

WEST DUNBARTONSHIRE COUNCIL

Report by the Director of Community Health & Care Partnership

Community Health and Care Partnership Committee: 21st August 2013

Subject: Care Inspectorate Reports for support services managed by West Dunbartonshire Council.

1 Purpose

- 1.1 To provide Members with information regarding the most recent inspection report for the CHCP's own Learning Disability Service.

2 Recommendations

- 2.1 The Committee is asked to note the content of this report and the work undertaken to ensure grades awarded reflect the quality levels expected by the Council.

3 Background

- 3.1 Care Inspectorate inspections focus on any combination of four thematic areas. These themes are; quality of care and support, environment, staffing and management & leadership.

- 3.2 The CHCP Support Service covered in this Committee report is:

- Learning Disability Service

- 3.3 Copies of inspection reports for all services can be accessed on the Care Inspectorate web-site; www.scswis.com

4 Main Issues

Learning Disability Service

- 4.1 The Learning Disability Service was inspected on 6th March 2013 and the report published on 16 April 2013. The following grades were awarded.

- For the theme of *Care and Support* – Grade 5/Very Good.
- For *Staffing* - Grade 4/Good.
- For *Management and Leadership* - Grade 4/Good.

- 4.2 The inspection report detailed the following two requirements to be addressed:

- The service must ensure that where they hold responsibility for service user's medication the recording of medication entering and leaving the

premises conforms to best practice guidelines. This was to be completed within one week of receipt of the inspection report. The service has confirmed that was completed as per the timescale.

- The service to organise training in Adult Support and Protection for all staff who have not already received this and refresher training in medication for all staff currently on their waiting list for this course. This was to be completed by 30 May 2013. The service has confirmed that the Adult Support Protection training has been completed; and that at the time of preparing this report, the refresher training in medication was on-going.

4.3 The Inspection Report and both requirements were reviewed by the Learning Disability Service managers and actions were devised to address them. These were revisited by service managers and staff to confirm the identified remedial action had been implemented successfully and within the timescales given.

4.4 There has been a slight drop in the grades awarded from the previous inspection report. This was primarily due to a delay in accessing Adult Support and Protection refresher training for some staff. This has now been addressed along with the other requirement. The Learning Disability Service has confirmed that managers and staff are working hard towards having the grades improve in their next inspection report.

4.5 The table below sets out the movement in grades for the services over the last two inspections:

Home	Previous Grades						Current Grades					
	1	2	3	4	5	6	1	2	3	4	5	6
	18 November 2011						6 March 2013					
WDC Learning Disability Service					✓						✓	
• Care & support					✓						✓	
• Environment												
• Staff					✓					✓		
• Management & Leadership										✓		

5 People Implications

5.1 There are no people implications.

6 Financial Implications

6.1 There are no financial implications.

7 Risk Analysis

7.1 For any service inspected, failure to meet requirements within the time-scales set out in their inspection report could result in a reduction in grading or

enforcement action. This may have an impact on our ability to continue to deliver the service.

8 Equalities Impact Assessment (EIA)

8.1 Not required for this report.

9 Consultation

9.1 Not required for this report.

10 Strategic Assessment

10.1 The Council's Strategic Plan 2012-17 identifies "improve the wellbeing of communities and protect the welfare of vulnerable people" as one of the authority's five strategic priorities.

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Date: 19th July 2013

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Appendices: None

Background Papers: The information provided in Care Inspectorate Inspection Reports Web-site address: -
http://www.scswis.com/index.php?option=com_content&task=view&id=7909&Itemid=727

Wards Affected: All