



### West Dunbartonshire CHCP – Key Performance Indicators 2011/12

Indicator (source)	Target 2011/12
Total number of homecare hours provided as a rate per 1,000 population aged 65+ (SAS4bii ASW4bii).	680.0 Note (a)
Percentage of homecare clients aged 65+ receiving personal care (SAS4ci1 ASW4ci).	78%
Percentage of homecare clients aged 65+ receiving a service during evening/overnight (SAS4cii2 ASW4cii).	38%
Percentage of homecare clients aged 65+ receiving a service at weekends (SAS4ciii2 ASW4ciii).	60%
Percentage of Care Plans reviewed within agreed timescale (NOCC-Q3).	55%
Percentage of people 65+ with intensive needs receiving care at home (NOCC-BC2a).	46% Note (b)
Percentage of people aged 65 and over who receive 20 or more interventions per week (LITOP013).	44%
Percentage of people aged 65+ receiving a service following an assessment in line with Council and National Eligibility Criteria - Critical need (NOCC-EC1).	90%
Percentage of people aged 65+ receiving a service following an assessment in line with Council and National Eligibility Criteria - Substantial need (NOCC-EC2).	85%
Percentage of people aged 65+ receiving a service following an assessment in line with Council and National Eligibility Criteria - Moderate need (NOCC-EC3).	80%
Percentage of people 65+ admitted twice or more, as an emergency, who have not had an assessment (NOCC-R3).	45%
Emergency inpatient bed days rate for people aged 75 and over (NHS HEAT).	Note (c)
Number of patients in short-stay settings waiting more than 6 weeks for discharge to appropriate care setting	Zero

(NOCC-A1a).	
Indicator (source)	Target 2011/12
Percentage of carers who feel supported and capable to continue in their role as a carer (NOCC-C1).	70%
Total number of respite weeks provided to all client groups (ScotGovSW/006).	7,585
Rates of attendance at A&E between 2009/10 and 2013/14 (NHS HEAT).	Note (c)
Number of inequalities targeted cardiovascular Health Checks during 2011/12 (NHS HEAT).	Note (c) Note (d)
Mean number of weeks for referral to treatment for specialist Child and Adolescent Mental Health Services (CAMHS) (NHS HEAT).	Note (c) Note (e)
Percentage of children on the Child Protection Register who have a completed and up-to-date risk assessment (SW/CP/001).	100%
Percentage of 16 or 17 year olds in positive destinations (further/higher education, training, employment) at point of leaving care (SW/CS/001).	59.5%
Percentage of children and young people who are supported at home under statutory supervision (LITCS001).	44%
Rate per 1,000 of children/young people aged 8-18 who are referred to the Reporter on offence-related grounds (SW/SCRA/003).	29.0
Percentage of Adult Support and Protection clients who have current risk assessments and care plan (LITASP001).	85%
Percentage of Criminal Justice Social Work Reports submitted to court by noon on the day prior to calling (LITCJ004).	98%
Percentage of Community Payback Orders attending an induction session within 5 working days of sentence (LITCJ005).	Note (f)
Percentage of Unpaid work and other activity requirements commenced (work or activity) within 7 working days of sentence (LITCJ006).	Note(f)
Mean number of weeks for referral to treatment for Psychological Therapies (NHS HEAT).	Note (c) Note (g)
The percentage of clients waiting no longer than 3 weeks from referral received to appropriate drug and alcohol treatment that supports their recovery (NHS HEAT).	Note (c) Note (h)

Indicator (source)	Target 2011/12
Number of screenings using the setting-appropriate screening tool and appropriate alcohol brief intervention (in line with SIGN 74 guidelines) during 2011/12 (NHS HEAT).	Note (c)
Suicide rate (NHS HEAT).	Note (c) Note (i) Note (j)
Completion rates for child healthy weight intervention programme. over the three years ending March 2014 (NHS HEAT).	Note (c) Note (k)
Total number of successful quits (at one month post quit) delivered by community-based universal smoking cessation service (NHS HEAT).	Note (c) Note (l)
Total number of successful quits (at one month post quit) delivered by community-based universal smoking within specified SIMD areas of high socio-economic deprivation (NHS HEAT).	Note (c) Note (l)
Percentage of 3 and 4 year olds in each SIMD quintile to have fluoride varnishing twice a year (NHS HEAT).	Note (a) Note (m)
Average number of working days lost per WD CHCP Council employees through sickness absence (SCM1civ CM1aiii).	14
Sickness/absence rate amongst WD CHCP NHS employees (NHSGGC).	4%
Percentage of WD CHCP Council staff who have an annual PDP in place (CS/HROD/SPI1/001).	75%
Percentage of WD CHCP NHS staff who have an annual e-KSF review/PDP in place (NHSGGC).	80% Note (n)

## Notes

*Routine reporting will provide both total numbers and appropriate percentage/rate for all indicators based on most up-to-date figures available at the time.*

- a) Target is to sustain current levels of service in line with the national direction of providing services which facilitate rehabilitation and enablement.
- b) The total population of concern here are (1) the number of people aged 65+ receiving 10 hours+ of home care, plus (2) the number of people resident in a care home, plus (3) the number of older people resident long term in hospital.
- c) WD CHCP contribution to overall NHSGGC target/trajectory for 2011/12 to be confirmed by NHSGGC.
- d) Contingent upon confirmation of number of GP practices within WD (1) eligible to, and then (2) choosing to participate in NHSGGC Keep Well programme (after which WD contribution to overall NHSGGC target would be set).
- e) National target to deliver 26 weeks referral to treatment from March 2013.
- f) Relate to new Community Payback Orders and will be set once baseline is established.
- g) National target to deliver 18 weeks referral to treatment from December 2014.
- h) National target of 90% by March 2013.
- i) National target to reduce rate between 2002 and 2013 by 20%.
- j) WD CHCP already exceeded sub-target to ensure 50% of identified frontline staff trained in suicide prevention during 2010/11.
- k) National target to be achieved over the three years ending March 2014.
- l) National target to achieve at least 80,000 successful quits, including 48,000 in the 40% most-deprived within-Board SIMD areas over the three years ending March 2014.
- m) National target for At least 60% of 3 and 4 year olds in each SIMD quintile to have fluoride varnishing twice a year by March 2014.
- n) Target may be adjusted in-year to reflect forthcoming Scottish Government Quality Outcome Indicators Framework.