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Date: 13 January 2014
Our Ref: RC/JW/RD/KRedpath130114
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Dear Keith

**WEST DUNBARTONSHIRE CHCP ORGANISATIONAL PERFORMANCE REVIEW:
31 OCTOBER 2013**

Please find attached the Organisation Performance Review (OPR) action note confirming the actions discussed at your mid-year OPR. We will consider progress against each of these at the next OPR.

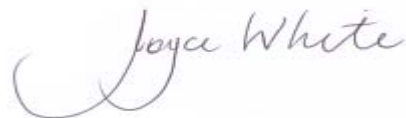
Firstly, we would like to thank you and your management team for providing a comprehensive overview of the CHCP's mid-year performance. The OPR identified a number of areas where positive progress had been made particularly in relation to the completion and opening of the new Vale Centre for Health and Care on time and within budget, ongoing reductions in prescribing costs per weighted patient, the development of an Inequalities Improvement Plan to help narrow the gap between least and most deprived areas, sickness absence, breastfeeding at 6-8 weeks and the programme of work around long term conditions and the Early Years Collaborative.

The OPR also identified a number of areas for further improvement, particularly in relation to access to Primary Care Mental Health Teams, breastfeeding in deprived areas, oral health, bed days lost to delayed discharge and the need to develop contingency plans to manage the lack of care home beds. Based on your progress to date, we are confident that improvements will be made against each of the areas before we next meet.

Yours sincerely



Robert Calderwood
Chief Executive
NHS Greater Glasgow and Clyde



Joyce White
Chief Executive
West Dunbartonshire Council

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