

WEST DUNBARTONSHIRE COUNCIL

Report by Chief Executive

Audit & Performance Review Committee: 20 September 2006

Subject: Statutory Performance Indicators

1. Purpose

- 1.1 This report provides a summary of the progress of the Statutory Performance Indicators for the year 05/06 and notes some issues relating to reporting of these indicators.

2. Background

- 2.1 Interim results to March 2006 were presented to Audit & Performance Review Committee in June 2006.
- 2.2 The data is being audited currently by Audit Scotland.

3. Performance Summary

- 3.1 Appendix 1 lists the SPIs by Department and indicates the **Position** relative to other Councils (based on 04/05 data) and the **Trend** (based on comparison of our 05/06 results compared to 04/05. A commentary on each indicator is also provided
- 3.2 Overall 52 Indicators have improved (Green) in the year 05/06 compared to the previous year, 6 have remained constant (Yellow) and 27 show a decrease in performance (Red).
- 3.3 In addition there are 19 Indicators which are either new, changed or simplified for 05/06 where the data submitted is not comparable to the previous year. The table also shows 9 new indicators which have been added for the current year. Other Council data for 05/06 is expected around November and a summary of this will be presented when it is available.
- 3.4 The table below shows the 04/05 to 05/06 'Trend' data by Department:

| | Green | Yellow | Red |
|---------------|--------------|---------------|------------|
| CES | 10 | 2 | 0 |
| E&CS | 6 | 3 | 5 |
| HR&ES | 24 | 1 | 17 |
| SWS | 12 | 0 | 5 |
| TOTALS | 52 | 6 | 27 |

- 3.5 The Indicators that are RED-RED (ie performance is ranked in bottom third nationally and performance has declined) are as follows:
- Primary School Occupancy
 - Secondary School Occupancy
 - Library borrowers as a % of population
 - Trading Standards – Consumer Complaints
 - Social Enquiry Reports
 - Children’s supervision
- 3.6 The Indicators that are YELLOW-RED are as follows:
- Adult library additions
 - Children’s Library stock
 - Housing Repairs -10 days
 - Housing Repairs -15 days
 - Homelessness processing
 - Traffic light repairs
 - Planning Appeals that were successful as a % of appealed determinations
 - Refuse Collection Cost

4 Reporting of SPI data

- 4.1 Our guidance on the use of Traffic Lights in these summary sheets is that the ‘Position’ light reflects our ranking relative to other Scottish Councils. This reflects our rank relative to all 32 Councils or to a smaller ‘comparator’ group where this is justified. Green equals top third, yellow the middle third and Red the bottom third. Currently this is based on the 04/05 data. These Position lights will be updated in late November once the 05/06 Scottish data is released by Audit Scotland.
- 4.2 Our guidance on the ‘Trend’ light is that it currently reflects 05/06 annual performance relative to 04/05. Green equals improvement, Amber equals constant and Red equals decline. For many of the indicators quarterly performance is noted on the sheets – but this does not affect the traffic-light until the full year data is available.
- 4.3 The suite of traffic light sheets will be included in our annual public document ‘How well are we performing’ – which will be published towards the end of September and also be on the website and intranet.

5 SPI Consultation

- 5.1 Audit Scotland have asked Councils for feedback on their proposal to make no changes to the SPIs for next year and to work on a new national performance management framework which will be published in November 2007. We have indicated our support for these proposals .

6 Financial Implications

None

7 Personnel Implications

None

7.1

8 Recommendations

8.1 Members are invited to comment on the statutory performance indicators

Tim Huntingford

Chief Executive

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Background Papers

Report on Statutory Performance Indicators to A&PR Committee June 2006

Appendix 1: Summary of Progress of SPIs 05/06