

Agenda

Community Planning West Dunbartonshire Management Board

Date: Thursday, 18 November 2021

Time: 10:00

Format: MS Teams

Contact: Ashley MacIntyre, Committee Officer
ashley.macintyre@west-dunbarton.gov.uk

Dear Member

Please attend a meeting of the Community Planning West Dunbartonshire Management Board as detailed above. The business is shown on the attached agenda.

Yours faithfully

JOYCE WHITE

Chief Executive

Distribution:

Chief Superintendent John Paterson, Divisional Commander, Police Scotland (Chair)
Councillor Jonathan McColl
Councillor Jim Finn
Councillor John Mooney
Joyce White, Chief Executive, West Dunbartonshire Council
Joe McKay, Local Senior Officer – West Dunbartonshire, Scottish Fire &
Rescue Service
Beth Culshaw, Chief Officer of West Dunbartonshire Health and Social Care
Partnership (WD HSCP)
Noreen Shields, Nursing Director, NHS Greater Glasgow and Clyde
Mark Newlands, Scottish Enterprise
Elizabeth Dean, Department of Works and Pensions
Selina Ross, Manager, West Dunbartonshire Community Volunteering Service
Kevin Quinlan, Scottish Government Location Director
Catherine Topley, Chief Executive, Scottish Canals
Gordon Watson, Loch Lomond & the Trossachs National Park
Liz Connolly, Principal, West College Scotland
John Anderson, Manager, West Dunbartonshire Leisure Trust
Sharon Kelly, Head of West Region, Skills Development Scotland
Bruce Kiloh, Principal Transport Policy Officer, Strathclyde Partnership for Transport
Damon Scott, Dunbartonshire Chamber of Commerce
Gerry Watt, Scottish Prison Service
Jimmy Hyslop, Operations Manager, Scottish Natural Heritage
Anne MacDougall, Chair of the Community Alliance
Laura Mason, Chief Education Officer, West Dunbartonshire Council
Superintendent Coleen Wylie, Police Scotland
PC Laura Evans, Police Scotland
Jo Gibson, WD HSCP

Malcolm Bennie, Chief Officer, Citizens, Culture, & Facilities
Rona Gold, Community Planning Manager (Shared Service)

Councillor Martin Rooney [substitute]

Date of Issue: 9 November 2021

COMMUNITY PLANNING WEST DUNBARTONSHIRE MANAGEMENT BOARD

THURSDAY, 18 NOVEMBER 2021

AGENDA

1	WELCOME & INTRODUCTIONS	
2	APOLOGIES	
3	DECLARATIONS OF INTEREST	
	Members are invited to declare if they have an interest in any of the items of business on this agenda and the reasons for such declarations.	
4	RECORDING OF VOTES	
	The Board is asked to agree that all votes taken during the meeting be done by roll call vote to ensure an accurate record.	
5	MINUTES OF PREVIOUS MEETING	5 – 7
	Submit for approval as a correct record, the Minutes of Meeting of the Community Planning West Dunbartonshire Management Board held on 12 August 2021.	
6	ACTION LOG	9 - 9
	Rona Gold, report author.	
7	COMMUNITY PLANNING EXECUTIVE GROUP	11 – 13
	Rona Gold, report author.	
8	DELIVERY IMPROVEMENT GROUP (DIG) – UPDATES	
	(a) Flourishing – Peter Barry	15 – 19
	(b) Independent – Fiona Taylor / Jo Gibson	21 – 22
	(c) Nurtured – Laura Mason	To Follow
	(d) Empowered – Selina Ross	23 – 25
	(e) Safe – Coleen Wylie	27 – 40
9	ANNUAL REPORT	41 – 53
	Rona Gold, report author.	

10	ROADSHOWS AND COMMUNICATIONS PLAN	55 – 58
	Rona Gold, report author.	
11	DATE OF NEXT MEETING – 3 February 2022	
	Meeting close	



COMMUNITY PLANNING WEST DUNBARTONSHIRE MANAGEMENT BOARD

Thursday, 12 August 2021

Present:

Joyce White
Councillor Jonathan McColl
Angela Wilson
Laura Mason
Beth Culshaw
Fiona Taylor
John Anderson
Liz Connolly
Douglas Wilson
Laura Evans
John Binning

David Blair
Theresa Correia
Maurice Gilligan
Jimmy Hyslop
Elizabeth Dean
Noreen Shields

Also Attending:

Peter Barry
Malcolm Bennie
Elaine Troup
Rona Gold

Samantha Somers

Scott Kelly
Ashley MacIntyre

Apologies:

Chief Superintendent John Paterson (Chair)
Councillor John Mooney
Councillor Jim Finn
Coleen Wylie
Sharon Kelly
Janice Kennedy
Bruce Kiloh
Angela Noon
Catherine Topley
Gordon Watson

Gerry Watt

West Dunbartonshire Council
West Dunbartonshire Council
West Dunbartonshire Council
West Dunbartonshire Council
West Dunbartonshire HSCP
West Dunbartonshire HSCP
West Dunbartonshire Leisure Trust
West College Scotland
Police Scotland
Police Scotland
Strathclyde Partnership for
Transport
Scottish Canals
Scottish Enterprise
Skills Development Scotland
NatureScot
DWP West Scotland District
NHS Greater Glasgow and Clyde

West Dunbartonshire Council
West Dunbartonshire Council
West Dunbartonshire Council
Shared Service, Community
Planning, Argyll and Bute Council
Shared Service, Community
Planning, Argyll and Bute Council
West Dunbartonshire Council
West Dunbartonshire Council

Police Scotland
West Dunbartonshire Council
West Dunbartonshire Council
Police Scotland
Skills Development Scotland
Scotent Representative
SPT
DWP West Scotland District
Scottish Canals
Loch Lomond & Trossachs National
Park
Scottish Prison Service

Joyce White in the Chair

WELCOME

Joyce White, Chief Executive, West Dunbartonshire Council, welcomed everyone to the meeting and in particular new Board members. It was noted that Mrs White was chairing in the absence of the Board's Chair, Chief Superintendent John Paterson, and because the Board did not have a Vice Chair.

DECLARATIONS OF INTEREST

It was noted that there were no declarations of interest in any of the items of business on the agenda.

MINUTES OF PREVIOUS MEETING

The Minutes of Meeting held on 13 May 2021 were submitted and approved as a correct record, subject to Councillor McColl being added to the list of those who had submitted apologies.

COMMUNITY PLANNING EXECUTIVE GROUP

A report was submitted by the Chief Executive of WDC, the Chair of the Community Planning Executive Group, detailing what had been discussed at the most recent Executive Group meeting.

After discussion and having heard from the Chief Executive, WDC, in further explanation and in answer to Members questions, the Board agreed:-

- (1) to note that Fiona Taylor, Senior Nurse, Adult Services, West Dunbartonshire Health and Social Care Partnership, is the interim lead for Independent DIG;
- (2) to note that a development session will take place in September to discuss the review of DIG Action Plans; and
- (3) to encourage employees to sign up and attend the online sessions to promote Community Planning, taking place on the following dates: 18th August, 15th September, 1st October.

DIG UPDATES – SUSTAINABILITY FOCUS

- (a) Flourishing – Peter Barry
- (b) Independent – Fiona Taylor
- (c) Nurtured – Laura Mason
- (d) Empowered - Selina Ross
- (e) Safer – Coleen Wylie

Having heard the relevant DIG Chairs and supporting officers in further explanation and in answer to members' questions, the Board agreed to note the updates given and the position going forward in terms of each DIG area – Sustainability Focus.

SUSTAINABILITY

A report was submitted by the Shared Service Community Planning Manager, providing information to support considerations of sustainability and requesting that partners share information they may have to better inform and shape the actions of Community Planning in West Dunbartonshire.

After discussion and having heard the Shared Service Community Planning Manager, Community Planning West Dunbartonshire Board in further explanation and in answer to Members' questions, the Board agreed to note the content of the report.

ANY OTHER COMPETENT BUSINESS

Following discussion, the Board agreed:-

- (1) to note that WDC and SPT are members of the Climate Ready Clyde Partnership which has recently published its approved City Region Adaptation Strategy and Action Plan. This aims to ensure the City Region's economy, society and environment is not only prepared for the impacts arising from the climate crisis - <http://climatereadyclyde.org.uk/adaptation-strategy-and-action-plan/> SPT welcome note of investment by SPT to support WDC Sustainable Transport Network including investment in Strathleven Active Travel Network, Congestion reduction on A814; Kilbowie Road Bus Improvements; and Bus Infrastructure improvements;
- (2) to note that Jonathan Hinds, Chief Social Worker has now moved on from position in WDC. Interim arrangements will be put in place and communicated via the Chief Executive of WDC; and
- (3) to note the closing statement from the Chair thanking all members for their continued support and effort.

DATE OF NEXT MEETING

It was noted that the next meeting of the Board would be held at 10.00 a.m. on Thursday, 18 November 2021

The meeting closed at 10:54 a.m.

Community Planning West Dunbartonshire

Action Log

Date of Meeting	Action	Owner	Status
13.05.21	That a strong Communication plan was required to highlight CPP work to the wider communities eg. Newsletter Update: In progress. Roadshow paper to Board in November outlines timescale for Communications:2022	Malcolm Bennie / Rona Gold	November 2021
13.05.21	Invite MSYP nominees to the August CPWD Board Meeting. Update: In progress. Changes to the MSYP election date has impacted expected date of introducing to CPWD Board	Rona Gold / Clare English	November 2021
13.05.21	Engage with West College Scotland to explore how their Student Union can link to young people being represented in Community Planning Update: Complete	Rona Gold / Liz Connolly	November 2021
13.05.21	Darren Dickson, Scottish Government representative, would provide more clarity when available on the appointment of the new Locality Director Update: Joyce White, Chief Executive of WDC continues to seek clarity regarding the appointment of the new Locality Director.	Darren Dickson	Ongoing
12.08.21	Rona Gold to circulate the date(s) for online sessions to promote community planning. Update: Complete	Rona Gold	Complete
12.08.21	All to encourage employees to sign up and attend online sessions to promote Community Planning, taking place on the following dates 18 th August, 15 th September, 1 st October. Update: Complete	All	Ongoing
12.08.21	Douglas Wilson/ Coleen Wylie to circulate draft Action/ Delivery plan for review.	Douglas Wilson/ Coleen Wylie	November 2021



Report by the Chief Executive Officer of West Dunbartonshire Council, Chair of the Community Planning Executive Group

Community Planning West Dunbartonshire: 18 November 2021

Subject: Community Planning Executive Group

1. Purpose

- 1.1 The purpose of this report is to inform CPWD members of what was discussed at the most recent Community Planning Executive Group meeting.

2. Recommendations

- 2.1 CPWD is asked to:
- Agree the three over-arching themes set out in 4.2.
 - Agree the next steps as set out in 4.3.

3. Background

- 3.1 The Community Planning Executive Group held a development session on 17 September and also met on 18 October 2021. The group is chaired by the Council's Chief Executive, and membership includes the five DIG leads.

4. Main Issues

4.1 Development Session 17 September

This session reviewed the four cross-cutting themes for Community Planning in West Dunbartonshire with the aim of identifying what is meant by each to better enable these to be addressed in the DIG action plans.

The four cross cutting themes:

- Sustainability
- Poverty
- Wellbeing
- Empowerment

4.2 Three over-arching themes

The result of the discussion was the combination of poverty and wellbeing. The reason was the recognition that poverty and wellbeing are interlinked. The three themes are:

- **Sustainability** – New thinking and innovative actions to address resource management and the climate emergency.
- **Wellbeing** – New thinking and innovative actions to address physical, mental and economic wellbeing.
- **Empowered** – New thinking and innovative actions to remove barriers and create conditions to ensure that all members of the community can play a role and make a difference in their communities.

4.3 Next Steps

1. DIG leads to consider the three themes in the context of their outcome area and revise and refresh plans to focus on innovative action to address these. Looking at the questions:
 - How do we lead these themes in our DIG?
 - How are the themes reflected in plan just now?
 - What are the transformative actions for next 12 months?
 - Who is needed, who is missing to deliver the actions?
 - What skills and training do we need to do this?
 - What resources do we need?
2. Bring draft actions to the 20 Dec group to share with Executive Group to give opportunity to identify cross-over between the DIG action plans.
3. Take actions plans, incorporating actions on the three over-arching themes to CP Management Group for scrutiny and approval.

4.4 Community Planning Roadshow

The roadshow to communicate Community Planning was reviewed by the Executive Group and there is a separate paper on this for the CP Management Group to consider at this meeting.

5. People Implications

- 5.1 Actions developed to address the themes may require other partner organisations to join DIG groups.
- 6. Financial Implications**
- 6.1 The work of CPEG is focused on improving processes and approaches to how partners work together. The creation of action may identify resource needs to implement these.
- 7. Risk Analysis**
- 7.1 Failure to respond to challenges would risk delivery against policy priorities.
- 8. Equalities Impact Assessment (EIA)**
- 8.1 No actions are required as this is an update report.
- 9. Consultation**
- 9.1 This report provides an update on ongoing activity.
- 10. Strategic Assessment**
- 10.1 Progressing work as outlined in this report ensures CPWD can deliver on the outcomes set in the Local Outcome Improvement Plan.

Joyce White - Chair, CPEG
28 October 2021

Person to Contact: Rona Gold, Shared Service Community Planning Manager,
rona.gold@argyll-bute.gov.uk

Appendices: None

Background Papers: Previous reports to Community Planning West
Dunbartonshire Management Board on Executive Group
activity.

Wards Affected: All



Report by the Flourishing DIG Chair

Community Planning West Dunbartonshire: 18 November 2021

Subject: Flourishing DIG Update - Sustainability

1. Purpose

- 1.1** The purpose of this report is to update members on the development and delivery of activity being undertaken under the auspices of the Flourishing Delivery and Improvement Group (DIG).

2. Recommendations

- 2.1** The Community Planning Partnership (CPP) Management Group is asked to note the work undertaken.

3. Background

- 3.1** The Flourishing DIG action plan supports the local outcomes ensuring:
- Our economy is flourishing diverse and dynamic, creating opportunities for everyone
 - Our local communities are sustainable and attractive
 - Increased and better quality learning & employment opportunities
 - Enhanced quality and availability of affordable housing options
- 3.2** This report provides members with an update on the key sustainability activity undertaken during the operational year to date.

4. Main Issues

- 4.1** The COVID Pandemic recovery has been the focus of the Flourishing Delivery and Improvement Group (DIG) partners over the last period and will continue to be a priority as we support our communities and businesses in returning the local economy back into a growth phase.
- 4.2** The Flourishing DIG fully recognises the challenge of the climate emergency and will ensure a clear focus on green jobs and a green economic recovery to the COVID pandemic. The Council's Climate Change Action Plan can provide a foundation for discussion and development of ideas amongst DIG partners in the coming period

4.3 The CPWD Executive Group met recently to agree the key underpinning themes that will inform our future work. Separate communication will be issued on the details of this, but in summary the three themes are Sustainability, Wellbeing and community empowerment. The Flourishing Dig will ensure that its action plan explicitly or implicitly reflects these themes and ensure that all partners play an appropriate role.

5.0 Employability

5.1 Working4U and partners have been developing a new approach to the delivery of local employability service called No One Left Behind. This has seen the development of the strategic employability partnership that includes representation from key agencies such as SDS and DWP, who are now working alongside Working 4U and local employability service providers to co-ordinate efforts for the benefit of local residents.

5.2 The local employability partnership has produced a plan to develop and manage employability services. The approach is based on a Scottish Approach to Service design and incorporates measures to ensure that service providers, staff and service users can feed their views into the process of design

5.3 The strategic employability group is focused on the most effective use of grant funding for employability and has established a procurement framework that will allow us to draw on a broader range of specialist service provision. In addition to this, as we approach Phase 2 of the No One Left Behind – a new approach to local employability we will establish the process for awarding grants to service providers delivering support through the replacement for the Employability Fund.

5.4 Working 4U is also taking the lead in developing a three year plan to guide the work of the local employability partnership. This will follow guidelines set by the Scottish Government, but will reflect on local needs and opportunities and will allow us to focus our efforts on local priorities. This plan will complement the three year Community Learning and Development plan which commits us to work in partnership to maximise access to learning opportunities and support, on average, 1,200 learners with 700 securing a qualification.

5.5 We have identified 300 vacancies through the creative use of the 'Kickstart' programme and have provided wraparound support for participants. To date we have supported over 150 people into employment through this approach. In addition to this, in the period between April 2021 and June 2021 we have supported 472 people to develop their employability skills through the use of Young Persons Guarantee, Parental Employability Support Fund and No One Left Behind (Phase1) resources. This represents good progress with our approach that we will reinforce as part of our contribution to COVID-19 recovery.

6.0 Business Support

6.1 Since March 2020, the Business Support team have successfully administered a range of Coronavirus Business Support Grant funds on behalf

of the Scottish Government. To date, the team have provided **4,179** grants totalling **over £31 million** to local businesses/individuals to provide them with critical financial support throughout the pandemic.

6.2 A Business Recovery programme has been developed and promoted to local businesses to assist them to recover after the lockdown period. The Business Recovery programme includes a range of free webinars, 1-2-1 expert help and grant support to assist businesses to adapt their properties, purchase capital equipment and to encourage them to review their business strategies and improve their on-line presence.

6.3 The Council's Business Support team provides a range of discretionary business grants to local businesses to assist them to grow and create local jobs. During 2020/21 the team supported:

- 81 businesses have been supported with grant support to assist them to grow and create local jobs
- 33 business employees have been supported with a training grant to assist with training costs
- 42 businesses have received a start-up grant to assist them to start-up their own business

6.4 The Business Support team have been assisting with the Shop Local campaign which has been developed in partnership with the Regeneration team and Dunbartonshire Chamber of Commerce. The business support being offered and promoted to Town Centre businesses includes:

- General advice and support
- A range of free webinars
- Digital one-to-one surgeries - a private one hour session with a digital expert
- Free market research and market reports
- Specialist Expert Help

A Town Centre COVID Adaption Grant is also available to retail and service businesses which are located within West Dunbartonshire town centre areas to assist with the costs of adapting their premises in order to meet the Government requirements for Covid-19 physical distancing and safety

7.0 Regeneration

7.1 Regeneration works across our towns continue with support from partners, in particular with the Chamber of Commerce as we promote the 'shop local' campaign. Together with place based regeneration, recently approved Alexandria masterplan and support to our local businesses as they recover from the Pandemic.

7.2 The West Dunbartonshire Energy centre started delivering heat in November 2020. The Leisure centre, Care Home, Titan Enterprise, and Aurora House

were the initial four customers connected. The District Heating network is performing well and the newly established West Dunbartonshire Energy LLP is overseeing its growth. The 147 Wheatley flatted units on Titan Boulevard are current connected as the development nears its completion and we are progressing with Clydebank Housing Association for flats on Dumbarton road seeking to connect. Plans continue to secure funding to connect West College Scotland, the Golden Jubilee Hospital, and agreement to connect the Clydebank Health centre. The Council are also pursuing funding from the Scottish Government Green Growth Accelerator fund to enable expansion and connection to the Dalmuir flats and officers continue to work with the Queens Quay landowners to bring in 1,000 new homes. The Energy centre has recently won a European Heat Pump award and many more awards of recognition are anticipated in the next year as the facility is showcased globally during COP26.

7.3 Good placemaking will continue to underpin the regeneration, development and improvement work in the town centres as we aim to align funding and resources, with Council, DIG partners and external funding, to achieve our ambitions. Building on the successes of previous charrettes in Clydebank and Dumbarton, our collaboration with local community groups, citizens and stakeholders has been instrumental in the production of Alexandria Masterplan and Clydebank Town Centre Framework. The improvements we have delivered in the town centres over the past five years have been guided by placemaking and more recently, the move to creating 20 minute neighbourhoods - where people have their day to day needs provided within easy walking or cycling distance. For environmental and health & wellbeing reasons active and sustainable transport is now one of the regeneration priorities; Connecting Clydebank, Connecting Dumbarton and the proposed Green Corridors project in Alexandria Masterplan will contribute to this ambition.

7.4 Council has recently secured £20m levelling up funding from UK government for the ambitious regeneration of Dumbarton Town centre. The City Deal Exxon project is progressing as planned as are the plans to convert the brownfield Carless site into a Scottish Marine Technology Park in co-operation with the Malin Group.

8. People Implications

8.1 There are no personnel issues.

9. Financial and Procurement Implications

9.1 There are no specific financial implications arising at present. The introduction of Pandemic specific funding has assisted delivery during the 2020-21 financial year, however as the interruption and subsequent restrictions continue into the 2021/22 financial year, financial implications may come into focus.

10. Risk Analysis

- 10.1** There are no specific unassessed risks relating to this report
- 11. Equalities Impact Assessment (EIA)**
- 11.1** Equalities Impact Assessments are carried out in all key action areas as required.
- 12. Consultation**
- 12.1** Ongoing consultation activity with both providers and service recipients is undertaken allowing for flexibility of approach as needs throughout the pandemic progress change.
- 13. Strategic Assessment**
- 13.1** The contents of this report could impact on all community planning strategic priority areas.
- 13.2** The activity being developed and supported by the Flourishing DIG will continue to contribute and reinforce our efforts to develop a strong economy that provides access to opportunity for all in West Dunbartonshire.

Name Peter Barry, Chief Officer Housing & Employability
Date: 29 October 2021

Person to Contact: Michael McGuinness
Michael.mcguinness@west-dunbarton.gov.uk
0777 442 8294

Background Papers: Flourishing DIG Action Plan 2020-22

Wards Affected: All



**Report by the Head of Health and Community Care
West Dunbartonshire Health & Social Care Partnership**

Community Planning West Dunbartonshire: 18 November 2021

Subject: Independent Delivery and Improvement Group

1. Purpose

- 1.1 The purpose of this report is to summarise the current activity within West Dunbartonshire HSCP Independent Delivery and Implementation Group.

2. Recommendations

- 2.1 It is recommended that the Board note the contents of this report.

3. Background

- 3.1 The Independent DIG works to a Local Outcomes Improvement Plan (LOIP) and the key local outcomes detailed in the LOIP are:

- People are supported to live independently
- The quality of life for older people is improving
- Housing options are responsive to changing needs over time

4. Main Issues

- 4.1 The Independent DIG met on the 20 September and the Chair updated the members of the discussion at a workshop held with the Chief Executive and members of the Community Planning Board on the 17 September 2021.

- 4.2 The group were asked to consider questions posed at the workshop:

- Consider the overarching themes of sustainability, wellbeing and empowerment - how are these themes represented within the actions in the DIG?
- What are we doing together that makes a difference?
- What does the DIG aspire to achieve?
- Does the DIG have the appropriate membership for the actions the group decide to take?

- 4.3 Following discussion around these questions the members of the group recognise that this is an opportunity to refresh the existing action plan and demonstrate aspirational approaches to deliver key outcomes within the LOIP for this DIG.
- 4.4. The members agreed to focus on two or three aspirational themes. This is for further discussion at the next meeting but initial proposals were to consider:
- Carers – Supporting carers and also those they care for to live independent lives
 - Activity – Impacting all age groups, the overarching broad term of activity can improve health and well-being and maintain and promote independence in many ways.
- 4.5 The majority of the meeting focussed on considering and discussing the questions posed by the Board. As a consequence the two themes identified will be further considered at the next scheduled meeting and further discussion will inform the LOIP and shall be provided in the next report.

5. People Implications

- 5.1 As the LOIP is compiled, any relevant people implications shall be identified.

6. Financial Implications

- 6.1 As the LOIP is compiled, any relevant financial implications shall be identified.

7. Risk Analysis

- 7.1 N/A

8. Equalities Impact Assessment (EIA)

- 8.1 As the LOIP is compiled, any required EIA shall be completed.

9. Consultation

- 9.1 As the LOIP is compiled, any relevant consultation shall be identified.

10. Strategic Assessment

- 10.1 The LOIP will link with relevant HCSP / Local Authority Strategic Plans

Person to Contact: Fiona Taylor

Background Papers: N/A

Wards Affected: All



COMMUNITY PLANNING WEST DUNBARTONSHIRE

Report by Chair of the Empowered DIG

Community Planning West Dunbartonshire: 18 November 2021

Subject: Empowered DIG Update

1. Purpose

- 1.1 The purpose of this report is to update members on the progress of the Empowered DIG against its current workplan and the ongoing refresh and re-alignment of the workplan.

2. Recommendations

- 2.1 The CPP Management Group is asked to
- Note the contents of the report and the work undertaken and planned.

3. Background

- 3.1 The Empowered DIG action plan spans three local outcomes: We live in engaged and cohesive communities; Citizens are confident, resilient and responsible and Carers are supported to address their needs.
- 3.2 Following recent discussions within the Management Board and building on the principles agreed at the recent DIG Chairs development session, a process of re-prioritising existing activities in the current year and considering how to maximise the impact of the Empowered DIG moving forward.

4. Main Issues

- 4.1 Area of ongoing activity are highlighted in the report below.

Community Empowerment Action Plan

- 4.2 The Project Board continues to progress activity against the 7 key themes of the outline delivery plan – awareness, knowledge and understanding of community empowerment; building confidence; promoting the National Standards for Engagement; collaboration; building skills; resources and infrastructure; and social renewal and increased participation. Given the long-term nature of the plan, this remains a live document subject to up-date at regular intervals and as tasks are completed.

- 4.3 Regular Project Team meetings are now also underway; a key activity being the re-start of the community conversation around the Strategy and its delivery. A fuller up-date and outcome of discussions will be provided in due course.

Dementia Friendly West Dunbartonshire (DFWD)

- 4.4 A commitment of funding from WDHSCP has now been secured to support the full restart of the Dementia Friendly initiative. The DFWD management group has resumed monthly meetings to monitor progress of the agreed activity plan including the roll-out of awareness sessions, business audits and a refresh of promotional materials.
- 4.6 In support of Safer DIG colleague activity, the DFWD management group have also considered how best to ensure connectivity with the Herbert Protocol and Keep Safe initiatives in its planned workplan.
- 4.7 Building on awareness of the increased opportunities for financial harm arising from scam telephone calls, a new resource of £10,000 has been secured from the Life Changes Trust to purchase telephone blocker units which will be supplied and fitted free of charge for people living with dementia and their families over the next few months. Thanks are recorded to PC Laura Evans for her support in this area of work.

Volunteering Strategy

- 4.8 Second stage consultation is now complete including a dedicated workshop via the authority wide Volunteer Engagers Forum and a wider feedback survey which has generated over 100 responses.
- 4.9 The draft strategy is now being prepared and will be presented to the February Board meeting for comment and review. The strategy will reflect the national themes from a local perspective and the resulting implementation plan will mirror the themes of the national Volunteering for All Outcomes Framework, for ease of scrutiny.

Digital Skills

- 4.10 A range of DIG members have been involved in a programme of work during the year to strengthen community level digital skills training and support. This has included ensuring availability of devices through maximising applications to the Connecting Scotland and matching community members with trained support volunteers on request.
- 4.11 In addition, and reflecting the increasing risk arising from scam emails and texts messages, a programme of free basic Cyber Security training, supported by Cyber Security Scotland, is planned for delivery over the autumn/winter period.

Action Plan 2022/23

- 4.12 The Empowered DIG has embarked on the process of refocussing activity along the three agreed themes – Empowerment, Sustainability and Wellbeing. Sessions are seeking to identify a small number of key activities across each of the 3 areas for the 22/23 plan.
- 4.13 In addition, DIG members are also keen to explore how best the action plan can also reflect positive complementary contributions to the work of colleague DIGs; a process which will be taken forward via the Executive group meetings. This will also include consideration of a communication strategy around the resulting plan.

5. People Implications

- 5.1 There are no personnel issues at this time

6. Financial Implications

- 6.1 There are no funding issues at this time.

7. Risk Analysis

- 7.1 There are no specific unassessed risks relating to this report

8. Equalities Impact Assessment (EIA)

- 8.1 There are no specific EIA requirements relating to this report

9. Consultation

- 9.1 Ongoing consultation activity is planned across both the DIG membership and the Chairs Group as the final refreshed workplan is developed.

10. Strategic Assessment

- 10.1 The contents of this report could impact on all community planning strategic priority areas.

Person to Contact: Selina Ross
selina@wdcvs.com

Background Papers:

Wards Affected: All



**Report by Chief Inspector Coleen Wylie,
Safe Delivery and Improvement Group Chair**

Community Planning West Dunbartonshire: 18 November 2021

Subject: Safe Delivery and Improvement Group – progress update – October 2021

1. Purpose

- 1.1 The purpose of this report is to update the members on the progress of local outcomes within the Local Outcome Improvement Plan 2017-2027 being delivered by the Safe Delivery and Improvement Group (DIG).

2. Recommendations

- 2.1 Community Planning West Dunbartonshire are asked to note the contents of this report.

3. Background

- 3.1 The West Dunbartonshire Community Planning Local Outcome Improvement Plan 2017-2027 identifies 5 priority local outcomes that seek to deliver the vision of a West Dunbartonshire that is *“a great place to live, work and visit”*.
- 3.2 The DIGs have been established as the outcome focussed supporting structure for the Community Planning Partnership. Each group consisting of key agencies and partners who work together to support delivery of the vision whilst working within the parameters of Community Planning West Dunbartonshire to promote the value of working in partnership.

4. Main Issues

- 4.1 The October meeting of the Safe DIG will be used as an opportunity to endorse the Safe DIG Strategy and Delivery Plan (attached). It should be noted that whilst the Safe DIG will be held before the CPWD, this report has been submitted prior to the meeting of the Safe DIG.
- 4.2 This strategy and delivery plan has been revised after circulation to each partner agency allowing for further discussion and contribution. It is important that the actions/measures agreed are relevant and can be monitored and measured in qualitative terms. The new delivery plan will also incorporate the following

overarching themes, ensuring these are considered and thread through all our activities where appropriate:

- Sustainability
- Wellbeing – financial and health
- Empowerment

4.3 The forward look of the Safe DIG in October will be to look towards Bonfire Night and other forms of fire-raising to ensure the partnership is fully connected in terms of prevention and education messages being used for the wider public.

5. Additional Matters – Partnership Approach to Water Safety (PAWS)

5.1 The “Partnership Approach to Water Safety - West Dunbartonshire 2021” (PAWS) has secured funding and site visits to identify locations requiring additional or new Public Rescue Equipment (PRE) have been carried out. There are now 21 locations within Balloch Park where you will see PRE. Moving forward, these will be maintained by West Dunbartonshire Council and other partners. All PRE will be mapped through Geographical Information System (GIS) and locations forwarded to emergency services.

5.2 The West Dunbartonshire PAWS group has instigated a review of all signage at layby/picnic hotspots around Loch Lomond with pictorial signage being developed which will include location markers and What 3 Words references. PRE is being installed now and signage will follow.

5.3 The PAWS group recently attended a water safety demonstration at Pinkston water sports facility to show tactics/equipment for fast flowing water rescue and have also carried out a site visit at a site for a proposed new bridge as part of the suicide prevention plan as this may become a future location of concern.

6. People Implications

6.1 No, all activity is delivered through the existing teams of the Community Planning partners.

7. Financial Implications

7.1 There are no direct financial or procurement implications from the updates detailed in this report.

8. Risk Analysis

8.1 The responsibilities contained within the Community Empowerment (Scotland) Act 2015 and the Community Justice (Scotland) Act 2016 are fundamental to planning and delivery of better services. The partners’ commitment to the Safe DIG is an acknowledgement that the importance of this work is recognised.

9. Equalities Impact Assessment (EIA)

9.1 Whilst an EIA is not required for the focus of the Safe DIG, for each of the new outcomes agreed by the Safe DIG Partnership, these will be checked against the aspects of Equality, Wellbeing, Sustainability and Empowerment.

10. Consultation

10.1 This is an update on areas of work relating to the current work of the Safe DIG. Consultation is carried out relevant to each project and initiative, as appropriate by the action lead/partner agency.

11. Strategic Assessment

11.1 This report confirms that the SPWD continues to deliver against the outcomes set in the Local Outcome Improvement Plan. However the impact on resources and operational capacity as a result of Covid 19 cannot be underestimated and there will be challenges in some delivery.

Person to Contact: CI Coleen Wylie coleen.wylie@scotland.pnn.police.uk

Appendices: **Safe DIG Strategy and Delivery Plan DRAFT**

Background Papers: **None**

Wards Affected: **ALL**



West Dunbartonshire
Safe
Delivery & Improvement Group
Strategy
2021-2023

Introduction

Our West Dunbartonshire Safe Delivery and Improvement Group (Safe DIG) Strategy 2021-2023 sets out our strategic priorities and how the partnership plans to bring together our resources to ensure that West Dunbartonshire is a great place to live, work and visit.

The Safe DIG has 3 local outcomes:

- ✚ Residents live in a safe and positive community
- ✚ Our communities are supported and included
- ✚ We encourage enhanced water safety

Being able to live in a community that is safe and positive is an aim that the Safe DIG will help deliver. This will include focussing our resources and efforts into the incident types that are causing greatest harm in our communities – this will include anti-social behaviour and violence (wilful fire raising, hate crime and domestic incidents).

Drugs deaths are tragedies that affects service users, families and wider communities. Addressing this within West Dunbartonshire, the Safe DIG will work to increase intelligence opportunities in relation to drugs offences across all partners.

Every suicide is preventable and each one is a shocking reminder that we must continue to improve suicide prevention action in West Dunbartonshire and throughout the country. This is why the Safe DIG will support the work of the local Suicide Prevention Group to help make West Dunbartonshire a suicide-safer community.

Online harm is an area that has gathered momentum since the start of the Covid-19 pandemic, mainly due to more people spending more time online. We have seen an increase in our young people being targeted through Child Sexual Exploitation and this is an area we need to take action on through educating our young people, but also those who care for them to keep themselves safe online.

Incidents of fraud have also increased dramatically since the start of the pandemic. The Safe DIG will ensure we can alert socially isolated members of our community to frauds and will work to increase awareness of this type of crime.

We will encourage enhanced water safety by supporting and monitoring the work being led by the Partnership Approach to Water Safety (PAWS) in West Dunbartonshire to tackle the number of accidental deaths and water-related suicides that happen each year.

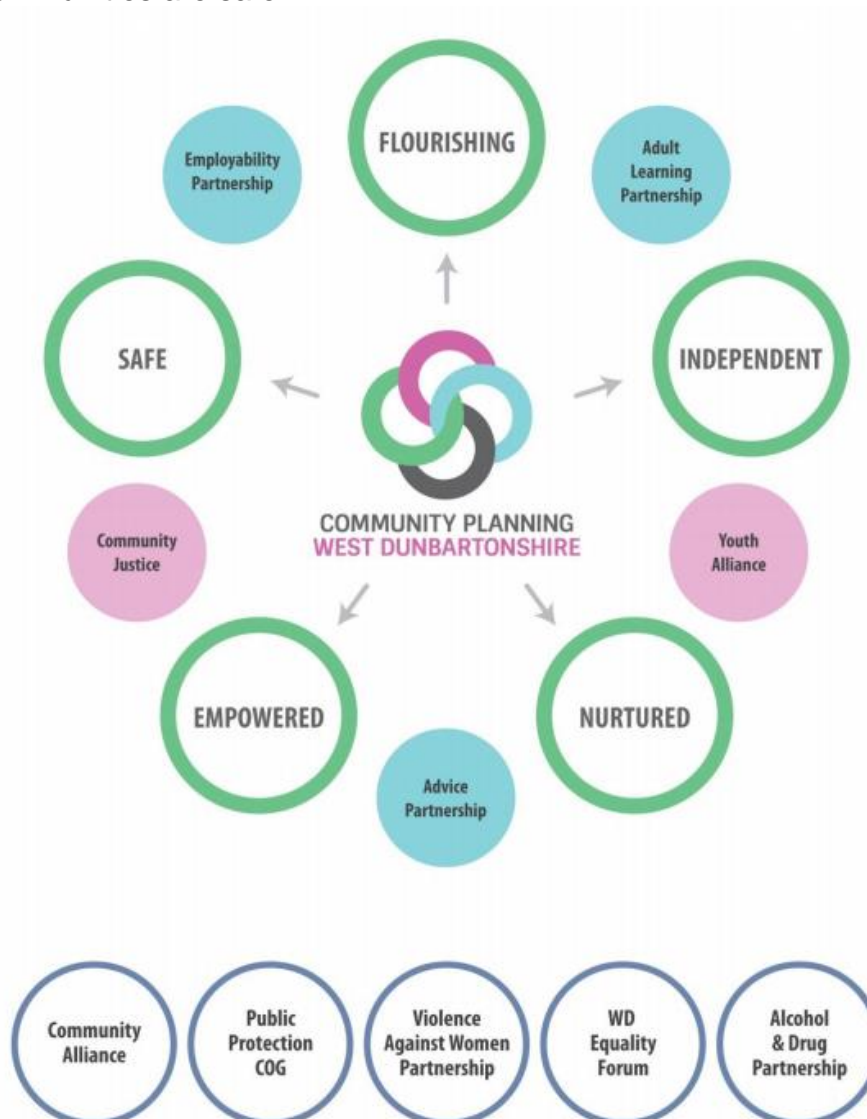
As Scotland faces extraordinary challenges arising from the Covid-19 pandemic, it is clear that these are, and will, continue to be difficult and uncertain times for many within our communities. The community response to Covid-19 from our communities within West Dunbartonshire has been commendable. Our statutory services have coped with unprecedented demand and change and alongside this, our community organisations and volunteers have been a credit to this area.

Strategic Context

The [West Dunbartonshire Local Outcome Improvement Plan 2017-2027](#) sets out Community Planning West Dunbartonshire's vision for achieving long-term outcomes for communities in West Dunbartonshire. The overall objective is that we work with our citizens to improve outcomes for the communities of West Dunbartonshire.

In order to achieve this overall objective, there are 5 priority local outcomes:

- ✚ Our local economy is flourishing
- ✚ Our residents are supported to remain independent
- ✚ Our children and young people are nurtured
- ✚ Our residents are empowered
- ✚ Our communities are safe



This diagram shows the networks that the Safe DIG has with other partnership groups. The Safe DIG is an integral part of the [Community Planning West Dunbartonshire](#) (CPWD) and focuses its energy on helping to achieve the objectives within the Community Plan.

Partnership Principals

The overall aim of the Safe DIG is to provide a forum where members involved in the delivery of a Safer West Dunbartonshire and related community safety activities can meet to exchange information and discuss matters relating to ongoing community safety activities.

The West Dunbartonshire Safe DIG has the commitment and support of all of its members:

- ✚ [West Dunbartonshire Council](#) (Anti-Social Behaviour, Social Work, Education, Roads and Infrastructure, Resilience, Violence Against Women and Girls Partnership and Community Justice Partnership)
- ✚ [Police Scotland](#)
- ✚ [Scottish Fire and Rescue Service](#)
- ✚ [West Dunbartonshire Health and Social Care Partnership](#)
- ✚ [West Dunbartonshire Alcohol and Drugs Partnership](#)
- ✚ [West Dunbartonshire Community Volunteer Services](#)

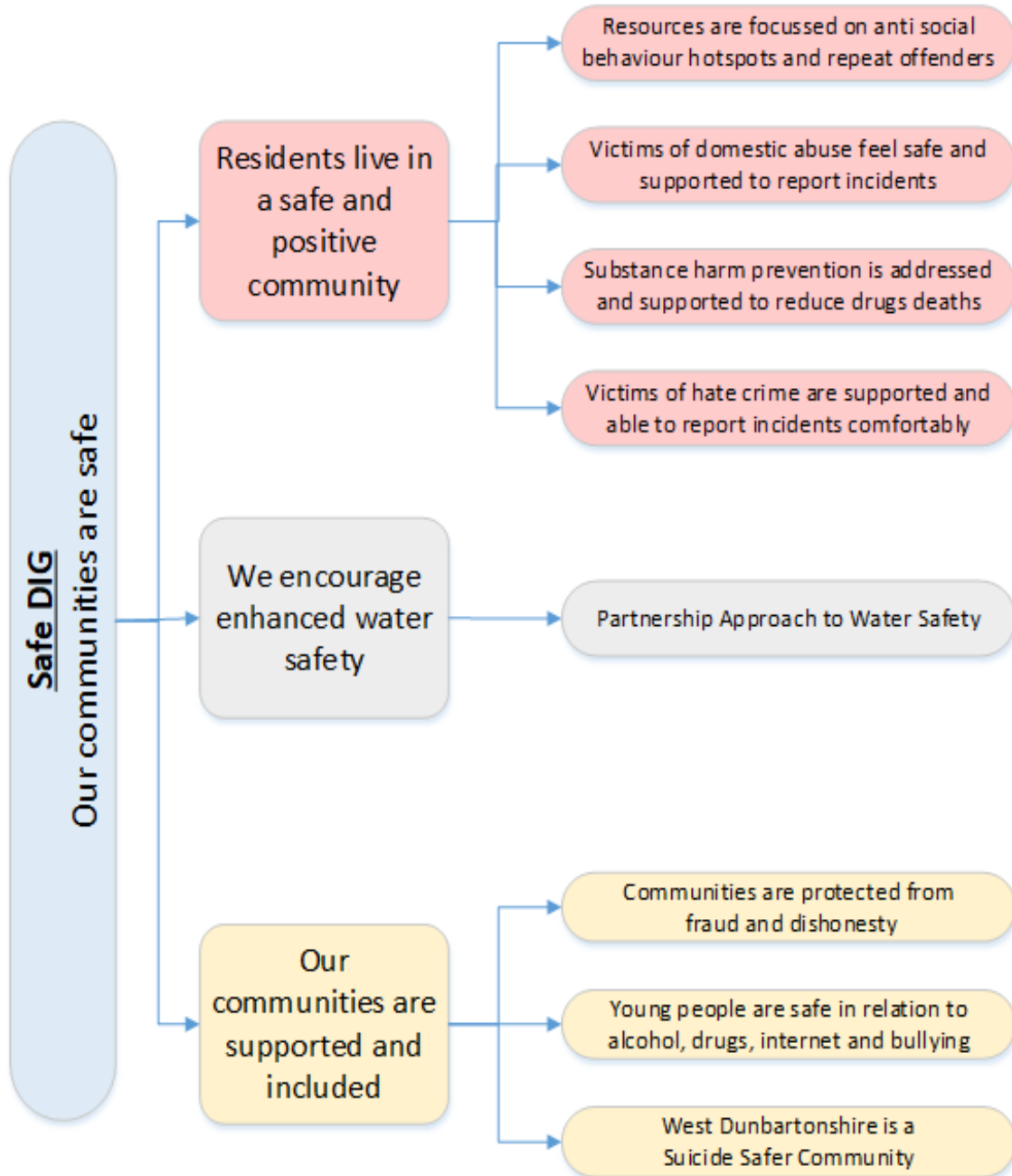
The group will oversee the delivery of this Strategy and provide strategic guidance to the [Community Planning West Dunbartonshire](#) (CPWD) Management Committee, via the Safe DIG Lead, on community safety matters. Successful delivery of the Safe DIG Strategy is dependent not only on support from its members, but also working with our community and voluntary groups who are vital in developing cohesive communities.



West Dunbartonshire Health & Social Care Partnership

Priorities and Objectives

The West Dunbartonshire Safe DIG Strategy 2021-2023 will focus on the priorities and objectives outlined below which we will monitor through our delivery plan. This will remain fluid through the entirety of the strategy term.



Each Safe DIG action is checked against the thematic areas for Community Planning namely Sustainability (S), Wellbeing (W) and Empowerment (E). This is shown on the undernoted delivery planning in the columns marked S, W and E for ease of reference.

Delivery Plan

Strategic Priorities								
Priority 1 – Residents live in a safe and positive community								
Objective What do we want to achieve	Actions What are we going to do	S	W	E	Lead & Key Partners	Timescales When we will do this	Outcome Measures How we will know we are achieving	Progress Report
1a – Our resources are focussed on tackling anti-social behaviour and violent offenders, reducing impact on people and places	Target resources to resolve specific ASB and repeat offenders, work in partnership to ensure the ASB multi agency sub group receive referrals to tackle those causing harm to communities	✓	✓	✓	ASB Housing Police Scotland Environmental Health	April 2021- April 2022	% cases resulting in effective interventions.	NP - Reported via ASB tasking to DIG
	Establish if the Positive Outcome Project (POP) would be suitable in West Dunbartonshire		✓	✓	Community Justice HSCP Police Scotland	Oct 2021	Through a test of change, produce a paper for consideration on a pilot for a Positive Outcome Project in West Dunbartonshire	NP - Reported via ASB tasking to DIG
	Work collaboratively to encourage reporting of domestic abuse incidents		✓	✓	Police Scotland VAWG Partnership CJ Partnership Social Work WDCVS	April 2021- April 2022	Monitor the number of domestic abuse incidents reported to Police, and the methods for reporting	NP - No Home for Domestic Abuse (NHDA) staff attend MAAC and will take actions to support victims of DA
1b – Victims of domestic abuse feel safe and supported to report incidents	Ensure all victims of domestic abuse are supported and that offenders are robustly managed		✓	✓			Monitor the support mechanisms for victims through both statutory and voluntary services	LE - Medics Against Violence provided an input to local vets in Argyll. Letters sent to WD vets to offer this same input, however no response were been received.

Strategic Priorities

Priority 1 – Residents live in a safe and positive community

Objective What do we want to achieve	Actions What are we going to do	S	W	E	Lead & Key Partners	Timescales When we will do this	Outcome Measures How we will know we are achieving	Progress Report
1c – Substance harm prevention is addressed and supported	Ensure adequate provision of statutory and third sector support for those affected by drug misuse	✓	✓	✓	Police Scotland ADP Housing Comm Justice HSCP	April 2021- April 2022	Reduction in the number of drugs deaths	LE - Discussions ongoing regarding Near Fatal Overdose referral pathway through Turning Point Scotland as funded by Scottish Government.
	Ensure an appropriate means of intelligence transfer exists from all partners to Police Scotland	✓	✓	✓			Increase opportunities to capture community intelligence in relation to illegal drug activity.	LE - Promotion of Crimestoppers intelligence reporting has been shared on social media and through Neighbourhood Watch Scotland to WD established schemes.
1d – Increased public confidence to report incidents of hate crime, and all victims are fully supported.	Work in partnership to identify and deliver training to suitable Keep Safe places and Third Party Reporting Centres throughout West Dunbartonshire		✓	✓	Police Scotland WDCVS Social Work ADP	April 2021- April 2022	Increased reporting of hate incidents via Keep Safe and Third Party Reporting centres.	LE - Police Scotland PSYV have secured funding for 100 new business packs and have been in communities promoting Keep Safe to try and recruit new premises.
	Work in partnership to promote Dementia Friendly West Dunbartonshire and Herbert Protocol		✓	✓	WDCVS Police Scotland Social Work Health		Increased training opportunities for Dementia Friendly	LE - CPWD roadshows have highlighted this work to key partners around Dementia as good practice of community planning in action.

Strategic Priorities

Priority 2 – We encourage enhanced water safety

Objective What do we want to achieve	Actions What are we going to do	S	W	E	Lead & Key Partners	Timescales When we will do this	Outcome Measures How we will know we are achieving outcomes	Progress Report
2a – Enhanced safety at water based locations in West Dunbartonshire	Establish a Partnership Approach to Water Safety (PAWS) for West Dunbartonshire to identify and take forward key priorities	✓	✓	✓	SFRS Police Scotland ASB	April 2021- April 2022	Reduction in accidental drowning Contribute to the reduction of water-related suicide	NP - funding has been secured and site visits to identify locations have been completed. 21 locations will now see Public Rescue Equipment (PRE) at Balloch Park. These will be maintained by WDC and partners. All PRE will be GIS mapped and locations forwarded to emergency services. Pictorial signage will be procured and installed at said locations. PRE now being installed and signage to follow.

Strategic Priorities

Priority 3 – Our communities are supported and included

Objective What do we want to achieve	Actions What are we going to do	S	W	E	Lead & Key Partners	Timescales When we will do this	Outcome Measures How we will know we are achieving outcomes	Progress Report
4a – Communities are better protected from fraud	Create comms strategy for fraud prevention messages, ensuring inclusion of all vulnerable groups		✓	✓	Police Scotland Trading Standards Social Work WDCVS	April 2021- April 2022	Reduction in the number of incidents of fraud reported to Police Scotland	LE - Fraud alerts shared on social media as well as through cared for at home network to reach those most at risk and vulnerable. Regularly social media posts for new or frequent MO for frauds.
	Ensure process for multi-agency disruption in relation to bogus callers		✓	✓			Reduction in the number of bogus caller incidents reported to Police	LE - Funding application submitted through WDCVS for call blockers for West Dunbartonshire. Awaiting response.
4b –Young people are safe in relation to alcohol, drugs, online safety bullying	Work collaboratively to deliver education messages within schools and to key partners and community groups		✓	✓	Education ADP WDCVS Police Scotland	April 2021- April 2022	Percentage of children and young people demonstrating increased knowledge, evidenced through self-evaluation and Curriculum for Excellence Benchmarks in PSE: Substance Misuse	LE - Online CSE event held in August with 21 community groups/individuals in attendance. Key topics included keeping safe online as this is a high risk area. YEO's deployed to schools carrying out inputs on Internet Safety, No Knives Better Lives and discussions ongoing to develop Pitching In initiative that will raise awareness of hate crime.
4c – West Dunbartonshire is a Suicide Safer Community	Support the work of the Suicide Prevention Group through comms strategies and networking		✓	✓	HSCP Social Work WDCVS Police Scotland	April 2021- April 2022	Reduction in the number of suicides	LE - Discussions ongoing regarding development of Distress Brief Intervention Associate programme for West Dunbartonshire focussing on ages 16-24yrs. This will provide a referral pathway to SAMH for early intervention.



**Report by the Community Planning Manager: Shared Service Manager – West
Dunbartonshire Council and Argyll & Bute Council**

Community Planning West Dunbartonshire: 18 November 2021

Subject: Annual Report

1. Purpose

- 1.1** To present CPWD members with an annual report for Community Planning that takes into consideration the impact on actions from the Covid-19 pandemic.

2. Recommendations

- 2.1** CPWD is asked to:
- Provide any comments
 - Agree to publication of annual report on CPWB webpage and submission to Scottish Government.

3. Background

- 3.1** An annual report on Community Planning is expected under the Community Empowerment (Scotland) Act 2015, Part 2: Community Planning. This requires that community planning partnerships 'prepare and publish a local outcomes improvement plan progress report for each reporting year' (section 8:1)
- 3.2** This has been an exceptional year (2020-2021) with the unprecedented pandemic which required the deployment of resources across West Dunbartonshire to support immediate impacts and need. Community Planning Partnerships across Scotland faced the same challenge and as such the reports produced this year differ from previous years as they reflect an honest picture of where delivery on actions and outcomes have been unable to progress as anticipated due to partnership resources required in the pandemic.

4. Main Issues

4.1 Case Studies feature beside each of the 5 outcomes in the annual report to illustrate positive partnership working.

4.2 Performance indicators impacted by the pandemic include:

- Survival of small businesses
- Unplanned emergency hospital increase
- Slight deterioration in wellbeing
- Child poverty rates increased.

4.3 The current review of DIG action plans take into consideration actions to address Covid-19 impacts for each of the 5 outcomes.

5. **People Implications**

5.1 N/A

6. **Financial Implications**

6.1 The production of the annual report is by West Dunbartonshire Council resources on behalf of the CPWD.

7. **Risk Analysis**

7.1 There is a risk that the negative progress on actions will be perceived negatively without taking into consideration the impacts of Covid-19 by audiences of the report. Context setting has been added to the report to mitigate this.

8. **Equalities Impact Assessment (EIA)**

8.1 No actions are required as this is an update report.

9. **Consultation**

9.1 N/A

10. **Strategic Assessment**

10.1 Current review of DIG action plans take into consideration actions to address Covid-19 impacts for each of the 5 outcomes and ensures CPWD can deliver on the outcomes set in the Local Outcome Improvement Plan.

Rona Gold - Community Planning Manager, Shared Service Manager: West Dunbartonshire Council and Argyll & Bute Council.

28 October 2021

Person to Contact: Rona Gold, Shared Service Community Planning Manager,
rona.gold@argyll-bute.gov.uk

Appendices: CPWD Annual Report 2020-21

Background Papers: None

Wards Affected: All

COMMUNITY PLANNING
**ANNUAL
REPORT
2020-21**





Community Planning West Dunbartonshire (CPWD)

Community Planning is about how public bodies work with each other, and with local communities, to design and deliver better services that make a real difference to people's lives.

We strive to improve the lives of West Dunbartonshire residents by bringing together local public services with the communities they serve. We want to design and deliver services together, with a focus on specific local circumstances.

As a partnership we work together to improve local services and to ensure that they meet the needs of local communities, and individuals, especially those most in need.

Progress 2020/21

This Annual Report updates on the priorities and outcomes set by Community Planning West Dunbartonshire in the Local Outcome Improvement Plan (LOIP) 2017 - 2027.

The Annual Report, as required through the Community Empowerment Act, provides an overview to residents of the progress made in improving key priority areas.

This has been an exceptional year with the unprecedented pandemic which required the deployment of resources of our Community Planning partners across West Dunbartonshire to support immediate impacts and need. This progress report reflects an honest picture of where delivery on actions and outcomes have been impacted. For example: increases in hospital attendance, impacts on well-being and on child poverty. We are working hard to take actions as a partnership to address this in 2021-22.

Community Planning West Dunbartonshire is working with, and for, communities to improve outcomes and the case studies in this report illustrate positive partnership working.



a flourishing

West Dunbartonshire



- ◇ increased and better quality learning and employment opportunities
- ◇ enhanced quality and availability of affordable housing options
- ◇ our economy is diverse and dynamic, creating opportunities for everyone
- ◇ our local communities are sustainable and attractive

In the last year:

- ✓ median earnings have increased to £428.17
- ✓ the employment rate has increased for the fourth year
- ✓ fewer people are claiming out of work benefits for the third year
- ✗ fewer new businesses are surviving three years or more



Your Community Walkabouts

Walkabouts are planned regularly as part of the Your Community Initiative to allow the Council, partners and communities to work together to deliver improvements in West Dunbartonshire. Local people are encouraged to get involved and help make a positive difference to their neighbourhoods, and are able to identify any issues so that we can work with them and partners to find solutions, as well as prioritise areas to focus improvements. The event in Castlehill was attended by representatives from the Council and Police Scotland, as well as pupils from nearby schools and residents.

India Street Improvements

This project was identified following engagement with local community, and together ideas were generated to improve a neglected area of greenspace. The communities team supported the local community to bring their ideas to life, as well as take back ownership of the area and build on any improvements that were made. The project was a result of partnership working from Central Alexandria Tenants and Residents Association, WDC Greenspace, Community Payback, a Community Artists, WDC Libraries and more and long-lasting improvements including benches, picnic table and the new mural mean that local residents and those using the national cycle network along the riverside can enjoy the area.

Clydebank Can on the Canal

The Council is working with a range of local groups to create a new activity centre on the banks of the canal in Clydebank, including Scottish Canals, Community Links Scotland, Ysortit, Awestruck Academy, Clydebank Housing Association and Centre 81. The project, which will introduce a range of activities for local residents and visitors, with the potential to offer bike hire and repair; kayaking and canoeing hire and

tuition; a meeting place for clubs and classes, as well as a small kitchen for healthy snacks. It will also give residents direct access to the canal and improve links to the town centre. The project came about following feedback from the Clydebank charettes which requested more activity brought to the town centre and projects which could make better use of the Canal.

Viresco Studios

West Dunbartonshire Council, working in partnership with local charity Viresco Studios SCIO, has been awarded funding to create an arts and creative venue in a derelict church. The £750,000 grant from the Scottish Government's Regeneration Capital Grant Fund will go towards plans to transform the B-Listed former St Andrew's Church in Alexandria, creating studios, workshops, training space, event and exhibition areas and a cafe. The creation of Viresco Studios and Arts Centre will encourage wider participation in the arts, creative enterprises and cultural activity in the area. The programme will also engage local residents, offering them the opportunity to work alongside artists to bring their own designs to life.

Tool Library

Residents brought their broken tools to be mended at the launch of the tool library. The new service at Alexandria Library provides residents unique access to support and tuition to fix broken equipment. It is part of the social enterprise Rag & Bone project, which also allows residents to borrow equipment, with a view to cutting down on cost and reducing waste. Residents brought along their broken belongings and also learned how to fix them with support from the volunteers and staff. The Rag and Bone Project was founded 18 months ago, and offers members access to tools for DIY, gardening, decorating and machine repair for a small membership fee.

an independent West Dunbartonshire



- ◇ adults and older people are able to live independently in the community
- ◇ quality of life is improved for our older residents
- ◇ housing options are responsive to changing need over time

In the last year:

- ✓ mortality rates have decreased
- ✗ unplanned emergency hospital attendances have increased
- ✗ emergency hospital admissions have increased
- ✗ wellbeing has deteriorated slightly



Improving the cancer journey

A pioneering service for people affected by cancer in West Dunbartonshire has supported more than 300 people in its first year.

Macmillan Improving the Cancer Journey (ICJ), which is a partnership between West Dunbartonshire Council and Macmillan Cancer Support, offers all newly-diagnosed adults the opportunity to meet with a dedicated support worker on a one-to-one basis. The worker will then help the patient access a wide range of support, from benefits advice and emotional support to help at home or with other practical needs.

As well as supporting over 300 people who have been diagnosed with cancer, the team has generated £427,000 in benefit entitlement for service users, by supporting them to navigate and understand what they are entitled to. In addition, the team has secured practical items for vulnerable service users including two new central heating systems, three new boilers and 17 new white goods for residents who required them due to changes in their circumstances. All of the items have been provided to West Dunbartonshire residents free of charge through the Macmillan Warm at Home scheme.

£427,000
in benefit
entitlement
for service
users

In addition, the service has made numerous referrals to Occupational Therapy to ensure people are allocated any item that will support them through their cancer journey, including grab rails, chair lifts, new steps and new showers. Counselling and clinical psychology referrals have also been made to help people receive the psychological support they need following their diagnosis. In partnership with West Dunbartonshire Leisure Trust's Live Active Programme, the ICJ team have also provided opportunities to help service users improve physical fitness, as well as build friendships and resilience.

Dementia Friendly West Dunbartonshire (DFWD)

This initiative brings together partners from a range of services across the statutory, voluntary and independent sector to increase day-to-day community support for people with dementia and their carers.

Born from community feedback received as part of a Change Fund research survey, DFWD takes a community development approach to promoting awareness and active citizenship and offers free awareness training to individuals, community groups, businesses and agencies in return for a pledge of commitment to help now or in the future. To date over 6,000 individuals have participated with almost 75% making good on their pledge within 3 months of attending a session.

Ongoing work will feature on integrated the Purple Alert and Herbert Protocol initiatives into local practice, further strengthening community engagement in this important field of activity.

a nurtured

West Dunbartonshire



- ◇ all West Dunbartonshire children have the best start in life and are ready to succeed
- ◇ families are supported in accessing education, learning and attainment opportunities
- ◇ improved life chances for all children, young people and families

In the last year:

- ✓ more babies have been born with a healthy birthweight
- ✓ more young people have gone on to a positive destination on leaving school
- ✓ educational attainment levels have been maintained
- ✗ the BMI of Primary 1 children has increased
- ✗ child poverty rates have increased



Holiday Hunger

The WD Holiday Hunger Programme recognises that 33% of our children live in poverty and 28% currently receive free school meals.

The impact of COVID upon food poverty amongst local families in 2020, was evidenced by a 30% increase in Holiday Hunger participation/demand on 2019 figures.

Led by Educational Services, Holiday Hunger 2020 involved successful partnership working across the council including Education, Pupil & Family Support Officers, schools, W4U, Facilities Management and WD Leisure and the Nurtured Deliver and Improvement Group. Supported by 14 community based 3rd sector partners across West Dunbartonshire such as Y Sort-It, Haldane Youth Service, Golden Friendships, Centre81, Made with Love and Tulloch. Delivery of the programme was adapted to meet the restrictions of COVID and it's impact on local families.

By working collaboratively it is estimated that Holiday Hunger 2020 actively supported more than 21,000 young people and families. Working together with local community groups 14,700 packed lunches, family weekly brunch bags and activity packs were distributed during the Easter and Summer school holidays. Any uncollected lunches were redistributed to local families and to shielded members of the community. 1,524 4 - 17 year olds participated in 6 free activity projects across the authority during summer 2020, learning news skills, exploring their environment and undertaking inter-generational work linking up with Strathleven Care home.



14,700 packed lunches distributed

Pupil Equity Funding St Peter the Apostle

Learning Community have continued to implement a project which is developing Approaches to Enhanced Transition. This has resulted in a reduction in exclusion data and improved well-being outcomes for target groups with a specific focus on learners in SIMD 1+ 2. Improved partnership working including health, social work, psychological services and 3rd sector organisations have been developed and improved parental engagement in supporting learner participation in enhanced transition opportunities.

The Care Experienced fund focused on six main work-streams identified by multi-agency partners as addressing the needs of care experienced children and young people from Early Years to Senior Phase. These included:

- Increasing mentoring opportunities via MCR Pathways and Y-Sort-it
- Developing the Interrupted Learner Service to include community classroom approaches and increase engagement opportunities with school and community partners
- Developing Family Group Therapy in order to support and maintain family placements
- Supporting community engagement with Youth Alliance and development of Care Connectors programme
- Supporting the language acquisition and development of 3-5 year olds and the capacity of their parents to help with this.

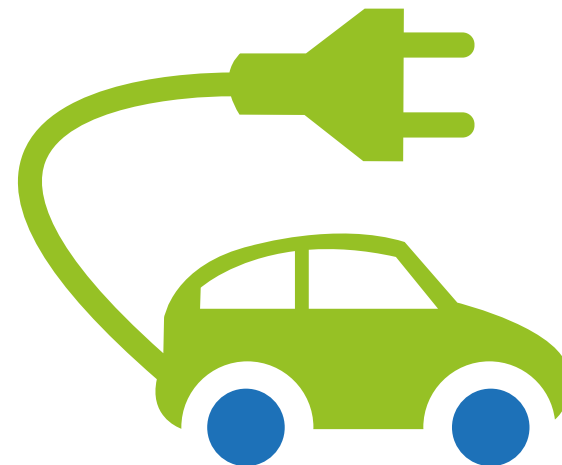
an empowered West Dunbartonshire



- ◇ we live in engaged and cohesive communities
- ◇ citizens are confident, resilient and responsible
- ◇ carers are supported to address their needs

In the last year:

- ✓ CO2 emissions have reduced
- ✗ fuel poverty has increased
- ✗ community fragility has increased



Community Budgeting

Community Budgeting is part of West Dunbartonshire Council's Your Community Initiative, which is a partnership approach, designed to empower local communities to make lasting improvements in their area. Community Budgeting Phase 5 is ongoing, with digital voting opening later this month. The last phase in 2018 involved an event in Clydebank Town Hall with each project having their own stall with information. The event allowed more than 700 residents who attended to make their way around the stalls before voting on the project they felt was most deserving of the funding. Overall, approximately 6,000 residents were involved in the wider digital voting process, with 45 local groups benefitting from a total of £158,000.

Community Alliance Community Conference

Representatives of groups such as Community Councils, Tenants and Residents Association, Parent Councils and the Champions Board gathered with service providers including Scottish Community Development Centre, Police Scotland, British Transport Police, Scottish Fire and Rescue Services, Greenspace and HSPC and community media group The Clydesider for the first ever community alliance conference in 2020. The event was organised and facilitated by four members of the Community Alliance, supported by West Dunbartonshire Council, and aimed to raise awareness of the Community Alliance and its role as well as to promote and increase membership.

Over the course of the day attendees participated in a soft launch of the WDC Community Empowerment Strategy and Action Plan, received inputs from the Community Transport Action Group and The Clydesider both raising awareness of their role and then culminated in the afternoon with a presentation from the Community

Alliance. After each of the themed presentations on Empowerment and Community Alliance, attendees were invited to participate in workshops to answer challenging questions regarding Empowerment and the Community Alliance. Workshops were facilitated by a mixture of service providers and council employees who used the opportunity to stimulate meaningful discussion, receive feedback from the community and identify solutions to barriers to participations.

Community Soup

The first Community Soup event was held in Whitecrook, Clydebank, This was jointly staged by West Dunbartonshire's Communities Team and Clydebank Housing Association staff based at the centre.

Community Soup is a simple idea which allows local people to provide small amounts of funding to support projects and ideas being delivered in their area. Local people are asked to turn up on the night, donate what they can afford to gain entry at the door, enjoy a bowl of soup, listen to people from their local community speak about projects they would like to deliver in the area and vote on which project they think should be funded. The project or idea which gets the most votes on the night takes away the money raised on the door to deliver their idea to the community.



a safe

West Dunbartonshire



- ◇ improved community justice outcomes ensure the area is a safe and inclusive place to live
- ◇ all partners deliver early and effective interventions targeted at reducing the impact of domestic abuse
- ◇ residents live in positive, health promoting local environments where the impact of alcohol and drugs is addressed
- ◇ our residents are supported to improve their emotional and mental health and wellbeing

In the last year:

- ✓ total dwelling fires have decreased
- ✓ the rate of recorded crimes has decreased



Domestic Abuse Conference

A ground breaking community conference to help break the cycle of domestic violence has been held in West Dunbartonshire. More than 200 people attended at Clydebank Town Hall for the Breaking the Cycle conference in November 2019 to join the conversation about what role the community can play in helping reducing domestic crime. The Council joined forces with partners at West Dunbartonshire Health and Social Care Partnership, West Dunbartonshire CVS, and Police Scotland to ensure residents are clear of how they can help tackle the problem. The guests heard from officers behind the Council's innovative No Home for Domestic Abuse policy, which introduced a zero tolerance approach to domestic abuse in Council homes. Officers from Police Scotland also spoke about the ways in which a perpetrator can hide their behaviour, as well as detailing of some of the worst cases of domestic violence and coercive control that have occurred in recent years. Most importantly, the attendees had the opportunity to participate in a round-table discussion considering what barriers exist to ridding society of domestic abuse and what steps the community can take. A range of stalls were also available at the event, including Working4U and Womens Aid, to give specific information on how to access support to help friends or neighbours experiencing domestic abuse.



National Park Crisis Response Group

Following the easing of the Covid-19 travel restrictions there was an increase in persons visiting locations within the Argyll and West Dunbartonshire Division for exercise, recreation and leisure which resulted in a number of issues impacting on local communities at these locations; a lack of facilities such as parking and toilets all exasperated by levels of conduct clearly not in keeping with Government Guidance. One area significantly affected was the Lomond & Trossachs National Park and surrounding areas. High volumes of visitors at beauty spots and locations on the loch were not compatible with social distancing regulations. Numerous complaints were received in respect this and general anti-social behaviour, urinating in public, littering. Road traffic complaints also featured with dangerous parking on road verges and reports of vehicles travelling at high speed. These issues all attracted high levels of media attention. While an existing partnership existed with the National Park it was necessary to escalate this to a Crisis Response Group meeting to include management representation from the Local Authorities, Forestry Commission, Traffic Scotland, Police Scotland across 3 Divisions and the National Park. Extensive work was required to provide a daily response ensuring consistent and key media messaging, local policing plans supported by partners where available and a cross partnership communication product to provide real time management of developing issues.

For more information please contact:

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Report by the Community Planning Manager: Shared Service Manager – West Dunbartonshire Council and Argyll & Bute Council

Community Planning West Dunbartonshire: 18 November 2021

Subject: Roadshows and Communications Plan

1. Purpose

- 1.1** To inform CPWD members of outcomes of an online ‘roadshow’ undertaken to promote Community Planning to employees of partner organisations, and to outline further communication plans.

2. Recommendations

- 2.1** CPWD is asked to:
- Note the outcomes of the online ‘roadshow’
 - Note the outline and timescale of a communications plan

3. Background

- 3.1** Community Planning West Dunbartonshire undertook a self-assessment exercise in 2019 to identify strengths and improvement activities. This self-assessment activity was supported by the Improvement Service and led to the agreement of CPWD improvement plan.

The improvement plan development and discussions at Community Planning Executive Group (CPEG) included a focus on how to increase awareness of community planning as an ethos and share live examples of community planning ‘in action’.

CPEG and CPWD Management Board considered the roadshow concept in autumn 2020 and committed in principle to delivery of this approach. The approach was developed and run in 2021.

This marks the start of developing a programme of communication to raise awareness of the purpose and actions of Community Planning.

4. Main Issues

4.1 Roadshow

There were a large number of brilliant partnership projects put forward as possible case studies. Some of these feature in the annual report for 2020-21. Three were selected that showcased elements of all 5 outcomes for West Dunbartonshire Community Planning. All three were presented at each online session by dedicated colleagues. Without their time, commitment and dedication to engaging with colleagues and facilitating discussions the sessions would not have taken place:

- Dementia Friendly West Dunbartonshire, presented by Laura Evans (Police Scotland), Selina Ross (West Dunbartonshire CVS), Brian Polding-Clyde (Scottish Care).
- Kickstart being taken forward, presented by Sean Lynch (West Dunbartonshire Council)
- Holiday Hunger, presented by Claire Cusick, (West Dunbartonshire Council)

16 people from community planning partners attended over three sessions via MSTeams (18th August, 15th September and 1st October 2021). This was from a total of 29 who signed up to attend. It is unclear whether work pressures or other matters prevented attendance on the day.

All formal and informal feedback received was positive:

“This was so good today so much appreciated.” (Attendee, 1 Oct)

“Thanks very much that has been really helpful” (Attendee, 1 Oct)

“It has been really useful to attend and the presentations have been informative. Hopefully if any more sessions it would great to be involved and increase our links with other resources in the community.” (Attendee, 1 Oct)

In post roadshow de-brief sessions the following was noted:

- “Active citizenship” was a shared word used by each of the presenters when describing the outcomes of their projects. Attendees were making links that engaging communities to have confidence and choice in participating in projects with organisations is key to success.
- The sessions were good for professional networking.

- Pledges can work and can be asked for this in evaluation or within the participation of any future sessions. For example asking those attending to make a commitment to change one thing.
- Needs to be better awareness of our collective ambition and outcomes within Community Planning.

4.2 Communications Plan

A full communications plan will be developed to promote the three overarching themes presented to CPWD Management Board today. The Executive Group has advised that this is best to launch in 2022 when actions have been developed for these in each of the DIG plans.

Work has begun to establish the communication routes for this and suggestions include:

- Including information on community planning within inductions for staff.
- Establishing a communications group for CPWD to map annual communications and promotions and share key messages.

5. People Implications

5.1 Activity will be delivered through existing partnership capacity.

6. Financial Implications

6.1 The roadshow and communications are being delivered within existing resources

7. Risk Analysis

7.1 To not undertake activities would risk not delivering on the Implementation Plan for Community Planning in West Dunbartonshire.

8. Equalities Impact Assessment (EIA)

8.1 No actions are required as this is an update report.

9. Consultation

9.1 This report provides an update on ongoing activity.

10. Strategic Assessment

10.1 Progressing work as outlined in this report ensures CPWD can deliver on the outcomes set in the Local Outcome Improvement Plan.

Rona Gold – Community Planning Manager
28 October 2021

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Appendices: None

Background Papers: Previous reports to Community Planning West
Dunbartonshire Management Board on Executive Group
activity.

Wards Affected: All