

Agenda

Community Planning West Dunbartonshire Management Board

Date: Thursday, 21 November 2019

Time: 10:00

Venue: Civic Space,
Council Offices, 16 Church Street, Dumbarton

Contact: Craig Stewart, Committee Officer
Tel: 01389 737251 craig.stewart@west-dunbarton.gov.uk

Dear Member

Please attend a meeting of the Community Planning West Dunbartonshire Management Board as detailed above. The business is shown on the attached agenda. **Please note the time and venue of the meeting.**

Yours faithfully

JOYCE WHITE

Chief Executive

WEST DUNBARTONSHIRE COUNCIL
Council Offices, 16 Church Street, Dumbarton G82 1QL

Distribution:

Mr Paul Devlin, Group Commander – West Dunbartonshire, Scottish Fire & Rescue Service (Chair)
Councillor Jonathan McColl
Councillor Caroline McAllister
Councillor John Mooney
Councillor Jim Finn [substitute]
Councillor Martin Rooney [substitute]
Vacancy [substitute]
Ms Joyce White, Chief Executive, West Dunbartonshire Council
Ms Angela Wilson, Strategic Director – Transformation & Public Service Reform, West Dunbartonshire Council
Ms Beth Culshaw, Chief Officer of West Dunbartonshire Health and Social Care Partnership
Mr Richard Cairns, Strategic Director – Regeneration, Environment & Growth, West Dunbartonshire Council
Ms Laura Mason, Chief Education Officer, West Dunbartonshire Council
Mr Malcolm Bennie, Strategic Lead – Communications, Culture and Communities
Ms Amanda Coulthard, Performance & Strategy Manager, West Dunbartonshire Council
Ms Margaret McGuire, Nursing Director, NHS Greater Glasgow and Clyde
Ms Carol Dutch, District Manager, Jobcentre Plus
Mr James Russell, Acting Director of Operations, Skills Development Scotland
Mr Bruce Kiloh, Principal Transport Policy Officer, Strathclyde Partnership for Transport
Chief Superintendent John Paterson, Divisional Commander, Police Scotland
Ms Selina Ross, Manager, West Dunbartonshire Community Volunteering Service
Mr Kevin Quinlan, Scottish Government Location Director
Ms Catherine Topley, Chief Executive, Scottish Canals
Mr Gordon Watson, Loch Lomond & Trossachs National Park
Liz Connolly, Principal, West College Scotland
Mr John Anderson, Manager, West Dunbartonshire Leisure Trust
Mr Mark Newlands, Scottish Enterprise
Mr Damon Scott, Dunbartonshire Chamber of Commerce
Mr Gerry Watt, Scottish Prison Service
Mr Jimmy Hyslop, Operations Manager, Scottish Natural Heritage
Ms Anne MacDougall, Chair of the Community Alliance
Superintendent Brian Gibson, Police Scotland
Ms Jo Gibson, WDHSCP

Date of Issue: 8 November 2019

COMMUNITY PLANNING WEST DUNBARTONSHIRE MANAGEMENT BOARD

THURSDAY, 21 NOVEMBER 2019

AGENDA

<u>Anticipated Times</u>		<u>Item</u>	<u>Pages</u>
10.00	1	APOLOGIES	
	2	DECLARATIONS OF INTEREST	
		Members are invited to declare if they have an interest in any of the items of business on this agenda and the reasons for such declarations.	
10.05	3	MINUTES OF PREVIOUS MEETING	5 – 8
		Submit for approval as a correct record, the Minutes of Meeting of the Community Planning West Dunbartonshire Management Board held on 15 August 2019.	
10.10	4	SIGNING OF THE DOMESTIC ABUSE PLEDGE	
10.30	5	DOMESTIC ABUSE SUMMIT	9 - 12
		Submit report by the Chief Officer of the Health & Social Care Partnership providing an update on the system-wide work to address domestic abuse in West Dunbartonshire.	
10.40	6	WEST DUNBARTONSHIRE VULNERABLE ADULTS MULTI-AGENCY FORUM	13 – 16
		Submit report by the Head of Mental Health, Addictions & Learning Disability providing an update on the work of the Vulnerable Adults Multi-Agency Forum.	
10.55	7	COMMUNITY PLANNING WEST DUNBARTONSHIRE – IMPROVEMENT PLAN	17 – 24
		Submit report by the Chair, presenting the draft CPWD improvement plan developed from the self-assessment and development session held in September 2019.	

11.15	8	WEST DUNBARTONSHIRE COMMUNITY EMPOWERMENT STRATEGY & ACTION PLAN	25 – 68
		Submit report by the Strategic Lead – Housing & Employability, WDC, providing members with a West Dunbartonshire Community Empowerment Strategy for approval.	
11.35	9	DELIVERY AND IMPROVEMENT GROUP (DIG) ACTION PLAN UPDATES	69 - 100
		(a) Nurtured DIG Progress report	
		(b) Independent DIG Progress report	To Follow
		(c) Flourishing DIG Progress report	
		Submit report & respective action plans by the relevant DIG Chairs on the above	
11.50	10	SCRUTINY REPORTS	
		(A) <u>Q2 Fire Scrutiny Report</u> Submit report by the Local Senior Officer, SFRS on the above.	101 – 114
		(B) <u>Q2 Police Scrutiny Report</u> Submit report by the Divisional Commander, Police Scotland on the above.	115 – 118
12.00	11	PROGRAMME OF FUTURE MEETINGS - 2020	
		The CPWD Management Board are requested to consider venues for the following meetings which have been arranged in the New Year (Outlook Calendar Meeting Invites have already been sent):-	
		<ul style="list-style-type: none"> • Thu, 13 February 2020 at 10am (Venue: tbc) • Thu, 14 May 2020 at 10am (Venue: tbc) • Thu, 13 August 2020 at 10am (Venue: tbc) • Thu, 19 November 2020 at 10am (Venue: tbc) 	
12 noon		Meeting close	



COMMUNITY PLANNING WEST DUNBARTONSHIRE MANAGEMENT BOARD

At a Meeting of the Community Planning West Dunbartonshire Management Board held in the Civic Space, Council Offices, 16 Church Street, Dumbarton on Thursday, 15 August 2019 at 10.00 a.m.

Present:	Councillor Caroline McAllister	West Dunbartonshire Council
	Councillor John Mooney	West Dunbartonshire Council
	Joyce White	West Dunbartonshire Council
	Angela Wilson	West Dunbartonshire Council
	Malcolm Bennie	West Dunbartonshire Council
	Peter Barry	West Dunbartonshire Council
	Laura Mason	West Dunbartonshire Council
	Michael McGuinness	West Dunbartonshire Council
	Wendy Jack	West Dunbartonshire HSCP
	Chief Superintendent John Paterson	Police Scotland
	Superintendent Brian Gibson	Police Scotland
	LSO Paul Devlin (Chair)	Scottish Fire and Rescue Service
	Darren Dickson	Scottish Government
	Liz Connolly	West College Scotland
	Sharon Kelly	Skills Development Scotland
	Liz Dean	Department of Work and Pensions
	John Binning	SPT
	Selina Ross	West Dunbartonshire CVS
	Damon Scott	Dunbartonshire Chamber of Commerce
	Jackie Erdman	NHS Greater Glasgow and Clyde
	Anne MacDougall	Community Alliance
Also Attending:	Chief Inspector Scott Carlin	Police Scotland
	Chief Inspector George Campbell	Police Scotland
	Amanda Coulthard	West Dunbartonshire Council
	Angela Noon	Department of Work and Pensions
	Craig Stewart	West Dunbartonshire Council
Apologies:	Councillor Jonathan McColl	West Dunbartonshire Council
	Richard Cairns	West Dunbartonshire Council
	John Anderson	West Dunbartonshire Leisure Trust
	James Russell	Skills Development Scotland
	Catherine Topley	Scottish Canals
	Bruce Kiloh	SPT
	Kevin Quinlan	Scottish Government
	Mark Newlands	Scottish Enterprise
	Margaret McGuire	NHS Greater Glasgow and Clyde
	Gerry Watt	Scottish Prison Service

Jimmy Hyslop
Beth Culshaw
Jo Gibson

Scottish Natural Heritage
West Dunbartonshire HSCP
West Dunbartonshire HSCP

Paul Devlin in the Chair

CHAIR'S OPENING REMARKS

Paul Devlin, Chair, welcomed everyone to the August meeting of the Board and gave a particular welcome to Chief Superintendent John Paterson, who had recently taken over as Divisional Police Commander for 'L' Division.

DECLARATIONS OF INTEREST

It was noted that there were no declarations of interest in any of the items of business on the agenda.

MINUTES OF PREVIOUS MEETING

The Minutes of Meeting held on 16 May 2019 were submitted and approved as a correct record, subject to Anne MacDougall's name being added to the list of people in attendance.

POLICE SCOTLAND PRESENTATION – CALL HANDLING & ASSESSMENT

Chief Inspector George Campbell gave an overview presentation on a new approach in terms of call handling and assessment. This new model allows the call handling advisors to assess the individual needs and circumstances of each individual rather than assigning a response based on the call category. This ensures that the response provided is appropriate and proportionate to the needs and circumstances of individuals. Chief Inspector Campbell outlined examples of types of calls and detailed the standard and new response approach.

It was noted that a key element of the changes was making an effective assessment of vulnerability and ensuring that the safety of those most in need was at the heart of their decision making. LSO Devlin thanked Chief Inspector Campbell for his presentation and asked that CPWD were kept up to date with proposed local implementation.

DOMESTIC ABUSE SUMMIT

Wendy Jack, Health & Social Care Partnership, provided an update on the system-wide work to address domestic abuse in West Dunbartonshire.

Following discussion CPWD agreed:-

- Continued work with Scottish Leaders Forum to progress this agenda
- A programme of community focused and community planning partner sessions to influence the behaviours linked to domestic abuse
- Support for the community conference planned for November 2019
- Continued commitment of CPWD senior officers to deliver the spirit of the Domestic Abuse Pledge, including a formal pledge signing at its November meeting

COMMUNITY PLANNING WEST DUNBARTONSHIRE ANNUAL REPORT 2018/19

Amanda Coulthard, Performance & Strategy Manager, provided the Community Planning West Dunbartonshire (CPWD) annual report for 2018-19.

Following discussion CPWD noted the good progress being made across a number of priority areas.

COMMUNITY PLANNING WEST DUNBARTONSHIRE UPDATE

Amanda Coulthard, Performance & Strategy Manager, provided an update report on a range of issues and projects currently underway within, or with an effect on, the Partnership.

Following discussion CPWD agreed:-

- (1) The updated Terms of Reference for CPWD
- (2) To provide comment on the draft consultation response on Strategic Police Priorities
- (3) To delegate final approval of the consultation response to the CPWD chair
- (4) To remit the Empowered DIG to review and report on the recently published Principles for Community Empowerment report

SCOTTISH GOVERNMENT VOLUNTEERING OUTCOMES FRAMEWORK

Selina Ross, Chief Officer West Dunbartonshire CVS, gave an update on the recently published Scottish Government Volunteering Outcomes Framework.

The CPWD agreed that the development of the local Action Plan would be delegated to the Empowered DIG.

DELIVERY AND IMPROVEMENT GROUP (DIG) ACTION PLANS 2019-2022

- (1) **Empowered DIG Progress report**
- (2) **Safe DIG Progress report**

The DIG Chairs gave an update on each of the above Action Plans.

Following discussion, the CPWD agreed to note the current position of the DIG Action Plans.

SCRUTINY REPORTS

(1) *Quarter 1 Fire Scrutiny Report*

Paul Devlin, Scottish Fire and Rescue Service (SFRS), updated members on recent quarterly performance against priorities in the West Dunbartonshire Local Fire and Rescue Plan.

(2) *Quarter 1 Police Scrutiny Report*

John Paterson, Divisional Commander, Police Scotland, updated members on recent quarterly performance against priorities in the West Dunbartonshire Local Police Plan.

The meeting closed at 11.28 a.m.

WEST DUNBARTONSHIRE COUNCIL

Report by Strategic Lead – Beth Culshaw, Chief Officer HSCP

Committee Name: Community Planning West Dunbartonshire

Subject: Domestic Abuse Summit

1. Purpose

- 1.1** To provide an update to members on the system wide work to address domestic abuse in West Dunbartonshire.

2. Recommendations

- 2.1** To note the content of the report and approve the activities as outlined within the report:
- Agree the proposal to mainstream the work into CPWD structures;
 - Note the continued commitment of senior officer time to deliver the Community Planning Domestic Abuse Pledge.

3. Background

- 3.1** Community planning partners agreed a year long approach, alongside operational delivery, which focuses on primary prevention within schools, workplaces, organisations and communities across West Dunbartonshire. This emphasises and concentrates on preventing violence before it occurs. In other words, focusing on changing behaviour, building the knowledge and skills of individuals, and delivering a progressive shift in the structural, cultural and societal contexts in which violence occurs. By prioritising primary prevention, we are able to challenge the notion that violence is inevitable or acceptable.

4. Main Issues

- 4.1** The Domestic Abuse Leaders' Summit has continued to work with the Scottish Leadership Forum to focus on working with communities, community planning partners and wider society to tackle the numbers of people affected by domestic abuse.
- 4.2** The Summit Group has been able to deliver the key activities linked to our fundamental commitment, as a community planning partnership to deliver the Community Planning West Dunbartonshire Domestic Abuse Pledge.
- **Breaking the Cycle March 2019 onwards;** the Champions Board alongside Police Scotland continue to work in schools and roll out the training developed for schools. In addition, Education Services are

linking the Summit programme of work in with the Mentors in Violence Prevention (MVP) programme which is being rolled out within schools and is an international approach to tackling all forms of bullying and gender-based violence.

- **Signing the Pledge Event 21st November 2019**; this was to be a formal recognition of the Pledge with all community planning leaders signing the Pledge together and committing to this as a community priority across all areas.
- **Building the community response event 14th November 2019**; This event was hosted at Clydebank Town Hall and reinforced to all of our communities, and the leaders within them, that we can be empowered to play a positive and active role.

4.3 No Home to Domestic Abuse continues to grow and develop and has been very well received with national interest in the approach which is identifying those at risk; and offering support and referral onwards to other services when appropriate. Over 170 cases have been supported since the initiative started in June 2018.

4.4 As part of the Summit Group's work there has also been a re-fresh of the Violence against Women Partnership with new arrangements in place which better reflect issues specific to West Dunbartonshire. In addition, closer links established between community justice services and wider community supports including a renewed approach to working with perpetrators.

4.5 The Community Conference offered an opportunity to move the debate into the wider population and to include staff who live and work within West Dunbartonshire. As part of the CPWD EMPOWERED DIG there will be commitments to continue to share training and awareness on the issues as well as taking forward key commitments identified by the community during the conference.

4.6 As such, the proposal is that the work streams as identified through each of leadership areas on the Summit group will be mainstreamed, managed and monitored by the SAFE DIG which encompasses the operational and strategic leads for areas linked to domestic abuse including police services, housing services, community justice, education and social work. By providing a focus on this area of work for the last year, leaders within each service area have had the opportunity to review their own operational response as well as being able to identify where work could be undertaken more collaboratively in a strategic context.

5. Options Appraisal

5.1 Not applicable

6. People Implications

6.1 No people implications.

7. Financial and Procurement Implications

7.1 There are no financial implications.

8. Risk Analysis

8.1 If partners do not re evaluate the approach then there is a risk of continued increasing costs and associated risk as outlined in the background of this paper.

9. Equalities Impact Assessment (EIA)

9.1 There is a no requirement for EIA at this time.

10. Environmental Sustainability

10.1 There is no requirement for ESA at this time.

11. Consultation

11.1 Partners from across community planning have been engaged in various elements of operational delivery of responses to domestic abuse and the central pillar of this work will e to engage and consult with communities and leaders throughout the next few years.

12. Strategic Assessment

12.1 This approach reflects the over arching principles and specific actions of Community Planning West Dunbartonshire as reflected within the LOIP.

Name **Beth Culshaw,**
Chief Officer
Health and Social Care Partnership

Date: 25th October 2019.

Person to Contact: **Wendy Jack**
Interim Head of Strategy, Planning and Health
Improvement, Health and Social Care Partnership.

Appendices:

Background Papers:

Wards Affected: All Wards



Report by the Head of Mental Health, Addictions and Learning Disability

Management Group: Health and Social Care Partnership

Subject: West Dunbartonshire Vulnerable Adults MultiAgency Forum

1. Purpose

- 1.1** To provide an update to members on the work of the Vulnerable Adults Multi-Agency Forum in West Dunbartonshire.

2. Recommendations

- 2.1** To note the ongoing partnership work of the group and the wider proposals to further enhance existing collaborative work to support those individuals presenting in crisis and emotional distress across West Dunbartonshire.

3. Background

- 3.1** Improving the response to distress is a national priority for the Scottish Government. Both the Mental Health Strategy and the Suicide Prevention Strategy have commitments to improve the response to people in distress; particularly from services who would be classed as first responders. For example, police, ambulance and emergency departments.
- 3.2** West Dunbartonshire Vulnerable Adults Multi-Agency Forum forum has been established to provide a local multiagency community response for people who experience distress and who repeatedly use services. The overall aim of the forum is to review peoples contact with services, consider their presentation, frequency of presentation and consider a supportive framework with the individual's agreement and engagement. Multi-agency distress also forms part of the NHS Greater Glasgow and Clyde Mental Health Unscheduled Care Programme and West Dunbartonshire HSCP have been instrumental in sharing the collaborative work undertaken locally in the forum particularly involving the work with the Police and the Community Planning Partnership Safe and Strong DIG.

4. Main Issues

- 4.1** To ensure that robust governance arrangements are in place to support the work of the group. This will ensure that information can be tracked and reviewed in line with required outcomes and objectives of the HSOP and that scope is available to implement change as the forum develops and learns from alternative distress models.
- 4.2** To ensure that partners are clear of multi-agency assessment processes and risk. This requires a clear understanding of the chaotic nature of presentations and the skills set to manage this until the person is at a stage that they are engaging with services in a planned way. Through supporting people using distress management approaches supports partners achieve wider outcomes in terms of Scottish Government policy and also the Unscheduled Care Agenda.
- 4.3** To consider the development of a Distress Café in partnership with one of the local service providers. This social model of care around distress aims to offer a safe space and supports service users being supported to develop their own resilience techniques with support of peers and third sector agencies. This model would also support the key principles of the Mental Health Strategy around early intervention, self- management and preventative interventions. We are currently in the early stages of scoping this model and are considering the work of similar models in other areas. For example, The Haven in Aldershot has seen a reduction in 30% of Hospital Admissions due to having their café established.

5. People Implications

- 5.1** No people Implications

6. Financial Implications

- 6.1** There are no financial implications

7. Risk Analysis

- 7.1** If we do not consider the nature of distress experienced by some people with complex needs in the community and how we can support their needs differently, we risk placing further pressure on frontline services that do not have the capacity to manage presentations single handed.

8. Equalities Impact Assessment (EIA)

- 8.1** Not required at this time.

9. Consultation

- 9.1** Multi-agency approaches are underway to ensure that responses to those people in distress are understood, managed and supported. It is important that consultation remains open not only to learn from experience but to adapt approaches and engage other community supports and organisations as required to progress this work.

10. Strategic Assessment

- 10.1** This approach fits with HSCP and WDC Council values. It ensures the best services are available for people at the right level at the right time. The approach also fits with Scottish Government Policy and Legislation across Mental Health, Addictions and Suicide Prevention strategies.

Communication Bulletin

This box should contain a media summary of the decision made through the recommendation of the paper which can be used following the meeting

Person to Contact: Julie Lusk,
Head of Mental Health, Addictions and Learning Disability

Appendices:

Background Papers:

Wards Affected: All Wards



Report by the Chair, Community Planning West Dunbartonshire

Management Group: Thursday 21 November 2019

Subject: Community Planning West Dunbartonshire – Improvement Plan

1. Purpose

- 1.1** The purpose of the report is to present to members the draft CPWD improvement plan developed from the self-assessment and development session held in September 2019.

2. Recommendations

- 2.1** Members are asked to:
- Consider the improvement plan content
 - Agree actions and ownership as suggested
 - Consider suggested delivery dates
 - Agree to receive quarterly updates on progress

3. Background

- 3.1** Community Planning West Dunbartonshire made a commitment in February 2019 to undertake a self-assessment exercise in order to identify improvement activities for the management group. This self-assessment activity was supported by Improvement Service and took the form of a set question online survey.
- 3.2** Following a presentation and awareness session in May 2019, the CPWD self-assessment was launched on 5 June 2019. 13 responses were received to this survey. These responses were analysed by Improvement Service and a range of potential Areas for Improvement identified.

4. Main Issues

- 4.1** Improvement Service colleagues facilitated a dedicated development session in September 2019, attended by a range of CPWD members. At this session the areas for improvement were considered and refined to create an action plan, attached as appendix 1. The action plan was developed as a mechanism to deliver continuous improvement activity on key areas of focus for members of CPWD.

- 4.2** As can be seen from the action plan attached, activity will focus on ensuring that members are able to use collective intelligence and resources to deliver improved outcomes for the citizens of West Dunbartonshire. The plan also commits members to mapping and streamlining priorities to ensure any overlaps are removed and gaps identified.
- 4.3** proposed delivery dates have been detailed in the improvement plan for discussion. Some action areas are intended to be immediate to allow other areas of work to progress. However consideration is required to how realistic these dates are in terms of delivery.

5. People Implications

- 5.1** None, all activity will be delivered through existing partnership capacity.

6. Financial Implications

- 6.1** There are no direct financial or procurement implications from the detail of this report. Financial implications from implementation of the action plan may require to be further scoped and monitored.

7. Risk Analysis

- 7.1** There is an increasing drive nationally for community planning partners to work at an increased pace to deliver outcomes for communities. Failure to respond to the new challenges being set for community planning in Scotland would not reflect well on CPWD and would risk delivery against the national policy priorities set by the Scottish Government.

8. Equalities Impact Assessment (EIA)

- 8.1** An EIA screening was carried out and no further action was required.

9 Consultation

- 9.1** This action plan was developed in consultation with CPWD members and consideration today forms an element of final consultation before implementation.

10. Strategic Assessment

- 10.1** Progressing work as outlined in this report ensures CPWD can deliver on the outcomes set in the Local Outcome Improvement Plan.

Paul Devlin
Chair, CPWD
24 October 2019

Person to Contact: Amanda Coulthard
Amanda.coulthard@west-dunbarton.gov.uk

Appendices: Appendix 1 – CPWD Terms of Reference

Background Papers: None

Wards Affected: All

Community Planning West Dunbartonshire

Draft Improvement Plan – October 2019

Improvement actions	Lead	Implications [Risk, Cost, Resource]	Target Date	Measure	Outcomes
1. The CPP should look to improve the reporting of progress (short/ medium term) of the Delivery Improvement Groups (DIGs) towards the achievement of LOIP priorities and ensure the structure of the CPP best supports this.					
1. Creation of Executive Group (Officer only)	CPWD Chair	<ul style="list-style-type: none">Capacity to support the additional meetings/ structures.Could be seen as tokenistic.Additional costs for 'CPWD' or visits to other areas.Too thinly spread currently.<ul style="list-style-type: none">- Need to make best use of time/capacity	December 2019	<ul style="list-style-type: none">Promotional/ branded content developed about what difference we make.Feedback noting increased knowledge of Community Planning in local communities.Evidence of a clear focus on the priorities from local communities.	Clarity about what we are doing and why – 'One Simple Message'.
2. Schedule of awareness/information sessions for development.	Executive Group		March 2020		
3. Opportunities to 'see' more of what is being delivered in the community.					
4. Better analysis/Business Intelligence focus when gathering data – To make best use of what we have.	CP Support		December 2019		
5. Explore opportunities for better use of infographics/visuals.					
6. CPWD to meet community representatives/groups to take questions/discussions.	Executive Group		March – September 2020		

2. Develop a consistent and coordinated approach across partners to engaging with communities, particularly those harder to reach.					
1. Map across DIGs on their priority harder to reach communities and families to identify commonalities and gaps.	Delivery & Improvement Group chairs	Demand exceeds resource capacity.	February 2020	Outcomes and structures will be visible.	1. The CPP has an overview of greatest need priorities and has a targeted strategic approach. 2. Families and communities with greatest need involved and fully engaged in development of services they need.
2. Map what individual partners are doing by place-based approach to identify local deprivation and need.		Community burnout if not coordinated.	February 2020	Products and structures will be in place.	
3. Revisit the strategic assessment to identify top 5 with greatest need.		If partners under resourced to undertake mapping and evaluation of data, then this will fail.	May 2020	Quality evidence/insight is presented to CPP and DIGs.	
4. Develop and/or use existing walkthrough approaches to identify and plan a bespoke West Dunbartonshire Approach.	Delivery & Improvement Group chairs	Not engaging effectively will deliver less than expected or needed.	December 2020	Robust structures and engagement strategy in place.	
5. Develop feedback mechanisms to ensure all users/residents/customers have input to what we design/deliver for them.		Clear outcomes and community feedback is essential to engaging.	February 2021		

3. Look at ways to encourage constructive challenge and scrutiny at the Board, holding partners more accountable for shared outcomes, ensuring that the right people are attending.					
1. Appreciative Inquiry style: - Supported by improvement/ development sessions to build capacity/ knowledge.	Executive Group.	<ul style="list-style-type: none"> Possible lack of strategic commitment. Manage demand – Difficult to keep asking for more without making a strong case for this. Scale – Same people at a range of different meetings. 	2020/21	<ul style="list-style-type: none"> Improved attendance and contribution. Sense Check progress with Board members. 'Does it feel different?' Partner feedback. 	Clarity and cohesion of the commitment made by all partners.
2. Clear commitments from each agency around shared outcomes: - 'Here's what it means to me'.					
3. Ensure meetings are structured to allow partners to feel comfortable asking more detailed questions/ challenging/ scrutinising. - 'All in it together'.					
4. Membership review/ commitment from agencies regarding consistency of attendance.					

4. Explore opportunities how CPP partners can take ownership to progress specific areas of the LOIP.					
1. Review the DIG action plans to identify the correct bodies to help deliver the DIGs.	Executive Group.	<ul style="list-style-type: none"> • Resource cost. • Requires careful handling to avoid alienating partners. 	February 2020	<ul style="list-style-type: none"> • Changes on representation on DIGs and Board. Most appropriate person involved for each organisation. • Clear understanding by partners of their role in the CPP. • Better discussion and involvement/ attendance. 	Partners more committed and involved in implementing the plans.
2. Identify and share a small number of case studies demonstrating effective joint working and community engagement/ empowerment to improve buy-in by partners.	CP Support		June 2020		
3. Review the Terms of Reference of the different levels of the CPP.	CPWD Chair		February 2020		



Report by Strategic Lead Housing & Employability, West Dunbartonshire Council

Community Planning West Dunbartonshire: Thursday 21st November 2019

Subject: West Dunbartonshire Community Empowerment Strategy & Action Plan

1 Purpose

- 1.1** The purpose of this report is to present members of Community Planning West Dunbartonshire (CPWD) with a West Dunbartonshire Community Empowerment Strategy for approval.

2 Recommendations

- 2.1** It is recommended that members:
- Consider and agree the draft Community Empowerment Strategy and action plan.
 - Approve the development of a detailed delivery plan and launch of Strategy in January 2020.

3 Background

- 3.1** Following extensive engagement with local citizens over the last 12 months a West Dunbartonshire Community Empowerment Strategy has been developed. This forms the partnership's response to the Community Empowerment Act (2015) and the Christie Commission 2011. However, the Strategy will transcend the legislative and policy context, with a commitment to building more resilient and empowered communities across West Dunbartonshire. This is based on a partnership approach including CPP partners and local communities.
- 3.2** The strategy has been informed by local and national policies and shaped by the voices of local citizens with various opportunities to influence it as it developed, this included 8 small events, 6 larger events, sessions with equalities groups, youth agencies, employees, elected members and a review group with members identified during the consultation.
- 3.3** The strategy includes a bold vision of an empowered West Dunbartonshire, some clear objectives to be achieved and over arching principles to inform the implementation of the strategy. Key to the strategy is the action plan which

has identified a series of actions focused on 6 key themes identified during the consultations process. This will lead to the development of a more detailed delivery plan to show how these actions will be delivered over the coming 5 years.

4. Main Issues

- 4.1** This Strategy and Action Plan is an exciting opportunity for West Dunbartonshire's communities and citizens, the Council and Community Planning partners to work together in a new way to transform West Dunbartonshire's neighbourhoods – by empowering communities. It brings a range of opportunities including to help all our citizens to feel the benefits of being more active in community life, to increase individual citizens' own opportunities and horizons, build community resilience, and make sure public services reflect community needs.
- 4.2** There will inevitably be some challenges in turning the vision into reality. Success will require truly collaborative partnerships between CPP partners, third sector agencies and local citizens and communities. Creating genuine empowerment will not happen in a short time frame or in isolation. Therefore it is a long term strategy with an associated action and delivery plan to turn the vision and principles of the strategy into reality.
- 4.3** There will be a crucial role for the Empowered Delivery and Improvement Group (DIG) in ensuring that steady progress is maintained on the implementation of the strategy by the Council and CPP Partners. The Strategy provides the opportunity for the Empowered DIG to review it's membership and approach to maximise it's effectiveness in delivering the Empowerment Strategy. The Community Alliance will also have a key role in terms of co-ordinating community responses and actions. This combined approach will ensure that the ambitions of the strategy and the actions contained in the delivery plan are achieved leading to significant changes in local communities.
- 4.4** This will require a fundamental shift in focus within partner organisations and within local communities. Local citizens and groups may need to be supported to develop new skills and build resilience to play their part in the delivery of this agenda and to truly increase empowerment. By developing new ways of working there is the opportunity to truly transform local communities and the lives of local citizens.
- 4.5** This will require a strong commitment from all partners, shifts in how current resources and budgets are deployed and additional resources where appropriate.
- 4.6** A two page summary document will be produced also and regular updates on progress will be provided using varied methods of communication. A full launch of the strategy will be planned for January 2020.

5 People Implications

5.1 There are no immediate people implications resulting from this report. More detailed proposals will follow once the delivery plan is developed.

6 Financial & Procurement Implications

6.1 There are no direct financial implications associated with this report.

7 Risk Analysis

7.1 There is a risk that failure to deliver on the Strategy will impact on the CPP ambition to develop empowered communities. The development and implementation of this strategy will assist to ensure compliance with the Community Empowerment Act 2015.

8 Equalities Impact Assessment (EIA)

8.1 An EIA screening has been carried out on this report and is included at appendix 2.

9 Consultation

9.1 Extensive consultation has been carried out during the development of the strategy. A summary of the consultation is included within the report.

10 Strategic Assessment

10.1 The Strategy and action plan support the delivery of the CPWD strategic objectives, in particular in relation to an empowered West Dunbartonshire.

**Peter Barry, Strategic Lead, Housing and Employability
West Dunbartonshire Council**

Person to Contact: Suzanne Greer
E-mail: suzanne.greer@west-dunbarton.gov.uk

Appendices: **Appendix 1 – West Dunbartonshire Community Empowerment Strategy and Action plan
Equality Impact Assessment Screening**

Background Papers: **None**



West Dunbartonshire

Community Empowerment Strategy and Action Plan



October 2019

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Who will deliver the Action Plan?

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Language

Although we have used straightforward language in this document as much as possible, there are some words that we should explain.

Communities

Communities describes the relationships and common bonds between people which affect their lives. These can be based on:

Where we live

How we relate to our neighbours, what we think of as our local community and whether we feel we belong.



Other aspects of our identity

These can include age, ethnicity, nationality, disabilities and other things. Sometimes our community might be people who are like us, but don't live near us. We might connect with them because they share common experiences and want to achieve similar things.



Things we are interested in or concerned about

Communities of people also connect over a common interest or issue, for example tenants' groups concerned about housing issues, parents of children with additional support needs, or people involved in shared social or recreational activities.





Community capacity-building

Support for community groups to help them to get involved in local issues, such as helping other people in their community. It can include training, advice, space to hold meetings, and money to organise things.

Community empowerment

People working together to improve their community by having more power and influence over what matters to them, and taking more control over their lives. It is a national priority for the Scottish Government. There is more information about community empowerment on the [Scottish Government website \[1\]](https://www.gov.scot/policies/community-empowerment/) and on [SCDC's website.\[2\]](https://www.scdc.org.uk/hub/community-empowerment-act)

[1] www.gov.scot/policies/community-empowerment/

[2] <https://www.scdc.org.uk/hub/community-empowerment-act>

Community engagement

Two-way communications and relationships between communities, public bodies and other organisations to understand and respond to community needs and ambitions.

Community Planning partners

Each of the 32 local authority areas in Scotland has a Community Planning Partnership. Its members are called 'Community Planning partners'. They work together to deliver public services. More information about Community Planning West Dunbartonshire and its partners is available [online](#).^[3]

Co-production

Communities and the public sector working together to agree how public services should be delivered - a positive way to empower communities.

[3] www.west-dunbarton.gov.uk/council/community-planning-west-dunbartonshire/about-community-planning/what-is-community-planning/

Preface

This Strategy and Action Plan is an exciting opportunity for West Dunbartonshire's communities and citizens, the Council and Community Planning partners to work together in a new way to transform West Dunbartonshire's neighbourhoods – by empowering communities.

This will help all our citizens to feel the benefits of being more active in community life. It will also increase individual citizens' own opportunities and horizons, strengthen communities, and make sure public services reflect community needs. Involving local people is crucial to the success of this Strategy and Action Plan.

This document is important to each and every one of us living or working in West Dunbartonshire. It supports and promotes the rights of citizens and communities to actively participate in community life. This could include influencing decisions taken at a local level, to taking on responsibility for physical assets (like buildings) or progressing a locally important project.

The Community Empowerment (Scotland) Act 2015 contains the Scottish Government's ambition for empowered communities:



Scotland's communities are a rich source of energy, creativity and talent. They are made up of people with rich and diverse backgrounds who each have something to contribute to making Scotland flourish. Central and local government needs to help communities to work together and release that potential to create a more prosperous and fairer Scotland.” Community Empowerment (Scotland) Act 2015 – A Summary (February 2017) [4]

[4] www.gov.scot/publications/community-empowerment-scotland-act-summary/

Turning that ambition into reality means that the Council must work more closely with communities. This Strategy and Action Plan describes how that will happen.

Community empowerment is not a quick fix solution, nor can it be done by the Council or any other organisations working alone. We hope that local communities, citizens and organisations will work with us to support and deliver the Strategy and Action Plan. There will be challenges, and it will take time and commitment from all partners. But it has the potential to genuinely transform local communities and the lives of individual citizens in West Dunbartonshire through this new way of working.



Section 1: Introduction

Why this Community Empowerment Strategy and Action Plan is needed

Community empowerment is a national priority for the Scottish Government. Back in 2011, the Christie Commission on the Future Delivery of Public Services [5] (2011) explained that a new way of working would be required:



Reforms must aim to empower individuals and communities receiving public services by involving them in the design and delivery of the services they use.”

After that, in 2015, the Community Empowerment (Scotland) Act [6] brought in a number of new ways for communities to get more involved in running local services and facilities. Since then, more and more Scottish Government policies and guidance have been promoting the concept of community empowerment. These changes mean that local Councils and Community Planning partners need to work differently with local communities, creating new and better relationships with communities.

West Dunbartonshire Council and its Community Planning partners want to support communities in West Dunbartonshire to make more use of these new ways of working, to give communities more power in decision-making and delivering services. This is a central part of the Council’s Strategic Plan 2017-2022, [7] which contains an ambition for “high quality services, led by priorities identified by the communities of West Dunbartonshire, in an open and transparent way”.

[5] www.gov.scot/publications/commission-future-delivery-public-services

[6] www.legislation.gov.uk/asp/2015/6

[7] www.west-dunbarton.gov.uk/council/strategies-plans-and-policies/strategic-plan/

This Community Empowerment Strategy and Action Plan explains how the Council and its Community Planning partners will work with communities in the future to turn these ambitions into reality.

The benefits of community empowerment

West Dunbartonshire's communities face a number of challenges linked to a shrinking population which is also getting older, lower life expectancy rates than the national average, and higher than average mental health issues and drug abuse. One of the biggest challenges is that there is clear evidence that people living in our most deprived neighbourhoods have a much higher risk of developing a long-term health condition when they are younger, experiencing more health problems during their lives, and ultimately dying younger than the Scottish average.

In its national strategy for tackling social isolation, [8] the Scottish Government is clear that the number of people who experience poor physical or mental health, or other issues like social isolation, can be reduced by helping people to be more active in their communities.

By working with – or ‘empowering’ – communities, individual people in those communities will be better able to deal with the challenges of everyday life. For example, joining a community walking group or helping a community garden can build personal confidence, wellbeing and fitness, as well as tackling loneliness and isolation.



[8] A Connected Scotland", Scottish Government, 2018 (<https://www.gov.scot/publications/connected-scotland-strategy-tackling-social-isolation-loneliness-building-stronger-social-connections/pages/3/>)

When people come together in their community to provide opportunities for people to meet or improve their local environment, this helps not only those individuals but also the community as a whole. That is because it helps to create the strong social relationships that are fundamental to good communities. **Success breeds success.** The more good things that are going on in a community, the more they will generate.

Benefits of community empowerment

Harnesses the strengths of individual members of the community.



Increases confidence and skills of individual people.



Better quality of life in local neighbourhoods.



Greater accountability of public bodies.



More trust and confidence between communities and public bodies.



Better understanding of local issues, leading to more responsive services.

More opportunities for all.



Less inequality and social isolation.



Better health and wellbeing.



Who this document is for and how it has been prepared

This Strategy and Action Plan is for everyone in West Dunbartonshire. It was prepared collaboratively by West Dunbartonshire Council, local communities and Community Planning partners. Work began in September 2018, when the Council appointed the SCDC (Scottish Community Development Centre) [9] to engage with local communities to develop the strategy and action plan.

We spoke with many local people to understand the challenges faced by communities and discuss what needed to be done. Those valuable conversations have led to a Strategy and Action Plan that we hope will, over the next few years, result in stronger communities and healthier, more fulfilling and more rewarding lives for people across West Dunbartonshire

Phase 1: what needs to change?

Aim: work out what the Strategy and Action Plan should focus on.

What we did

Small group discussions with local communities and communities of interest and identity across West Dunbartonshire.

Three larger events held in Alexandria, Dumbarton and Clydebank.

Focus groups and discussions with local community representatives, Councillors and Council staff.

prepare draft
Strategy
and Action Plan



Phase 2: have we got it right?

Aim: review draft Strategy and Action Plan.

What we did

Three evening events in Alexandria, Dumbarton and Clydebank.

Online consultation survey.

Critical friends' review session.

Councillors' briefing.

[9] www.scdc.org.uk

What was said

"We'd like a network of local places where young people can meet socially - not just for sport. These might be youth clubs, youth café or whatever - basically spaces that are open in the evenings and weekends which we can use as our own."
[local resident]

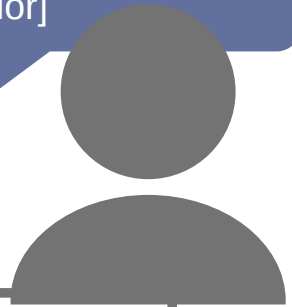
"More out of school activities would make our communities safer and reduce the chances of us getting involved in anti-social behaviour."
[Young resident]

"Information, funding, advice, support and capacity building are all really important to enable community groups to be empowered."
[community organisation]



"People want action in their community – how can we get quick wins so that people can see that we are serious?"
[Council officer]

"We need honesty about why we can and can't do things."
[local Councillor]



"Some Community Councils are very active and some areas don't have one. More needs to be done to strengthen them and make them more representative of the wider community in terms of age, sex, ethnicity and so on."
[Council officer]

To gain communities' confidence and trust, we need to see the Strategy in the day-to-day life and work of Council departments and staff."
[local resident]

"I would be happy to participate in whatever way practical to help promote and disseminate community empowerment." [local resident]

"We want to create a community hub building with space for community activities event space, meeting rooms, kitchen and so on – which we could share with others." [community organisation]

"The balance between corporate/government requirements and community interests needs to be adjusted." [local resident]

"Centralisation and restructuring of Council services in recent years makes it hard to get to Council offices by public transport, or to know who to speak to." [local resident]

"To encourage communities to do things for themselves, they need to know that we as an outfit are prepared to change the power balance. If we do, the sky's the limit." [Council officer]

"Councillors could do more to get people to join in." [local Councillor]

"Some Community Councils are very active and some areas don't have one. More needs to be done to strengthen them and make them more representative of the wider community in terms of age, sex, ethnicity and so on." [Council officer]

"Some communities are reluctant to engage with the Council because of the history. It's more difficult now that we are saying we want to empower you, communities are sceptical and suspicious." [Council officer]

Section 2: The Strategy

Vision

Our shared vision is for West Dunbartonshire to be a place where:

- Empowered communities are the norm, with citizens, communities, the Council and other organisations working together to take decisions and improve neighbourhoods.
- Communities can shape and influence local services and plans for the future of their places, and are encouraged and helped to do so.
- Communities, the Council and Community Planning partners trust each other.
- Community ownership and pride are encouraged.
- People are active in and committed to their communities.
- Citizens of all ages make valuable contributions to their communities and work together across generations.
- Young people engage positively with their communities and develop into the community leaders of the future.
- Individuals and communities have fair and better access to work, wealth, and healthy and fulfilling lives.



Objectives

Fundamental objective: Develop and improve local community empowerment.



[10] www.scdc.org.uk/what/national-standards

[11] www.audit-scotland.gov.uk/report/principles-for-community-empowerment

To achieve these objectives, we need to tackle barriers to community empowerment. Here are some examples of barriers that local communities told us about during preparation of this Strategy and Action Plan:

<p>Jargon and technical language</p> 	<p>Increasing centralisation of public services, and visibility of the Council or Community Planning partners in communities.</p> 	<p>Relationships characterised by conflict rather than dialogue.</p> 
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The Action Plan (section 3 of this document) explains what will be done to tackle barriers like these, in order to develop and improve community empowerment.

Across West Dunbartonshire, some communities are better placed than others to make use of community empowerment opportunities. More impact on tackling inequality may be made by focussing support on communities that experience, for example, poor health and unemployment.



Principles

In preparing this Strategy and Action Plan, many people raised important points about what is needed to make community empowerment a reality. We have summarised these in a set of principles.

- Communities will define their own needs.
- Services will be co-produced with communities, so those who use services have an equal say to those providing them.
- Priorities will be discussed and agreed if there aren't enough resources to do everything.
- We will all listen to each other, respect different points of view, and engage without confrontation.
- Communications with communities will take place in a variety of ways, including online and face-to-face.
- Confidence, skills and knowledge for community empowerment will be strengthened amongst local people and those working in our public services.
- Communities will be supported to create successful organisations that engage citizens in different ways and work for people of different experiences and ages.
- Communities will be able to influence how public services operate and also do things for themselves.
- We will all work together to spot problems early and act on them before they get worse.
- We will all be self-aware and willing to learn from each other and our mistakes.



Collaboration



Trust



Honesty



Information



**Ingredients of good
community
empowerment**

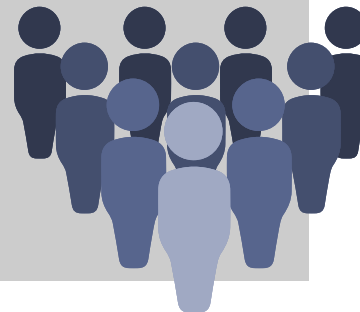
Resources



Support



Capacity

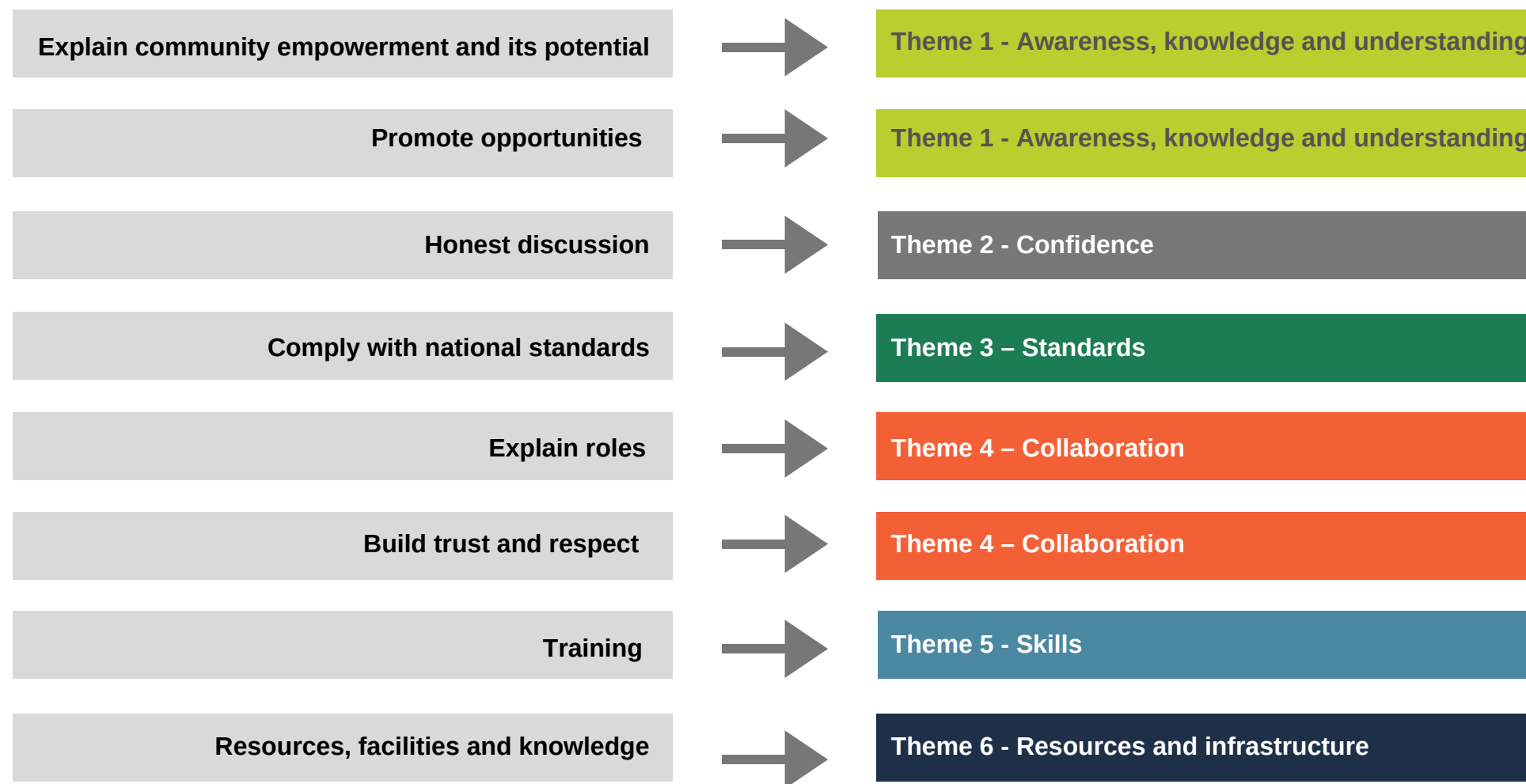


Confidence



Action themes

To achieve those objectives, the Action Plan is divided into six 'action themes'. These are described in more detail in Section 3. The diagram shows how the action themes relate back to the objectives described on page 15.



Section 3: The Action Plan

This section explains what actions will take place to make this Strategy become reality. The actions are divided into 6 themes. After each theme is an example of community empowerment that is already taking place in West Dunbartonshire, to give a flavour of the kind of activities which will become more commonplace as this Strategy becomes reality. More detail on each action will be contained in a Delivery Plan that will be prepared in 2020. This will include timescales for each action and who will be involved.

Theme 1: Awareness, knowledge and understanding

Raising awareness, knowledge and understanding of community empowerment

Outcomes

Individuals, communities, Council and Community Planning partner staff understand what community empowerment means and how it can help individuals and communities.

Council, Community Planning partners and communities are aware of the opportunities for community empowerment and the legal duties on public bodies.

Actions

Communications Plan to manage how the Council, Community Planning partners and communities should communicate to turn this Strategy and Action Plan into reality.

Make more use of [Link Up West Dunbartonshire \[12\]](http://www.linkupwestdunbartonshire.org/) website for information and communication.

Development sessions for all Council and Community Planning partner staff to raise awareness of community empowerment and how they can contribute.

[12] www.linkupwestdunbartonshire.org/

West Dunbartonshire Youth Council

WDYC was launched in 2019 by West Dunbartonshire's two elected MSYPs (Members of the Scottish Youth Parliament) and other young people who stood as MSYP candidates. Their aim is to give West Dunbartonshire's young people opportunities to engage in decision making, support them to identify issues that are important to them, and then make local change happen. It's also a fantastic opportunity for young people to meet and work alongside other young people, youth workers, senior Council staff and Councillors.



[13] www.youthlinkscotland.org/policy/national-youth-work-strategy/

At their launch event in September 2019, the Youth Council agreed priorities for their manifesto and local campaigning. Their priorities will also feed into the next National Youth Work Strategy 2020-2025 with the help of Youthlink Scotland [13]. Supported by West Dunbartonshire's Working4U Youth Learning team, members of the Youth Council have gained their Participatory Democracy Certificate. This develops communication, group decision-making and negotiation skills in the context of democratic engagement, and counts towards their level 5 national qualifications.

Theme 2: Confidence

Increase confidence for community empowerment

Outcomes

Local people believe in the value of community empowerment, especially those who face the greatest barriers.



Actions

Share good practice and communicate the benefits of community empowerment.



Up-to-date contact list for key people in the Council and other Community Planning partners.

People who face the greatest barriers have increased confidence from participating in community activity.



Remove barriers to participation in community activity like a lack of access for disabled people, childcare, transport and language, encouraging informal community support for people experiencing these barriers.

When considering local priorities, balance community aspirations and financial constraints.



Co-produce policy for good engagement based on the Council's existing community engagement framework.

West Dunbartonshire Learners' Voice Group

The Learners' Voice Group [14] is made up of learners from across West Dunbartonshire Working4U's adult learning and literacies groups [15].

The aim of Learners' Voice is to enable people to share the benefits of adult learning, and have a say in how it is organised both locally and nationally.

Members of the group meet every week. They have taken part in local and national events and consultations. With the support of a Working4U Development Worker, they organise the annual Learner Voice event that gives local people the opportunity to celebrate adult learning and influence its future provision.

[14] www.facebook.com/WDLearnerVoice/

[15] www.facebook.com/Working4UAdultLearning/



Theme 3: Standards

Set standards for how we work and behave in the context of community empowerment

Outcomes

National standards for Community Engagement [16] are adopted for community engagement and service delivery.



Actions

Awareness and training on the National Standards for Community Engagement for the Council, Community Planning partners and communities.

The Council, Community Planning partners and community organisations have agreed ways of working together to deliver the Strategy and Action Plan.



Co-ordinate community engagement by the Council and Community Planning partners to make it easier for communities.

[16] www.scdc.org.uk/what/national-standards

The Vale in Focus

A Place Standard community conversation

In October 2018, Clydesider Creative [17] (a West-Dunbartonshire-based community media social enterprise) successfully applied for funding from the Scottish Government's Place Standard [18] Conversations fund to organise a series of participatory photography workshops and a community event. The aim was to encourage community conversations about the quality of life, place and space in central Alexandria and surrounding Vale of Leven.

The events were run in partnership with local social enterprise Inclusive Images and with support from Alexandria-based Loch Lomond Craft Centre. A local creative facilitator hosted an art workshop for young people so that they could creatively share their thoughts and ideas.

At the end of the seven weeks the workshop participants selected the photos which they felt best illustrated life in the Vale and captioned them. These then formed the backdrop for a Community Exhibition and Community Marketplace event held in Alexandria Community Education Centre with local community groups, schools, policymakers and politicians participating in conversation café style discussions, using the photos being used to stimulate debate about Alexandria's future.

[17] www.clydesider.org/about/

[18] www.placestandard.scot

[19] www.clydesider.org



The results were compiled into a Community Report which is being used by local groups to back up funding applications and is also influencing future changes in Alexandria, such as improvements to the town centre. A summary version of the report was published in the Clydesider community magazine which reaches 25,000 local people. Digital copies of the report are available from www.clydesider.org.²⁵[19]

Theme 4: Collaboration

Ensure clarity of roles and effective collaboration amongst Councillors, Council officers, Community Planning partners, volunteers and communities.

Outcomes

Everyone's roles have been agreed and are clear.

Better joint working across organisations

Actions

Clear online information about everyone's roles

Training for new and existing staff and volunteers about their roles.

Joint training for Council and Community Planning partners and communities, to bring people together and help mutual understanding.

Network of 'empowerment champions' amongst Council services, Councillors, Community Planning partners and communities to promote this Strategy and what it can achieve.

Theme 4: Collaboration

Outcomes

Better joint
working across
organisations



Actions

Revitalise the Community Alliance to lead communication with local communities and represent views to the Council and Community Planning partners on community empowerment issues.

Shared calendar of community events and activities, for example based on [Link up West Dunbartonshire website](#). [20]

Ensure all Community Planning partners and third sector organisations like Housing Associations understand how they can help deliver community empowerment and have agreed ways of working together and with their own communities.

[20] www.linkupwestdunbartonshire.org/

Police Scotland Youth Volunteers

Police Scotland Youth Volunteers (PSYVs) [21] are groups of young people aged from 13 up to 18 across Scotland, supported by adult volunteers and a police constable. West Dunbartonshire PSYVs volunteer at community and national events to strengthen the relationship between the police and young people, breaking down barriers and promoting positive role models.

It is a practical way for young people to get an insight into policing and inspire them to participate positively within their communities – as well as gain self-esteem, team skills and awards like the Saltire and John Muir Awards.



[21] www.scotland.police.uk/about-us/police-scotland/police-scotland-youth-volunteers-scheme



West Dunbartonshire PSYVs have volunteered at events like the Lomond 10k Run, Bowling Spring Fest, Edinburgh Military Tattoo, Erskine Bridge Walk and Rock of Ages. Local organisations which have been supported include WD Foodshare, St Margaret's Hospice and No Knives Better Lives.

PSYV will also be proactively working in their communities, looking to assist when they identify problems.

Theme 5: Skills

Developing skills for community empowerment

Outcomes

Understand what skills the Council, Community Planning partners and communities need to make community empowerment a success.



Actions

Training programmes for all Council and Community Planning partner staff on community engagement and empowerment.

Training opportunities are available locally to support community empowerment.



Develop new and improved ways of working with communities and delivering services.

West Dunbartonshire Greenspace Volunteers

The Greenspace Volunteers [22] work with the Council's Greenspace team on a range of conservation projects and maintenance tasks across West Dunbartonshire.

From wildlife surveys to woodland thinning, there's a huge range of opportunities for folk to meet new people and help nature. At Balloch Castle, the volunteers have restored the overgrown meadow area at Balloch Castle Country Park to encourage more native species and wildlife. They also created a forest school there with a willow dome, wildlife viewing station, pond and planting trees and bulbs.



Other recent activity by the group includes wildlife surveys and practical conservation tasks at Brucehill in Dumbarton and the Saltings in Old Kilpatrick.



22] www.west-dunbarton.gov.uk/leisure-parks-events/parks-and-greenspaces/volunteer-with-greenspace/

Theme 6: Resources and infrastructure

Ensuring that there are sufficient resources, facilities and support to increase community empowerment.

Outcomes

Access to information, support and advice on community empowerment for local communities.



Actions

Publish clear policy and guidance on Asset Transfer, Participation Requests, Asset Register, Common Good Register and other aspects of community empowerment legislation.

Work together locally to provide space and support for community empowerment in each local community.

Co-ordinate all community empowerment support services to ensure effective delivery in local communities

Good quality, affordable and accessible spaces for community activities.



Continue to invest in Participatory Budgeting, co-producing improvements with local communities.

Extend and improve 'Your Community' neighbourhood approach to local service delivery, linking it with community-led action planning such as Local Place Plans.

West Dunbartonshire 'Your Community'

Your Community [23] is a neighbourhood approach designed to enable all partners in local community life to make their best contribution to improving West Dunbartonshire. It is based on a belief that local people should be engaged, supported and empowered to direct how local services are delivered in their communities.

Resources have been focused on some of West Dunbartonshire's most deprived and vulnerable communities to help create opportunities for local people to shape the future of their neighbourhood, establish ambitions and learn new skills. Local people, public services and the third sector are working together to improve local communities.



In Dumbarton's Castlehill, for example, local people (including school children) went on a walkabout in early 2019 to agree with Council officers and the police what action needed to be taken – with the agreed priorities being tackling dog fouling, better recreation facilities, a community garden and a community family fun day – which took place in July 2019.

The Your Community programme runs in parallel with the Council's Community Budgeting [24] programme. This 'participatory budgeting' programme was developed in 2016 and is designed to give local people the power to allocate funding to local projects. The programme has evolved through each of the four phases organised so far in response to feedback from participants, including online voting methods.

Future phases will see further improvements. All sorts of community-led projects have received funding since 2016, from community arts to greenspace improvements.

[23] www.west-dunbarton.gov.uk/council/community-planning-west-dunbartonshire/your-community/what-is-your-community/

[24] www.west-dunbarton.gov.uk/council/community-planning-west-dunbartonshire/community-budgeting/

Section 4: Making it happen

Who will deliver the Action Plan?

Delivering the tasks in the Action Plan will involve commitment from communities, from organisations and people in the Council, and from Community Planning partners like health, emergency services and further education. To be successful, we will all need to work together in new ways.

A Delivery Plan will be prepared in 2020 which will explain who will lead each task.

Who will deliver the Action Plan?

- Community groups
- Local citizens
- Local businesses
- Councillors
- Staff from the Council and Health & Social Care Partnership
- Community Planning partners and their staff
- Third sector organisations (like Housing Associations)



Resources

It is important to remember that delivering this Strategy and Action Plan will involve people and organisations working differently. But it will need resources too. So, to make sure that the Action Plan is properly implemented, the Council will:

- Work out what investment will be needed to deliver the Action Plan.
- Review available resources for delivery of Action Plan.
- Look for new sources of funding for the Council, Community Planning partners, communities and others.

To tackle inequalities between communities like health, wellbeing and access to work, some communities need more support for community empowerment than others. This may mean difficult decisions to ensure that resources are distributed equitably amongst communities, guided by the [West Dunbartonshire Local Outcome Improvement Plan 2017-2027 \[25\]](#) prepared by the Community Planning Partnership.

We will continue to work with West Dunbartonshire Equalities forum to support people who face additional barriers, like language or disability.

[25] www.west-dunbarton.gov.uk/media/4313518/west-dunbartonshire-plan-for-place.pdf

How long will it take?

Some tasks in the Action Plan can be done within a few months, others will take up to five years. The Delivery Plan, which will be prepared in 2020, will contain timescales for each action.

Keeping on track

Progress on implementing the Delivery Plan will be reviewed by the revitalised Community Alliance, who will update the Council, Community Planning partners and the wider community.

Regular progress updates will be posted publicly online for everyone to see.

The impact of the Strategy and Action Plan will be monitored by Citizen's Panel surveys and through community engagement by the Council and Community Planning partners.



AssessmentNo	111	Owner	rrea	
Resource	Regeneration, Environment and Growth		Service/Establishment	Housing and Employment
	First Name	Surname	Job title	
Head Officer	Suzanne	Greer	Communities Team	
	(include job titles/organisation)			
Members	Suzanne Greer, Ricardo Rea, John Kerr			
	<i>(Please note: the word 'policy' is used as shorthand for strategy policy function or financial decision)</i>			
Policy Title	Community Empowerment Strategy for West Dunbartonshire			
	The aim, objective, purpose and intended outcome of policy			
	Produce a new strategy and five year action plan, for West Dunbartonshire			
	Service/Partners/Stakeholders/service users involved in the development and/or implementation of policy.			
	West Dunbartonshire Council, Police Scotland, West Dunbarton Health and Social Care Partnership, West Dunbartonshire CVS, Scottish Community Development Centre, Community Members and community organisations			
Does the proposals involve the procurement of any goods or services?			No	
If yes please confirm that you have contacted our procurement services to discuss your requirements.			No	
SCREENING				
<i>You must indicate if there is any relevance to the four areas</i>				
Duty to eliminate discrimination (E), advance equal opportunities (A) or foster good relations (F)			Yes	
Relevance to Human Rights (HR)			Yes	
Relevance to Health Impacts (H)			Yes	
Relevance to Social Economic Impacts (SE)			Yes	
Who will be affected by this policy?				
People living in West Dunbartonshire, statutory and voluntary organisations in the area, communities of place, communities of interest and experience.				
Who will be/has been involved in the consultation process?				
Extensive consultation has been carried out so far. This included 8 small scale 'living room learning events' included a dedicated meeting with members of West Dunbartonshire Equality Forum, and with Y-Sort It, 6 larger scale events, elected member drop-in sessions, a further equalities session and a critical friends session. There were three larger scale events, which will be followed up by another three events and an online survey. A follow up event with members of equality organisations and groups on 17th September, which was attended by members of the Access Panel, ISARO, Social integration network, Ethnic Minority Association, Rape Crisis				
Please outline any particular need/barriers which equality groups may have in relation to this policy list evidence you are using to support this and whether there is any negative impact on particular groups.				
	Needs	Evidence	Impact	
Age	There is much evidence around	Some younger people and older	Having cohesive and robust	

	<p>loneliness and isolation of older people, and some for younger people. Ensuring that intergenerational cohesion is supported is very important</p>	<p>people participated in the consultation; both groups felt that age should not be a barrier</p>	<p>empowerment strategy can be of benefit to older and younger people. Considerations around age have much in common with those for supporting wider diversity of participation in organisations and processes</p>
<p>Cross Cutting</p>	<p>Participation across all protected groups is an opportunity to build community cohesion</p>	<p>Specific consultation was carried out with members of the West Dunbartonshire Equality Forum. It was noted that strength of the groups was it brought different experiences and perspectives together</p>	<p>Equality groups identified co-production and involvement in Equality impact Assessing proposals as key tools for community empowerment To help ensure positive impacts generally the approach to empowerment should strengthen these elements Capture the possible gains, the strategy needs to move away from a 'business as usual' approach to one that acknowledges the considerable challenges of a realistic and sustained increase in empowerment</p>
<p>Disability</p>	<p>Evidence suggests disabled people are more likely to be socially isolated, and less likely to be involved in community life than non disabled people.</p>	<p>8 Deaf BSL users engaged at one of the local consultation events, and it was clear from their responses that they were keen to be more involved in community life in west Dunbartonshire but identified a range of barriers. 4 Local BSL users</p>	<p>The approach detailed in draft strategy has potential for increasing participation of disabled people, including Deaf people who use BSL. The Council intends to have the key points of the Community</p>

		<p> suggested improvements to consultation processes, at a follow up meeting with equality groups, including video invitations, having pre meeting to brief Deaf people to support proper involvement </p>	<p> Empowerment Strategy translated into BSL video, posted on our website and sent to BSL contacts. </p>
<p> Social & Economic Impact </p>	<p> It is important that when projects or considerations that may impact in this area are considered that they are evidence based and informed by the lived experience of those they may effect </p>	<p> WD is an area of high deprivation and child poverty. Those from more deprived communities currently have a weaker voice, and /or may be less well heard. </p>	<p> The strategy has the potential to give communities greater input into decisions that will have an economic impact </p>
<p> Sex </p>	<p> Participation by age and sex varies greatly: older men are over presented as Councillors, older women in many voluntary organisations </p>	<p> Availability of childcare can be a barrier for participation, especially for women </p>	<p> The general approach should support increased participation by removing barriers created by the design of processes </p>
<p> Gender Reassign </p>	<p> Those under going or who have undergone gender reassignment can be particularly excluded social and in civil society, it is important that people have an opportunity to participate in things that might effect them </p>	<p> National evidence suggests that LGB people are under represented in many processes </p>	<p> The impact is likely to be neutral compared to other groups </p>
<p> Health </p>	<p> Being able to participate and be included is important for people's and communities health and well being </p>	<p> Health outcomes in WD are generally poor, and many groups noted in this assessment can sufferer poorer health and well being on top of this. Health inequaliteis are therefore important cosniderations. </p>	<p> A successful empowerment strategy and building resilience may help boost the mental health of some </p>

Human Rights	ECHR, Article 14 “right not to be subject to discrimination” is relevant here, as is the need to interpret all legislation through the lens of Human Rights, for Example the Community Empowerment Scotland Act 2015	West Dunbartonshire Equality Forum recognize the disconnectedness of fairness, equality and human rights. Honest and timely dialogue was recognised as a primary concern	Equality and Human Rights overlap greatly, in this case a better approach to empowerment will help reduce exclusion and discrimination, this approach should be made explicit
Marriage & Civil Partnership	The needs here can cross cut with sex and sexual orientation	No evidence of exclusion of this group, apart from where this might cross cut with sexual orientation	The impact is likely to be neutral compared to other groups
Pregnancy & Maternity	The needs here can cross cut with sex	No evidence of exclusion of this group, apart from where this might cross cut with sex	The impact is likely to be neutral compared to other groups
Race	Fostering good relations is in practice an often neglected element of the public sector equality duty. The strategy provides an opportunity to forward the duty in the WD area.	Evidence from Scottish Social Attitudes surveys and other sources suggests that people who have contact with people from other groups are less likely to hold negative views on other groups.	The approach is likely to increase opportunities for intercultural contact, this will have potential positive benefits for good relation
Religion and Belief	Please see comments above at 'race'	National evidence suggests that some religions and beliefs may be under represented in many processes, these tend to cross cut with ethnicity	The impact is likely to be neutral compared to other groups, apart from where this might cross cut with ethnicity
Sexual Orientation	National evidence suggests that LGB people are under represented in many processes	There was no particular local evidence on LGB and empowerment, but nothing to suggest that the picture in WD was any different from that nationally	The general approach should support increased participation by removing barriers created by the design of processes
Actions			

Issue Description	Action Description	Actioner Name	Due Date
Need for diversity info	Ric to contact SCDC and Suzanne Greer re equality monitoring of online survey	ricardo.rea@west-dunbarton.gov.uk	12-Aug-2019
Ensuring communities and protected groups input to impact assessment process, was identified as good, but by no means universal practice	The draft action plan should be reviewed to ensure that the community empowerment properly embeds consideration of the Public Sector Equality Duty, and the Human Rights Act	suzanne.greer@west-dunbarton.gov.uk	28-Jan-2020

Policy has a negative impact on an equality group, but is still to be implemented, please provide justification for this.

No negative effects likely on any protected group, or in terms of health, socio-economic impact or human rights

Will the impact of the policy be monitored and reported on an ongoing basis?

A clear strand of the proposed strategy is close working with communities and community organisations, including co-production of some aspects. The action plan for the strategy will provide one means of monitoring progress and outcomes. Progress will be monitored via the Empowered Delivery & Improvement Group and the community aspects via the Community Alliance.

Q7 What is your recommendation for this policy?

Please provide a meaningful summary of how you have reached the recommendation

The Strategy, supports our Equality Outcome for 2017-2021 on increasing participation of under represented groups, and supports the aspirations of our British Sign Language plan for 2018-2024. Accessibility was a key feature of the consultation process. The intention is carry this through into the way that engagement is realised in future. This has wide spread potential positive impacts in helping previously excluded groups engage and influence. This must be properly resourced in a sustainable fashion to realise the gains. The Council intends to have the key points of the Community Engagement Strategy translated into BSL video, posted on our website and sent to BSL contacts. Equality impact assessment is an iterative process and further work will be required to ensure benefits are gained and sustained in terms of equality, cohesion and empowerment as actions are undertaken.



Report by Senior Education Officer Educational Services

Management Group: 21 November 2019

Subject: Nurtured Delivery and Improvement Group Action Plan Update

1. Purpose

1.1 The purpose of this report is to:

- Update members on Nurtured Delivery and Improvement Group (DIG) Action Plan

2. Recommendations

2.1 CPWD is asked to:

- Discuss and note progress on plans

3. Background

3.1 The Nurtured DIG Action Plan is the delivery vehicle for the Integrated Children Service plan as per the guidance on Children's Service Planning (2016).

3.2 The Action plan is based on the three WDC Local Outcome Priorities and reflects the Health and Social Care Partnership (HSCP) Strategic Needs Analysis 2019.

3.3 All Integrated Children's Service partners were involved in analysis, review and identification of service level and partnership actions contained within the plan.

3.4 Following recommendations of the Performance, Management and Review Group of December 2018, the Action Plan includes reviews of delivery and planning of joint Children's Services between Social Work and Education.

4. Main Issues

- 4.1** The action plan focusses on 13 main actions and lead officers take responsibility for reporting to the DIG on these.
- 4.2** Officers reported on the progress of actions in August 2019. It is apparent work in all actions is underway with progress made towards individual milestones contained within. (Appendix 1)

5. People Implications

- 5.1** There are no people implications as a result of this report; however it is essential that robust systems and integrated service planning are in place to ensure the rights of children and young people are upheld and appropriate staff training to do so.

6. Financial and Procurement Implications

- 6.1** There are no direct financial implications for Community Planning West Dunbartonshire resulting from this report.

7. Risk Analysis

- 7.1** If the Council is unable to ensure appropriate support to children and young people, we will not be meeting their needs (Children and Young People Act 2014) (Equalities Act 2010).
- 7.2** If the Council is unable to ensure safety and support for all children and young people then the reputational damage could be significant.

8. Equalities Impact Assessment (EIA)

- 8.1** The plan enhances the quality of the service provided to all children and young people and therefore can be seen to have a positive impact in terms of the equalities.

9. Consultation

- 9.1** Legal Services and the Section 95 Officer have been consulted in relation to the content of this report.

10. Strategic Assessment

- 10.1** This report reflects the Council's aspiration to reduce inequalities for the people of West Dunbartonshire.

Claire Cusick
Senior Education Officer

Person to Contact:

Claire Cusick, Senior Education Officer
Services for Children and Young People,
e-mail: claire.cusick@west-dunbarton.gov.uk
(tel: 01389 737304)

Appendices: Appendix 1 - Nurtured DIG Scorecard Report

Background Papers:

Wards Affected: All wards


LOIP 2019-2022 Actions

Our children and young people are nurtured

Report Author: Ricardo Rea Generated on: 06 November 2019

Local Outcome

All West Dunbartonshire children have the best start in life and are ready to succeed

Action	Milestone	Note	Status	M'stones Due Date	Milestones Completed	Assigned To
Continue to focus on increased uptake of universal programmes.	Contribute to the refresh of the West Dunbartonshire Autism Strategy	The autism strategy group has not met in recent times and plans are in place to do so in order to progress this work.		28-Mar-2020	No	Mags Simpson Needs to be reassigned
	Deliver on any delegated actions in the national MHS, SPAP and CYPMHT			28-Mar-2022	No	
	Report on improvement approaches			28-Jul-2020	No	
	Report on increased number of children and families participating in health promoting extracurricular projects and holiday projects	Holiday Hunger programme planned incorporating food and range of activities for children and families. Plans approved by Education Committee and Corporate Services Committee.		28-Sep-2020	yes	

Action	Milestone	Note	Status	M'stones Due Date	Milestones Completed	Assigned To
		Plan implemented Summer 2019 with: <ul style="list-style-type: none"> • 28 projects • Across the Council area • 8094 children's places used • 843 adult places used • £76, 000 approx allocated 				
	Report on local Implementation of the 2019/20 actions in the national PPYP strategy	Early Protective Messages in Early Years Education Setting. A report has been completed on 12 months post implementation of approach In Relationship, Sexual Health and Parenthood Education (RSHPE) In the Early Years		28-Jul-2020	Yes	

Action	Milestone	Note	Status	M'stones Due Date	Milestones Completed	Assigned To
		<p>Educational Setting.</p> <p>Young Fathers After NHSGGC PPYP shared learning event in November 2018 and the PPYP: Second National Progress Report June 2019 highlighted understanding the needs of young fathers required a greater focus both at a local and national level. The HSCP participated in an NHSGGC exploratory meeting to review the current evidence in relation to young fathers and understand the NHSGGC level picture and concerns. The</p>				

Action	Milestone	Note	Status	M'stones Due Date	Milestones Completed	Assigned To
		<p>research available is almost entirely from England and is all dated before 2015. The group recognised most of the issues and demographics contained in the research, however the group acknowledged a lack of understanding of the demographics of young fathers in our area (or in Scotland) or the needs and experiences of young fathers and that we need to understand this as a first action.</p> <p>The group agreed it would be worth encouraging a</p>				

Action	Milestone	Note	Status	M'stones Due Date	Milestones Completed	Assigned To
		<p>led needs assessment approach to describing these issues at a NHSGGC wide level (or possibly a Scotland wide level). This will be explored further and discussed with Felicity Sung (PPYP National Lead) in relation what plans may exist for Scotland wide activity.</p> <p>Free Condom Service In follow up to the NHSGGC Free Condom Service social media campaign that took place in December 2018 and the local West Dunbartonshire Youth Worker training May 2019, some local</p>				

Action	Milestone	Note	Status	M'stones Due Date	Milestones Completed	Assigned To
		<p>data analysis of the Free Condom Service resource uptake and service mapping has been completed in July 2019. Data from 2017- June 2019 shows that the number of condoms and products increased by 46.6% between 2017 and 2018. Currently there are 33 active condom distribution sites: 19 Pharmacy, 4 GPs, 4 Addiction Services, West College Scotland (Clydebank Campus (Y sort it), Both local Blue triangle projects and both NHSGGC local Sandyford Sites. Over the coming 6 months the aim</p>				


Action	Milestone	Note	Status	M'stones Due Date	Milestones Completed	Assigned To
		will be to increase the profile of the Free Condom Service by increasing communication with current sites and reissuing marketing materials to increase the visibility of the service to target groups. An NHSGGC service review will take place based on the findings of the NHSGGC commissioned research -Young People – Barriers and motivators to contraception and condom use which is expected in 2020.				
	Report on the development of HSCP looked after health service by children and young people in kinship care	<ul style="list-style-type: none"> Maintenance of multi-agency LAC Health Steering group. 		28-Mar-2022	No	

Action	Milestone	Note	Status	M'stones Due Date	Milestones Completed	Assigned To
		<ul style="list-style-type: none"> Plan in place to facilitate multi agency workshop to consider the local resources to meet health needs of school aged children. 				
	Report on the local implementation of the revised national Nutritional requirements for food and drink in schools	Revised school menus will reflect guidance as required from 2019.		28-Jul-2020	yes	
	Report on roll out of the NHSGGC financial incentives programme for smoking cessation in pregnancy	Report presented August 2019 to DIG. Programme extended till July 2020. Further report to be brought to Nurtured DIG in July 2020		28-Jul-2019	Yes	

Local Outcome

Families are supported in accessing education, learning and attainment opportunities

Action	Milestone	Note	Status	M'stones Due Date	Milestones Completed	Assigned To
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Action	Milestone	Note	Status	M'stones Due Date	Milestone s Completed	Assigned To
We will ensure the needs of all children are met and barriers to learning overcome	Raise attainment in literacy and numeracy	<ul style="list-style-type: none"> • Early Years Baseline Literacy slightly lower than last year but only by 2-3% Numeracy sustained improvement over last 4years • ACEL Attainment in numeracy improved very positive improvement at P4 and P7 Maintained rates of performance at P1 and S3 in literacy and numeracy Attainment in numeracy from 2016 to 2019 increase of 14% at P4 and 11% at P7 Attainment in writing since 2016 to 2019 increased by 9% at P4 and increase of 13% at P7 Comparing our 2019 data to 2018 national averages we are still slightly below 2018 national averages by 1-2% national averages for 2019 not available until December. • Attainment Gap In literacy for SIMD 1+2 pupils there is a 4 % increase in the percentage of pupils attaining the appropriate level and the gap between SIMD 1+2 and SIMD 3-10 has reduced to 8 % from 11 % in the previous year • In numeracy for SIMD 1+2 pupils there is a 5 % increase in the 		28-Aug-2019	yes	Claire Cusick


Action	Milestone	Note	Status	M'stones Due Date	Milestone s Completed	Assigned To
		<p>percentage of pupils attaining the appropriate level and the gap between SIMD 1+2 and SIMD 3-10 has reduced to 9 % from 14 % in the previous year</p> <ul style="list-style-type: none"> • Attainment gap in numeracy also reduced at P4 and P7 . Significantly in numeracy attain gap narrowed at P4 by 6% at P7 by 7% comparing attainment of pupils in SiMd 1&2 to SiMD 3-10 				
	Report on implementation of Excellence and Equity agenda focusing on the four key priorities of the national improvement framework	All school improvement plans reflect four key priorities. School improvement processes monitor this on a regular basis, providing appropriate support and challenge.		28-Aug-2019	Yes	
	Report on Improved attainment and participation rates for most vulnerable children and young people (ASN, Care Experience etc) and outcomes of children and young people educated out with West Dunbartonshire	Rates of participation and attainment for most vulnerable are tracked and monitored at individual school levels and reflect the individual milestones set for pupils. Most pupils made appropriate progress and engaged in appropriate post school opportunities. This needs to continue being developed and a focus for all staff supporting them. The challenge remains maintaining positive sustained destinations for young		28-Aug-2019	Yes	





Action	Milestone	Note	Status	M'stones Due Date	Milestone s Completed	Assigned To
		people with additional needs.				
	Report on improved outcomes to positive sustained destinations			28-Dec-2019	yes	
	Report on the expansion of early years delivery plan	The expansion of Early Years Delivery is on target for completion in 2020.		28-Aug-2020	No	



Local Outcome




Improved life chances for all children, young people and families

Action	Milestone	Note	Status	M'stones Due Date	Milestones Completed	Assigned To
We will work with the local community including children and young people to ensure that they are safe and kept free from harm	Develop multi agency guidance for all staff working with children under 5 across the HSCP and Education on preventing unintentional injuries in children under 5			28-Mar-2020	No	Annie Ritchie
	Link with Child Protection Committee to ensure that the CPC Improvement action plan reflects the findings of the Strategic			28-Mar-2020	No	

Action	Milestone	Note	Status	M'stones Due Date	Milestones Completed	Assigned To
	Needs Assessment.					
	Link with Violence against Women partnership to ensure that the domestic abuse rates noted in the SNA where there are children under 5 are addressed			28-Sep-2019	No	
Continue to work with the Child Protection Committee to raise awareness of emerging societal issues related to gender, relationships and sexual health	Report on implementation of curricular work in educational settings in relation to Child Sexual exploitation as part of the national developments			28-Jan-2020	No	Annie Ritchie
	Scope possible local expansion of access to free sanitary protection products to additional community venues beyond educational	As a result of additional funding provided by the Scottish Government to WDC Social enterprise Hey Girls https://www.heygirls.co.uk/ have been contracted by WDC to provide free sanitary products across 21 buildings from mid August 2019 including health centres, libraries, community centres and Council buildings . Information on the sites is available at http://www.west-dunbarton.gov.uk/endperiodpoverty		28-Apr-2020	Yes	

Action	Milestone	Note	Status	M'stones Due Date	Milestones Completed	Assigned To
Collaborate with the Safe DIG to continue to implement locally the national Youth Justice Strategy including the whole system approach	TBC			28-Mar-2022	No	Annie Ritchie
We will work with the local community to promote parenting, maximising uptake and completion	Explore the potential contribution of parenting programmes to preventing substance use			28-Mar-2021	No	Shona Crawford
	Report on the suite of parenting opportunities			28-Dec-2019	No	
We will develop a collaborative strength based approach to address adverse childhood experiences	Develop a CPWD nurtured strategy which encompasses implementation of the NES National Trauma Training Framework for appropriate staff			28-Aug-2020	No	Ailsa King; Jacqui McGinn
We will continue to report on co-ordinated approaches to data sharing,	Further development of the transition process to adult services for young people affected by disability			28-Mar-2020	No	Annie Ritchie

Action	Milestone	Note	Status	M'stones Due Date	Milestones Completed	Assigned To
assessment and planning in respect of the health, wellbeing, and welfare of children and young people	Report on arrangements for data sharing between named person in health visiting and education for children aged 0-5.			28-Mar-2020	No	
	Report on the development of the multi agency approach to the implementation of the child's plan			28-Mar-2020	No	
We will ensure opportunities are in place to enable children and young people to be physically active and engaged across a range of settings	Report on the development of quality outdoor learning expansion in early years	All ELCC's have developed access to quality outdoor play as part of their curriculum model and integral to the planning of the day. The quality of this provision is regularly monitored as part of our improvement processes		28-Aug-2020	No	Claire Cusick
	Report on the implementation of the relevant actions in a more Active Scotland's Physical Activity Delivery Plan	After consultation with Active Schools and Sports Development colleagues, it is apparent the Physical Activity Plan is not the appropriate forum for planning and delivering improvement in activity in schools. They have advised they engage fully with relevant sector specific planning and reporting mechanisms.		28-Aug-2019	No	
We will support and enable children and young people to be responsible	Report on the relevant elements of implementation of the CPWD Substance use prevention strategy			28-Mar-2021	No	Ailsa King; Jacqui McGinn

Action	Milestone	Note	Status	M'stones Due Date	Milestones Completed	Assigned To
citizens	2018-2027 in collaboration with Safe DIG					
We will ensure children and young people are respected by ensuring implementation of and compliance with the Children and Young People (Scotland) Act 2014 and the Equality Act 2010 and the	Complete report on the UNCRC			28-Mar-2020	No	Jonathan Hinds
	Report on developments that support young people to be fully represented, engaged and involved in service development related to the Nurtured DIG. (Housing and Employability- Working 4 U)			28-Mar-2020	No	
We will address child poverty across West Dunbartonshire in line with the requirements of the Child Poverty Act	Complete annual Local Child Poverty Action Report for Scottish Government	The annual child poverty report has been compiled and is published on West Dunbartonshire Council's website.		28-Jul-2019	Yes	Stephen Brooks
We will meet the corporate parenting responsibilities as required by the Children and	Engage in the Root and Branch National Review of Looked After Children's Services			28-Jan-2020	No	Jonathan Hinds
	Implementation and compliance with the			28-Apr-2019	No	

Action	Milestone	Note	Status	M'stones Due Date	Milestones Completed	Assigned To
Young People Act 2014 (Scotland)	Carers Act in respect of all the identification and support of all young carers					
	Link with Corporate Parenting Strategy Group and Champions board to ensure that the Corporate Parenting action plan and Champions Board reflects the findings of the Strategic Needs Assessment			28-Apr-2019	No	
	Report on the uptake of Continuing Care placements as described in Children and Young People Act 2014 (Scotland)			28-Mar-2020	No	



Report by the Flourishing DIG Chair

Management Group : 21 November 2019

Subject: Flourishing DIG Progress Report

1. Purpose

- 1.1** The purpose of this report is to update members on progress of the action plan being taken forward by the Flourishing Delivery and Improvement Group (DIG).
- 1.2** This action plan summarises the work being taken forward by the group to support the local outcomes of:
 - our economy is flourishing diverse and dynamic, creating opportunities for everyone;
 - our local communities are sustainable and attractive;
 - increased and better quality learning & employment opportunities, and
 - enhanced quality and availability of affordable housing options.

2. Recommendations

- 2.1** CPWD is asked to consider and note the action plan from the Flourishing DIG.

3. Background

- 3.1** The Flourishing DIG was formed in 2018, completing the portfolio of DIGs in support of the West Dunbartonshire Local Outcome Improvement Plan.
- 3.2** The action plan incorporates both short-term and longer-term objectives and encompasses a broad span of activity, supporting the growth of the local economy.
- 3.3** Membership of the Flourishing DIG is made up of key representatives of Scottish Enterprise, LLTNPA, Scottish Canals, Skills Development Scotland, West College Scotland, Job Centre Plus/DWP, Dunbartonshire Chamber of Commerce, CVS, and West Dunbartonshire Council.

4. Main Issues

- 4.1** The report details progress made against the milestones as at 30th October 2019, showing all aspects of work underway and on target. The following highlights some of areas of activity in progress. The work of the DIG is primarily focussed on delivering the Council priority of:

‘Our economy is flourishing diverse and dynamic, creating opportunities for everyone’

- 4.2** This priority is focussed on growing our business base and ensuring employment opportunities exist for all members of our community.
- 4.3** The Council is working in partnership in particular with Scottish Enterprise as lead to develop actions that will contribute towards our efforts to increase the survival rates of businesses in West Dunbartonshire . The three year survival rates of businesses are currently below the Scottish national average.
- 4.4** With our procurement service together with DIG partners we are promoting and encouraging more local businesses to be in a position to win more public contracts works across the Local Authority area.
- 4.5** The DIG group will continue to develop a shared framework for assessing how the Flourish DIG actions contribute towards our Inclusive Growth agenda.

‘Our local communities are sustainable and attractive’

- 4.6** The DIG partners work together to ensure our interventions in our ‘place’ is co-ordinated and impacts positively for our economy and the communities we serve.
- 4.7** One significant example of a successful regeneration project for our town centres is the multi-award winning and national recognised Church Street offices in Dumbarton. This project brought an important heritage asset back into meaningful and productive use but more importantly brought 500 Council staff into Dumbarton high street.
- 4.8** The Council and our partners continue to lead on a range of significant regeneration projects across the authority, including Queens Quay, and Dumbarton Waterfront. The focus on our town centres and the investment from our Regeneration fund will positively contribute to our place making improvements. The LLTNPA together with the Council have already made improvements in the village square at the Moss O’Balloch public realm.
- 4.9** Regeneration at Queens Quay in Clydebank has already brought further investment with the Care Home nearing completion and the recent announcement by the NHS for the new Health Centre commencing in early 2020. The new social housing commitment and existing West College Scotland campus will link up to the new Energy centre delivering a water

sourced District Heating network across Clydebank. This significant and unique public sector investment, due to its scale, will provide hot water across Queens Quay and provide capacity for our partners at the Golden Jubilee hospital and beyond.

- 4.10** Develop the capacity of advice available in West Dunbartonshire to meet the emerging challenges of Universal Credit and ensure our communities are served appropriately.

‘Increased and better quality learning & employment opportunities’

- 4.11** Through our improved joint working the partners will review the potential of opportunities emerging from the priorities set out in the Scottish Government’s review of Employability Service: ‘No One Left Behind’. The aim is to promote integration and alignment of employability/learning and health services while encouraging the development of a local response to emerging challenges.
- 4.12** The most notable change in this ‘No One Left Behind’ context centres on modifications to ‘Activity Agreements’ and the ‘Scottish Employment Recruitment Incentive’. While maintaining the availability of an employer recruitment incentive, local delivery will continue to focus on supporting those making the transition from school to employment. The Working 4U team will work closely with Education services and SDS careers staff to develop the initiative further and ensure that this activity complements the current support that can be accessed through the West Dunbartonshire Employability pipeline.
- 4.13** West Dunbartonshire Council has committed to an investment of £1million over four years to support access to apprenticeships within and beyond the council. As a result, Working4U has developed an apprenticeship pathway, maximising the use of SDS National Programme resources, to support young people to capitalise on opportunities.
- 4.14** Through close working relationships between Working4U, WD Education Services and West College Scotland, this year 13 young people have taken up Foundation Apprenticeships, 43 have benefitted from participation in the Employability Fund Programme and 89 young (and older) people are participating in the MA programme.

‘Enhanced quality and availability of affordable housing options’

- 4.15** Through our More Homes West Dunbartonshire approach, our strategic housing partnerships are in the process of delivering significant new affordable homes across the West Dunbartonshire area with around 1,300 new affordable homes planned in the period up to 2025. These include:
- 195 new homes at Dumbarton Harbour being developed by Dunbritton Housing Association and West Dunbartonshire Council contributing significantly to the regeneration of the Dumbarton town centre;

- 126 new homes being developed in the site of the former St Andrew's School High in Clydebank providing much needed family homes;
- the development of around 177 new social rented homes in the Council's most significant regeneration project which will oversee another 1,000 new homes at Queens Quay, this is a unique collaborative partnership involving Cube and Clydebank Housing Associations;
- as part of a wider regeneration focus on the Bellsmyre area of Dumbarton over 120 new homes will be delivered within this area by The Council and Caledonia Housing Association, and
- the delivery of 75 new homes by Caledonia Housing Association in Dalquhurn, Renton combining both social rented homes and an element of shared equity meeting housing need.

4.16 The More Homes West Dunbartonshire Strategic Housing Investment Plan 2020/21- 2024/25 anticipated approval by Housing and Communities Committee on 6 November 2019 fully details the proposals for the delivery of new affordable housing in West Dunbartonshire.

5. People Implications

5.1 This action plan details the key high-level work streams underway across the partnership to support community empowerment. Plans have direct implications for staff, with roles being designed and/or re-directed to support work in line with service need.

5.2 The purpose of the action plan is to ensure that across all agencies, we are working together to maximise impact across West Dunbartonshire.

6. Financial Implications

6.1 There are no direct financial implications for Community Planning West Dunbartonshire resulting from this report.

7. Risk Analysis

7.1 There are no direct risks for Community Planning West Dunbartonshire resulting from this report.

8. Equalities Impact Assessment (EIA)

8.1 This action plan details a range of partnership actions being taken to deliver improved outcomes for citizens of West Dunbartonshire. Any specific developments, policies or new services will be impact assessed as required.

9. Consultation

9.1 This Action Plan has been developed in consultation with the Flourishing DIG members and embraces a co-production approach across all actions. Wider consultation will be undertaken on an action-by-action basis as required.

10. Strategic Assessment

10.1 The Action Plan meets the strategic objectives of Community Planning West Dunbartonshire.



Person to Contact: Richard Cairns, Strategic Director, West Dunbartonshire Council

Appendices: Flourishing DIG Update Scorecard

Background Papers: None




Wards Affected: All


Flourishing DIG Scorecard**Generated on: 21 October 2019****Local Outcome****Enhanced quality and availability of affordable housing options**

Action	Milestone	Note	Status	Due Date	Milestones Completed	Assigned To
Affordable Housing delivery and Quality	Ensure the Council's housing is fit for the future through the Better Home initiative			31-Mar-2022	No	John Kerr
	Exceed annual Housing Supply target delivering 80 Social rented homes and 150 new Private homes			31-Mar-2022	No	
	Maximise delivery of new affordable housing in West Dunbartonshire			31-Mar-2022	No	
Queens Quay Design Codes	Deliver design codes policy to improve the design and quality of homes being built at Queens Quay	With changes regarding site proposed for Project Saturn the design codes need to consider the mixed use space at the east of basin. This will add some delays to finalising design codes.		31-Oct-2019	No	Pamela Clifford; Michael McGuinness
	Develop design Codes for homes in Queens Quay	Experiencing some delays in securing feedback from QQ site owners on the draft design codes.		29-Nov-2019	No	
	Quality designed new homes delivered at Queens Quay in partnership with Design Panel			31-Mar-2020	No	

Local Outcome



Increased and better quality learning and employment opportunities





Action	Milestone	Note	Status	Due Date	Milestones Completed	Assigned To
Improve joint working on employability	Develop and implement city region partnership approach to skills and employability			31-Mar-2022	No	Paul Zealey
	Develop and implement West Dunbartonshire response to "No One Left Behind"			31-Mar-2022	No	
Strengthen education measures to support employability and employment initiatives	Deliver 'Scotland's' young workforce programme			31-Mar-2022	No	Andrew Brown
	Implement broad-ranging school improvements to raise attainment and achievement			31-Mar-2022	No	
	Senior phase Curriculum enhanced for increase employment opportunities			31-Mar-2022	No	
Increase employers role through their engagement with the West College Scotland	West College Scotland has an ambitious target to increase our contracted apprenticeships to 1,000 by 2022 which covers our key local authority areas including; West Dunbartonshire, Inverclyde and Renfrewshire.			31-Mar-2022	No	Sara Rae
	Increase the number of employer events supporting those companies located in West Dunbartonshire to 5 per annum.			31-Mar-2022	No	


Action	Milestone	Note	Status	Due Date	Milestones Completed	Assigned To
	Increase the number of employers that are IIYP accredited through engagement with DYW			31-Mar-2022	No	
Work with partners to increase the levels of work experience of full time learners	Develop searchable list of work experience opportunities in WD			31-Mar-2020	No	Paul Zealey
	Scope work experience across WD area public, private and voluntary sector			30-Dec-2019	No	

Local Outcome

Our economy is diverse and dynamic creating opportunities for everyone

Action	Milestone	Note	Status	Due Date	Milestone Complete	Assigned To
Explore opportunities to work collaborative to improve Business survival rates and business performance	Agree actions to build and maintain business resilience.			30-Jun-2020	No	Theresa Correia
	Explore business early intervention diagnostic models.			30-Sep-2021	No	
	Monitor data to achieve national average from (Year 3, 52.8% (2014))			31-Mar-2022	No	
Work collaboratively to secure additional external funding into the area	Explore opportunities with HLF	Ongoing discussions with HLF regarding funding opportunities continues throughout year		01-Apr-2019	Yes	Richard Cairns; Michael McGuinness
	Produce suitable RCGF applications	Four applications from West Dunbartonshire Council Submitted. Two have		01-Apr-2019	Yes	

Action	Milestone	Note	Status	Due Date	Milestone Complete	Assigned To
		successfully move forward to stage 2.				
	Secure RCGF Funding			31-Dec-2019	No	
Working4Business (W4B) improve collaborative working	Deliver a successful annual business awards	The Business awards have been successfully delivered at Clydebank Town Hall.		17-May-2019	Yes	Michael McGuinness
	Deliver a successful W4B business week of workshops and seminars			30-Nov-2019	No	
Improve percentage of local businesses securing public sector contracts	Promote public contracts opportunities	Progress is being made with procurement to promote contract opportunities to local business base.		30-Mar-2020	No	Michael McGuinness
	Provide procurement development for local SMEs			30-Mar-2020	No	
Maintain and reinforce WD employability pipeline	Secure Phase 2 ESF resources for delivery of employability services	Proposals have been submitted and agreed. Grant offer letters for the funds to support this work have been received.		28-Jun-2019	Yes	Stephen Brooks
	Support coordination of National Training Fund programmes and deliver Foundation Apprenticeship, Employability Fund , Modern Apprenticeship	The programmes have been established and young people have been recruited to participate in the programmes.		30-Sep-2019	Yes	
Maintain and	Review community	The CLD pan has been		31-Mar-2022	No	Stephen




Action	Milestone	Note	Status	Due Date	Milestone Complete	Assigned To
reinforce delivery of community learning and development plan	learning and development plan to ensure consistency with the LOIP objective	organised into actions based around the LOIP priorities. These will be used as the basis for reporting progress and demonstrating the link between the CLD plan and the Plan for Place.				Brooks
	Review Community learning plan to identify progress to key objectives			31-Mar-2022	No	
Implement a shared framework for assessing Flourish DIG actions in relation to Inclusive Growth	Assess impact of focus on inclusive growth, which will feed into DG actions beyond 2022			31-Dec-2021	No	Ricardo Rea
	DIG partners assess all proposed actions using the process			30-Sep-2020	No	
	Produce key priorities for inclusive growth documents that provides information and guidance in example actions (will draw on partners Equality outcomes and other priorities around employment and training, gender pay gap, child poverty etc			31-Dec-2019	No	
	Produce process for			31-Oct-2020	No	

Action	Milestone	Note	Status	Due Date	Milestone Complete	Assigned To
	assessment of DIG actions					

Local Outcome

Our local communities are sustainable and attractive

Action	Milestone	Note	Status	Due Date	Milestones Completed	Assigned To
Deliver LED projects	Continue to develop Bowling basin with Scottish Canals	Regular meetings with Scottish Canals to explore development opportunities and sources of funding continue.		31-Mar-2022	No	Michael McGuinness
	Deliver against the Charrette action plans for Dumbarton, Clydebank and Balloch	Design elements and some projects are progressing across a number of the Charrette action plans.		31-Mar-2022	No	
	Deliver Bio-Diversity park at Former St Eunan's primary	Site works commenced on 29 July 2019 and works are progressing as planned.		31-Mar-2020	No	
Deliver key projects from the Regeneration Fund	Bowling Basin Development	Regular meetings with Scottish Canals continue to explore routes to developments at the Basin.		31-Mar-2022	No	Michael McGuinness
	Carless Regeneration development	The Malin Group secured planning permission for their site remediation strategy.		30-Mar-2020	No	
	Deliver the Balloch Village Square	Village Square project completed at end of June 2019		31-Mar-2021	Yes	
	Delivery Dumbarton Waterfront Pathway from Town Centre to Castle	Progress is being made with Cullross and Lidl site, some challenges exist with progressing Turnberry and DFC site.		31-Mar-2022	No	

Action	Milestone	Note	Status	Due Date	Milestones Completed	Assigned To
	Delivery the A814 Connecting Clydebank project	Ongoing discussion with Sustrans to progress the funding package is progressing.		31-Mar-2021	No	
Complete Queens Quay Infrastructure works and District Heating Network	Complete and commission District Heating Network	Delivery of DHN has brought challenges and budget and timeframe for delivery have come under pressure.		31-Mar-2022	No	Michael McGuinness
	Complete infrastructure works at Queens Quay	Infrastructure works due for completion at the end of 2019.		31-Dec-2019	No	
	Expand District Heating Network beyond Queens Quay site	Early engagement with the Golden Jubilee Hospital have been progressing.		31-Mar-2022	No	
City Region Exxon Project	Secure a commercial arrangement with ExxonMobil	Council Paper presented on 28 August 2019, however no commercial deal has been reached and this will be delayed. No date has been agreed.		28-Aug-2019	No	Robin Abram; Michael McGuinness
	Secure approved Final Business Case	On track to be completed by November 2020.		30-Nov-2020	No	
	Secure approved Outline Business Case	Refreshed Outline Business Case was secured at Cabinet on 12 Feb 2019		31-Mar-2022	Yes	
Develop the capacity of advice available in WD to meet the emerging challenges Universal Credit	TBD			31-Mar-2022	No	Stephen Brooks



Report by the Local Senior Officer Paul Devlin - Scottish Fire and Rescue Service

Community Planning West Dunbartonshire Management Group

Subject:

Fire & Rescue Scrutiny Q1 Quarterly Report 1st July – 30th September 2019

1. Purpose

- 1.1** The purpose of this report is to: Allow the Local Senior Officer to provide the Scrutiny Committee with appropriate performance data measured against priorities in the West Dunbartonshire Local Fire and Rescue Plan

2. Recommendations

- 2.1** CPWD is asked to: Note the contents of the attached SFRS West Dunbartonshire Council Year to Date Report covering the period 1st July – 30th September 2019

3. Background

- 3.1** As part of the Police & Fire Reform (Scotland) Act 2013 new arrangements were put in place for local scrutiny and engagement. These arrangements place a requirement on Local Authorities to scrutinise local police and fire & rescue services. In West Dunbartonshire, as with many Local Authorities, a decision was taken to transfer this accountability to the Community Planning Partnership.

4. Main Issues

Local Fire Plan

- 4.1** Scottish Fire & Rescue Services (SFRS) for West Dunbartonshire report on performance against key local priorities on a quarterly basis. The report attached at appendix 1 details the SFRS performance for Q2 - 1st July – 30th September 2019. It details performance against the key local priorities detailed in the local fire plan for West Dunbartonshire and shows trends over time for these priorities.

- 4.2** As can be seen from page 4 of the report, primary and secondary fires have decreased by 41%, the overall total number of incidents has decreased by 20%. There has been an 8% decrease in the number of Special Service type incidents and the number of fire and non-fire casualties has decreased by 32%, we have seen a reduction in the number of false alarms by 9% from the same period in 2018/19.

5. People Implications

- 5.1** There are no personnel issues.

6. Financial & Procurement Implications

- 6.1** The commitments made in the local plans will be delivered within available resources

7. Risk Analysis

- 7.1** There may be risks associated with not taking actions to deliver on the key priority areas as detailed in the plans. These are picked up through the strategic register of SFRS.

8. Equalities Impact Assessment (EIA)

- 8.1** Any equalities arising from this report, and associated Equalities Impact Assessments, will be carried out through SFRS.

9. Consultation

- 9.1** The performance report is presented for discussion and review. The local plan was developed in consultation with communities and key partner agencies.

10. Strategic Assessment

- 10.1** This report details performance and local actions taken by SFRS in relation to priority areas of West Dunbartonshire CPP.

Communication Bulletin

Person to Contact:

Paul Devlin

Local Senior Officer, West Dunbartonshire, SFRS

Appendices:

Appendix 1 -

Local Fire Plan Year to Date Progress Report - 1st July – 30th September 2019

Background Papers: None

Wards Affected: All



**West Dunbartonshire
Performance Report 2019/20
Q2 -
1st July 2019 - 30th September
2019**



SCOTTISH
FIRE AND RESCUE SERVICE
Working together for a safer Scotland

**Working together
for a safer Scotland**

West
Dunbartonshire
COUNCIL

West Dunbartonshire Performance Report

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Local Fire and Rescue Service Plan Priorities

The Local Fire and Rescue Service Plan has been developed to set out the priorities and objectives within West Dunbartonshire and allows our local authority partners to scrutinise the performance outcomes of these priorities. We will continue to work closely with our partners in West Dunbartonshire to ensure we are all **“Working Together for a Safer Scotland”** through targeting risks to our communities at a local level.

The plan has been developed to complement key partnership activity embedded across West Dunbartonshire's Community Plan and associated Delivery and Thematic plans. Through partnership working we will seek to deliver continuous improvement in our performance and effective service delivery in our area of operations.

The Local Fire and Rescue Plan for West Dunbartonshire identified six areas for demand reduction and is subject to regular monitoring and reporting through the Police & Fire and Rescue Committee. A summary of the priorities and current activity is detailed below with further detail and analysis contained within this performance report.

	Accidental Dwelling Fires	Accidental Dwelling Fire Casualties	Unintentional Injury and Harm	Deliberate Fire Setting	Non-Domestic Fire Safety	Unwanted Fire Alarm Signals
Clydebank Central Ward	4	0	4	5	2	18
Clydebank Waterfront Ward	10	0	3	5	2	29
Dumbarton Ward	1	0	2	10	2	13
Kilpatrick Ward	2	0	1	9	0	10
Leven Ward	8	1	4	7	0	20
Lomond Ward	2	0	1	9	0	13
Total Incidents	27	1	15	45	6	103

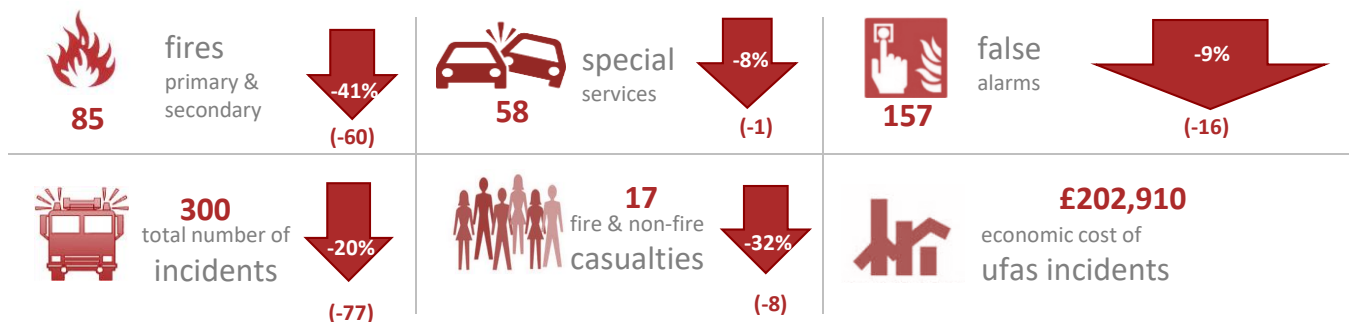
Year on Year Change	● -16%	● -50%	● -6%	● -52%	● -40%	◆ 16%
3 Year Average Change	◆ 5%	▲ 0%	◆ 13%	● -18%	● -26%	▲ -3%
5 Year Average Change	◆ 6%	◆ 8%	◆ 9%	● -20%	▲ -3%	▲ -3%

About the statistics within this report

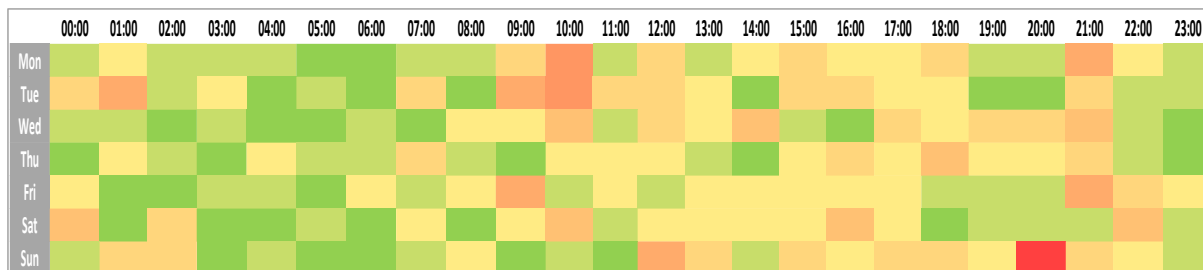
The activity totals and other statistics quoted within this report are published in the interests of transparency and openness. They are provisional in nature and subject to change as a result of ongoing quality assurance and review. Because all statistics quoted are provisional there may be a difference in the period totals quoted in our reports after local publication which result from revisions or additions to the data in our systems. The Scottish Government publishes official statistics each year which allow for comparisons to be made over longer periods of time.

- Activity levels have reduced by more than 5%
- ▲ Activity levels have reduced by up to 5%
- ◆ Activity levels have increased overall

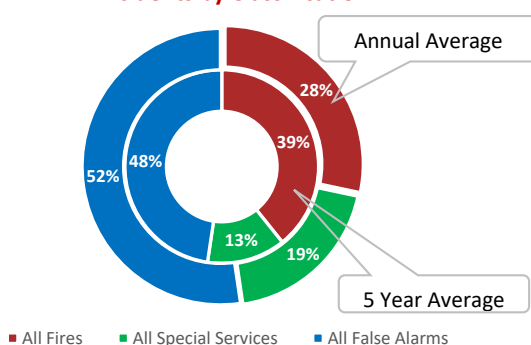
West Dunbartonshire Activity Summary



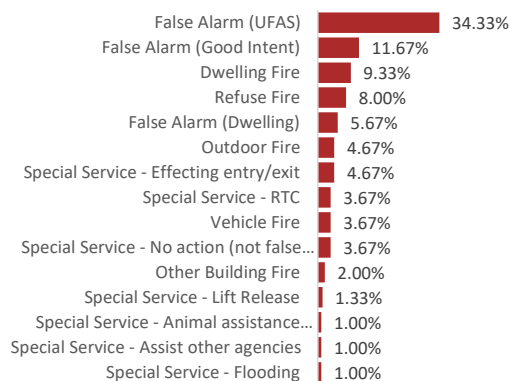
Activity by Time of Day



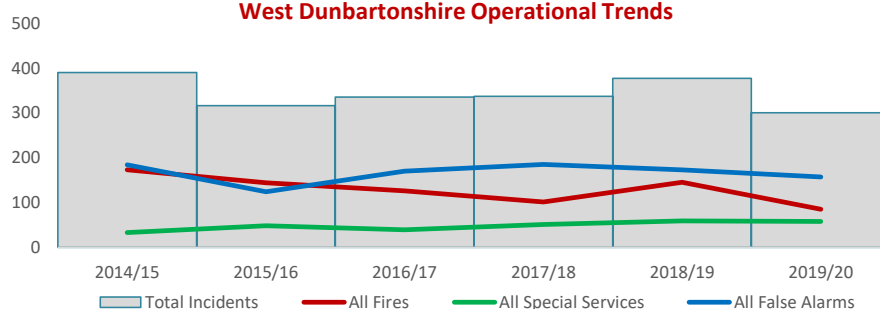
Incidents by Classification



Top 15 Incident Types by % of Total Incidents



West Dunbartonshire Operational Trends



	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20
All Fires	134	144	126	101	145	85
All Special Services	45	48	39	51	59	58
All False Alarms	154	124	170	185	173	157
Total Incidents	333	316	335	337	377	300

There has been an overall decrease in operational activity during this reporting period in comparison to the same quarter from last year, the only incident type that has seen an increase is that of Unwanted Fire Alarm Signals (UFAS), with the number rising slightly on the same period as last year.

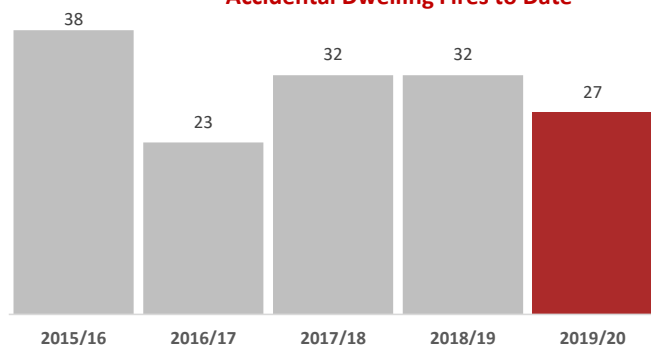
Domestic Safety - Accidental Dwelling Fires



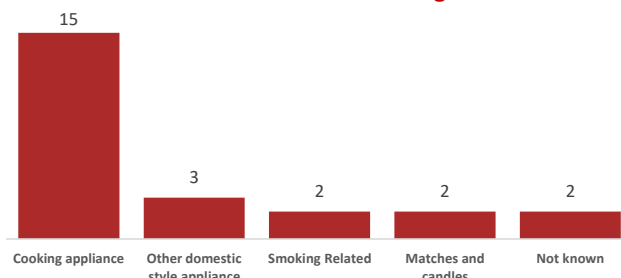
Performance Summary

Year on Year	3 Year Average	5 Year Average
-16%	5%	6%

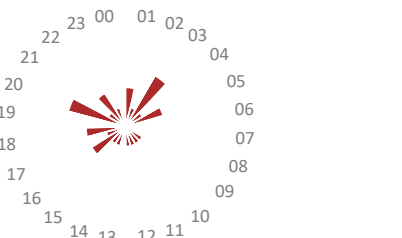
Accidental Dwelling Fires to Date



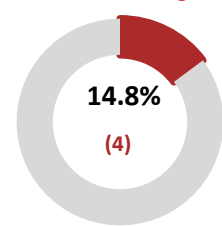
Main Source of Ignition



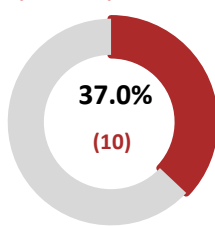
Accidental Dwelling Fires by Time of Day



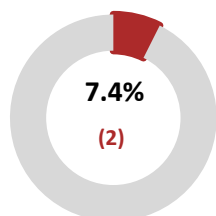
Accidental Dwelling Fires Activity by Ward (% share)



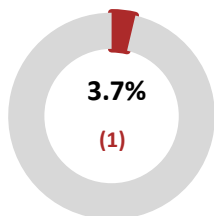
Clydebank Central Ward



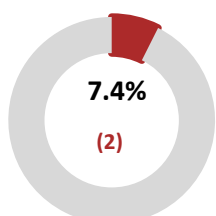
Clydebank Waterfront Ward



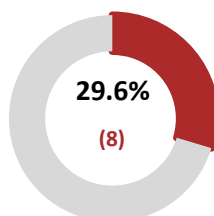
Kilpartick Ward



Dumbarton Ward



Lomond Ward



Leven Ward

Severity of Accidental Dwelling Fires



No Firefighting Action
56% (15)



Direct Firefighting
19% (5)



Heat/Smoke Damage Only
74% (20)



Limited to 1st item ignited
7% (2)

Human Factors



Distraction
30% (8)



Alcohol/Drug Impairment
19% (5)

Automatic Detection & Actuation



Detection Present
85% (23)



Detection Actuated
61% (14)



Calls Made via Linked Alarms
22% (6)

We continue to see a reduction in the number of accidental dwelling fires attended, the provision of smoke detectors and fire safety information dispensed by operational crews assists in the reduction of this type of incident. Where vulnerable members of our community are encountered either at incidents or during Home Fire Safety Visits we will continue to inform our partners utilising established referral pathways to ensure that as much assistance as possible is given to individuals to prevent the re-occurrence of this type of incident or prevent any other type of harm which they may be vulnerable to.

Domestic Safety - Accidental Dwelling Fire Casualties

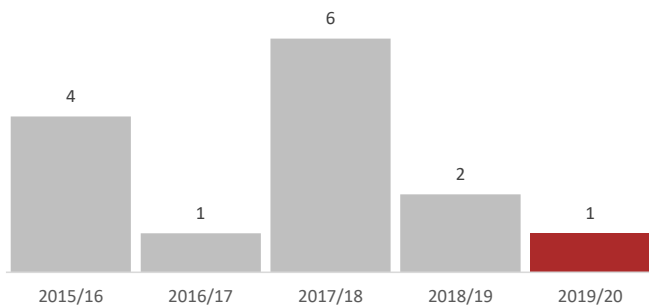


Performance Summary

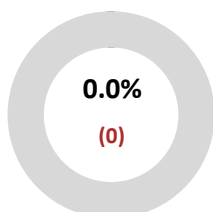
Year on Year 3 Year Average 5 Year Average

● -50% ▲ 0% ◆ 8%

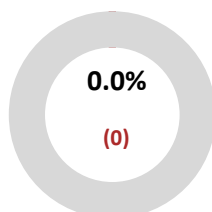
Accidental Dwelling Casualties



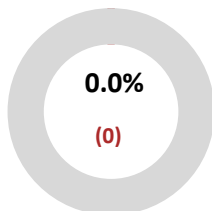
Accidental Dwelling Fire Casualties by Ward (% share)



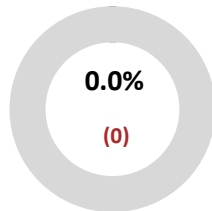
Clydebank Central Ward



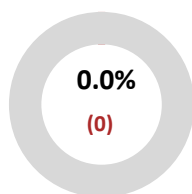
Clydebank Waterfront Ward



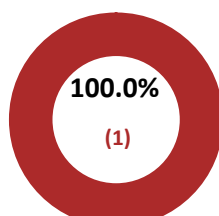
Kilpartick Ward



Dumbarton Ward

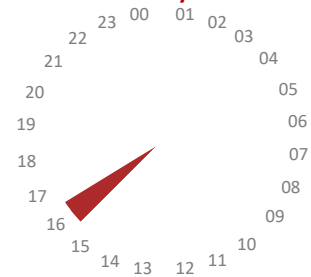


Lomond Ward



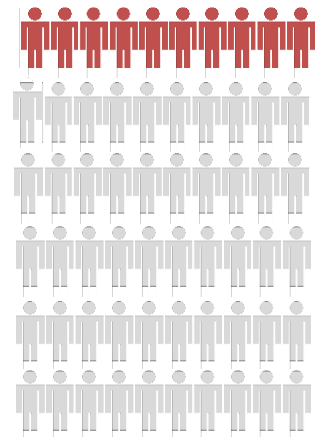
Leven Ward

Fire Casualties by Time of Day



Nature of Injury

Burns - slight



Extent of Harm



0%
Fatality (0)



0%
Hospital - Serious Injuries (0)



100%
Hospital - Slight Injuries (1)



0%
First Aid at Scene (0)

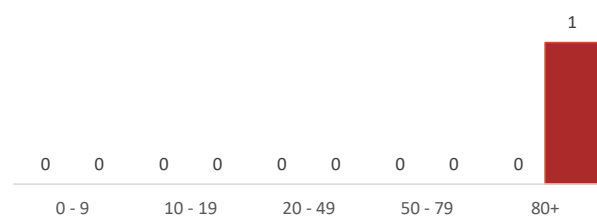
Age / Gender Profile



Male
0%



Female
100%



The effectiveness of the early warning provided by the installation of smoke detectors is reflected in the number of fire related casualties in comparison to the number of accidental dwelling fires attended.

SFRS carried out a total of 440 Home Fire Safety Visits in West Dunbartonshire and fitted 209 smoke detectors; frontline operational personnel have also conducted 60 Post Domestic Incidents Responses engaging with and educating the public in respect to home fire safety. A multi-agency approach is central to reducing the risk of fire in the home; during the reporting period a total of 202 high risk HFSV's have been completed.

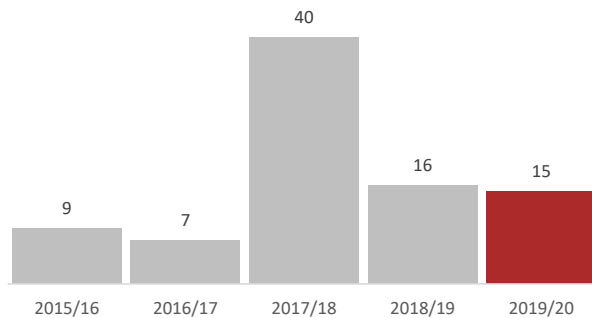
Unintentional Injury or Harm



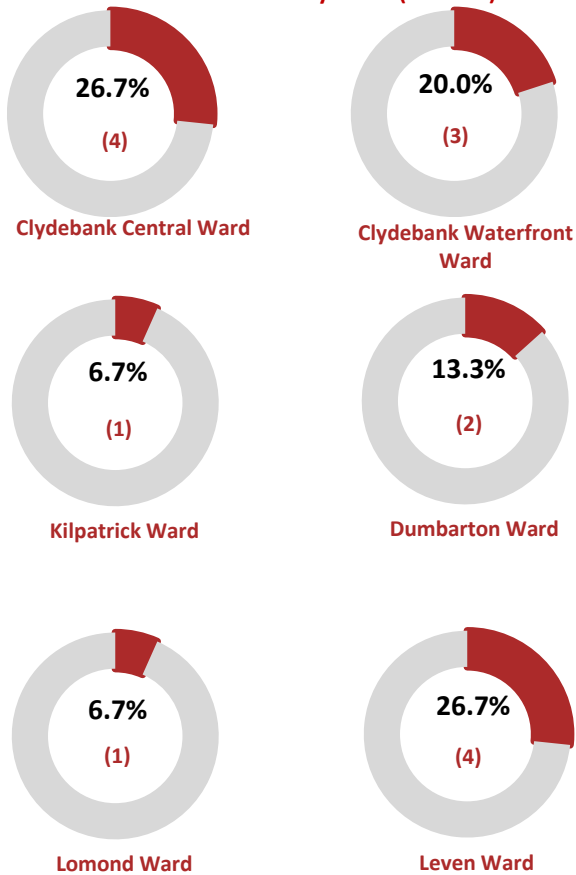
Performance Summary

Year on Year	3 Year Average	5 Year Average
-6%	13%	9%

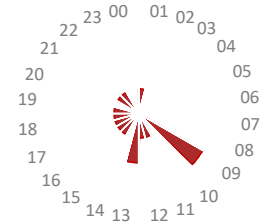
Non-Fire Casualties



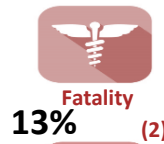
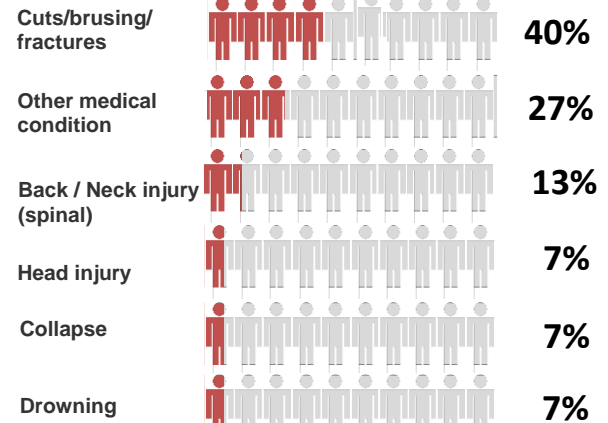
Non-Fire Casualties by Ward (% share)



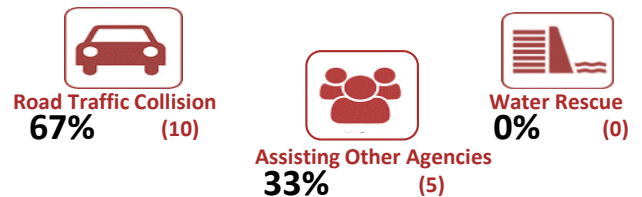
Non-Fire Casualties by Time of Day



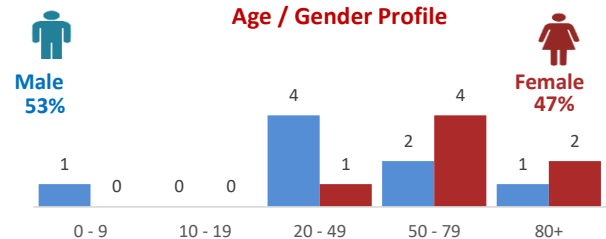
Nature of Injury



Non-Fire Emergency Activity



Age / Gender Profile



Crews attended 58 special service incidents during this period. Because of these incidents the number of casualties in which crews attended to fell slightly as for the same period last year, the majority of which was from Road Traffic Collisions.

SFRS is continuing to provide British Heart Foundation Push it - CPR presentations to different partner agencies including Schools and Community Justice teams

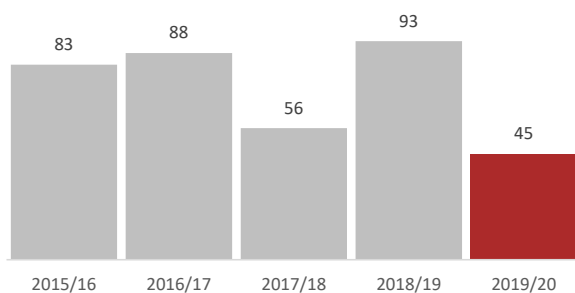
Deliberate Fire Setting



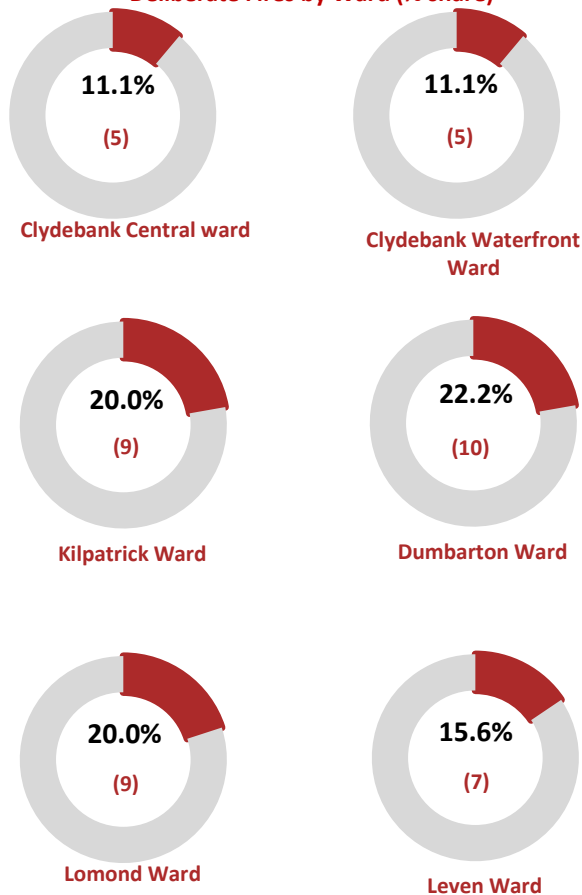
Performance Summary

Year on Year	3 Year Average	5 Year Average
-52%	-18%	-20%

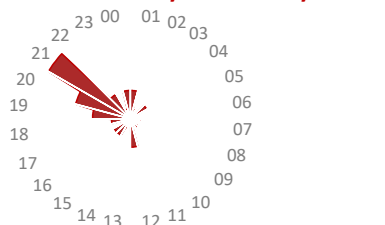
Deliberate Fires



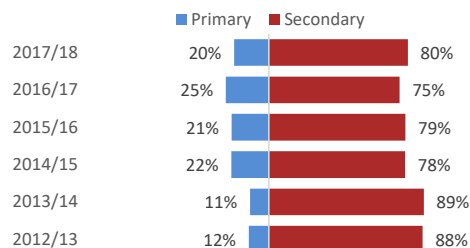
Deliberate Fires by Ward (% share)



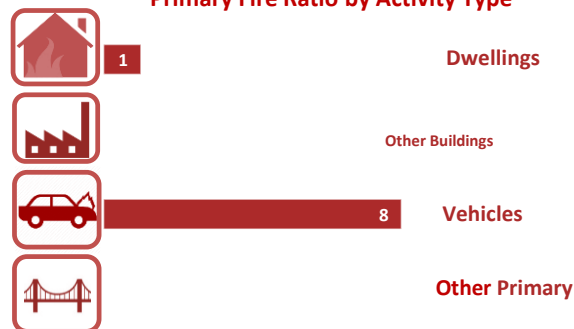
Deliberate Fires by Time of Day



Deliberate Fires by Classification



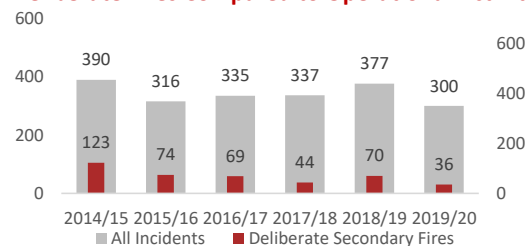
Primary Fire Ratio by Activity Type



Secondary Fire Ratio by Activity Type



Deliberate Fires Compared to Operational Activity



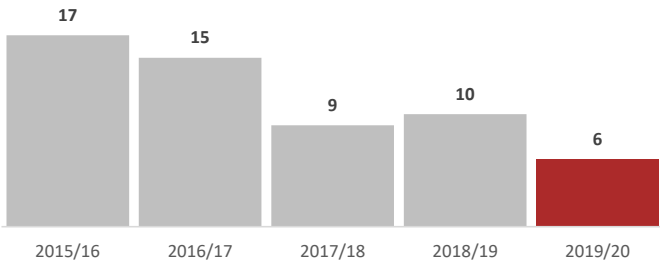
During the reporting period we have seen a reduction of deliberate fires for West Dunbartonshire, reducing by an average of 20% over the last 5 years. SFRS continue to work with our partners within West Dunbartonshire through the anti-social behaviour tasking group, information sharing and trend analysis allow for partnership resources to be deployed in a coordinated manner to minimise ASB throughout our local authority.

Non Domestic Fire Safety

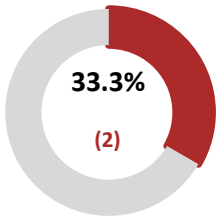


Performance Summary		
Year on Year	3 Year Average	5 Year Average
-40%	-26%	-3%

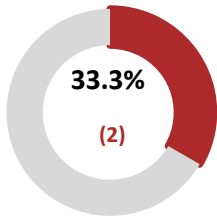
Non-Domestic Fires



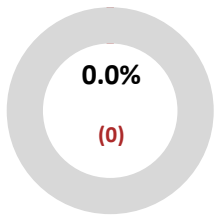
Non-Domestic Fires by Ward (% share)



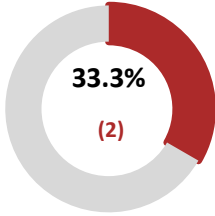
Clydebank Central Ward



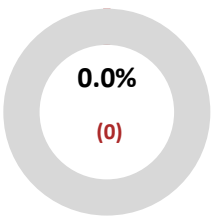
Clydebank Waterfront Ward



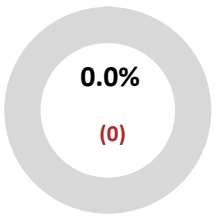
Kilpatrick Ward



Dumbarton Ward

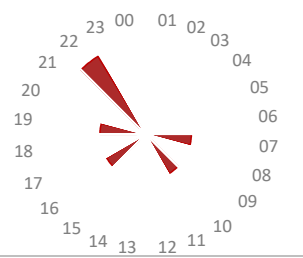


Lomond Ward

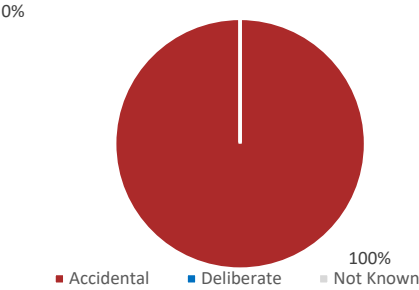


Leven Ward

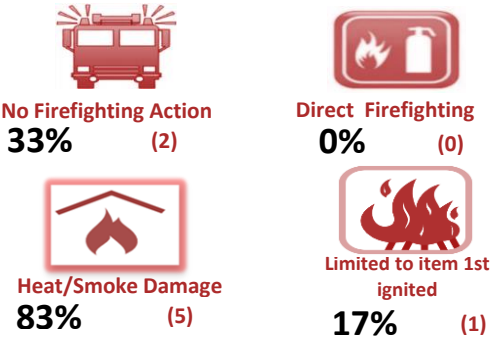
Non-Domestic Fires by Time of Day



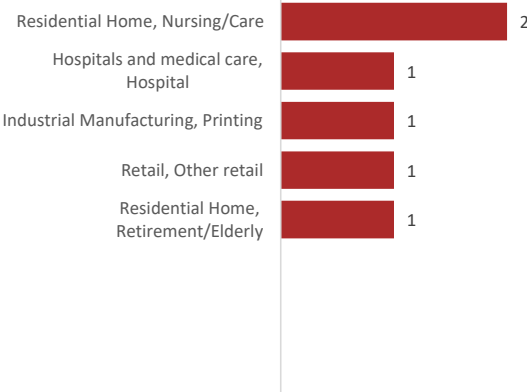
Non-Domestic Fires by Nature of Origin



Severity of Non-Domestic Fires



Non-Domestic Fires by Premises Type



Contributory Factors

The number of non domestic incidents attended during this period has reduced by 40% in comparison to the same quarter last year. These incidents resulted in little to no damage in the premises affected. Every incident which occurs is a relevant premises as proscribed by the Fire Scotland Act 2006, receives a visit from our enforcement team who provide guidance/ education in relation to risk assessment failure and how re-occurrences can be prevented. This essential work ensures that businesses continue to trade and minimises disruption and adverse effects on the local economy and also ensures the safety of staff and members of the public.

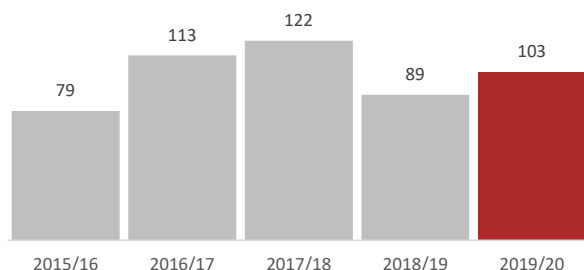
Unwanted Fire Alarm Signals



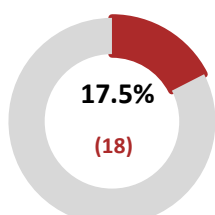
Performance Summary

Year on Year	3 Year Average	5 Year Average
16%	-3%	-3%

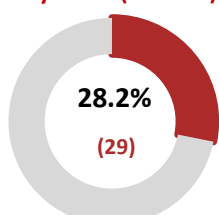
Unwanted Fire Alarm Signals



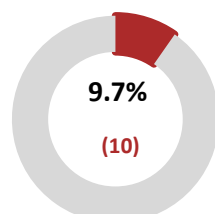
Unwanted Fire Alarm Signals by Ward (% share)



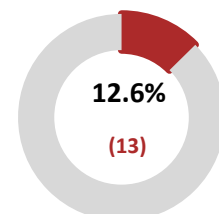
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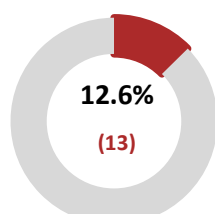
Clydebank Waterfront Ward



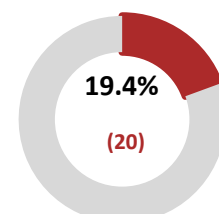
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Dumbarton Ward

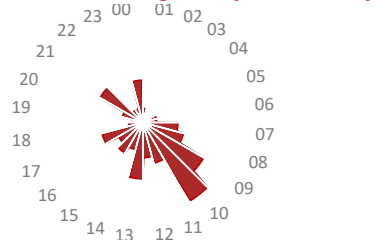


Lomond Ward



Leven Ward

Unwanted Fire Alarm Signals by Time of Day



Unwanted Fire Alarm Signals - Top 5 Premises

Residential Home, Nursing/Care	12
Warehouses and Bulk Storage	9
Education, Infant/primary school	7
Education, Pre school/nursery	4
Other Residential, Hotel/motel	4

Unwanted Fire Alarm Signals Activity Ratios

UFAS Percentage Against all Incidents



34% (103)

UFAS Percentage Against all False Alarms



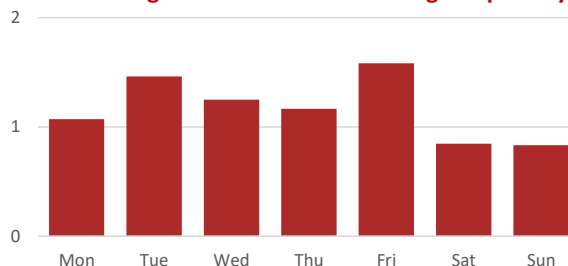
66%

Human Influence and Alarm Activations



37% (38)

Average Unwanted Fire Alarm Signals per Day



There has been an increase in the number of UFAS incidents. We remain committed to reducing the number of UFAS incidents and the SFRS UFAS Reduction Strategy which is designed to reduce the impact of false alarms on business, increase capacity for SFRS resources and reduce the road risk presented by fire appliances attending false alarms. Premises are risk assessed and occupiers engaged with by operational crews at the time of the incident. Trends are identified and relevant premises receive education/ guidance to prevent/ minimise reoccurrences. UFAS incidents are continually monitored within West Dunbartonshire and our local UFAS champion collaborates with various partners to reduce the number of these incidents.



Report by the Divisional Commander, Police Scotland

CPWD Management Board: 21 November 2019

Subject: Police Scrutiny – Quarter 2 Report

1. Purpose

- 1.1** The purpose of this item is to provide members of the CPWD Management Board with an update on quarter two 2018/19 performance against the Local Police Plan.

2. Recommendations

- 2.1** It is recommended that the Management Board note the update given on progress against the Local Police Plan.

3. Background

- 3.1** As part of the Police & Fire Reform (Scotland) Act 2013 new arrangements were put in place for local scrutiny and engagement. These arrangements place a requirement on Local Authorities to scrutinise local police and fire and rescue services. In West Dunbartonshire, as with many Local Authorities, a decision was taken to transfer this accountability to the Community Planning Partnership.

4. Main Issues

- 4.1** The report attached details performance against the local police plan for 2017-20, covering the period July – Sept 2019. The content focuses on performance against the local police priorities; Violence, Disorder and antisocial behaviour, Road Safety and Road Crime, Protecting people at Risk of Harm, Serious Organised Crime and Counter Terrorism.
- 4.2** The report is provided for the noting and consideration by the CPWD Management Board.

5. People Implications

- 5.1** There are no personnel issues.

6. Financial & Procurement Implications

- 6.1** The commitments made in the local plans will be delivered within available resources.
- 7. Risk Analysis**
- 7.1** There may be risks associated with not taking actions to deliver on the key priority areas as detailed in the plans. These are picked up through the strategic risk register of Police Scotland.
- 8. Equalities Impact Assessment (EIA)**
- 8.1** Any equalities impacts arising from this report, and associated Equalities Impact Assessment, will be carried out by Police Scotland.
- 9. Consultation**
- 9.1** The performance report is presented for discussion and review. Both local plans were developed in consultation with communities and key partner agencies.
- 10. Strategic Assessment**
- 10.1** This report details performance and local actions taken by Police Scotland in relation to priority areas for the West Dunbartonshire CPP.
-

John Paterson
Divisional Commander, Police Scotland

Person to Contact: Brian Gibson (Superintendent), Police Scotland
01389 822002

Appendices: Appendix 1: Local Police plan 2019/20 Q2 update –
Keeping People Safe in West Dunbartonshire

Background Papers: None

Wards Affected: All

Keeping People Safe in West Dunbartonshire

Our Purpose:- To improve the safety and wellbeing of people, places and communities in Scotland

Violence & Antisocial Behaviour

Figures recorded at the end of Qtr 2 show Group 1 crimes of violence are 16.7% higher than last year albeit this is an improved position from Qtr 1 (23.8%). In total 98 crimes have been recorded compared to 84 last year. Increased crime levels are due to Implementation of the new Domestic Abuse legislation, an increase in Serious Assaults from 45 to 54 and Attempt Murder crimes which have risen from 2 to 5. Robberies have reduced from 11 to 3.

40% of all violent crimes occurred in a private space

On average 156 stop search have been carried out each month in WDC

Overall public reported ASB incidents have seen a marginal increase of 1.7% compared to last year; however, complaints relating to disorder have reduced by 3.3%. ASB crimes have also increased by 7.5% (n=107). The largest increases have been in Common Assault which have risen by 19% (N=78) and CJLS s.38 which have increased by 12.2% (n=61).

The detection rate for violent crime has reduced from 79.8% to 61.5% which equates to 8 fewer crimes being detected. Four of the 5 Attempt Murder crimes have been detected (80%) and the detection rate for Serious Assault is at 63.5%.

Acquisitive Crime



Vehicle crimes reduced by 3.1%



21.9% increase in Housebreaking crimes

Compared to last year, acquisitive crimes have seen a slight increase of 2.5% which equates to 22 more crimes being recorded. Fraud crimes continue to see the biggest increase with 76 recorded YTD versus 50 last year. Housebreaking crimes have also increased from 73 to 89 mainly due to rise in crimes occurring at domestic (n=11) and commercial premises (n=14). This has been offset by a 3.1% reduction in vehicle crimes (n=3) and 4.8% reduction in shoplifting crimes (n=17). Overall detection rates have reduced slightly from 44.1% to 37.7%. For housebreaking crime it has reduced from 27.4% to 24.7% and for vehicle crime from 31.6% to 27.4%.



Since 1st April there has been 18 bogus crimes recorded within West Dunbartonshire, which equates to an average of three crimes per month. Distraction thefts and social engineering frauds are most common. To date 3 crimes have been detected.

Public Protection

Set against figures recorded last year, Group 2 sexual crimes have increased by 32.9% from 85 to 113. Crimes relating to consensual sexual activity involving 13-15 year old have seen the biggest increase (n=10) followed by crimes relating to indecent images / communications (n=9). Rape crimes have also increased slightly from 23 to 26 and indecent assaults from 36 to 39.

40% of crimes relating to indecent communication / images involve persons known to the victim

Approx. 44% of all sexual crimes recorded have been non recent reports.

Compared to last year, the detection rate for Group 2 sexual crime has reduced slightly from 46.9% to 41.2% (n=17). The detection rate for rape crime has also reduced from 42.3% to 30.4%. Both have been impacted by the high proportion of non-recent reports.



In total 141 missing persons incidents have been recorded within West Dunbartonshire YTD. Around half of these involved children or Looked After Children. Two children currently fall within the top 5 repeat MP in Scotland.

At the end of Qtr 2 the total number of unique incidents resulting in an Adult or Child Concern reduced by 0.6% (n=14) compared to last year. Concerns relating to domestic abuse continue to show an upward trend increasing by 78.4% from 37 to 66 whereas concerns relating to youth offending have reduced by 39.4% (n=122).

Figures recorded at the end of Qtr 2 continue to show a slight increase in domestic abuse incidents which have increased by from 625 to 671. Domestic abuse crimes have also increased by 31% from 316 to 414. Both figures remain higher than the previous 5 year average.

At the end of Qtr 2, user satisfaction results show that In Argyll & West Dunbartonshire public confidence levels remain high at 77%. Furthermore, figures also indicate 82.6% of persons were satisfied with how police dealt with their incident.

West Dunbartonshire

Local Policing Plan (2017 – 2020)
Quarterly Report (Qtr 2 – 2019/20)

Major Crime & Terrorism



Across Argyll & West Dunbartonshire 19 persons linked to serious and organised crime have been arrested and £881,111 seized under POCA.

YTD detections for drugs supply have increased by 19.7% from 61 to 73. Consistent with previously recorded trends, drug possession charges also remain 41.8% higher than last year with 597 crimes recorded versus 421.



At the end of Qtr 2, 12 potential drug related deaths had been recorded within West Dunbartonshire. Victims were split 50/50 in terms of gender, with those aged 35 – 50 years being most common.



YTD there has been a total of 35 cyber enabled crimes recorded within West Dunbartonshire. The most commonly recorded types of cyber enabled crimes are fraud (n=11) and crimes involving sexual comments / images (n=10). To date 10 crimes have been detected.

Road Safety & Road Crime



There has been one fatal road collision recorded YTD within West Dunbartonshire which occurred during Qtr 2 on the A82 in Dumbarton. This is an increase from zero in the same YTD period last year. However, overall the number of road casualties in WDC has reduced from 57 to 47; serious injuries have reduced from 16 to 12 and slight injuries from 41 to 34.

At the end of Qtr 2, vehicle related offences recorded within West Dunbartonshire are 38.5% higher than last year which equates to 335 more crimes. This is largely due to the proactive policing of our roads with increases in speeding detections from 105 to 301, and detections of dangerous and careless driving, as well as those relating to drink / drug driving.

PROTECTING VULNERABLE PEOPLE			THREATS TO PUBLIC SAFETY AND WELLBEING ARE RESOLVED BY A RESPONSIVE POLICE SERVICE <p>INTRODUCTION OF ROADSIDE DRUG DRIVING TESTS A major legislation change came into effect on 21 October 2019 with the introduction of roadside drug driving tests. While Section 4 of the Road Traffic Act 1988 concerns a person's fitness to drive, the new Section 5A legislation creates a specified limits offence. The new regulations specify 17 drugs, some illegal, some medicinal, each with a specified limit. Illegal drugs have limits set very close to zero. A driver who exceeds those limits, regardless of their fitness to drive, commits a Section 5A offence. Roadside screening tests will be carried out using one of two Home Office approved devices which are used to test suspect's saliva. Officers within WDC have already arrested one male for exceeding the limit for cannabis.</p> <p>TARGETING SERIOUS & ORGANISED CRIME As a consequence of intelligence-led pro-active policing within Argyll & West Dunbartonshire Local Policing Division, there have been a significant number of drug recoveries since the beginning of September 2019. This includes high value cannabis cultivations, large quantities of heroin and so-called "street valium", as well as a large amount of mixing agent. The value of these seizures is in excess of £800,000. Aligned to this, there have also been significant cash recoveries from individuals involved in Serious & Organised Crime totalling over £38,000.</p> <p>In addition to the pro-active policing element of these operations, Divisional Officers continue to work closely with partner organisations to try and break the cycle of offending behaviour associated with substance misuse and signpost those involved to support services.</p>
			THE NEEDS OF LOCAL COMMUNITIES ARE ADDRESSED THROUGH EFFECTIVE SERVICE DELIVERY <p>YOUTH ENGAGEMENT Youth Engagement Officers within West Dunbartonshire have held introductions with all new first year students at secondary schools to explain the support and assistance they can provide through this dedicated role and also collaborated with the Scottish Fire and Rescue Service, to provide joint inputs with these students in respect of fire safety leading up to bonfire night. YEO's have also taken part in experiential learning, concentrating on 'Our Communities' and have worked with partners to deliver these to all Primary 7 students in West Dunbartonshire. Other initiatives during this period have also included partnership working with CAMHS to deliver anti bullying programmes, road safety for both pedestrians and new young drivers and Domestic Abuse inputs.</p> <p>SAFER SUMMER TASK FORCE The 'West Dunbartonshire Safer Summer' plan ended on 31 August 2019. Results analysis would indicate this approach was successful given there was a noticeable reduction in both serious assault and common assaults during July / August. Targeted policing activity resulted in approx 58 Stop & Searches being carried out per week, 105 warrants being executed, 182 Fixed Penalties being issued and 189 visits to licensed premises. Intelligence led pro-activity also resulted in an increase in both drug supply and drug possession charges.</p>
			PUBLIC AND COMMUNITIES ARE ENGAGED, INVOLVED AND HAVE CONFIDENCE IN POLICING <p>BOGUS CRIME PREVENTION Due to a number of incidents of door step crime occurring within the local communities of West Dunbartonshire. Police Scotland Youth Volunteers carried out a leaflet drop in the local area provide suitable advice to the residential care homes of WDC. This included Willox Park, Second Avenue, Hogan Court, Mill Road and Melfort Avenue. The event was also extensively covered by the local media.</p> <p>ANNUAL POLICE SCOTLAND OPEN DAY - DUMBARTON On Saturday 3 August 2019, the annual Police Open Day was held at Dumbarton Police Office. The event featured several partner agencies including Fire Service, NHS Paramedic Motor Bikes, Police Scotland Mountain Rescue Team, MOD, CHAS, Trossachs Search & Rescue, Loch Lomond Park Rangers and British Transport Police. The event was attended by well over 1000 members of the local community and raised £3,072 for various charities.</p> <p>EFFECTIVE PARTNERSHIP WORKING A partnership approach was recently utilised very successfully following an incident involving young persons at a local school within West Dunbartonshire. The process, which allowed all partner agencies to effectively assess threat, risk and vulnerability, may now become a template used across the Force when dealing with sensitive and time critical information.</p>
			OUR PEOPLE ARE SUPPORTED THROUGH A POSITIVE WORKING ENVIRONMENT ENABLING THEM TO SERVE THE PUBLIC <p>MCR PATHWAYS MCR Pathways is a school-based mentoring programme for care-experienced and disadvantaged young people. Our Police Scotland Youth Volunteer Coordinator has identified an opportunity for us to work with MCR Pathways in West Dunbartonshire to support two young people who are part of the MCR Pathway Programme to apply to join our Police Scotland Youth Volunteers. This is a valuable partnership and we are also going to be supporting our own staff who are keen to develop themselves further by becoming volunteer mentors on the MCR Pathway programme.</p> <p>POLICE OFFICER WELFARE AND WELLBEING SURVEY The Police Officer Welfare and Wellbeing Survey has recently been undertaken by academics from Carleton University and has made a considerable contribution to the understanding of the readiness of officers and staff for change. Police Scotland has committed to an organisational culture that supports and encourages employee physical and mental wellness. The survey is divided into five sections: demographics, work environment, work-life balance, physical and mental health; and coping and will be used to help better understand the current situation with respect to employee wellbeing (e.g., stress), predictors of wellbeing (e.g., workload) as well as employees' perceptions of environmental factors that might make a difference (e.g. organisational culture). The results from that survey have been published on the Police Scotland intranet and presented at the Divisional SMT away day for consideration and action.</p>
SUPPORT FOR OPERATIONAL POLICING			POLICE SCOTLAND SUSTAINABLE, ADAPTABLE AND PREPARED FOR FUTURE CHALLENGES <p>MENTAL HEALTH – MULTI AGENCY FORUM A Multi-Agency Forum (MAF) has been set up to tackle mental health/drug and substance misuse that was leading to vulnerable adults contacting police who were suicidal. In addition to a significant increase in calls received, it was noted that individuals were repeatedly calling the police via the 999 system. The purpose of the MAF meeting is to engage partners and utilise their knowledge, expertise and services to ensure that the best possible and most appropriate care for persons who are suffering with their mental health is being delivered. Through better co-ordination and the provision of care / support, further calls to Police Scotland will be significantly reduced.</p> <p>The meeting continues to be held fortnightly at which partner agencies collectively decide how best to progress with the individuals discussed. So far the process has been deemed a success by partner agencies who now have contact with specific individuals within Police Scotland that they can refer to / seek advice from. Call levels have reduced considerably and partners are now taking the lead with these individuals which has freed up police resources to carry out other policing duties.</p> <p>IMPLEMENTATION OF THE NEW CRASH SYSTEM The CRaSH system was implemented across the force on 3 July 2019, this enables a consistent national approach to recording road crashes ensuring we remain compliant with GDPR. The system enables the identification of problematic crash locations ensuring that the correct preventative measures can be put in place by Police Scotland and our partners. Moving forward this application will become available to officers through mobile working allowing officers to complete the relevant paperwork at the roadside.</p>