

WEST DUNBARTONSHIRE COUNCIL**Report by Chief Officer – Supply, Distribution & Property****Committee: Housing and Communities Committee: 24 August 2022**

Subject: Housing Asset & Investment Delivery Plan 2021/22 Year End progress**1 Purpose**

1.1 This report provides members with the year-end progress of the 2021/22 Delivery Plan.

2 Recommendations

2.1 It is recommended that Committee:

- Notes progress made on the delivery of the 2021/22 plan.

3 Background

3.1 In line with the Strategic Planning & Performance Framework each Chief Officer develops an annual Delivery Plan which sets out actions to help deliver the Strategic Plan and address the performance challenges and service priorities identified in the planning process. The Plan also provides an overview of services and resources, including employees and budgets, sets out the performance indicators (PIs) for monitoring progress and considers the relevant risks.

3.2 Progress is reported to this Committee at year end for the first time. Progress at mid year was reported to IRED Committee as part of the wider SD&P delivery Plan.

4. Main Issues

4.1 The 2021/22 SD&P Delivery Plan was presented to IRED Committee on 12 May 2021 and mid-year progress reported on 17 November 2021.

4.2 The Delivery Plan for 2021/22 was supported by an action plan of activities to be delivered over the year. Appendix 1 details the progress on delivery of this action plan.

4.3 All of the seven actions have been completed in year as planned.

4.4 Year end values are available for all seven PIs set out in the plan, one met or exceeded targets (green) two narrowly missed target (amber) and four were further adrift of targets (red). The latter relate to the following;

- % of council dwellings that meet the Scottish Housing Quality Standard.

- Percentage of council houses that are energy efficient.
- Average length of time taken to complete emergency repairs.
- Average time taken to complete non-emergency repairs.

4.5 One performance indicators showed improvement in both the short and long term trend, two showed improvement in the short term trend.

4.6 Each service area also developed a suite of quality standards, which set out the level of service that users and stakeholders can expect to receive, and remind both the organisation and employees of the challenges and obligations they face in delivering best value services. Of the two PIs measuring quality standards, both were further adrift of targets (red). Full details are set out in Appendix 1.

5 People Implications

5.1 There are no direct people implications arising from this report.

6 Financial & Procurement Implications

6.1 There are no direct financial or procurement implications arising from this report.

7 Risk Analysis

7.1 Failure to deliver on the actions assigned to Supply, Distribution and Property may have a direct impact on the delivery of the Council's Strategic Plan. It is essential that remedial action is taken to ensure strategic delivery plans achieve the commitments detailed and approved.

8 Equalities Impact Assessment

8.1 Screening and impact assessments will be carried out on specific activities as required.

9 Consultation

9.1 The delivery plans were developed through consultation with officers from the strategic service areas.

10 Strategic Assessment

10.1 The Delivery Plans set out actions to support the successful delivery of the strategic priorities of the Council.

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Date: 17 August 2022

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Appendices: Appendix 1: SD&P HA&I Delivery Plan 2021/22 - Year-end Progress and Quality Standards.

Background Papers: 2021/22 SD&P Delivery Plan Report – IRED Committee, 12 May 2021
2021/22 SD&P Delivery Plan Mid-year Report – IRED Committee, 17 November 2021

Wards Affected: All