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West Dunbartonshire CH(C)P  
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Date: 15 January 2013  
Our Ref: RC/JW/RD/KRedpath150113

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Dear Keith

**WEST DUNBARTONSHIRE CHCP ORGANISATIONAL PERFORMANCE REVIEW:  
29 OCTOBER 2012**

Please find attached the Organisation Performance Review (OPR) action note confirming the actions discussed at your recent OPR. We will consider progress against each of these at the next OPR.

Firstly, we would like to thank you and your management team for providing a comprehensive and balanced overview of the CHCP's mid-year performance. The OPR identified a number of positive improvements in key areas including the good partnership arrangements currently in place across a range of health improvement activities, the role of the CHCP senior management team in developing the new Council Strategic Plan, the construction of the new Vale Centre for Health and Care being on track and on time, progress on alcohol and drugs, and support for people with dementia.

The OPR also identified a number of areas for further improvement, particularly in relation to anti-depressant prescribing outliers, smoking in pregnancy, sickness absence and (NHS-employed staff) e-KSF rates. In addition there are a number of issues requiring further work including the on-going redesign of MSK Physiotherapy, further developing anticipatory care, delivering a single point of access and narrowing the inequalities gap between least and most deprived areas. Based on your progress at mid year, we are confident that improvements will be made against each of the areas before we next meet.

We agreed that we would separately consider how best to engage WDC elected members in the NHSGGC Acute Clinical Services Review outwith the OPR cycle. Finally, we look forward with anticipation to the imminent external scrutiny assessment report by the Care Inspectorate of the CHCP's social work services, the outcome of which we will discuss at the next OPR.

Yours sincerely

A handwritten signature in black ink that reads 'Robert Calderwood'.

**Robert Calderwood**  
Chief Executive  
NHS Greater Glasgow and Clyde

A handwritten signature in black ink that reads 'Joyce White'.

**Joyce White**  
Chief Executive  
West Dunbartonshire Council

**Enc**