

WEST DUNBARTONSHIRE COUNCIL

EVALUATION OF COMPLIANCE WITH CODE OF GOOD GOVERNANCE
IMPROVEMENT ACTIONS

ACTION	Due Date	Responsible Officer
Review Code of Good Governance and report to Audit and PR Committee at next cycle	30 September 2013	Angela Wilson
Review Service Planning Process to ensure service user satisfaction information and complaints outcomes are considered	30 June 2013	Angela Wilson
Review linkages between Community Planning processes and Partners' Plans	30 September 2013	Angela Wilson
Officers should ensure an integrated performance reporting process covering all areas of performance, outcomes and consultation	30 September 2013	Angela Wilson
Complete a review of Continuous Improvement Strategy and implement	30 September 2013	Angela Wilson
A corporate approach to defining quality standards to be defined and expectations regarding inclusion of standards within each	31 May 2014	Angela Wilson
Scheme of Delegation to be reviewed on an annual basis	31 March 2014	Angela Wilson
Implement full scheme of risk management in a corporate and systematic manner, including appropriate reporting mechanisms	30 September 2013	Angela Wilson
PDPs to be rolled-out to all employees by 2017	31 March 2017	CMT