

**WEST DUNBARTONSHIRE COMMUNITY HEALTH & CARE PARTNERSHIP
PUBLIC PARTNERSHIP FORUM MEETING
HELD IN WDCVS OFFICES, WEDNESDAY 16 March 2011**

Present:

Anne MacDougall (Chair)	Ian Petrie	Barbara Barnes
Selina Ross (CVS)	Lily Kennedy	Wendy Jack (WDCHCP)
Rose Hutchinson	Rena Hector	Emily Welsh
Gail MacLean	Soumen Sengupta (WDCHCP)	May McHugh
Margaret Walker (WDCHCP)	Anne Cruikshank	Rhona Young
Hugh Bright	Neil Etherington	Andrew Muir
George Murphy (WDCHCP)	Lorraine McKenzie	Irene Smith
Theresa Docherty	Tom Nimmo	

Welcome and Apologies

A warm welcome was extended by the Chair Anne MacDougall. Apologies were recorded from Kern Asman, Anne Ferguson and Anne Clegg.

Previous Minutes

Having been previously circulated, the minute of the 13 January 2011 was formally agreed as a true and accurate record. The meeting confirmed that this had been the draft minute that had been submitted at the CHCP Committee meeting in February 2011.

The meeting also re-affirmed its understanding that the whoever formally represented the PPF at CHCP Committee meetings was there to do just that: aside from participating in discussions on the formally presented Committee papers, the PPF representative's scope for pro-actively raising discrete issues at the CHCP Committee was solely determined by any such matters having been discussed and formally agreed to be highlighted during the preceding PPF meeting (as would be evident from the draft PPF minute formally included in the CHCP Committee agenda).

Soumen Sengupta re-affirmed the willingness of the CHCP to continue to engage on – and where possible address - any legitimate issues or concerns in a partnership manner.

Presentation - CHCP Community Engagement Review

George Murphy gave a short presentation on the CHCP community engagement review that had already been circulated to PPF members; and sought views on both the key messages and the proposed recommendations in advance of a final set of proposals being formally submitted to the CHCP Committee for its April 2011 meeting. There was a broadly supportive response to the presentation, with particular support for the valuable interests of the WDC Planning & Implementation Partnership (PIP) being folded into an enhanced PPF; and for that refreshed PPF having official representation on the membership of the WDC Community Participation Committee. In relation the former, the meeting suggested that that would be aided by a development day be organised bringing the community membership of both the PIP and PPF. Soumen Sengupta agreed to reflect that request in the

Committee paper; and to notify the membership of the Committee's decision following its April meeting.

Action: SS

Thanks were extended to George Murphy and Wendy Jack for their considerable work on the review.

Presentation – WDC HCP Strategic Plan

Margaret Walker gave a short presentation on the 2011/12 integrated CHCP Strategic plan. It was noted that this was the first joint plan covering NHS health and WDC social care services. Members welcomed the draft Plan, noting the ambition within it within the current financial climate. Particular questions were raised in relation to those actions drawn from the local *Change Fund* proposal; and it was agreed to invite Chris McNeill (CHCP Head of Community Health and Care) to a future meeting to present more fully.

Action: GM

Thanks were extended to Margaret Walker for her presentation.

NHS24 – Out of Hours

The meeting briefly discussed some questions concerning the emergency out of hours hospital referral system. It was agreed that a representative of NHS24 be approached to speak to a future PPF meeting.

Action: GM

Transport

The meeting discussed a number of general concerns relating to public transport connections with acute sites outwith West Dunbartonshire, and particularly a proposal by operators to cease certain services in the Old Kilpatrick and Clydebank area. It was noted that whilst such matters were of legitimate interest, the meeting concluded that the concerns of individual or collective PPF members would best be addressed individually through the offices of local elected members and/or MSPs. Soumen Sengupta highlighted a meeting that Cllr William Hendrie had convened earlier that week to discuss such concerns directly with SPT and other relevant parties.

It was separately agreed that an appropriate representative from NHSGGC should be invited to attend a future meeting to outline NHSGGC's planned arrangements in relation to transport for WD residents to the new Southern General Hospital.

Action: GM

Presentation -Alexandria Health and Care Centre

Soumen Sengupta gave a brief up-date on the work being undertaken in relation to this development; and presented the layout/design scheme that the CHCP has been consulting upon. The design was positively received. George Murphy also informed the meeting that the CHCP had accepted an offer by the WD Access Panel to meet with the architects involved in the development to discuss to identify and address how best to optimise access within the Centre. Soumen Sengupta confirmed to the meeting that he would continue to keep them abreast and engage with them on the development as it progressed.

Action: SS

Thanks were extended to Soumen Sengupta for the continued work on this development, and the engagement to support/inform it.

National GP Survey

Soumen Sengupta summarised to the meeting the national GP Survey undertaken by the Scottish Government with the purpose of measuring the Quality and Outcomes Framework (QOF) indicators for patient experience of access. He highlighted that the 2009/10 GP patient experience survey was undertaken as part of the national *Better Together* programme. The survey asked patients about their experience of accessing their GP Practice, making an appointment, visiting reception, seeing either a nurse and/or doctor at the surgery, receiving prescribed medicine and care provided overall by the practice. The findings are available on-line at <http://surveyresults.bettertogetherscotland.com/gp/>

The 2010/11 GP access survey surveyed patients at GP practices that opted into the survey; and the results are expected imminently. It was agreed to invite the CHCP's new Clinical Director (Dr Kevin Fellows) to attend a future PPF meeting to discuss the West Dunbartonshire findings once the 2010/11 results are available.

Action: GM

Thanks were extended to Soumen Sengupta for his briefing.

Representatives Reports

Vale Monitoring Group

No report available (as the group had not met since last PPF meeting).

CHCP Committee

No items were highlighted from previous CHCP Committee meeting by Neil Etherington (who had attended on this occasion as depute for Anne McDougall in her absence).

CHCP Communications Group

Margaret Walker confirmed that an integrated Communication Group was being established for the CHCP.

Application for Pharmacy, Brucehill

George Murphy up-dated on the application that the PPF had previously been invited to comment on. He informed members that the application had been successful, but that an appeal had now been lodged with the appeals process ongoing.

AOCB

St Margaret's Hospice

Neil Etherington brought to the meetings attention recent press statements regarding long term care beds at St Margaret's Hospice.

Infection Control

Rhona Young and Anne Cruikshank highlighted the positive work that they have been involved with at part of the NHSGGC scheme. The meeting recorded its thanks to them both for their continued commitment.

A&E Waiting Times

Member concerns around waiting times were noted and it was agreed to invite an appropriate NHSGGC representative to a future PPF meeting.

Scottish Government Elections

It was noted that with the forthcoming Scottish Government Elections, "purdah" would commence on 23rd March 2011.

Clydebank Citizen of the Year

Members offered congratulations to Rose Hutchison on her award of 2011 Clydebank Citizen of the Year.

The meeting closed at 9.15pm with a vote of thanks to the Chair.

Date of Next Meeting: 1st June 2011.