

WEST DUNBARTONSHIRE COUNCIL

Report by the Director of Community Health & Care Partnership

Community Health and Care Partnership Committee: 25th January 2012

Subject: Care Inspectorate Inspection Reports on independent sector residential services in West Dunbartonshire

1. Purpose

- 1.1** To provide the CHCP Committee with a summary of the Care Inspectorate (formerly SCSWIS) inspection reports received for five independent sector providers delivering services within West Dunbartonshire.

2. Background

- 2.1** At the January 2010 meeting of the Social Work and Health Improvement Committee, Members agreed that reports on the outcome of Care Commission inspections for every service, be made on an annual basis unless that service achieved a grade of less than 3 in any of the thematic areas or should Care Inspectorate specify any requirement following such an inspection, then a report detailing the outcome of the inspection should be provided to their next meeting.
- 2.2** The Care Inspectorate inspections continue to focus on any combination of four thematic areas; quality of care and support, environment, staffing and management & leadership.
- 2.3** This committee report is submitted on the basis of inspection reports issued for five services that have been inspected since they were last reported to committee. These services are:
- Hillview Care Home,
 - Cornerstone West Dunbartonshire Service,
 - Share Scotland
 - Key Housing – Dunbartonshire, and
 - Dunn Street Respite Service.

3. Main Issues

- 3.1** Copies of the inspection reports for all services can be accessed on the Care Inspectorates web-site.
- 3.2** Hillview Care Home, a residential service for older people is owned and managed by BUPA. This service was inspected on 27th April 2011. The inspection focused on three quality themes; care and support, staffing and

leadership & management. For all three themes a grade of 4 (good) was awarded.

- 3.2.1** The service maintained the grades of 4 (good) which it had been awarded in their previous inspections. The report did not make any requirement upon the service to aid improvement.
- 3.2** Cornerstone's West Dunbartonshire Service, supports adults with a learning disability in a supported accommodation service. They were inspected on 16th August 2011. The inspection focused on the quality themes of care and support, staffing and leadership & management. For all three themes a grade of 5 (very good) was awarded.
 - 3.2.1** The service maintained the grades of 5 (very good) which it had been awarded in their previous inspections for the themes of care and support and staffing. However, the grade of 5 (very good) awarded for the theme of leadership and management was an improvement on the 4 (good) awarded in their earlier inspection. The report did not make any requirement upon the service to aid improvement.
- 3.3** Share Scotland also supports adults with a learning disability in a supported accommodation service. Their service was inspected on 20th January 2011. The inspection focussed only on the theme of care and support and awarded them the highest grade of 6 (excellent).
 - 3.3.1** This was the same grade awarded in their previous inspection of August 2009. In addition the report did not make any requirements upon the service to aid improvement.
- 3.4** The Key Housing – Dunbartonshire service supports adults with a learning disability with in their own tenancies. The service was inspected on 20th January 2011. The inspection focussed only the theme of management and leadership and awarded them the grade of 5 (very good).
 - 3.4.1** This was the same grade awarded for this theme in the previous inspection of March 2009. In addition to the grade the report did not make any requirements upon the service to aid improvement.
- 3.5** The Dunn Street Respite Service supports adults with a learning disability. This is a new service commissioned by West Dunbartonshire Council and began operations in 2010. They were inspected on 3rd June 2011. As it was their first inspection the inspection focussed on all four quality themes. For the theme of care and support they were awarded the grade of 4 (good). The grade awarded for the other three themes was 5 (very good); also no requirements to aid improvement were made.
- 3.6** The table overleaf details the grades, date of inspections and number of requirements awarded during the inspections for the services being reported.

Service	GRADINGS					Requirements
	Quality of Care and Support	Quality of Environment	Quality of Staffing	Quality of Management and Leadership	Inspection Date	
Hillview Care Home	4	-	4	4	27.04.11	0
Cornerstone	5	-	5	5	16.08.11	0
Share Scotland	6	-	-	-	20.01.11	0
Key - Dunbartonshire	-	-	-	5	20.01.11	0
Dunn St. Respite	4	5	5	5	03.06.11	0

4. People Implications

4.1 Staff from the CHCP Quality Assurance Section monitors the independent sector care homes in line with the terms of the National Care Home Contract and keep providers aware of new developments via correspondence and regular care home provider meetings. These meetings are organised as a forum for sharing information and to assist with improvements within the homes.

4.1.2 Staff from CHCP Learning Disability Services also liaises with the providers who support this client group on a regular basis.

5. Financial Implications

5.1 There are no financial implications for the Council associated with the reports for the five services operated by independent sector providers within West Dunbartonshire.

6. Risk Analysis

6.1 For any service inspected, failure to meet requirements within the time-scales set out could result in a reduction in grading or enforcement action. This may have an impact on our ability to continue delivering the service.

7. Equalities Impact Assessment (EIA)

7.1 No issues were identified in a screening for potential equality impact of these reports.

8. Strategic Assessment

8.1.1 Grades awarded to a service after a Care Inspectorate inspection are an important performance indicator for registered services. This is a key element in achieving progress in benchmarking against similar services. An increase in grade awarded, as with one of these services, and the maintenance of good grades awarded reflects progress in achieving our strategic priorities for adult and older people's services, and of improving the support and outcomes for adults and older people in West Dunbartonshire.

9. Conclusions and Recommendation

The most recent Inspection Reports for these five independent sector managed services operating in West Dunbartonshire Council were positive and complimentary. In most instances it shows aspects of the services to be considered as very good or excellent.

Members are asked to note the Care Commission inspection reports.

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Date: 6.1.12

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- Appendices:** Nil.
- Background Papers:** The information provided in Care Commission Inspection Reports Web-site address: - http://www.carecommission.com/index.php?option=com_content&task=view&id=24&Itemid=45.
- Wards Affected:** All.