











SD&P –Quality Standards 2020/21 progress report

PI	2020/21			Latest Note	Managed By
	Status	Value	Target		
% of buildings maintained at Category B and A.		89.1%	82.9	Target met representing continued improvement over time.	Craig Jardine
% of buildings moving from Category C to B		17	16.4	Target met representing continued improvement over time.	Craig Jardine
% of buildings moving from Category D to C		0.75	0.7	Target met representing continued improvement over time.	Craig Jardine
% of emergency repairs completed within 24 hours		96.5%	100%	Data will be published once available	Martin Feeney
% of properties that require a gas safety record which had a gas check and record completed by the anniversary date		97.7%	100%	Data will be published once available	Martin Feeney
% of council dwellings that meet the Scottish Housing Quality Standard	Data available June 2021		96.37%	Data will be published once available	Alan Young
% of empty homes brought back to the Council's re-let standard within 10 days	Data available June 2021		85%	Data will be published once available	Martin Feeney
Annual review and assessment of ISO 9001:2015 successfully completed ensuring continuing suitability and conformance with no major non-conformance issues identified.	Data available June 2021		Complete	Data will be published once available	Martin Feeney
Average time taken to complete medical adaptations	Data available June 2021		43	Data will be published once available	Alan Young
Percentage of council houses that are energy efficient %	Data available June 2021		100%	Data will be published once available	Alan Young

PI Status	
	Alert
	Warning

	OK
	Unknown
	Data Only