

# Agenda

## Community Planning West Dunbartonshire Management Board

**Date:** Thursday, 22 November 2018

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**Time:** 10:00

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**Venue:** Civic Space,  
Council Offices, 16 Church Street, Dumbarton

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**Contact:** Craig Stewart, Committee Officer  
Tel: 01389 737251 [craig.stewart@west-dunbarton.gov.uk](mailto:craig.stewart@west-dunbarton.gov.uk)

Dear Member

Please attend a meeting of the Community Planning West Dunbartonshire Management Board as detailed above. The business is shown on the attached agenda. **Please note the time and venue of the meeting.**

Yours faithfully

**JOYCE WHITE**

Chief Executive

Distribution:

Councillor Jonathan McColl (Chair)  
Councillor Caroline McAllister  
Councillor John Mooney  
Councillor Jim Finn [substitute]  
Councillor Martin Rooney [substitute]  
Vacancy [substitute]  
Ms Joyce White, Chief Executive, West Dunbartonshire Council  
Ms Angela Wilson, Strategic Director – Transformation & Public Service Reform,  
West Dunbartonshire Council  
Ms Beth Culshaw, Chief Officer of West Dunbartonshire Health and Social Care  
Partnership  
Mr Richard Cairns, Strategic Director – Regeneration, Environment & Growth, West  
Dunbartonshire Council  
Ms Laura Mason, Chief Education Officer, West Dunbartonshire Council  
Mr Malcolm Bennie, Strategic Lead – Communications, Culture and Communities  
Ms Amanda Coulthard, Performance & Strategy Manager, West  
Dunbartonshire Council  
Ms Margaret McGuire, Nursing Director, NHS Greater Glasgow and Clyde  
Ms Rhona Welch, District Manager, Jobcentre Plus  
Mr James Russell, Acting Director of Operations, Skills Development Scotland  
Mr Paul Devlin, Group Commander – West Dunbartonshire, Scottish Fire &  
Rescue Service  
Mr Bruce Kiloh, Principal Transport Policy Officer, Strathclyde Partnership for  
Transport  
Chief Superintendent Hazel Hendren, Divisional Commander, Police Scotland  
Ms Selina Ross, Manager, West Dunbartonshire Community Volunteering Service  
Mr Kevin Quinlan, Scottish Government Location Director  
Ms Catherine Topley, Chief Executive, Scottish Canals  
Mr Gordon Watson, Loch Lomond & Trossachs National Park  
Liz Connolly, Principal, West College Scotland  
Mr John Anderson, Manager, West Dunbartonshire Leisure Trust  
Mr Mark Newlands, Scottish Enterprise  
Mr Damon Scott, Dunbartonshire Chamber of Commerce  
Mr Gerry Watt, Scottish Prison Service  
Mr Jimmy Hyslop, Operations Manager, Scottish Natural Heritage  
Ms Anne MacDougall, Chair of the Community Alliance  
Superintendent Brian Gibson, Police Scotland  
Ms Jo Gibson, WDHSCP

Date of Issue: 8 November 2018

**COMMUNITY PLANNING WEST DUNBARTONSHIRE MANAGEMENT BOARD**

**THURSDAY, 22 NOVEMBER 2018**

**AGENDA**

<u>Anticipated Times</u>		<u>Item</u>	<u>Pages</u>
10.00	1	<b>APOLOGIES</b>	
	2	<b>DECLARATIONS OF INTEREST</b>	
		Members are invited to declare if they have an interest in any of the items of business on this agenda and the reasons for such declarations.	
10.05	3	<b>MINUTES OF PREVIOUS MEETING</b>	<b>5 – 8</b>
		Submit for approval as a correct record, the Minutes of Meeting of the Community Planning West Dunbartonshire Management Board held on 23 August 2018.	
10.10	4	<b>PRESENTATION ON WEST DUNBARTONSHIRE COMMUNITY &amp; VOLUNTEERING SERVICES</b>	
		Presentation by the Manager, West Dunbartonshire Community Volunteering Service.	
10.30	5	<b>COMMUNITY BUDGETING – LAUNCH OF PHASE 4</b>	<b>9 - 12</b>
		Submit report by the Empowered DIG Chair providing an update on the progress of the fourth phase of community budgeting in West Dunbartonshire.	
10.50	6	<b>INDEPENDENT DELIVERY AND IMPROVEMENT GROUP (DIG) ACTION PLAN UPDATE</b>	<b>To follow</b>
		Submit report by the Independent DIG Chair providing an update on the action plan being taken forward by the Independent Delivery and Improvement Group.	
11.10	7	<b>WEST DUNBARTONSHIRE TRANSPORT OUTCOMES REPORT FOR 2018/19</b>	<b>13 – 30</b>
		Submit report by the Head of Policy and Planning, SPT on the above.	

<b>11.35</b>	<b>8</b>	<b>DOMESTIC ABUSE SUMMIT</b>	<b>31 - 38</b>
		Submit report by the Chief Officer of HSCP providing an update on the system wide work to address domestic abuse in West Dunbartonshire.	
<b>11.45</b>	<b>9</b>	<b>REPORT ON WDC's SCOTTISH ATTAINMENT CHALLENGE GRANT OFFER FOR CARE EXPERIENCED CHILDREN AND YOUNG PEOPLE</b>	<b>To follow</b>
		Submit report by the Senior Education Officer, Educational Services on the above.	
<b>11.55</b>	<b>10(A)</b>	<b>FIRE AND RESCUE SCRUTINY Q2 QUARTERLY REPORT 1 JULY 2018 – 30 SEPTEMBER 2018</b>	<b>39 - 52</b>
		Submit report by the Local Senior Officer, Scottish Fire and Rescue Service (SFRS) providing appropriate performance data measured against priorities in the West Dunbartonshire Local Fire and Rescue Plan.	
<b>12.10</b>	<b>10(B)</b>	<b>POLICE SCRUTINY – QUARTER 2 REPORT</b>	<b>53 - 56</b>
		Submit report by the Divisional Commander, Police Scotland providing an update on quarter two 2018/19 performance against the Local Police Plan..	
<b>12.25</b>	<b>11</b>	<b>AOCB</b>	
		<b>Meeting close</b>	



## COMMUNITY PLANNING WEST DUNBARTONSHIRE MANAGEMENT BOARD

At a Meeting of the Community Planning West Dunbartonshire Management Board held in the Civic Space, Council Offices, Church Street, Dumbarton on Thursday, 23 August 2018 at 9.35 a.m.

**Present:** Councillors Caroline McAllister and Jonathan McColl; Angela Wilson, Strategic Director – Transformation & Public Service Reform, WDC; Richard Cairns, Strategic Director, Regeneration, Environment & Growth, WDC; Beth Culshaw, Chief Officer, West Dunbartonshire Health & Social Care Partnership; Laura Mason, Chief Education Officer, WDC; Chief Inspector Scott Carlin, Police Scotland; Paul Devlin, Local Senior Officer, Scottish Fire and Rescue Service (SFRS); Liz Connolly, Vice Principal, West College Scotland; John Anderson, Manager, West Dunbartonshire Leisure Trust; Mary Carson, Area Manager, Skills Development Scotland; Brian Fleming, District Operations Manager, Department of Work and Pensions (DWP); Sharon Kelly, Head of Operations, Skills Development Scotland (SDS); Janice Kennedy, Senior Executive, Scottish Enterprise;; Russell Sim, Director, Dunbartonshire Chamber of Commerce; Selina Ross, Manager, West Dunbartonshire Community Volunteering Service and Jimmy Hyslop, Operations Manager, Scottish Natural Heritage.

**Also Attending:** Peter Barry, Strategic Lead – Housing and Employability, WDC; Malcolm Bennie, Strategic Lead – Communications, Culture & Communities, WDC; Amanda Coulthard, Performance & Strategy Manager, WDC; and Craig Stewart, Committee Officer, WDC. John Scott, Programme Director, Golden Jubilee Foundation.

**Apologies:** Apologies were intimated on behalf of Councillor John Mooney; Joyce White, Chief Executive, WDC; Rhona Welch, District Manager, Jobcentre Plus; James Russell, Director of Operations; SDS; Jim McNeil, Group Commander, SFRS; Bruce Kiloh, Principal Transport Officer, Strathclyde Partnership for Transport; Chief Superintendent Hazel Hendren, Divisional Commander, Police Scotland; Gordon Watson, Chief Executive, Loch Lomond & Trossachs National Park; Damon Scott, Dunbartonshire Chamber of Commerce and Gerry Watt, Scottish Prison Service.

## **Councillor Jonathan McColl in the Chair**

### **CHAIR'S REMARKS**

Councillor McColl, Chair, welcomed everyone to the first meeting of the Management Board held in the new Council Offices, Church Street, Dumbarton. He then invited all Members and officers of the Management Board to introduce themselves.

### **DECLARATIONS OF INTEREST**

It was noted that there were no declarations of interest in any of the items of business on the agenda.

### **MINUTES OF PREVIOUS MEETING (24 May 2018)**

The Minutes of Meeting of the Community Alliance held on 24 May 2018 were submitted and agreed as a correct record.

### **PRESENTATION ON EXPANSION OF GOLDEN JUBILEE NATIONAL HOSPITAL**

Mr John Scott, Programme Director at the Golden Jubilee Foundation delivered a presentation on the hospital expansion programme. He highlighted that the key objectives of the programme are to deliver:- (1) Sufficient Elective capacity for West of Scotland population by 2030/35; (2) Innovative patient centred models of care; (3) Highly productive, efficient and sustainable services; (4) Reduced Elective cancellations; (5) improved performance on current waiting time targets; and (6) Operational services no later than 2021 – as per Health and social Care Delivery Plan.

Following a question and answer session, Councillor McColl thanked Mr Scott for his interesting and informative presentation. Mr Scott left the meeting at this point.

### **CPWD GOVERNANCE**

A report was submitted by the Performance & Strategy Manager, WDC presenting the CPWD with a revised Partnership Agreement for consideration.

After discussion and having heard the Performance & Strategy Manager in further explanation of the report and in answer to Members' questions, the Board agreed to approve the Partnership Agreement attached as Appendix 1 to the report.

### **UPDATE ON DOMESTIC ABUSE**

A verbal update on this matter was given by Beth Culshaw, Chief Officer West Dunbartonshire Health & Social Care Partnership, the terms of which were noted. Councillor McColl, Chair, thanked Ms Culshaw, Ms Hendren, Mr Barry and Ms

Mason for their contributions and commented that the partnership's proactive approach was being recognised by others across the country.

## **COMMUNITY PLANNING WEST DUNBARTONSHIRE ANNUAL REPORT 2017-18**

A report was submitted by the Performance & Strategy Manager, WDC providing members with the Community Planning West Dunbartonshire (CPWD) Annual Report for 2017-18.

After discussion and having heard the Corporate & Community Planning Manager in further explanation of the report and in answer to Members' questions, the Board agreed:-

- (1) to note the annual report 2017-18; and
- (2) that it would be helpful for some more detailed narrative to be incorporated into this type of report in the future.

## **FIRE & RESCUE SCRUTINY Q1 QUARTERLY REPORT (1st April 2018 – 30th June 2018)**

A report was submitted by the Local Senior Officer, Scottish Fire and Rescue Service (SFRS) on the above.

After discussion and having heard Paul Devlin, Local Senior Officer, SFRS in further explanation of the report and in answer to Members' questions, the Board agreed to note the contents of the attached SFRS West Dunbartonshire Council Year to Date Report covering the period 1st April 2018 to 30th June 2018.

## **POLICE SCRUTINY – QUARTER 1 REPORT**

A report was submitted by the Divisional Commander, Police Scotland on the above.

After discussion and having heard Chief Inspector Carlin in further explanation of the report and in answer to Members' questions, the Board agreed to note the update given on progress against the Local Police Plan.

## **ANY OTHER COMPETENT BUSINESS**

Brian Fleming, District Operations Manager, Department of Works and Pensions provided the Board with an update on the latest developments and roll out of Universal Credit, the terms of which were noted.

The meeting closed at 10.55 a.m.







Report by the Strategic Lead – Housing & Employability

Community Planning West Dunbartonshire Board Meeting

Thursday 22<sup>nd</sup> November 2018

**Subject: Community Budgeting – Launch of Phase 4**

**1. Purpose**

- 1.1 The purpose of the report is to provide members with an up-date on the progress of the 4<sup>th</sup> phase of community budgeting in West Dunbartonshire.

**2. Recommendations**

- 2.1 Board members are asked to note the content of the report and note that an evaluation report will be prepared and presented to members following the completion of Phase four in 2019.

**3. Background**

- 3.1 As has previously been reported, West Dunbartonshire Council allocated £1m of capital investment in February 2016 to support delivery of Your Community across West Dunbartonshire covering financial years 2016/17 and 2017/18. It was agreed that a proportion of this money, £425,000, would be used to fund an approach to participative budgeting in the area. The remaining £575,000 is being utilised as an improvement fund for issues highlighted through community based work streams. This improvement fund is overseen by the Your Community Strategic group.
- 3.2 Following three successful rounds of CB, a fourth phase has recently been launched. This phase is being funded from a small revenue underspend from 2017/18 and the £60,000 revenue allocation for 2018/19 which totals £112,000 from revenue. This will be complemented by the capital underspend from 2017/18 (£50,000) providing a total CB allocation of £162,000.
- 3.3 Each phase of CB developed through learning from the previous phase, and the same has been true for Phase 4. Planning of the event has been underway since late summer 2018 and has included a questionnaire sent to previous participants and also distributed via the Council's webpages. This questionnaire captured the thoughts of 70 citizens, 13 of whom volunteered to

participate in local focus groups allowing more detailed discussion to shape Phase 4.

#### **4. Main Issues**

**4.1** The survey and the focus groups have highlighted a number of areas where local citizens feel improvements could be made. These included:

- Providing clearer guidance;
- Ensuring appropriate availability of staff to provide advice and support to applicants; and
- The on-line voting system

**4.2** All feedback received by residents and participants of CB to date has been helpful in refining the approach for phase 4, ensuring it is designed to best suit local needs and available resources. The time spent planning Phase 4 has allowed:

- Colleagues in different service areas to share their experience of previous phases, shape the process for phase 4 and review the new guidance and application forms;
- Comment and feedback from previous participants to be listened to and acted upon;
- Positive dialogue with COSLA and the national support agency, PB Partners, regarding the development of an on-line voting system;
- An option for non-constituted groups to apply for a funding (maximum value of £500) provided they have the support of a constituted host group;
- Increased lead-in times and detailed guidance to be prepared.

**4.3** Earlier this year the Phase 3 event held in Clydebank Town Hall offered groups the opportunity to network and to make valuable local connections. This approach is being taken again with Phase 4 with added consideration of providing a bus service to and from the event should there be a demand for this.

**4.5** Phase 4 was launched in late October to allow suitable time for applications to be completed and submitted by Monday 10<sup>th</sup> December. The date for the voting event will be in late February/early March will be advertised shortly.

#### **5. People Implications**

**5.1** None, all activity is delivered through existing team and partner capacity.

#### **6. Financial Implications**

6.1 This phase of CB is being funded from the capital and revenue underspend of 2017/18 and the £60,000 revenue allocation for 2018/19. It is anticipated that this phase of CB will exhaust the agreed remaining budgets.

## 7. Risk Analysis

7.1 As outlined previously there is an increasing drive nationally for community planning partners to work at an increased pace to deliver outcomes for communities. The Community Empowerment (Scotland) Act sets a clear direction for involvement of communities in the design and delivery of services.

7.2 Community budgeting offers the opportunity to work with communities to build capacity and resilience allowing local groups to continue their positive contribution across West Dunbartonshire.

7.3 There remains a risk that some groups will not secure the funding they bid for. The CB process proposed is transparent and allows the final decision to be taken by the citizens of West Dunbartonshire.

## 8. Equalities Impact Assessment (EIA)

8.1 An EIA is not required as this is the continuation of existing activities.

## 9 Consultation

9.1 In order to inform the design of Phase 4 a survey was distributed via Survey Monkey to allow us to hear from previous participants in the CB process. This survey then led to a series of focus group meetings which allowed detailed discussion with a small number of volunteers from communities across West Dunbartonshire to contribute to the development of Phase 4. These sessions were invaluable and have helped to shape the emerging phase.

9.2 Consultation has also taken place with colleagues from across the council and external partners to ensure that Phase 4 of CB in West Dunbartonshire is a success.

## 10. Strategic Assessment

10.1 Progressing work as outlined in this report ensures CPWD can deliver on the outcomes set in the Local Outcome improvement Plan.

Peter Barry  
Strategic Lead – Housing & Employability

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**Person to Contact:** Elaine Troup  
[elaine.troup@west-dunbarton.gov.uk](mailto:elaine.troup@west-dunbarton.gov.uk)

**Appendices:** None

**Background Papers:** None

**Wards Affected:** All



# COMMUNITY PLANNING WEST DUNBARTONSHIRE

## WEST DUNBARTONSHIRE TRANSPORT OUTCOMES REPORT FOR 2018/19

### 1 Introduction

#### 1.1 This report will:

- Inform the West Dunbartonshire Community Planning Partnership of the preparation by SPT of the West Dunbartonshire Transport Outcome Report (TOR);
- Highlight the connection between SPT activities and local outcomes from the Local Outcome Improvement Plan (LOIP); and
- Highlight the focus given within the TOR to the services and benefits that SPT has delivered in 2017/18 together with details of the SPT – West Dunbartonshire joint work streams for 2018/19.

### 2 Background

2.1 SPT has prepared a TOR for West Dunbartonshire annually since 2008 as a means of demonstrating our commitment and contribution as a Community Planning partner through the delivery of key services, projects and initiatives.

2.2 The TOR is directly linked to the SPT Regional Transport Strategy (RTS) Delivery Plan 2018 – 2019<sup>1</sup> and is the local monitoring and planning element of SPT's suite of strategic plans.

2.3 SPT officers worked with West Dunbartonshire colleagues to agree the key areas for partnership working for 2018/19.

2.4 The TOR summarises our commitment and contribution as a Community Planning Partner by detailing the links between the joint work streams and West Dunbartonshire's local outcomes from Local Outcome Improvement Plan.

### 3 Content

#### 3.1 The detailed content of the 2018/19 TOR is as follows:

- *Policy Context* - This section sets out linkages between the RTS and LOIP outcomes;
- *Outputs and Performance* – This section sets out progress on joint work streams between SPT and West Dunbartonshire Council during 2017/18 and key transport indicators for each strategic outcome.

<sup>1</sup> [http://www.spt.co.uk/wmslib/Documents\\_RTS/rts-delivery-plan-201819-202021.pdf](http://www.spt.co.uk/wmslib/Documents_RTS/rts-delivery-plan-201819-202021.pdf)

- *The Year Ahead* – This section sets out the key policy, planning and capital projects being undertaken in 2018/19

#### **4 Capital Programme**

4.1 The SPT – West Dunbartonshire capital projects for 2018/19 are as follows:

£695,000 planned capital investment in West Dunbartonshire transport projects in 2018/19 including:

- Clydebank interchange
- Bus infrastructure upgrades
- A814 congestion reduction and public transport priority measures
- Active travel infrastructure

#### **5 Local outcomes for West Dunbartonshire**

5.1 The TOR summarises the role of transport in achieving local outcomes with the following benefits highlighted:

- High quality public transport services and active travel can improve access to town centres, reduce car-dominated environments and promote centres as places to visit and invest.
- Reliable and accessible transport services and high quality travel information support residents to get to work, training or education.
- Good access to employment, training and learning and employment services supports improved learning and employability outcomes.
- Good access for children and families to education & learning, healthcare, shops with fresh foods, and a range of opportunities to socialise and be active supports improved health and learning.
- Good access to healthcare facilities and services, leisure and shopping opportunities, social networks and opportunities to interact with communities supports healthier and independent communities.
- Increasing walking and cycling can improve health outcomes for children and families and support mental health and well-being.
- Improving walking & cycling infrastructure can improve opportunities to incorporate regular physical activity into everyday life.
- Improving strategic connectivity across West Dunbartonshire and other areas can increase the range of employment opportunities for residents and promote the area as an attractive place to visit, invest and grow.
- Improving road safety supports increased community interaction within more attractive, walkable environments.

## **6 Conclusion**

- 6.1 The TOR summarises the SPT activities and investments delivered in 2017/18 that benefitted West Dunbartonshire residents.
- 6.2 The TOR provides detailed information on the agreed SPT – West Dunbartonshire joint work streams for 2018/19.
- 6.3 The TOR highlights the role of transport in achieving positive outcomes at the local level by noting the supporting relationship between the joint work streams agreed between SPT and West Dunbartonshire and the local outcomes set out in the LOIP.

## **7 Recommendations**

It is recommended that the Board note the contents of the report.

Bruce Kiloh, Head of Policy and Planning  
**Strathclyde Partnership for Transport**





**Strathclyde Partnership for Transport**

**Transport Outcomes Report for West Dunbartonshire**



2018 update on our services and investment in your area

## Contents

1	Summary.....	1
2	Outputs and performance for 2017/18.....	2
2.1	Achieving Attractive Seamless Reliable Travel.....	2
2.2	Achieving Access for All.....	3
2.3	Achieving Reduced Emissions.....	4
2.4	Achieving Improved Connectivity.....	5
3	The Year Ahead.....	6
3.1	Policy and Strategy.....	6
3.2	Capital Projects.....	7
3.3	Transport Services & Infrastructure.....	7
	Appendix A Policy Context.....	8
	The Regional Transport Strategy - Strategic Priorities and Outcomes.....	8
	West Dunbartonshire Local Outcomes Improvement Plan.....	9
	RTS and LOIP Linkages.....	11
	Table A-1: Regional Transport Strategy priorities and outcomes.....	8
	Table A-2: West Dunbartonshire Plan for Place priorities and outcomes (continues on next page).....	9
	Figure A2-1: RTS and LOIP Linkages.....	11

## 1 Summary

This report provides a summary of transport services and projects provided or supported by SPT in West Dunbartonshire in 2017/18 (section 2) and the current service and investment plans for 2018/19 (section 3). Section 2 is aligned to the relevant Regional Transport Strategy strategic outcomes - Attractive Seamless Reliable Travel, Access for All, Reduced Emission and Improved Connectivity - and includes the high level monitoring indicator for each strategic outcome.

### *Key figures*

- £100,000 capital investment in West Dunbartonshire transport projects in 2017/18 including:
  - Bus stop and shelter upgrades
  - A814 congestion reduction measures design
- £695,000 planned capital investment in West Dunbartonshire transport projects in 2018/19 including:
  - Clydebank interchange
  - Bus infrastructure upgrades
  - A814 congestion reduction and public transport priority measures
  - Active travel infrastructure
- 14 local bus services supported by SPT in West Dunbartonshire including services to Vale of Leven, Gartnavel and Royal Alexandra Hospitals
- 22,000 MyBus journeys made by West Dunbartonshire residents
- 1,300 West Dunbartonshire pupils transported to school every school day on transport services arranged by SPT
- 1,600 National Entitlement Cards processed by SPT for West Dunbartonshire residents who have a disability

## 2 Outputs and performance for 2017/18

### 2.1 Achieving Attractive Seamless Reliable Travel

SPT and WDC work together to deliver improved bus infrastructure, bus priority and routes to public transport hubs for improved safety, quality, access, journey reliability and comfort for passengers. In 2017/18, SPT continued to maintain and improve bus stops, passenger shelters and information cases throughout West Dunbartonshire with WDC delivering improvements to bus stops. Real Time Passenger Information display screens are installed at 6 bus stops across West Dunbartonshire.

SPT continued to administer the SPT ZoneCard in 2017/18 on behalf of participating rail, Subway and bus operators, enabling West Dunbartonshire residents to save money when making multi-modal / multi-operator journeys. SPT continues to work with Transport Scotland and public transport operators to deliver further improvements to smart and integrated ticketing.

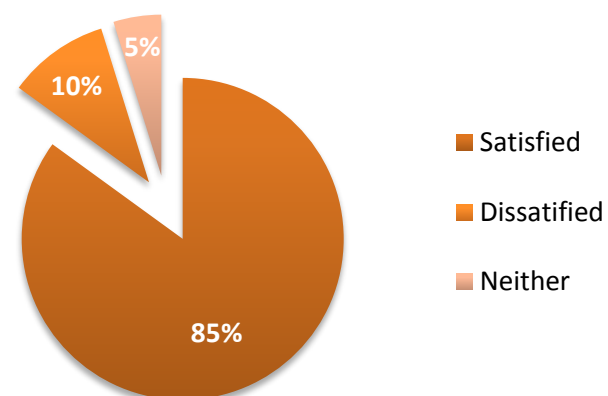
#### Bus stops & shelters maintenance

- 520 bus stops
- 260 bus shelters
- 800 information cases

#### Bus service compliance

- 21 incidents/reports
- 8.5 days of service monitoring

**West Dunbartonshire adult residents aged 16+:  
Satisfaction with public transport**



Figures from Transport and Travel in Scotland - Local Area Analysis, 2016. Transport Scotland.

**Key Indicator:** The key indicator for this outcome is adult residents' level of satisfaction with local public transport services. More than four in every five West Dunbartonshire adult residents (85%) are very or fairly satisfied with their local public transport services and one in every four (24%) are *very* satisfied. One in every 10 residents (10%) is dissatisfied with local public transport and a small percentage of West Dunbartonshire residents (5%) are neither satisfied nor dissatisfied with these services.

## 2.2 Achieving Access for All

SPT supports a range of transport services to improve access for West Dunbartonshire residents and communities. In 2017/18, SPT supported socially necessary local bus services for West Dunbartonshire communities with limited commercial bus services, helped older people and people persons with disabilities living in West Dunbartonshire to make 22,000 journeys on MyBus services and arranged school day transport services for c. 1,300 children living in West Dunbartonshire.

in 2017/18 SPT's Travel Card Unit helped ensure that 1,600 West Dunbartonshire residents who have a disability benefited from the national concessionary fare scheme on local bus services. SPT also continued to administer the Strathclyde Concessionary Fare Scheme on behalf of West Dunbartonshire Council, which offers reduced fares on rail and Subway services to c. 23,000 eligible West Dunbartonshire residents.

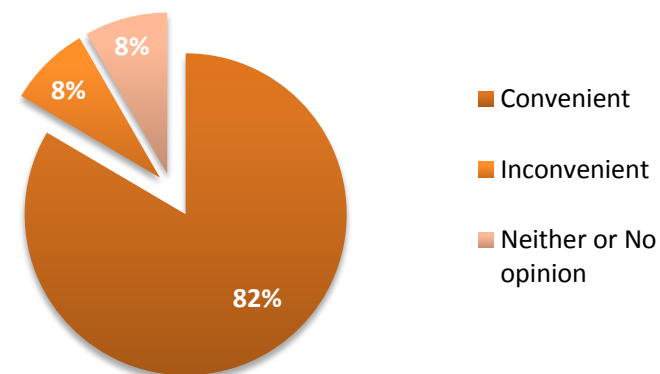
### School Transport monitoring:

- 17 schools visited by inspectors
- 38 schools contract checks
- 12 vehicle quality assurance audits

### 5 travel points

maintained across West Dunbartonshire in partnership with WDC.

**West Dunbartonshire adult residents aged 16+:  
Convenience of public transport**



Figures from Transport and Travel in Scotland - Local Area Analysis, 2016. Transport Scotland.

**Key Indicator:** The key indicator for this outcome is resident's opinions of the convenience of public transport in their local area. About four in every five (82%) WD adult residents feel that local public transport is convenient, although just under half (47%) feel that it is very convenient. About one in every 13 residents (8%) feels that public transport is inconvenient and the remaining 8% feel that local public transport is neither convenient nor inconvenient or do not have an opinion.

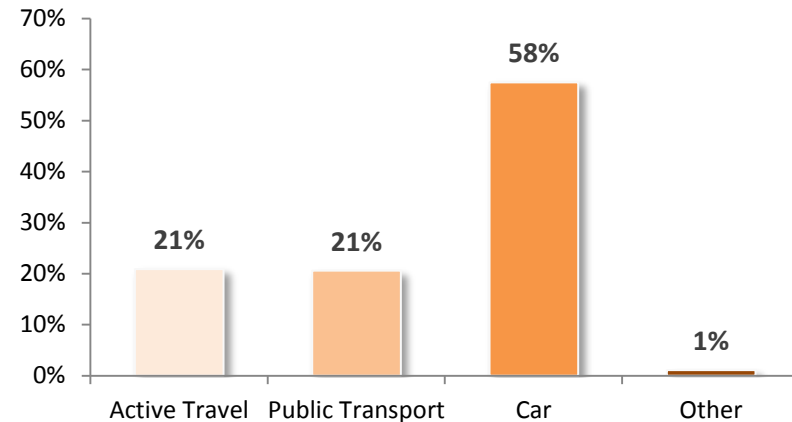
### 2.3 Achieving Reduced Emissions

SPT provided grant funding to West Dunbartonshire Council to progress the design phase for shared use paths to improve access to rail stations at Clydebank, Alexandria and Yoker. Sustrans is also supporting these projects through Community Links.

SPT and WDC will continue to work together to deliver park and ride solutions for Balloch and Dumbarton town centre where there are opportunities to improve access to public transport. In previous years, feasibility was completed for Balloch for a perpendicular elevated car park between Tullichewan Road and the station platform with WDC progressing design in 2018/19.

SPT continues to support the regional car sharing scheme, SPT JourneyShare which had 6,200 active members in 2017/18 - a 3% increase on the previous year.

**West Dunbartonshire residents:  
Main mode of travel**



Figures from Transport and Travel in Scotland - Local Area Analysis, 2016. Transport Scotland.

**Key Indicator:** The key indicator for this outcome is the main mode of travel used for all journeys. Around three in every five journeys (58%) made by West Dunbartonshire residents used a car / van as the main mode (in terms of distance) either as a driver or passenger. Around one in every five journeys (21%) were made by walking or cycling and one in every five journeys (21%) were made by bus, rail, Subway or tram as the main mode/method of travel.

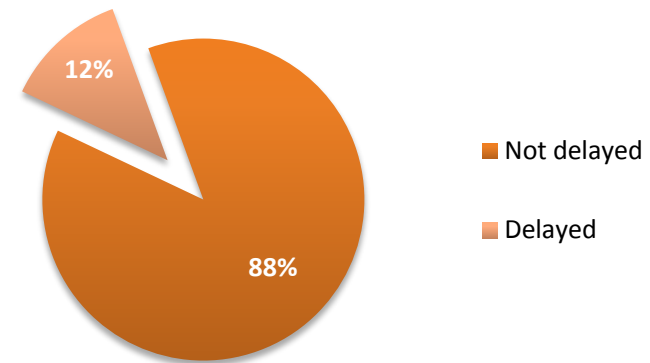
## 2.4 Achieving Improved Connectivity

SPT and West Dunbartonshire Council worked together to complete detailed design for options to widen carriageways within and on the approach to the signalised junction of the A814 Dumbarton Road / Beardmore St / Duntocher Road and improvements through the junction of Mountblow Road / Durban Avenue / Dumbarton Road, with SPT providing grant funding. Construction will be progressed in 2018 and future years with further funding support from SPT.

SPT and WDC worked in partnership to deliver outcomes from the Clydebank transport study including development of proposals and designs for improvements to walking and cycling links, bus/rail interchange and bus passenger infrastructure, travel information provision and accessibility and wayfinding measures.

SPT will continue to work with all partners in the assessment of the transport impacts of Glasgow City Region City Deal projects through participation in the Transport Group.

**West Dunbartonshire residents:  
Driver journeys delayed by congestion**



Figures from Transport and Travel in Scotland - Local Area Analysis, 2016. Transport Scotland.

**Key Indicator:** The key indicator for this outcome is the percentage of driver (car or van) journeys that were perceived [by the driver] to be delayed by congestion. In 2016, around one in eight driver journeys (12%) made by West Dunbartonshire adult residents were delayed due to congestion.

## 3 The Year Ahead

### 3.1 Policy and Strategy

#### **The new Regional Transport Strategy**

SPT and partners have begun development of a new RTS to be in place by 2021. The process to develop the new RTS will include engagement with West Dunbartonshire residents, partners and stakeholders to ensure that the new Strategy has an up-to-date evidence base of the transport-related issues and opportunities for East Ayrshire and supports improved local outcomes. SPT will work with West Dunbartonshire Council to integrate the local transport strategy and Glasgow City Deal objectives with the new RTS.

#### **Accessibility Analysis**

In the year ahead, SPT will undertake accessibility analysis for West Dunbartonshire. Accessibility analysis is used to help understand the relative journey times people experience when accessing various trip attractors and opportunities e.g employment, education, healthcare, leisure, retail and town centres. Journey time analysis can be undertaken for individual mode including car, bus, rail, and walking and cycling. Pertinent issues and outcomes identified in the LOIP and Locality Plans will be incorporated into the analysis as far as practical. The initial reports from this exercise will support engagement with partners and communities on the transport issues and challenges they face when connecting to services and other opportunities. This will assist SPT and partners to develop actions for the new RTS, Locality Plans, Local Transport Strategies and/or other strategies as appropriate.

#### **National Transport Strategy**

SPT will continue to promote the needs and aspirations of west of Scotland communities throughout the development of the new National Transport Strategy and new legislation for planning and transport. For example, SPT represents the seven Regional Transport Partnerships at the NTS Greener and Healthier Working Group and has put forward policy proposals to improve travel information, local air quality and accessibility.



## **Planning**

SPT will continue to work with WDC and developers to promote sustainable transport measures in the delivery of new development. We will also continue to work with all relevant organisations to reinforce the importance of the integration of transport and land use planning and the promotion of sustainable transport solutions for future development to support the delivery of successful places.

### **3.2 Capital Projects**

SPT is providing grant funding of £695,000 to West Dunbartonshire Council in 2018/19 to improve connectivity, reduce congestion and improve priority for public transport on the A814, to progress park and ride proposals at Balloch and Dumbarton, to provide improved bus passenger infrastructure across West Dunbartonshire, to improve active travel routes to rail stations and to deliver measures from the Clydebank town centre transport study undertaken in previous years. SPT is working with West Dunbartonshire to deliver outcomes from the study including development of design and business case for improvements to the transport hub to improve interchange between rail, bus, walking and cycling and improve integration between the transport hub and the town centre and Queen's Quay.

### **3.3 Transport Services & Infrastructure**

SPT will continue to provide, support, administer, maintain and/or monitor a range of transport services and infrastructure for the West Dunbartonshire area including bus stops, shelters and real time passenger information, bus service compliance monitoring, supported local bus services, MyBus services, schools transport, travel information, ZoneCard, JourneyShare, National Entitlement Card and Strathclyde Concessionary Travel Scheme.

## Appendix A Policy Context

SPT is a statutory Community Planning partner and works with West Dunbartonshire Council (WDC) and other partners to achieve improved outcomes for residents and communities in West Dunbartonshire. The Community Empowerment Act (2015) requires CPPs to have a shared Local Outcome Improvement Plan (LOIP) that sets out how outcomes will be improved and inequalities reduced in the local area. This section describes the linkages between the Regional Transport Strategy (RTS) framework and the West Dunbartonshire CPP’s LOIP and the direct and indirect roles that transport can play in achieving a more equal and improved quality of life for all residents, vibrant and healthy communities, and a more inclusive and sustainable economy.

### The Regional Transport Strategy - Strategic Priorities and Outcomes

*A Catalyst for Change: The Regional Transport Strategy for the west of Scotland* was approved in 2008 with a vision of a world class sustainable transport system that supports an improved quality of life for all. The RTS has 8 strategic priorities for improvements to transport which seek to achieve the Strategy’s four key outcomes for residents, visitors and business in the SPT area - Attractive, Seamless Reliable Travel, Access for All, Reduced Emissions and Improved Connectivity.

**Table A-1: Regional Transport Strategy priorities and outcomes**

RTS Strategic Priority	RTS Outcome
Planning and providing a ‘step change’ for bus	<b>Attractive, Seamless Reliable Travel</b> - a modernised, integrated public transport network with high quality, fast and reliable services is essential to keeping and attracting new passengers and ensuring those dependent upon public transport have a range of good quality travel options, whilst also promoting the region as a desirable place to invest, live, work and visit.
Modernising the Subway	
Improving the customer experience	
Improving access to services and facilities	<b>Access for All</b> - a transport network that enables everyone to undertake the activities that form our everyday lives. Tackling accessibility barriers is essential to improving quality of life and furthering social inclusion objectives by helping people get to the places they want and need to travel.
Promoting equality of access to the transport network	

Transport Outcomes Report for West Dunbartonshire

Encouraging more sustainable travel	<b>Reduced Emissions</b> - a healthier population and environment achieved through an improved range and choice of sustainable travel options to encourage individuals to make more trips by walking, cycling and public transport and through supporting cleaner technologies and fuels
Delivering an integrated, optimal strategic transport network	<b>Improved Connectivity</b> - an efficient transport network with reliable journey times and integrated effectively with land uses to connect markets more sustainably and efficiently and improve quality of life.
Promoting sustainable development	

**West Dunbartonshire Local Outcomes Improvement Plan**

A *Plan for Place*,<sup>1</sup> the LOIP for West Dunbartonshire, sets out 5 strategic priorities and 17 outcomes to be achieved by Community Planning West Dunbartonshire to tackle inequality and improve quality of life for West Dunbartonshire residents. The Plan is informed by a Strategic Needs Assessment<sup>2</sup> and engagement with partners and communities. Table A-2 summarises the Plan’s priorities and outcomes.

**Table A-2: West Dunbartonshire Plan for Place priorities and outcomes (continues on next page)**

LOIP Priorities	LOIP Outcomes
A Flourishing West Dunbartonshire	Our economy is diverse and dynamic creating opportunities for everyone Our local communities are sustainable and attractive Increased and better quality learning and employment opportunities Enhanced quality and availability of affordable housing options
An Independent West Dunbartonshire	Adults and older people are able to live independently in the community Quality of life is improved for our older residents Housing options are responsive to changing needs over time
A Nurtured West Dunbartonshire	All West Dunbartonshire children have the best start in life and are ready to succeed Families are supported in accessing education, learning and attainment opportunities

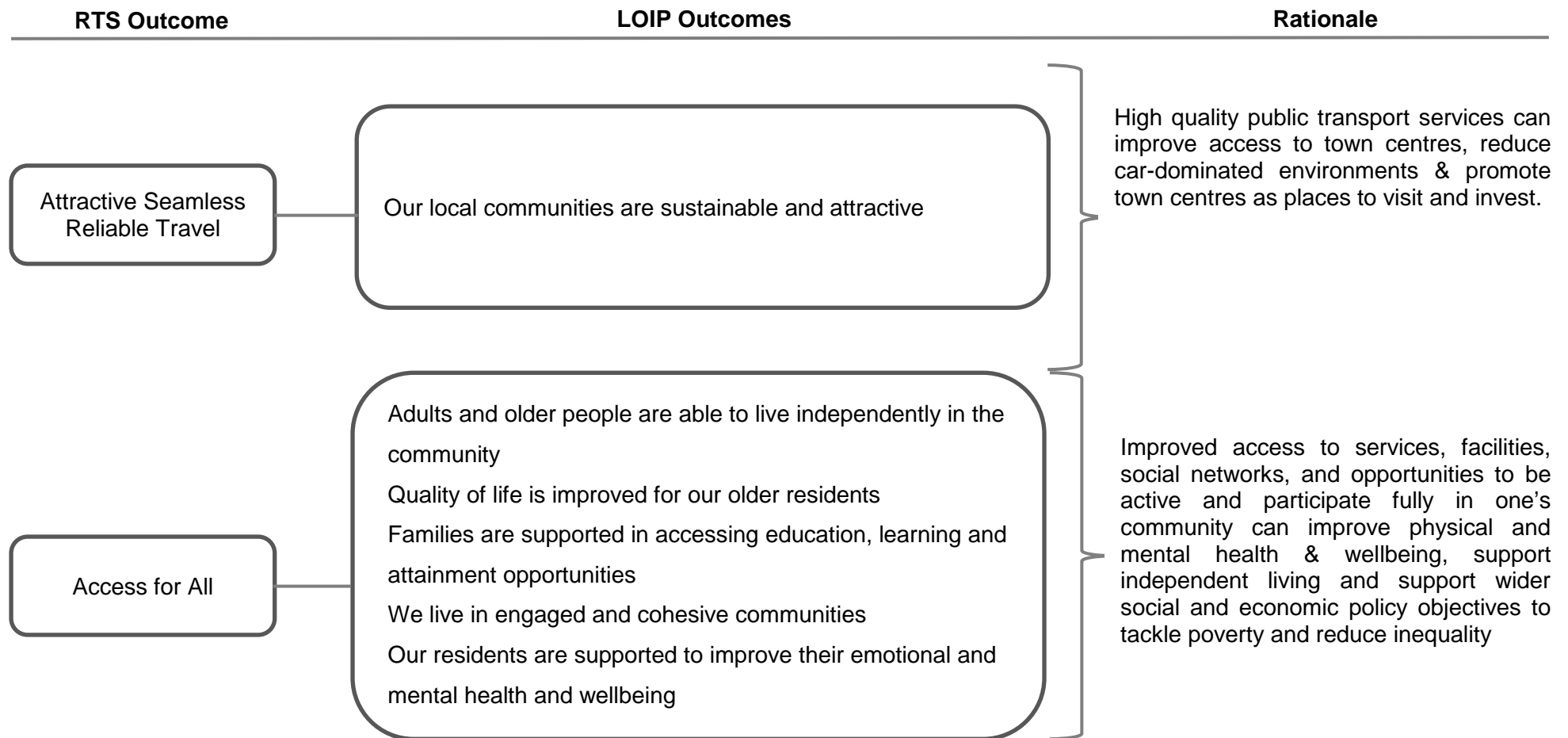
Transport Outcomes Report for West Dunbartonshire

LOIP Priorities	LOIP Outcomes
	Improved life chances for all children, young people and families
An Empowered West Dunbartonshire	<p>We live in engaged and cohesive communities</p> <p>Citizens are confident, resilient and responsible</p> <p>Carers are supported to address their needs</p>
A Safe West Dunbartonshire	<p>Improved community justice outcomes ensure West Dunbartonshire is a safe and inclusive place to live</p> <p>All partners deliver early and effective interventions targeted at reducing the impact of domestic abuse</p> <p>Residents live in positive, health promoting local environments where the impact of alcohol and drugs is addressed</p> <p>Our residents are supported to improve their emotional and mental health and wellbeing</p>

## RTS and LOIP Linkages

Linking the RTS outcomes and the LOIP outcomes improves our understanding of transport’s role in supporting the achievement of the local outcomes. Figure A-1 shows the linkages including the rationale for the linkage. The LOIP and LOIP outcomes will be incorporated into the work to develop the next Regional Transport Strategy, which will result in a new set of regional outcomes.

**Figure A-1: RTS and LOIP Linkages (table continues over next page)**



RTS Outcome	LOIP Outcomes	Rationale
Reduced Emissions	<p>Our local communities are sustainable and attractive</p> <p>Quality of life is improved for our older residents</p> <p>All West Dunbartonshire children have the best start in life</p> <p>Our residents are supported to improve their emotional and mental health and wellbeing and are ready to succeed</p>	<p>Improving and promoting active travel infrastructure and sustainable travel behaviours can improve physical and mental health &amp; wellbeing and support the creation of healthier places and communities</p>
Improved Connectivity	<p>Our economy is diverse and dynamic creating opportunities for everyone</p> <p>Increased and better quality learning and employment opportunities</p>	<p>Improving connectivity and strategic connections across West Dunbartonshire and between West Dunbartonshire and other areas can support the delivery of inclusive growth objectives</p>

<sup>1</sup> <http://www.west-dunbarton.gov.uk/media/4313518/west-dunbartonshire-plan-for-place.pdf>

<sup>2</sup> <http://www.west-dunbarton.gov.uk/media/4313499/loip-strategic-assessment-draft-for-cpp-28-9-17.pdf>



**Report by Beth Culshaw, Chief Officer HSCP**

**Management Group: 21<sup>st</sup> November 2018**

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**Subject: Domestic Abuse Summit**

## **1. Purpose**

- 1.1** The purpose of this report is to provide an update to members on the system wide work to address domestic abuse in West Dunbartonshire.

## **2. Recommendations**

- 2.1** CPWD is asked to note the content of the report and approve the activities as outlined within the report:
- Continued work with Scottish Leaders Forum;
  - Agree a programme of community focused and community planning partner sessions to influence the behaviours linked to domestic abuse;
  - Continued commitment of senior officer time to deliver the Community Planning Domestic Abuse Pledge.

## **3. Background**

- 3.1** Domestic abuse, a form of gender based violence, can be perpetrated by partners or ex partners and can include physical abuse (assault and physical attack involving a range of behaviours), sexual abuse (acts which degrade and humiliate women and are perpetrated against their will, including rape) and mental and emotional abuse (such as threats, verbal abuse, racial abuse, withholding money), and other types of coercive and controlling behaviour such as isolation from family and friends, and withholding access to health care, education or employment opportunities. In recent years there has also been an increased use of social media to perpetrate domestic abuse.
- 3.2** Men and women are both potential victims and perpetrators, however, gender based violence is experienced disproportionately by women. 79% of all reported incidents of domestic abuse in Scotland in 2016-17 had a female victim and a male accused where gender was recorded. 18% reported

incidents had a female perpetrator and male victim; 2% had a male victim/male perpetrator; and 1% had a female victim/female perpetrator.

- 3.3** Gender based violence is not limited to domestic abuse. The term also includes rape and sexual assault, childhood sexual abuse, sexual harassment, stalking, commercial sexual exploitation, and harmful traditional practices such as female genital mutilation and forced marriage.
- 3.4** There were 109 incidents of domestic abuse recorded by the police in Scotland per 10,000 population in 2016-17 (n= 58,810), an increase of 1% from 2015-16. Levels of domestic abuse recorded by the police have remained relatively stable since 2011-12 at around 58,000 to 60,000 incidents a year.
- 3.5** West Dunbartonshire recorded 155 incidents per 10,000 population (n= 1395). This is the highest incident rate in Scotland. Previously released data suggests prevalence has been markedly worse in the most deprived areas, with 49% of reported incidents from Clydebank.
- 3.6** Community planning partners in West Dunbartonshire have estimated that one in ten children were adversely affected by domestic abuse. The number of children and young people involved rose from 1578 in 2014 – 15 to 2008 in 2015-16, allowing for repeat incidents. The numbers indicate an increase of 27% in both incidents and children affected (Director of Public Health Report for West Dunbartonshire 2017 – 19).

#### **4. Main Issues**

- 4.1** Responses to domestic abuse require efforts by communities, community planning partners and wider society to tackle gender inequality. However at the same time we must address the immediate effects of abuse and ensure victims and their children can be safe and protected from harm, financial hardship or homelessness.
- 4.2** It is our fundamental commitment, as a community planning partnership, to guarantee sustainable change, by delivering the Community Planning West Dunbartonshire Domestic Abuse Pledge which partners in West Dunbartonshire have all signed up to:

##### **Working Together**

- Working together, we will use all of our powers and resources to tackle domestic abuse in our communities.
- We will be relentless in pursuit of perpetrators and will protect and support the victims

##### **Breaking the Cycle**

- We must break the cycle of domestic abuse for the next generation.



- We will work with children and young people in schools and communities to empower them and raise their confidence to ensure they grow into adults with a zero tolerance attitude to domestic abuse

### **Building the community response**

- Domestic abuse transcends age, gender, culture and economic backgrounds
- Communities have a key role to play in reporting concerns, challenging negative behaviours and ensuring perpetrators cannot hide behind closed doors.
- All of our communities can be empowered to play a positive role.

- 4.3** Community planning partners including the HSCP, Police Scotland, Education and Housing Services have a range of operationally led interventions and protocols in place to deliver supports services and sanctions for perpetrators and victims of abuse. There is already a significant investment in services to address the consequences of domestic abuse; however there are a number of local initiatives which are seeking to make generational change to address domestic abuse attitudes and behaviours in our communities.
- 4.4** Although most recent figures demonstrate a reduction, there continues to be anecdotal assumptions and “urban myths” perpetrated across our communities and within agencies around domestic abuse; for example violent attacks increase during old firm football activity however the type and level of activity is disputed across agencies. Additionally, West Dunbartonshire has the highest incidence of domestic abuse however the lowest rates for prosecution for domestic abuse. As such, it seems that data and recording are suggesting a mixed picture of actual incidents, reporting and prosecutions.
- 4.5** This does not detract from the fact that domestic abuse is a significant issue for West Dunbartonshire, as such the Strategic Leadership Group of the Council, Community Planning Chief Officers from Police Scotland and Fire Scotland as well as local employers including Aggreko and Pernod Ricard (Chivas) in Dumbarton, the Golden Jubilee Hospital and West College Scotland in Clydebank have all committed to address this issue.
- 4.6** Community planning partners have agreed an approach, alongside operational delivery, which focuses on primary prevention within workplaces, organisations and communities across West Dunbartonshire. This emphasises and concentrates on preventing violence before it occurs. In other words, focusing on changing behaviour, building the knowledge and skills of individuals, and delivering a progressive shift in the structural, cultural and societal contexts in which violence occurs. By prioritising primary prevention, we are able to challenge the notion that violence is inevitable or acceptable.
- 4.7** Housing Services in their professional role as a social landlord in West Dunbartonshire Council, believes they have a unique opportunity to make a real and lasting difference. There should be no home for violence, physical or psychological abuse or coercive control in West Dunbartonshire. The

upheaval of leaving home to flee domestic abuse exacerbates the impact and trauma on victims and their families. The central principle of the No Home for Domestic Abuse initiative is to create the conditions that allow victims and families to remain in their home and to move the perpetrator. Therefore West Dunbartonshire Council will ensure victims have immediate access to practical help and specialist legal assistance and support following an incident of domestic abuse, allowing them to remain at home, whilst the perpetrator is legally removed.

- 4.8** The Council will use the full scope of Anti-Social Behaviour powers in conjunction with Housing and Matrimonial Homes Legislation and recognises that the impact of domestic abuse extends beyond the household. Tenants found guilty of committing domestic abuse will only be offered a short term tenancy, ensuring an adequate distance is maintained from the victim. The Council will work with Police Scotland, Scottish Court system and Community Justice partners to co-ordinate swift action against perpetrators. In partnership with the Health and Social Care Partnership, Women's Aid and other agencies, the Council will implement the new measures and send a clear message that domestic abuse will not be tolerated in any household within WDC. The approach is generating around 10 new cases per month for the newly appointed specialist Domestic Abuse Co-ordinator whose role is to support and investigate domestic abuse related cases, ensuring a consistent and high quality approach.
- 4.9** The Community Justice Partnership applied for funding for the Caledonian System; an integrated approach to address men's domestic abuse and to improve the lives of women, children and men. The Caledonian System has been developed from years of practice and research which indicate that for some men who abuse, programmes of learning and personal development can help them change, and help to keep women and children safer. It has been recognised that programmes with men are more effective when they are embedded in a wider system of multi-agency working, and when parallel programmes support women and children to keep safe and recover from the impact of domestic abuse. The Scottish Government have offered funding for areas to bid to implement locally the Caledonia System however despite applications based on local prevalence, West Dunbartonshire has not been successful. However work will be progressed through the HSCP investing additional monies to support locally and members will be kept up to date with activities.
- 4.10** A joint seminar aimed at local businesses was held in Wednesday 19th September 2018, launching the West Dunbartonshire private sector initiative against Domestic Violence at The Jubilee Hospital in Clydebank. This coincided with a training day for 20 staff members from the 4 initial companies that were selected; Aggreko and Pernod Ricard (Chivas) in Dumbarton and the Golden Jubilee Hospital and West College Scotland in Clydebank. Dr Christine Goodal from Medics Against Violence and her team provided training on the day through the ASC programme and this initial cadre of staff will thereafter cascade the training through their respective organisations, all

the HR leads for the identified private sector partners will be present on the day, all of whom are extremely engaged with the proposal and are keen to move forward with it. DI Scott Hamilton provided a presentation to the collective group from Police Scotland perspective. And HR leads from the Council and NHS were invited to attend to increase their learning and understanding. There was also support from PR and Communications from all agencies to ensure the terms of reference for the media strategy were met.

- 4.11** To provide local leaders with external support, and an opportunity for learning, community planning partners have solicited the support of the Scottish Leaders Forum. The SLF collaborates, shares, and improves on co-produced outcomes across all public services for the people of Scotland. The local West Dunbartonshire multi-agency co-productive approach is being supported by the Scottish Leadership Forum who have agreed to work with senior leaders across West Dunbartonshire to create a long term strategy; which will seek to make changes both generational and societal. This will dovetail into the work with perpetrators to ensure a holistic approach in terms of interventions and preventative work.
- 4.12** The Scottish Leadership Forum have offered to provide skilled facilitation to the Domestic Abuse Summit partners who are working together to tackle, differently, the issue of domestic abuse in West Dunbartonshire through supporting the partners with:
- Dedicated facilitation support for real work using Action Inquiry;
  - Bringing work and learning as close together as possible;
  - Providing opportunity in real work to embed reflection, focus on learning and use relevant theory, concepts and models;
  - Get beyond traditional boundaries on problems that have kept leaders recreating the same solutions.
- 4.13** The first Scottish Leadership Forum facilitated session took place on 28<sup>th</sup> September and focused on understanding domestic abuse and its territory of complexity; and how to begin to look differently at the issue by responding to domestic abuse as an issue for employers, communities and individuals rather than a statutory service operational response.
- 4.14** The next planning session has been agreed for 26<sup>th</sup> October, with additional partners and begins to focus on the real action based work; seeking for partners to get beyond traditional boundaries.

The aim of the session will be to:

- work up a programme of sessions with staff, communities, employers and leaders to provide a safe space to discuss this sensitive subject;
- create a shared narrative to support partners to talk meaningfully about domestic abuse; its causes and effects across West Dunbartonshire;
- begin to share the Domestic Abuse Pledge, agreed by Community Planning West Dunbartonshire, across communities.

**4.15** Community Planning partners within the Domestic Abuse Summit are seeking for wide engagement from staff and leaders at all levels to deliver this important agenda; as well as seeking practical specialist support from operational services including Corporate Communications and People and Change where required.

**5. Options Appraisal**

**5.1** Not applicable

**6. People Implications**

**6.1** No people implications.

**7. Financial and Procurement Implications**

**7.1** There are no financial implications.

**8. Risk Analysis**

**8.1** If partners do not re evaluate the approach then there is a risk of continued increasing costs and associated risk as outlined in the background of this paper.

**9. Equalities Impact Assessment (EIA)**

**9.1** There is a no requirement for EIA at this time.

**10. Environmental Sustainability**

**10.1** There is no requirement for ESA at this time.

**11. Consultation**

**11.1** Partners from across community planning have been engaged in various elements of operational delivery of responses to domestic abuse and the central pillar of this work will e to engage and consult with communities and leaders throughout the next few years.

**12. Strategic Assessment**

**12.1** This approach reflects the over arching principles and specific actions of Community Planning West Dunbartonshire as reflected within the LOIP.

**Name** **Beth Culshaw,**  
Chief Officer  
Health and Social Care Partnership

**Date:** 24<sup>th</sup> October 2018.

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**Person to Contact:** **Wendy Jack**  
Interim Head of Strategy, Planning and Health  
Improvement, Health and Social Care Partnership.

**Appendices:**

**Background Papers:** Department of Health Report West Dunbartonshire 2017



2017-Nov DPH  
Report West Dun dor

**Wards Affected:** All Wards





**Report by the Local Senior Officer Paul Devlin - Scottish Fire and Rescue Service**

**Community Planning West Dunbartonshire Management Group**

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**Subject:**

**Fire & Rescue Scrutiny Q2 Quarterly Report 1<sup>st</sup> July 2018 – 30<sup>th</sup> September 2018**

**1. Purpose**

- 1.1 The purpose of this report is to: Allow the Local Senior Officer to provide the Scrutiny Committee with appropriate performance data measured against priorities in the West Dunbartonshire Local Fire and Rescue Plan

**2. Recommendations**

- 2.1 CPWD is asked to: Note the contents of the attached SFRS West Dunbartonshire Council Year to Date Report covering the period 1<sup>st</sup> July 2018 - 30<sup>th</sup> September 2018.

**3. Background**

- 3.1 As part of the Police & Fire Reform (Scotland) Act 2013 new arrangements were put in place for local scrutiny and engagement. These arrangements place a requirement on Local Authorities to scrutinise local police and fire & rescue services. In West Dunbartonshire, as with many Local Authorities, a decision was taken to transfer this accountability to the Community Planning Partnership.

**4. Main Issues**

Local Fire Plan

- 4.1 Scottish Fire & Rescue Services (SFRS) for West Dunbartonshire report on performance against key local priorities on a quarterly basis. The report attached at appendix 1 details the SFRS performance for Q2 - 1st July 2018 to 30th September 2018. It details performance against the key local priorities detailed in the local fire plan for West Dunbartonshire and shows trends over time for these priorities.

**4.2** As can be seen from page 4 of the report, primary and secondary fires have increased by 44%, the overall total number of incidents has increased by 12%. There has been an 8% increase in the number of Special Service type incidents, although there has been an overall increase in the number of incidents, the number of fire and non-fire casualties has decreased by 63%, we have also seen a reduction in the number of false alarms by 7% from the same period in 2017/18.

## **5. People Implications**

**5.1** There are no personnel issues.

## **6. Financial & Procurement Implications**

**6.1** The commitments made in the local plans will be delivered within available resources

## **7. Risk Analysis**

**7.1** There may be risks associated with not taking actions to deliver on the key priority areas as detailed in the plans. These are picked up through the strategic register of SFRS.

## **8. Equalities Impact Assessment (EIA)**

**8.1** Any equalities arising from this report, and associated Equalities Impact Assessments, will be carried out through SFRS.

## **9. Consultation**

**9.1** The performance report is presented for discussion and review. The local plan was developed in consultation with communities and key partner agencies.

## **10. Strategic Assessment**

**10.1** This report details performance and local actions taken by SFRS in relation to priority areas of West Dunbartonshire CPP.

Communication Bulletin



**Person to Contact:**

Paul Devlin

Local Senior Officer, West Dunbartonshire, SFRS

**Appendices:**

Appendix 1 -

Local Fire Plan Year to Date Progress Report - 1<sup>st</sup> July 2018 - 30th September 2018

**Background Papers:** None

**Wards Affected:** All





West Dunbartonshire  
Performance Report Q2 -  
1st July 2018 - 30th Sept 2018



**SCOTTISH**  
**FIRE AND RESCUE SERVICE**  
Working together for a safer Scotland

**Working together  
for a safer Scotland**

**West**  
**Dunbartonshire**  
**COUNCIL**

# West Dunbartonshire Performance Report

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## Table of Contents

Local Fire and Rescue Service Plan Priorities	3
West Dunbartonshire Activity Summary	4
Domestic Safety - Accidental Dwelling Fires	5
Domestic Safety - Accidental Dwelling Fire Casualties	6
Unintentional Injury and Harm	7
Deliberate Fire Setting	8
Non-Domestic Fire Safety	9
Unwanted Fire Alarm Signals	10

# Local Fire and Rescue Service Plan Priorities

The Local Fire and Rescue Service Plan has been developed to set out the priorities and objectives within West Dunbartonshire and allows our local authority partners to scrutinise the performance outcomes of these priorities. We will continue to work closely with our partners in West Dunbartonshire to ensure we are all **“Working Together for a Safer Scotland”** through targeting risks to our communities at a local level.

The plan has been developed to complement key partnership activity embedded across West Dunbartonshire's Community Plan and associated Delivery and Thematic plans. Through partnership working we will seek to deliver continuous improvement in our performance and effective service delivery in our area of operations.

The Local Fire and Rescue Plan for West Dunbartonshire identified six areas for demand reduction and is subject to regular monitoring and reporting through the Police & Fire and Rescue Committee. A summary of the priorities and current activity is detailed below with further detail and analysis contained within this performance report.

	Accidental Dwelling Fires	Accidental Dwelling Fire Casualties	Unintentional Injury and Harm	Deliberate Fire Setting	Non-Domestic Fire Safety	Unwanted Fire Alarm Signals
Clydebank Central Ward	10	1	1	4	2	21
Clydebank Waterfront Ward	4	0	5	22	1	15
Dumbarton Ward	2	0	5	22	3	22
Kilpatrick Ward	6	1	0	11	0	5
Leven Ward	6	0	1	21	3	13
Lomond Ward	4	0	4	13	1	13
<b>Total Incidents</b>	<b>32</b>	<b>2</b>	<b>16</b>	<b>93</b>	<b>10</b>	<b>89</b>

<b>Year on Year Change</b>	0%	-67%	-60%	66%	11%	-27%
<b>3 Year Average Change</b>	-6%	-18%	13%	4%	-17%	3%
<b>5 Year Average Change</b>	3%	0%	18%	-9%	-3%	-1%

## About the statistics within this report

The activity totals and other statistics quoted within this report are published in the interests of transparency and openness. They are provisional in nature and subject to change as a result of ongoing quality assurance and review. Because all statistics quoted are provisional there may be a difference in the period totals quoted in our reports after local publication which result from revisions or additions to the data in our systems. The Scottish Government publishes official statistics each year which allow for comparisons to be made over longer periods of time.

- Activity levels have reduced by more than 5%
- Activity levels have reduced by up to 5%
- Activity levels have increased overall

# West Dunbartonshire Activity Summary



145

fires  
primary &  
secondary



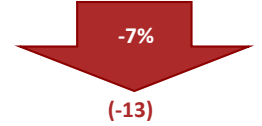
59

special  
services



172

false  
alarms



376  
total number of  
incidents

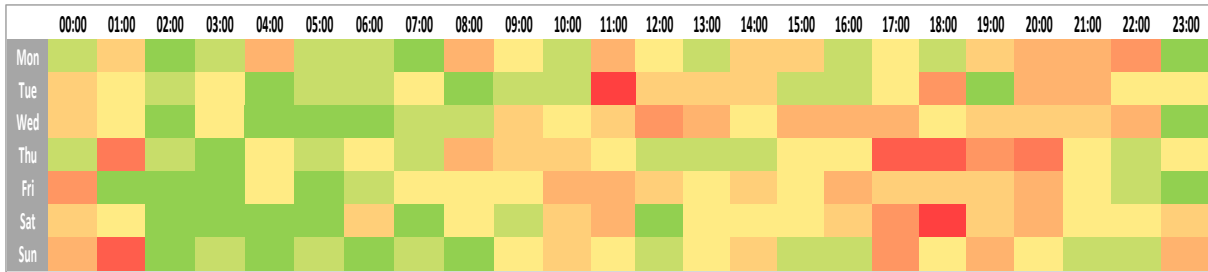


18  
fire & non-fire  
casualties

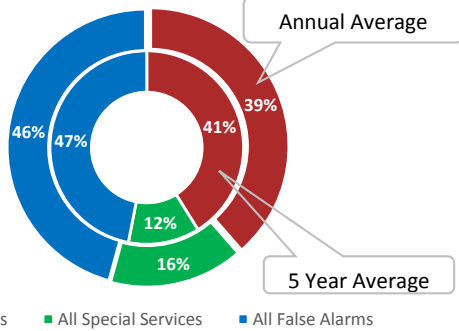


£175,330  
economic cost of  
ufas incidents

## Activity by Time of Day



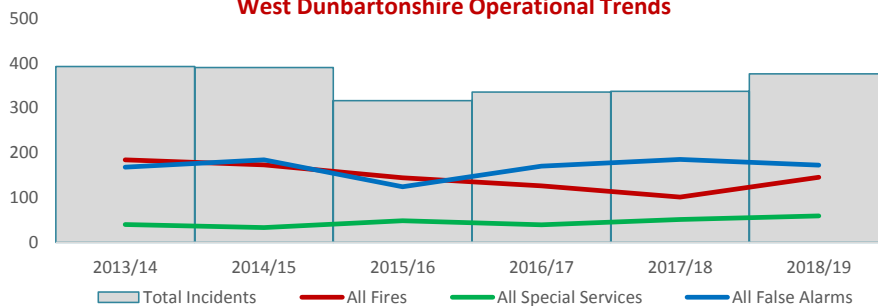
## Incidents by Classification



## Top 15 Incident Types by % of Total Incidents

False Alarm (UFAS)	23.67%
False Alarm (Good Intent)	13.30%
Outdoor Fire	11.70%
Dwelling Fire	9.84%
Refuse Fire	7.98%
False Alarm (Dwelling)	6.38%
Vehicle Fire	3.46%
Other Primary Fire	2.93%
Other Building Fire	2.66%
Special Service - No action (not false...)	2.66%
Special Service - RTC	2.39%
Special Service - Effecting entry/exit	2.13%
Special Service - Lift Release	1.60%
Special Service - Assist other agencies	1.33%
False Alarm (Malicious)	1.33%

## West Dunbartonshire Operational Trends



	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19
<b>All Fires</b>	184	173	144	126	101	145
<b>All Special Services</b>	40	33	48	39	51	59
<b>All False Alarms</b>	168	184	124	170	185	172
<b>Total Incidents</b>	392	390	316	335	337	376

# Domestic Safety - Accidental Dwelling Fires



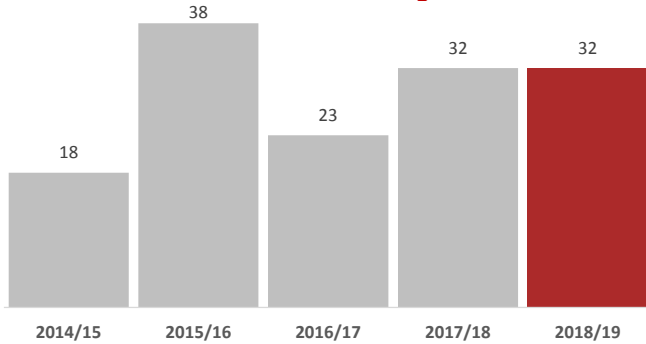
## Performance Summary

Year on Year ▲ 0%

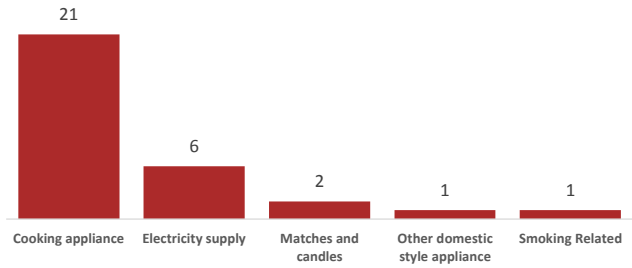
3 Year Average ● -6%

5 Year Average ◆ 3%

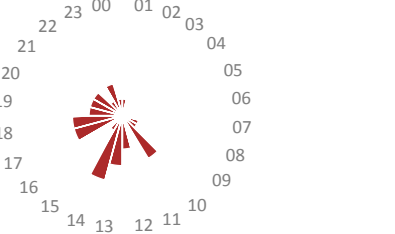
## Accidental Dwelling Fires to Date



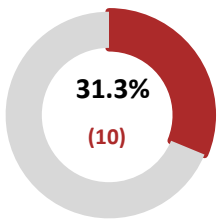
## Main Source of Ignition



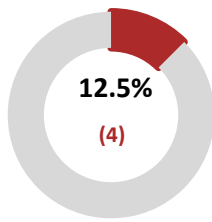
## Accidental Dwelling Fires by Time of Day



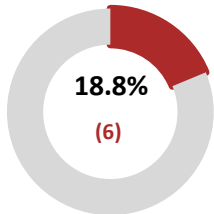
## Accidental Dwelling Fires Activity by Ward (% share)



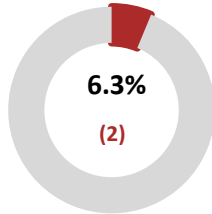
Clydebank Central Ward



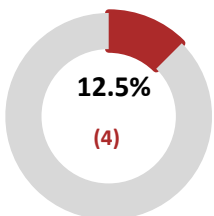
Clydebank Waterfront Ward



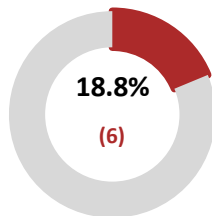
Kilpartick Ward



Dumbarton Ward



Lomond Ward



Leven Ward

## Severity of Accidental Dwelling Fires



No Firefighting Action  
**53%** (17)



Direct Firefighting  
**13%** (4)



No Heat/Smoke Damage  
**9%** (3)



No Fire Damage  
**13%** (4)

## Human Factors



Distraction  
**41%** (13)



Alcohol/Drug Impairment  
**38%** (12)

## Automatic Detection & Actuation



Detection Present  
**94%** (30)



Detection Actuated  
**67%** (20)



Calls Made via Linked Alarms  
**59%** (19)

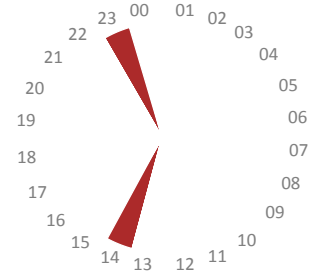
# Domestic Safety - Accidental Dwelling Fire Casualties



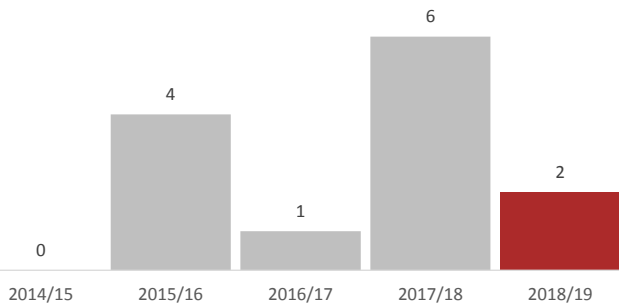
## Performance Summary

Year on Year	3 Year Average	5 Year Average
-67%	-18%	0%

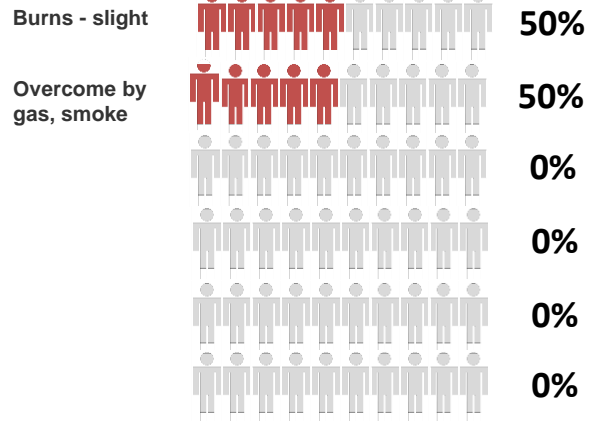
## Fire Casualties by Time of Day



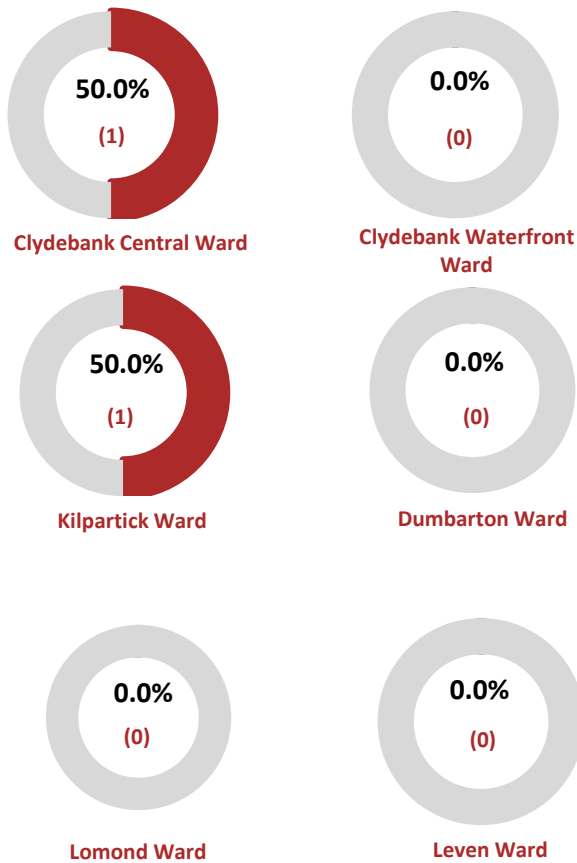
## Accidental Dwelling Casualties



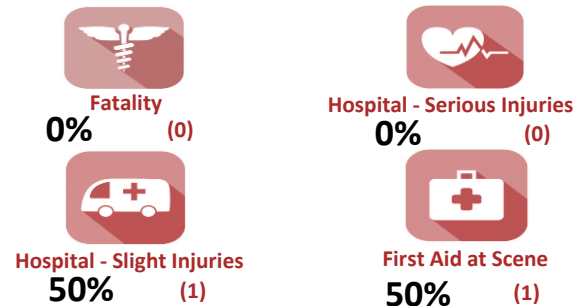
## Nature of Injury



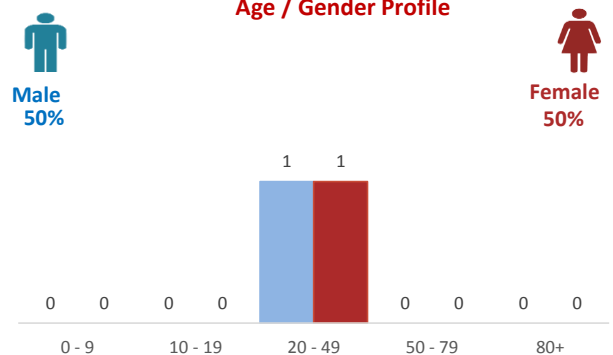
## Accidental Dwelling Fire Casualties by Ward (% share)



## Extent of Harm



## Age / Gender Profile



The low fire related casualty numbers when compared to the number of dwelling fires is testimony to the effectiveness of early warning provided by smoke detection in the home.

During this reporting period SFRS has carried out a total of 494 Home Fire Safety Visits in West Dunbartonshire and fitted 225 smoke detectors; frontline operational personnel have also conducted 52 Post Domestic Incidents Responses engaging with and educating the public in respect to home fire safety.

A multi-agency approach is central to reducing the risk of fire in the home; during the reporting period a total of 256 high risk HFSV's have been completed. We continue to work with partner agencies to identify vulnerable members of our communities.



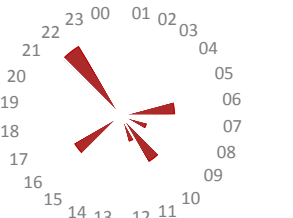
# Unintentional Injury or Harm



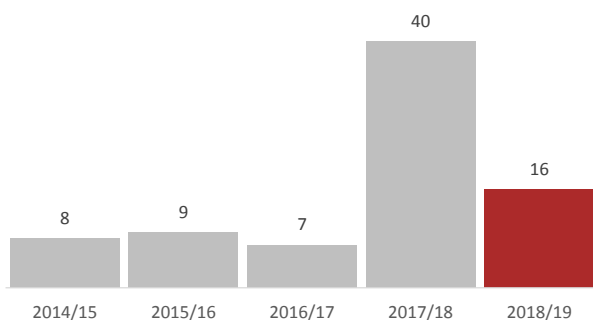
## Performance Summary

Year on Year	3 Year Average	5 Year Average
-60%	13%	18%

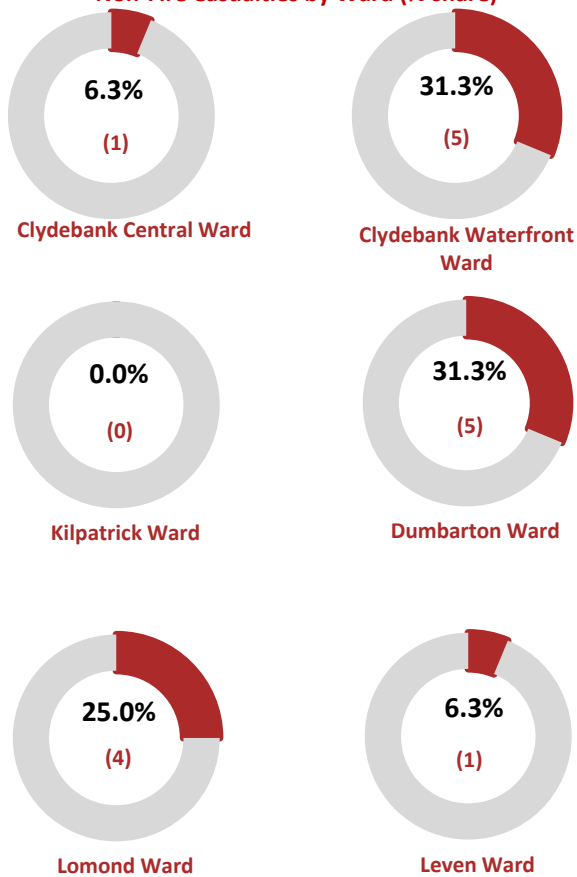
## Non-Fire Casualties by Time of Day



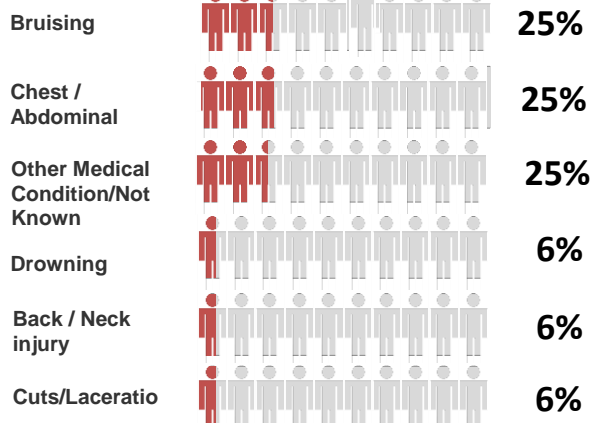
## Non-Fire Casualties



## Non-Fire Casualties by Ward (% share)



## Nature of Injury



**Fatality**  
6% (1)



**Hospital - Serious Injuries**  
19% (3)



**Hospital - Slight Injuries**  
25% (4)

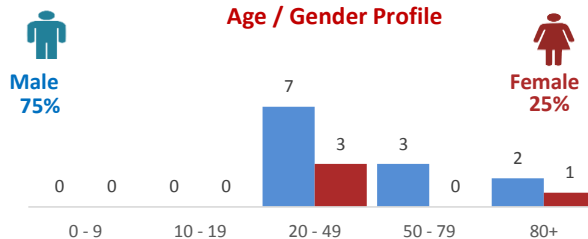


**First Aid at Scene**  
50% (8)

## Non-Fire Emergency Activity



## Age / Gender Profile



Unfortunately SFRS attended one Water Rescue within Loch Lomond which resulted in one adult male fatality (age 25). SFRS personnel have delivered three (3) Cut it Our Road Safety presentations to 95 staff and pupils during the reporting period. Assisting other services includes attending premises to gain access where occupants have fallen or suffering from another medical emergency.

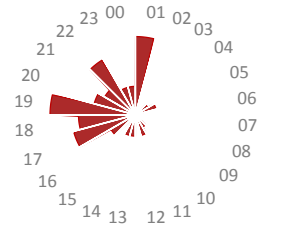
# Deliberate Fire Setting



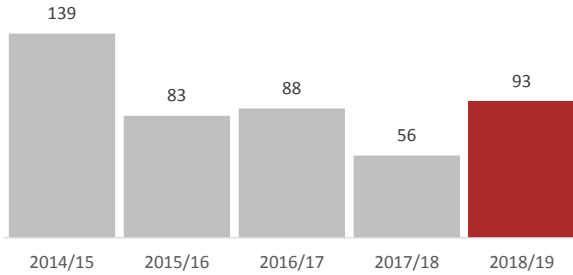
## Performance Summary

Year on Year Average: 66%  
 3 Year Average: 4%  
 5 Year Average: -9%

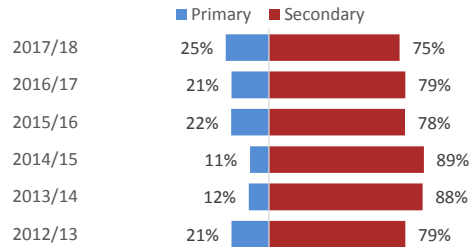
## Deliberate Fires by Time of Day



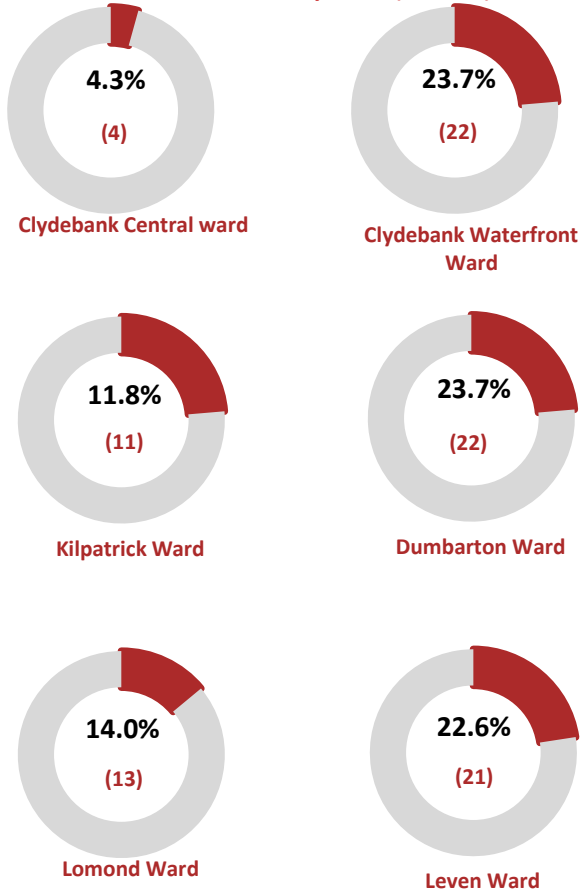
## Deliberate Fires



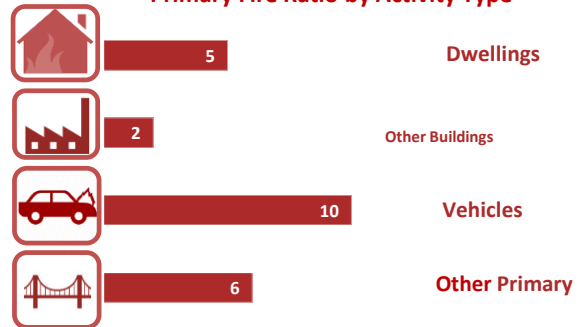
## Deliberate Fires by Classification



## Deliberate Fires by Ward (% share)



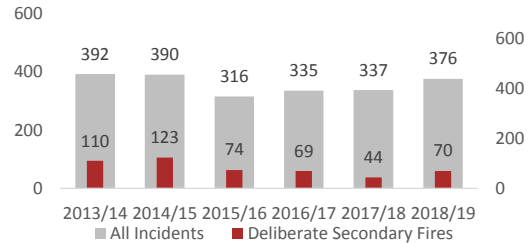
## Primary Fire Ratio by Activity Type



## Secondary Fire Ratio by Activity Type



## Deliberate Fires Compared to Operational Activity



Ten (10) Vehicle fires occurred in the following Wards during the reporting period: Clydebank Waterfront (3), Clydebank Central (1), Kilpatrick (2), Lomond (2), Leven (2)

Due to the very dry and hot period in the summer there was an increase in the number of secondary fires within West Dunbartonshire.

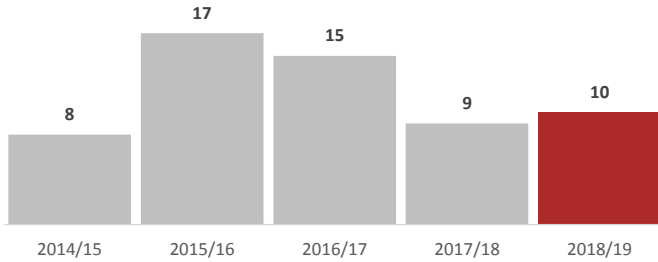
# Non Domestic Fire Safety



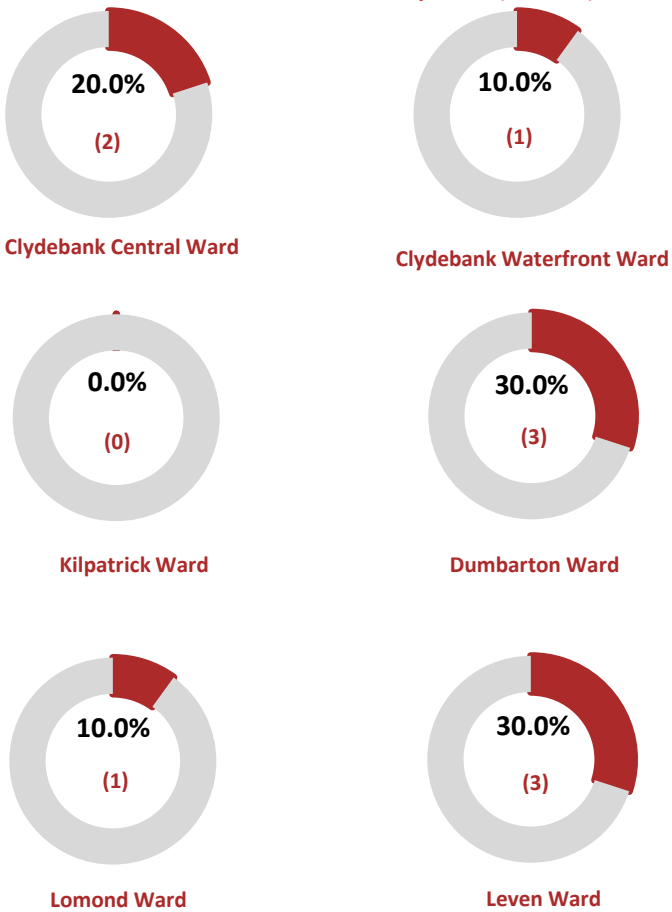
## Performance Summary

Year on Year Average: 11%  
 3 Year Average: -17%  
 5 Year Average: -3%

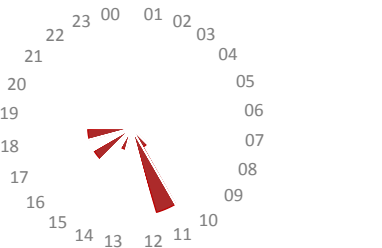
## Non-Domestic Fires



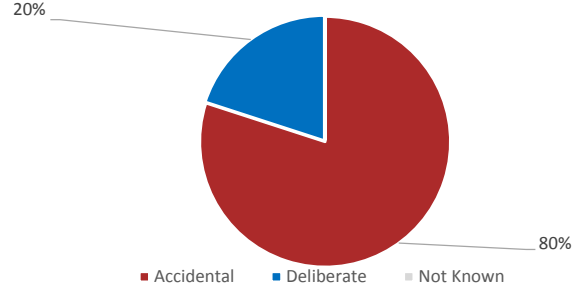
## Non-Domestic Fires by Ward (% share)



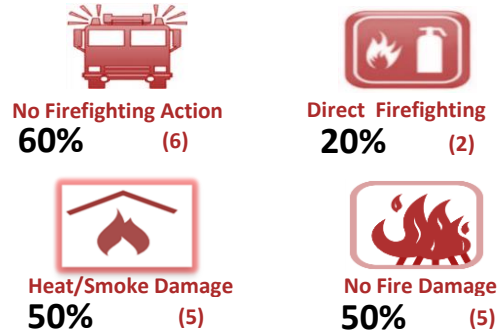
## Non-Domestic Fires by Time of Day



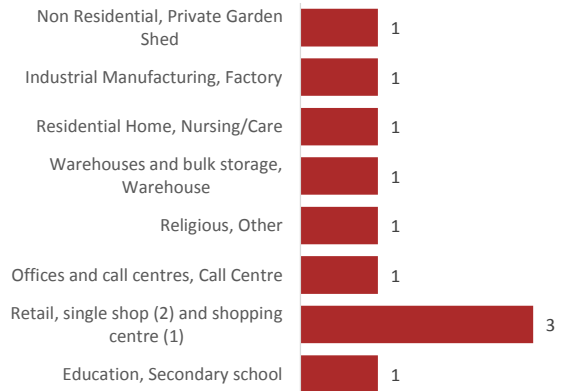
## Non-Domestic Fires by Nature of Origin



## Severity of Non-Domestic Fires



## Non-Domestic Fires by Premises Type



## Contributory Factors

The cause of the accidental fires include two deliberate fires that occurred at Valeview Terrace, Dumbarton - Garden Shed on fire - Police Scotland notified.

Vale of Leven Academy - Fire within toilet actuated sprinkler system - Young Firesetter Intervention to be arranged once perpetrator is identified.

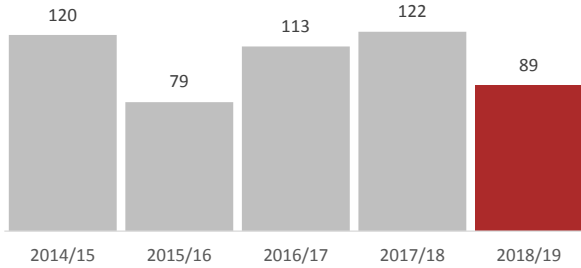
# Unwanted Fire Alarm Signals



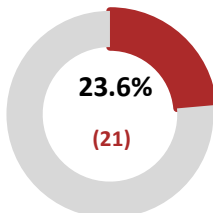
## Performance Summary

Year on Year Average: -27%  
 3 Year Average: 3%  
 5 Year Average: -1%

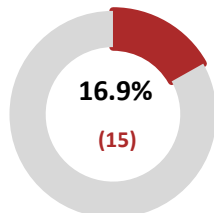
## Unwanted Fire Alarm Signals



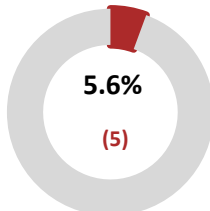
## Unwanted Fire Alarm Signals by Ward (% share)



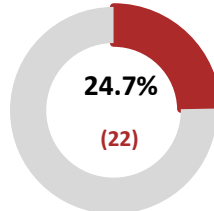
Clydebank Central Ward



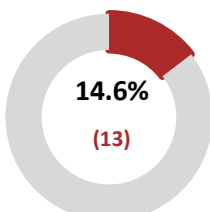
Clydebank Waterfront Ward



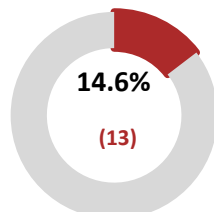
Kilpatrick Ward



Dumbarton Ward

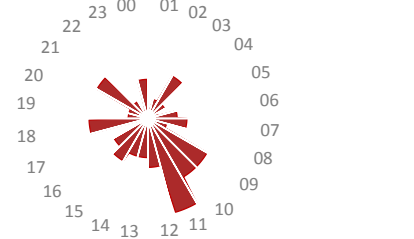


Lomond Ward

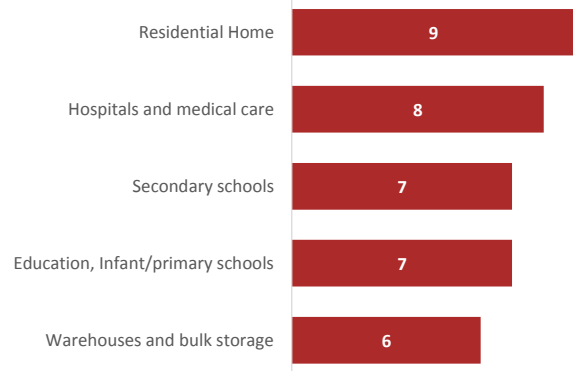


Leven Ward

## Unwanted Fire Alarm Signals by Time of Day



## Unwanted Fire Alarm Signals - Top 5 Premises



## Unwanted Fire Alarm Signals Activity Ratios



UFAS Percentage Against all Incidents

**24%** (89)



UFAS Percentage Against all False Alarms

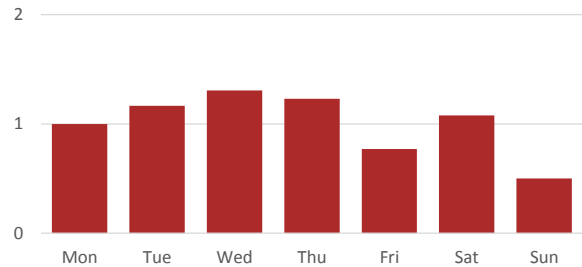
**52%**



Human Influence and Alarm Activations

**37%** (33)

## Average Unwanted Fire Alarm Signals per Day



There has been a positive reduction in this reporting period, this is attributed to SFRS UFAS Reduction Strategy which is designed to reduce the impact of false alarms on business, increase capacity for SFRS resources and reduce the road risk presented by fire appliances attending false alarms. Premises are risk assessed and occupiers engaged with prior to the predetermined attendance being reduced to one fire appliance. During the reporting period there have been 48 less blue light journeys as a result of this strategy.



## Report by the Divisional Commander, Police Scotland

CPWD Management Board: 22 November 2018

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**Subject: Police Scrutiny – Quarter 2 Report**

### 1. Purpose

- 1.1 The purpose of this item is to provide members of the CPWD Management Board with an update on quarter two 2018/19 performance against the Local Police Plan.

### 2. Recommendations

- 2.1 It is recommended that the Management Board note the update given on progress against the Local Police Plan.

### 3. Background

- 3.1 As part of the Police & Fire Reform (Scotland) Act 2013 new arrangements were put in place for local scrutiny and engagement. These arrangements place a requirement on Local Authorities to scrutinise local police and fire and rescue services. In West Dunbartonshire, as with many Local Authorities, a decision was taken to transfer this accountability to the Community Planning Partnership.

### 4. Main Issues

- 4.1 The report attached details performance against the local police plan for 2018/19, covering the period July – Sept 2018. The content focuses on performance against the local police priorities; Violence, Disorder and antisocial behaviour, Road Safety and Road Crime, Protecting people at Risk of Harm, Serious Organised Crime and Counter Terrorism.
- 4.2 The report is provided for the noting and consideration by the CPWD Management Board.

### 5. People Implications

- 5.1 There are no personnel issues.

### 6. Financial & Procurement Implications

- 6.1 The commitments made in the local plans will be delivered within available resources.
- 7. Risk Analysis**
- 7.1 There may be risks associated with not taking actions to deliver on the key priority areas as detailed in the plans. These are picked up through the strategic risk register of Police Scotland.
- 8. Equalities Impact Assessment (EIA)**
- 8.1 Any equalities impacts arising from this report, and associated Equalities Impact Assessment, will be carried out by Police Scotland.
- 9. Consultation**
- 9.1 The performance report is presented for discussion and review. Both local plans were developed in consultation with communities and key partner agencies.
- 10. Strategic Assessment**
- 10.1 This report details performance and local actions taken by Police Scotland in relation to priority areas for the West Dunbartonshire CPP.
- 

**Hazen Hendren**  
**Divisional Commander, Police Scotland**

**Person to Contact:** Brian Gibson (Superintendent), Police Scotland  
01389 822002

**Appendices:** Appendix 1: Local Police plan 2018/19 Q2 update –  
Keeping People Safe in West Dunbartonshire

**Background Papers:** None

**Wards Affected:** All



# Keeping People Safe in West Dunbartonshire

Our Purpose:- To improve the safety and wellbeing of people, places and communities in Scotland.

## Violence & Antisocial Behaviour



YTD crimes of violence have increased by 72% from 50 to 86. Increased crime levels are largely due to a rise in serious assaults which have increased from 22 to 46. Other crime types varied.

More than half of all serious assaults were committed by persons known to the victim. 52% occurred in a private space.

Crimes relating to police pro-activity have increased by 18.6%

Complaints relating to disorder continue to show a marginal increase of 1.7% which equates to 50 more incidents being recorded. Despite an increase in incidents, ASB crimes show an overall reduction of 5.2%. Common assaults have also reduced by 14.9% and breach of the peace and CJLS S.38 by 2.8%.



The detection rate for violent crime remains high at 74.4%, albeit this is slightly below last year's figure (86%). To date 71.7% of all serious assaults have been detected.

## Acquisitive Crime



Vehicle crimes have increased by 106%



Domestic housebreakings have reduced by 37.9%

Acquisitive crimes show an increase of 5.4% compared to the same YTD period last year. Increases in vehicle crime (n=53) and theft by shoplifting (n=55) continue to account for most of the overall increase. Domestic housebreaking crimes show a downward trend and have reduced by 37.9% YTD. 42.3% of all acquisitive crimes have been detected. Detection rates for housebreaking and vehicle crime remain relatively consistent at 27.8% and 29.1% respectively.



Bogus crimes remain relatively low. 9 crimes have been recorded YTD which is an increase from 4 last in the same period last year. Most crimes involved social engineering fraud.

## Public Protection



Group 2 sexual crimes remain 14.4% lower than last year. In total 83 crimes have been recorded compared to 97 last year. Rape crimes have reduced by 22.2% from 27 to 21 while indecent assaults have seen a marginal increase from 32 to 34.

Almost 80% of sexual crimes occur within a private space, predominately residential dwelling homes

Around one third of all sexual crimes recorded have been historical reports.

Set against figures recorded at the end of Quarter 2 last year, the detection rate for Group 2 sexual crime has reduced from 55.7% to 42.2%. The detection rate for rape crime has also fallen from 66.7% down to 33.3%.



The number of missing person incidents recorded YTD is 21.2% higher than last year which equates to 88 more reports. Looked after children continue to be the most common repeat missing persons and account for around 40% of all incidents.

At the end of Qtr 2, the number of unique incidents resulting in Adult / Child Concern being raised had reduced by 4% compared to last year. Concerns relating to youth offending remain 38.5% higher, albeit this is an improved position from Qtr 1.

Domestic abuse crimes and incidents continue to show a downward trend. YTD incidents have reduced by 11.6% (n=82) and crimes/offences have reduced by 15.7% (58).

User satisfaction results as at 30<sup>th</sup> September 2018 show that In Argyll & West Dunbartonshire public confidence levels remain high at 81.8%. Furthermore, 84.1% of persons were satisfied with how police dealt with their incident.

## West Dunbartonshire

### Local Policing Plan (2017 – 2020) Quarterly Report (Qtr 2 – 2018/19)

## Major Crime & Terrorism



Across Argyll & West Dunbartonshire 55 persons linked to serious and organised crime have been arrested and £140,404.01 seized under POCA.

Detections for drugs supply have increased by 11.9% from 59 to 66. Drug possession charges also remain considerably higher with 427 crimes recorded versus 305 last year which is an increase of 40%.



YTD a total of 8 drug related deaths have been recorded across West Dunbartonshire; 3 confirmed and 5 suspected. The same number of deaths were recorded in the comparative period last year.



In total 28 cybercrimes have been recorded within West Dunbartonshire YTD. Most of these have involved abusive or threatening message or indecent images posted on social media. To date 12 crimes have been detected.

## Road Safety & Road Crime



YTD there have been no fatalities on the road network within West Dunbartonshire. In addition, there has been a noticeable reduction in the number of serious injuries from 23 to 17. Slight injuries have also reduced by 52.8% from 80 to 38. Overall this equates to 48 fewer casualties.



The total number of road traffic offences recorded remains 30.5% lower than the figure recorded in the same YTD period last year. Reduced crime levels are largely due to reductions in speeding, insurance and seat belt offences.

**Leadership Breakfast - Lean In Event**

The first Lean In Event in conjunction with West Dunbartonshire Council took place on Tuesday 2 October 2018 at the new Council Buildings, 16 Church Street, Dumbarton. Lean In Circles are small groups that meet to encourage and support colleagues to reach career goals by 'Leaning In Together' in an atmosphere of confidentiality and trust.

Attended by more than 50 delegates, the event, hosted by Chief Superintendent Hazel Hendren and Chief Executive Joyce White, heard the personal leadership journeys from the two hosts themselves. Although the initial concept of Lean In was primarily aimed at women this Leadership Breakfast was open to and advertised to all and it was great to have a mix of both males and females in attendance from both organisations.

This first Leadership Breakfast afforded both Hazel Hendren and Joyce White the opportunity to introduce the concept of Lean In and offer their support and encouragement to participants and inspire them to navigate and achieve their career goals by sharing their first hand experiences. Feedback from those who attended was overwhelmingly positive with the majority of attendees stating they would like to attend future partnership events alike.

**Tackling increased levels of Violence & ASB**

A prevention, intervention and disruption operation is now in place across the Clydebank Central and Whitecrook areas in response to a recent escalation of violent crime, disorder and ASB. This approach is already proving successful with intelligence led targeting of problem areas, locations and individuals reversing recent crime trends and improving detection rates.

**Disrupting Serious & Organised Crime**

On 24<sup>th</sup> August 2018 a local day of action took place within West Dunbartonshire to target persons involved in the supply and distribution of controlled drugs within the local area. Five residential premises within the Dumbarton and Alexandria areas were searched under warrant. Four of the five searches resulted in the recovery of controlled drugs. These included almost 900 grams of heroin, 380 valium tablets and various other drug paraphernalia.

**Protecting Vulnerable Persons**

Following concerns raised in relation to an elderly female, suffering from dementia being at risk of significant financial harm, a series of meetings were held with various partner agencies which culminated in the concerns highlighted being urgently addressed and the risk of financial harm to the individual being removed.

**Police Scotland Open Day – Dumbarton – 21 July 2018**

The open day took place at Dumbarton Police Office and was attended by several partner agencies including Fire Service, Ambulance Service, BTP, MOD, Mountain Rescue Team, MOD search dog, Y Sort It (a local youth group), RNLI, a local magician and many others. Approximately 2000 members of the local community visited the event which raised £1765.00. The theme of the event was 'Year of Young People' and as such the money raised was split between two local children's charities; CHAS and Y Sort It. The event provided a great opportunity to promote the work Police do on a daily basis.

**Heartstart**

Police Scotland eagerly took up the opportunity for our officers and staff to attend the Heartstart training course and become part of the drive to deliver a nation of lifesavers. Officers and staff received training in vital lifesaving skills that can make the difference to anyone found to be suffering from a heart attack or cardiac arrest. This included the use of CPR and defibrillator technology which is becoming more common in our public places.



**Operation Moonbeam**

A force wide anti-disorder plan in respect of firework related disorder will be in place from 2 November 2018 with resources available to West Dunbartonshire if required. At a local level established prevention measures are in place involving Trading Standards (shop visits), Environmental Services (removal of potential bonfires) and SFAR (police escorts for fire appliances). Policing plans are in place for both organised events in WD; Levensgrove and Dalmuir. Both events passed without incident last year and there is no current intelligence to suggest otherwise this year.

**Vale of Leven Academy**

Following concerns in relation to the escalation of violent behaviour involving specific pupils, the local area inspector and the youth engagement officer attended a meeting with senior management at the VOLA. A youth was subsequently charged with disorder and assault. Extra patrols were put in place in the area at lunchtime and a school letter sent to all pupils. Inputs were also delivered to all S3 & S4 pupils in relation to their involvement in disorder and potential consequences and the use of social media to film fights. The situation continues to be monitored although no further incidents have been highlighted.

**Force Mobile Wellbeing Unit**

Wellbeing is now incorporated into every operational order for all events and Event Commanders are expected to plan this area of work effectively. The division now has access to the Force Mobile Wellbeing Unit and consideration is given to requesting it for all large scale events and incidents. This valuable resource allows officers to be permitted refreshment breaks without being transported back to police stations and ensures their welfare needs are met.

**Taser Deployment**

20 officers within the West Dunbartonshire area have now been selected and trained in the use of Conducted Energy Devices (Taser). The officers selected are from our local response teams and will continue to work and patrol in the normal manner however will have the capability to protect the public utilising the psychological and physiological capability of Taser. A recent incident in September highlighted the importance and safety provided by these devices. Officers were called to an incident where a male in a distressed state was threatening self harm with a bladed weapon. The male refused to speak to officers and began inflicting injury on himself. Due to the risk to the male and themselves the officers utilised Taser to immobilise the male allowing them to quickly and safely control him and allow urgent medical care to be given for the self-inflicted injuries.

**Dedicated Town Centre officer in Dumbarton**

Following a significant increase in both acquisitive crime and youth related disorder in/around Dumbarton town centre and St James Retail Park, a dedicated officer is now in place within Dumbarton Town Centre - PC Sara Cunningham. This has been greatly received by retailers within the area and praised at the recent Town Centre Forum. Crime / incident levels have reduced significantly, in particular theft by shoplifting crimes have reduced from 73 in Quarter 1 down to 28 in Quarter 2. It is anticipated that in the forthcoming months there will also be a dedicated officer in place within Alexandria town centre.

**Keep Safe Initiative**

Keep Safe is an award winning initiative developed in partnership with Police Scotland and I Am Me Scotland. The initiative works with a network of local businesses to create 'Keep Safe' places in the community for anyone feeling lost, frightened or who has been a victim of crime. Keep Safe staff are trained to offer assistance if required. There are currently 17 fully registered premises in West Dunbartonshire. All libraries are now fully signed up and the head of libraries is keen to promote the initiative via social media. Youth Engagement officers within Clydebank have carried out a Keep Safe School based programme highlighting Disability Hate Crime. The PSYV groups have also received this training with many being trained in Keep Safe Ambassador Training.

Nurtured (Children & Young People)

Empowered Residents