




CCF Cultural Delivery Plan 2021/22 mid-year progress report







	Efficient and effective frontline services that improve the everyday lives of residents
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	A committed and skilled workforce
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Action	Status	Progress	Due Date	Comment	Managed By
Review Town Hall arrangements		<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #4a86e8; display: flex; align-items: center; justify-content: center;">20%</div>	31-Mar-2022	This action is progressing as planned. To date the restructure has been developed and the consultation phase has been completed. Managers are currently working on final implementation.	Amanda Graham



	Meaningful engagement with active, empowered and informed citizens who feel safe and engaged
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	Strong and active communities
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Performance Indicator	Q1 2021/22					Q2 2021/22					Managed By	
	Value	Target	Status	Long Trend	Short Trend	Value	Target	Status	Long Trend	Short Trend		Note
Total number of visits to council funded and part funded museums and	2.61	1.52				4.69	2.59				The targets for this measure have been adjusted as the service continues to reopen following the pandemic	Sarah Christie

Performance Indicator	Q1 2021/22					Q2 2021/22					Managed By	
	Value	Target	Status	Long Trend	Short Trend	Value	Target	Status	Long Trend	Short Trend		Note
heritage centres (in person) per 1,000 population											restrictions.	
Number of visits to council funded or part funded museums (virtual) per 1,000 population	699.89	453.24	✔	↑	↑	800.45	457.09	✔	↑	↑	There has been continued improvement in this area in both the short and long term. The team continues to promote virtual services and focussed on growing service provision.	Sarah Christie

Action	Status	Progress	Due Date	Comment	Managed By
Progress the development of Glencairn House as an inspiring cultural hub	▶	<div style="width: 80%;"><div style="background-color: #4f81bd; color: white; padding: 2px;">80%</div></div>	31-Mar-2022	This action is progressing to plan. Progress continues to be made on this element of the Glencairn House development programme. Stage two design work is complete and officers are preparing to move into the planning application phase.	Sarah Christie
Develop and launch an innovative heritage strategy, reflecting the investment in the cultural offering for the area	▶	<div style="width: 25%;"><div style="background-color: #4f81bd; color: white; padding: 2px;">25%</div></div>	31-Mar-2022	This action is progressing to plan. Works ongoing with the expectation that a draft strategy will be prepared by the end of 2021/22 with a view to aligning with the new Council Strategic Plan 2022/27	Sarah Christie
Progress investment projects in Alexandria library, Clydebank museum and Dalmuir gallery	▶	<div style="width: 66%;"><div style="background-color: #4f81bd; color: white; padding: 2px;">66%</div></div>	31-Mar-2022	This action is progressing to plan. Progress across capital projects continues, with some impact still felt as a consequence of the Covid 19 pandemic on planned timelines. Construction work is currently ongoing at Alexandria library with design consultants preparing the Museum plans in addition to this, the Dalmuir	Sarah Christie







Action	Status	Progress	Due Date	Comment	Managed By
				library proposal was approved at Cultural Committee in Aug 2021.	
Establish a creative cultural programme to be delivered across West Dunbartonshire's Arts & Heritage venues		<div style="border: 1px solid black; width: 80px; height: 15px; background-color: #4F81BD; display: flex; align-items: center; justify-content: center;">80%</div>	31-Mar-2022	This action is progressing to plan. Due to the impact of the Covid 19 pandemic on the capital investment projects across cultural venues the next Cultural Programme will be brought forward in 2022/23. To date, preparatory work has been undertaken to ensure successful delivery.	Sarah Christie
Develop the strategic vision and work plan for Titan crane to ensure it becomes a key heritage attraction for the area		<div style="border: 1px solid black; width: 80px; height: 15px; background-color: #4F81BD; display: flex; align-items: center; justify-content: center;">33%</div>	31-Mar-2022	<p>The Arts and Heritage team provide operational support for the Titan Crane on behalf of the Clydebank Property Company. While Cultural Committee does not have the Crane within its delegation it was felt important to reflect this ongoing work in the update on the 2022/23 Delivery Plan.</p> <p>This action is progressing to plan. Full consideration is being given to the opportunities presented by the newly developed public realm at Queens Quay. Work is on track to present a new vision and associated work plan for CPC Board approval by the year end.</p>	Sarah Christie

Performance Indicator	Q1 2021/22					Q2 2021/22					Managed By	
	Value	Target	Status	Long Trend	Short Trend	Value	Target	Status	Long Trend	Short Trend		Note
Percentage of residents who feel the Council communicates well with them	76%	78%				74%	78%				Performance is marginally below target. Communication continues to be a key priority. Over the last six months	Amanda Graham






Performance Indicator	Q1 2021/22					Q2 2021/22					Managed By	
	Value	Target	Status	Long Trend	Short Trend	Value	Target	Status	Long Trend	Short Trend		Note
											communications have been issued across a range of channels including social media, the Council website, media releases and Housing News as well as specific tailored communications, for example to parents and carers to raise awareness of Covid measures or more recently information on the new Renton Campus.	






	Open, accountable and accessible local government
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	Equity of access for all residents
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Performance Indicator	Q1 2021/22					Q2 2021/22					Managed By	
	Value	Target	Status	Long Trend	Short Trend	Value	Target	Status	Long Trend	Short Trend		Note
Percentage of residents who report satisfaction with Council publications,	95%	75%				94%	75%				Target exceeded, representing significant progress made over the last two years to improve	Amanda Graham



Performance Indicator	Q1 2021/22					Q2 2021/22					Managed By	
	Value	Target	Status	Long Trend	Short Trend	Value	Target	Status	Long Trend	Short Trend		Note
reports and documents											resident satisfaction with Council publications.	




Action Status	
	Cancelled
	Overdue; Neglected
	Unassigned; Check Progress
	Not Started; In Progress; Assigned
	Completed

PI Status	
	Alert
	Warning
	OK
	Unknown
	Data Only

Long Term Trends	
	Improving
	No Change
	Getting Worse

Short Term Trends	
	Improving
	No Change
	Getting Worse

Risk Status	
	Alert
	High Risk

	Warning
	OK
	Unknown