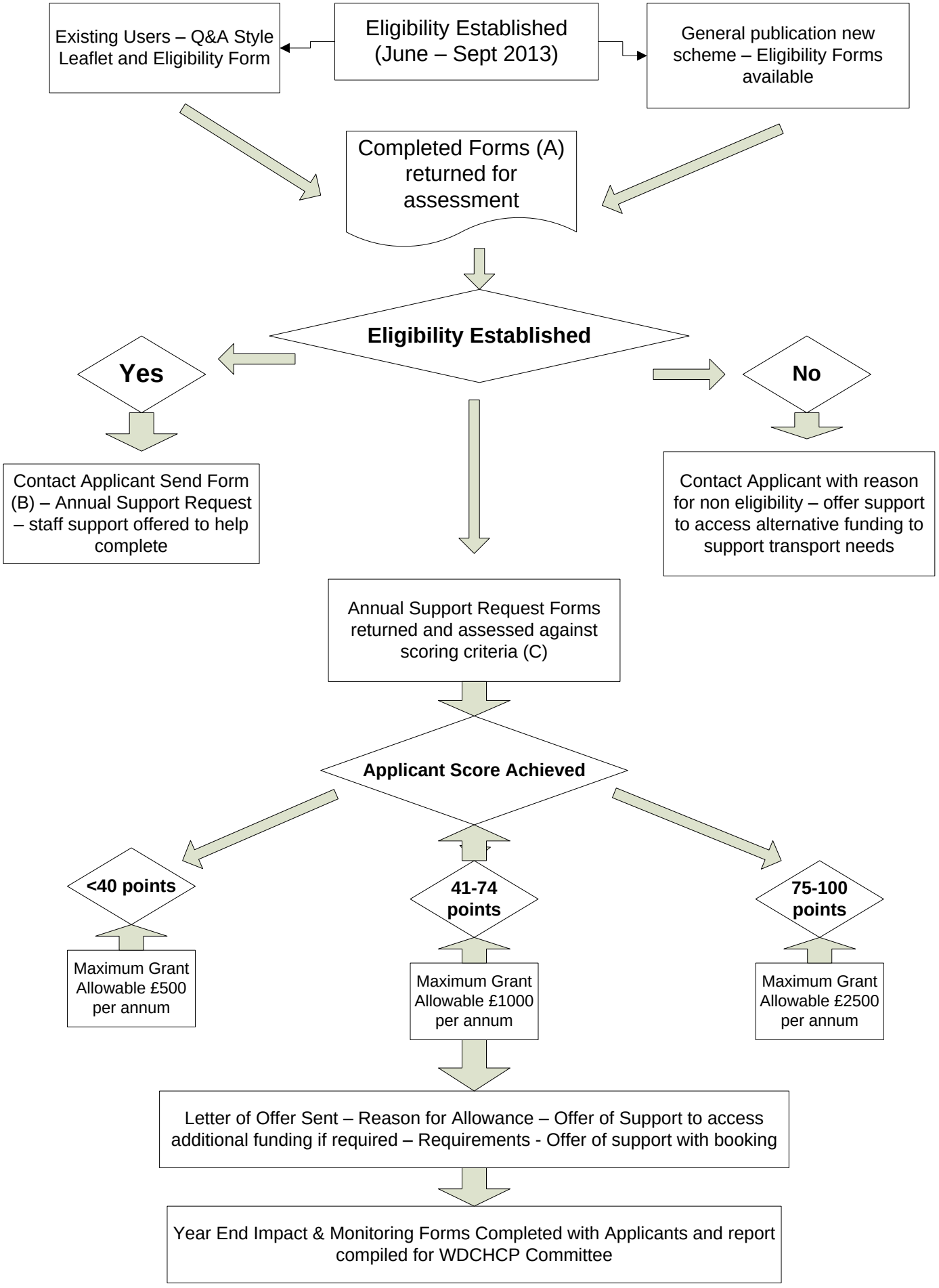Social Care Transport Process Plan