

INFORMATION SERVICES COMMITTEE

At a meeting of the Information Services Committee held within the Council Chambers, Council Offices, Rosebery Place, Clydebank on Wednesday, 14 June 2000 at 12.00 noon.

Present: Councillors James McCallum (LAB & CO-OP), Andrew White (LAB), Anthony Devine (LAB), Iain Robertson (SNP), Geoffrey Calvert (LAB & CO-OP), John Trainer (LAB), James Bollan (SSP), Craig McLaughlin (SNP), Ronald McColl (SNP), Margaret McGregor (SNP), James Flynn (LAB) and Connie O'Sullivan (LAB).

Attending: Eric Walker, Director of Corporate Services; Angela Clements, Head of Information Services and Stephen Brown, Head of Legal and Administrative Services.

Apologies: Apologies for absence were intimated on behalf of Provost Alistair Macdonald (LAB) and Councillors Mary Campbell (LAB) and Daniel McCafferty (LAB).

Councillor James McCallum in the Chair

CONVENER'S REMARKS

Councillor McCallum, Convener, congratulated Ms Clements, Head of Information Services, on the news of her pregnancy and, on behalf of the Committee, wished her good health.

CUSTOMER SERVICES CENTRE

There was submitted and noted a report by the Head of Information Services providing an update on progress made with the Customer Services Centre project.

INFORMATION STRATEGY PHASE 2 UPDATE

There was submitted a report by the Head of Information Services advising of the progress made in the second phase of the Information Strategy.

Having heard the Convener, the Committee agreed:-

- (1) to note that individual training was now available to all Members who wished to access the Council's corporate computer systems and that contact should be made with Mr Alexander, Systems Information Services Manager, who would make the appropriate arrangements; and
- (2) otherwise to note the contents of the report.

CORPORATE YEAR 2000 COMPLIANCE

There was submitted and noted a report by the Head of Information Services providing an update on the Corporate Year 2000 Compliance since April 2000.

UPDATE ON INFORMATION SERVICES HELPDESK

There was submitted and noted a report by the Head of Information Services on issues and requests raised via the Information Services Helpdesk, relating to the functional areas of Client (Application support), Operations (Computer & telephone operations and administration), Systems (Local and wide-area data networks, telecommunications & training) and Development.

STRATEGIC BEST VALUE REVIEW OF IT ACROSS THE COUNCIL

There was submitted a report by the Head of Information Services describing the progress made in defining the scope, objectives and timescale for the Best Value Review of IT across the Council.

The Committee agreed to note the progress made in relation to the aforesaid Best Value Review.

DIGITAL SCOTLAND TASKFORCE

There was submitted a report by the Head of Information Services on the recent progress made by the Digital Scotland Taskforce and requesting the Committee to consider key recommendations of the recently published report and the implications for West Dunbartonshire Council.

Having heard the Convener, the Committee agreed:-

- (1) to note the recommendations within the Government's Digital Scotland Taskforce report; and
- (2) that the matter be referred to Council with a view to setting up a Working Group/Sub-Committee to consider the issues and challenges facing West Dunbartonshire Council with regard to Electronic Government.

The meeting closed at 12.10 p.m.