

**Greater Glasgow & Clyde NHS Board**

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Our Ref: RC/JW/RD/KRedpath180713

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Dear Keith

**WEST DUNBARTONSHIRE CHCP ORGANISATIONAL PERFORMANCE REVIEW:  
19 JUNE 2013**

Please find attached the Organisation Performance Review (OPR) action note confirming the actions discussed at your recent OPR. We will consider progress against each of these at the next OPR.

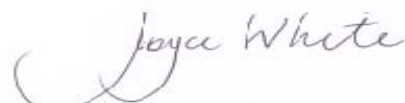
Firstly, we would like to thank you and your management team for providing a comprehensive and balanced overview of the CHCP's end of year performance. The OPR identified a number of areas where positive progress had been made particularly in relation to the redesign and delivery of MSK Physiotherapy, the expected hand-over of the new Vale Centre for Health and Care on time and within budget, care home re-provision, PCMHT waits and your positive engagement with GPs around prescribing and GP access, the strong partnership approach around alcohol and drugs and financial inclusion and the excellent achievement of the COSLA bronze award in recognition of the innovative work around patient focus and public involvement.

The OPR also identified a number of areas for further improvement, particularly in relation to narrowing the inequalities gap between least and most deprived areas, access to psychological therapies, breastfeeding, oral health, long term conditions, bed days lost to delayed discharge and sickness absence. Based on your progress to date, we are confident that improvements will be made against each of the areas before we next meet.

Yours sincerely



**Robert Calderwood**  
Chief Executive  
NHS Greater Glasgow & Clyde



**Joyce White**  
Chief Executive  
West Dunbartonshire Council

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