## WEST DUNBARTONSHIRE COUNCIL

# **Report by Strategic Director – Transformation & Public Service Reform**

# Tendering Committee: 21 October 2020

# Subject: Contract Authorisation Report – Provision of Mobile Voice & Data Services

#### 1. Purpose

**1.1** The purpose of this report is to seek the approval of the Tendering Committee to authorise the Strategic Lead - Regulatory to conclude the award of the contract for Provision of Mobile Voice & Data Services. The direct award is offered subject to the final compliance documents being reviewed and signed off in accordance with the terms of the contract.

## 2. Recommendations

- **2.1** It is recommended that the Tendering Committee:
  - a) Authorise the Strategic Lead Regulatory to conclude on behalf of West Dunbartonshire Council (the Council), the award of the contract for Provision of Mobile Voice & Data Services to Vodafone Ltd.
  - b) Note that the contract shall be for a period of two years and at a value of £121,542.00, with the option to extend for a further 12 month period and at a three year value of £168,906 excluding VAT. This value also reflects provision for additional Access Point name (APN) services which is currently being considered by ICT. The estimated commencement date of the contract is 1 November 2020.

## 3. Background

- **3.1** This requirement is for Mobile Voice & Data Services for the Council and it's partners West Dunbartonshire Leisure and the Valuation Joint Board. The requirement for these services has expanded by approximately one third over the last three years with requirements now totalling over 3000 users Councilwide.
- **3.2** Mobile phones have been included within the Council's device estate since the recurring budget was approved in 2013. Future service requirements will be dependent on the individual service needs. External changing market landscape, for example the legacy of the COVID-19 pandemic, may also impact future direction of service requirements as the Council's strategic priorities evolve to meet the demands of external political and public health directives. Budgets for Mobile Voice & Data Services are at service level; however the service requirement was mentioned within the ICT Budget report presented at the Corporate Services Committee on 19 February 2020. An additional £100,000 per annum spend, over the next two years was approved at the Corporate Services Committee held on 19 February 2020.

**3.3** This procurement exercise has been conducted in accordance with the Council's Standing Orders and Financial Regulations and the *Public Contracts* (Scotland) *Regulations 2015* for Services. A Contract Strategy document was also approved by the Business Partner – Strategic Procurement (Corporate Indirects) on 3 July 2020.

## 4. Main Issues

- **4.1** A desktop analysis was carried out on the providers' ability to provide requirements which indicated that a Direct Award Procedure through the Scottish Government's Mobile Voice & Data Services Framework Agreement (FA) represented Best Value.
- **4.2** It is recommended that the Council awards the contract, via a Direct Award (a contract is awarded to a supplier on a FA without further competition) to Vodafone Ltd, of Newbury. The contract shall be for a period of two years at a value of £121,542.00 excluding VAT with the option to extend for a further 12 month period and at a three year value of £168,906.00 excluding VAT. This value also reflects provision for additional Access Point name (APN) services which is currently being considered by ICT. The value of the contract is below the value approved by the Corporate Services Committee.
- **4.1** Benefits associated with this contract include:
  - Reduced tariff pricing;
  - Ability to reclaim additional usage charges in excess of £50 rather than the previous £100 limit;
  - Fixed pricing for the initial two year period; and
  - Flexibility to tailor requirements specifically for the Council and it's partners.
- **4.2** Vodafone Ltd has committed to paying all staff supporting the contract the minimum real Living Wage rate. Vodafone Ltd has committed to delivery of the following social benefits as a direct result of delivery of this contract:
  - Deliver quarterly workshops covering career skills, mock interviews etc., within a school or community learning environment;
  - Facilitate quarterly work experience opportunities covering a range of work based skills;
  - Provide volunteers to support a local community project;
  - Support for fair and ethically traded services as part of this contract; and
  - Support to the equality agenda as part of this contract

The social benefits will be discussed at the implementation meeting with Vodafone Ltd and actions to take these forward will be agreed.

#### 5. People Implications

**5.1** There are no People Implications.

### 6. Financial and Procurement Implications

- **6.1** Financial costs in respect of this Contract will be met from the approved revenue budgets of individual services.
- **6.2** This procurement exercise was conducted in accordance with the agreed Contract Strategy produced by the Corporate Procurement Unit in close consultation with ICT officers and the provisions of Contract Standing Orders, the Financial Regulations and relevant procurement legislation.

#### 7. Risk Analysis

**7.1** The successful Provider has no known links to Serious and Organised Crime which would have significant political and reputational ramifications for the Council.

#### 8. Equalities Impact Assessment (EIA)

**8.1** A screening was undertaken for this report to determine if there is an equalities impact. The results were that there is no equalities impact.

#### 9. Consultation

**9.1** ICT Services and Legal Services have been consulted at every stage of this process.

#### 10. Strategic Assessment

**10.1** The Provision of Mobile Voice & Data Services will contribute to the delivery of the Council's strategic priorities by efficient and effective frontline services that improve the everyday lives of residents.

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**Designation:** Strategic Director - Transformation & Public Service Reform **Date:** 21 October 2020

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Appendices:	N/A
Background Papers:	The Contract Strategy EIA Screening
Wards Affected:	All Council Wards.