

# **WEST DUNBARTONSHIRE COUNCIL**

## **Report by Acting Director of Social Work Services**

**Social Justice Committee: 14 June 2006**

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**Subject: Care Commission Inspection Reports**

### **1. Purpose**

- 1.1** This report summarises two inspection reports received from the Care Commission on Care Homes for Older People managed by West Dunbartonshire Council. These cover the period between October 2005 and December 2005.

### **2. Background**

- 2.1** The Care Commission regularly inspects our care services. Inspections take place twice per year and can be announced or unannounced. They focus on an identified group of the national care standards along with a self-evaluation form completed by the manager of the service. Inspectors speak with some staff, service users and where possible their representatives. A range of policies and records are examined with observation of care practices.
- 2.2** A draft report is sent with a consultation period for comment and clarification. An action plan, if required, to address any issues must be forwarded to the Commission. Follow up inspections look at progress. Final reports are usually sent within two months of the inspection.
- 2.3** Any serious shortcomings may result in either a requirement or a condition being imposed to bring about change within stated time limits.

### **3. Progress**

- 3.1** The two reports appended are for Boquhanran House and Dalreoch House.
- 3.2** Both reports are based on the same group of standards. They comment positively on the information and support provided to the service users. Introductions to the service for four residents, relocating from another home, who recently moved to Dalreoch house were viewed as well supported and informative. Reviews are held regularly and the support plans are up to date with relevant information. Comment was made on the positive view of service users towards Management and staff. There were a wide range of policies and procedures available and staff understood them and had access to them. In addition there was a positive move to staff gaining an SVQ award and awareness of the Scottish Social Services Code of Practice.

**3.3** Included in the reports were some areas for development. These included implementation of the service user contract, and an increase in training for staff in dealing with challenging behaviour.

**3.4** For Boquhanran House there was one Requirement and one Recommendation included in the report. The Requirement was that priority must be given to implementing any recommendations arising from the Fire Safety inspection. The Recommendation was to review staff numbers to ensure care and social needs of the service users are met.

#### **4. Conclusions**

**4.1** With the exception of the Recommendation and Requirement, these two reports are typical and demonstrate that the majority of our services regularly receive favourable reports. This Department has a positive relationship with Care Commission staff and has regular liaison meetings, which contribute to a mutual understanding and to the resolution of any issues.

#### **5. Recommendation**

**5.1** Members are asked to note the content of the above report.

William W Clark  
Acting Director of Social Work Services

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#### **Background Papers:**

#### **Wards Affected:**

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