

SCSWIS Action Plan Care Homes for Older People

Willox Park

Inspected Completed on (date): Thursday 1st September 2011

Quality Statement 1.2

We enable service users to make individual choices and ensure that every service user can be supported to achieve their potential.

Requirement 1

The provider must undertake a review of current staffing arrangements taking account of residents' health and welfare needs and how these are to be met.

Timescale for achievement: Four weeks from the date of receipt of this report.

Action Planned:

A dependency assessment will be undertaken to assess the level of resident's individual needs. This will evidence the relationship between residents dependency needs and staffing levels and aims and objectives of the service.

Timescale:

4 weeks then reviewed regularly

Responsible Person:

Agnes Trotter & Suzanne Somerville

Requirement 2

The provider must devise and implement a programme of regular and meaningful social and recreational activity informed by the needs, choices and preferences of residents.

Timescale for achievement: Eight weeks from the date of receipt of this report.

Action Planned:

A programme of regular, meaningful social and recreational activities will be implemented. This will be developed with the involvement of an Activities Focus Group and with the implementation of new person centred personal plans.

Timescale:

2 months

Responsible Person:

Suzanne Somerville

Requirement 3

The provider must ensure that personal plans fully and accurately reflect residents' individual needs, choices, abilities and personal preferences in sufficient detail including how these are met.

Timescale for achievement: 12 weeks from the date of receipt of this report.

Action Planned:

Care plans will be introduced that offers a more person-centred approach. There will be more information about individual choices made by residents and evidence of their involvement. These care plans will be reviewed on a monthly basis by senior staff and a consistency check will be carried out 6 monthly by the external line manager. Training is currently being rolled out to staff involved with the care planning process.

Timescale:

2 months

Responsible Person:

Suzanne Somerville

Quality Statement 2.3

The environment allows service users to have as positive a quality of life as possible.

Requirement 4

The provider must ensure that the premises and facilities are suitable for meeting the health and welfare needs of residents, including infection control and prevention, and are maintained in a good state of repair internally and externally.

Timescale for achievement: An action plan, with timescales, must be submitted to SCSWIS (The Care Inspectorate) by 31 October 2011 detailing the action that will be taken to address the issues identified.

Action Planned:

An environmental audit has been carried out including all minor cosmetic repairs and redecoration. This will be reviewed every 2 months. Cleaning schedules have now been introduced detailing daily, weekly and monthly tasks. (This was introduced 19/09/11). The waste disposal contract has been reviewed and confirmed uplifts are 3 times per week. All frayed towels have been disposed of. Infection control training updates will be organised for staff. The shower rooms will be assessed for upgrading, and quotes and timescales will be obtained. A Conditions Survey will be commissioned and carried out before the end of the year.

Timescale:

4- 6 months

Responsible Person:

Agnes Trotter & Suzanne Somerville