2019</p> <p>Sept 2019</p> <p>Sept 2019</p> <p>June 2019</p>

Independent DIG Action Plan 2019-2020
November 2019

			homes, District Nursing and the Palliative Care team to support PELC in our Residential care Homes.	
--	--	--	---	--