

**WEST DUNBARTONSHIRE COUNCIL**

**Report by: Head of Strategy and Transformation, West Dunbartonshire Health and Social Care Partnership (HSCP)**

**Committee Date: 20 December 2023**

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**Subject: West Dunbartonshire HSCP Annual Performance Report 2022/23**

**1. Purpose**

- 1.1** The purpose of the Annual Performance Report is to provide an overview of the HSCPs performance in planning and carrying out integrated functions. The Annual Performance Report is produced for the benefit of Partnerships and their communities. This report also includes a complaints management overview for the year 2022/23.

**2. Recommendations**

**It is recommended that West Dunbartonshire Council:**

- 2.1** Note the West Dunbartonshire HSCP Annual Performance Report 2022/23 and the Annual Complaints Report 2022/23.

**3. Background**

- 3.1** The Public Bodies (Joint Working) (Scotland) Act 2014 ("the 2014 Act") established the legislative framework for the integration of health and social care services in Scotland under either an Integration Joint Board (IJB) or Lead Agency model.
- 3.2** Section 42 of the 2014 Act requires that Performance Reports are prepared by the "Integration Authority". This term broadly means the person or body which is responsible for the planning and direction of integrated health and social care services. Section 42 of the 2014 Act covers both the Integration Joint Board and Lead Agency model.
- 3.3** To ensure that performance is open and accountable, the 2014 Act obliges Partnerships to publish an annual performance report setting out an assessment of performance in planning and carrying out the integration functions for which they are responsible.
- 3.4** The 2014 Act requires Integration Joint Boards to publish an Annual Performance Report within four months of the end of each reporting year.
- 3.5** The required content of the performance reports is set out in The Public Bodies (Joint Working) (Content of Performance Reports) (Scotland) Regulations 2014. These requirements are adhered to within the 2022/23 Annual Performance Report.

**3.6** The content and structure of the 2022/23 annual report has been informed by the Scottish Government's 'Guidance for Health and Social Care Integration Partnership Performance Reports' and guidance from West Dunbartonshire HSCP's external auditor in relation to Best Value.

#### **4. Main Issues**

**4.1** The main issues pertaining to the year 2022/23 are contained within the Annual Performance Report (Appendix I). As has been the custom in previous years, it is accompanied by a complaints management overview for the corresponding period (Appendix II).

**4.2** The Annual Performance Report summarises the progress made by the HSCP over the past year and highlights the positive outcomes the integration of health and social care services can have on individuals, families and the wider community. Teams across the HSCP have embraced innovative new approaches in line with the key strategic priorities of Early Intervention; Access; Resilience; Assets and Inequalities as outlined in the Strategic Plan for the corresponding period. The HSCP have ensured a continued emphasis on joining up services, improving care and support for people who use services, their carers and their families.

#### **5. Options Appraisal**

**5.1** An options appraisal is not required for this report.

#### **6. People Implications**

**6.1** There are no people implications arising from the recommendations within this report.

#### **7. Financial and Procurement Implications**

**7.1** There are no financial and procurement implications arising from the recommendations within this report.

#### **8. Risk Analysis**

**8.1** There are no risks identified as a result of the recommendations within this report. This report does however support the mitigation of the following risk as contained within the HSCP Strategic Risk Register:

Performance Management Information: Failure to review and scrutinise performance management information; creates a risk of the HSCP being unable to manage demand analysis, service planning and budget management across totality of its organisational responsibilities.

#### **9. Equalities Impact Assessment (EIA)**

**9.1** An equality impact assessment is not required as the recommendations within this report do not have a differential impact on any of the protected characteristics.

## **10. Environmental Sustainability**

**10.1** A Strategic Environmental Assessment (SEA) is not required in respect of the recommendations within this report.

## **11. Consultation**

**11.1** On the 15 August 2023 the HSCP Board agreed to homologate the decision of the HSCP Audit and Performance Committee (20 June 2023) which was, to agree, subject to minor changes to the format, that the West Dunbartonshire HSCP Annual Performance Report 2022/23 and the Annual Complaints Report 2022/23 be approved for publication in line with the legislative timescales..

## **12. Strategic Assessment**

**12.1** On the 15 March 2023 the HSCP Board approved its Strategic Plan 2023 – 2026 “Improving Lives Together”. The Plan outlines sustained challenge and change within health and social care, these changes bring with them a host of governance implications: cultural, operational, structural, ethical and clinical.

**12.2** Good governance, which includes performance management, is essential to ensure the actions within the Strategic Plan are implemented effectively and efficiently in a way which promotes safe and effective care whilst achieving best value.

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**Date:** 21 November

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**Appendices:** West Dunbartonshire HSCP Annual Performance Report 2022/23 (Appendix I)  
Annual Complaints Report 2022/23 (Appendix II)