

WEST DUNBARTONSHIRE COUNCIL

Report by the Director of Community Health & Care Partnership

Community Health and Care Partnership Committee: 19th February 2014

Subject: Care Inspectorate Reports for Children & Young People's Services operated by West Dunbartonshire Council

1 Purpose

- 1.1** To provide Members with information regarding the most recent inspection reports for the Council's own Residential Services for Children and Young People.

2 Recommendations

- 2.1** The Committee is asked to note the content of this report and the work undertaken to ensure grades awarded reflect the quality levels expected by the Council.

3 Background

- 3.1** Care Inspectorate inspections focus on any combination of four thematic areas. These themes are; quality of care and support, environment, staffing and management & leadership.

- 3.2** The CHCP service covered in this Committee report is:

- Ramsay Children's Unit

- 3.3** Copies of inspection reports for all services can be accessed on the Care Inspectorate web-site; www.scswis.com

4 Main Issues

Ramsay Children's Unit

- 4.1** Ramsay Children's Unit was inspected on 23rd October 2013 and the report published on 6th January 2014 the following grades were awarded:

For the theme of *Care and Support* – Grade 4/Good

- For *Environment* – Grade 4/Good
- For *Staffing* – Grade 4/Good.
- For *Management and Leadership* – Grade 4/Good.

4.2 For this report there were no requirements or recommendations and the Inspector highlighted in the body of the report the progress made by staff and managers since the last inspection report in August 2013.

Particular note was made of the positive relationships between the young people and staff and that the improved team approach by staff enhanced good outcomes for young people.

4.3 All four themes were inspected but because the grading system is an overall scaling of each theme it does not properly reflect what has been achieved: e.g. within the sub sections of the four themes 3 very goods were awarded.

4.4 The table below sets out the movement in grades for the services over the last two inspections:

Home	Previous Grades						Current Grades					
	1	2	3	4	5	6	1	2	3	4	5	6
	August 2012						October 2013					
Ramsay Residential Home												
• Care & support			3							✓		
• Environment			N/A							✓		
• Staff			N/A							✓		
• Management & Leadership			3							✓		

5 People Implications

5.1 There are no people implications.

6 Financial Implications

6.1 There are no financial implications.

7 Risk Analysis

7.1 For any service inspected, failure to meet requirements within the time-scales set out in their inspection report could result in a reduction in grading or enforcement action. There are no requirements in respect of this most recent inspection however continuous improvement will be the focus of the staff group, manager and external line manager in order to maintain and improve these grades further

8 Equalities Impact Assessment (EIA)

8.1 Not required for this report.

9 Consultation

9.1 Not required for this report.

10 Strategic Assessment

- 10.1** The Council's Strategic Plan 2012-17 identifies "improve life chances for children and young people" as one of the authority's five strategic priorities.

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Date: 9th January 2014

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Appendices: None

Background Papers: The information provided in Care Inspectorate Inspection Reports Web-site address: -
http://www.scswis.com/index.php?option=com_content&task=view&id=7909&Itemid=727

Wards Affected: All