

## WEST DUNBARTONSHIRE COUNCIL

### Report by the Director of Community Health and Care Partnership

Community Health and Care Partnership: 20<sup>th</sup> February 2013

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#### **Subject: Care Inspectorate Reports for Older People's Care Homes operated by Independent Sector in West Dunbartonshire**

#### **1. Purpose**

- 1.1 To provide the Committee with a routine up-date on the most recent Care Inspectorate assessments for two independent sector older peoples' Care Homes within West Dunbartonshire.

#### **2. Recommendations**

- 2.1 The CHCP Committee is asked to note the content of this report.

#### **3. Background**

- 3.1 The Care Inspectorate inspections of Care Homes focus on any combination of the four thematic areas: quality of care and support, environment, staffing and management & leadership.
- 3.2 Those care homes which have been awarded Grade 2/Weak or less and/ or who have requirements placed upon them will usually be inspected again within the following twelve weeks. These follow-up visits present the opportunity to demonstrate progress on the improvement action plan agreed and to have an improved grade awarded if merited.
- 3.3 As Committee will recall from previous up-date reports, the CHCP's Quality Assurance Section monitor the independent sector care homes in line with the terms of the National Care Home Contract; and arrange monitoring visits to ensure continued progress is being maintained in relation to agreed improvement plans. In addition, CHCP staff work with independent sector providers to maintain their awareness of new developments and provide opportunities to share good practice/learning via correspondence and regular care home provider meetings.
- 3.4 The independent sector Care Homes reported within this report are:
- Clyde Court Care Centre
  - Castle View Nursing Home

Copies of the inspection reports can be accessed on the Care Inspectorate web-site: [www.scswis.com](http://www.scswis.com).

#### 4. Main Issues

##### Clyde Court Care Centre

Since last reported to Committee, this home has been inspected twice by the Care Inspectorate, both are detailed in this report.

4.1 Clyde Court Care Centre is owned by Guthrie Court Limited, a member of the Four Seasons Health Care Group.

4.2 The care home was inspected on 17<sup>th</sup> May 2012 and awarded the following grades:

- For *Care & Support, Staffing, Environment and Management & Leadership* – Grade 4/Good. This was a change from Grade 3/Adequate, awarded for all four themes in the previous inspection in March 2012.

There were no requirements detailed in the inspection report.

4.3 Clyde Court Care Centre was inspected again on 9<sup>th</sup> October 2012 and awarded the following grades :

- For *Care & Support and Management & Leadership* – Grade 3/Adequate. This was a change from Grade 4/Good, awarded for both themes in the previous inspection in May 2012.

4.4 The inspection report detailed the following requirement:

- Staff should be made clear of their responsibilities of reporting as per ASP Scotland Act 2007 legislation, including revisiting the service's policy and procedure with staff and ensuring that they are aware of who and when incidents should be report to. This was to be completed within 24 hours of receipt of the report

##### Castle View Nursing Home

4.5 Castle View Nursing Home is owned and managed by HC-One Limited. This care home was inspected on 20<sup>th</sup> August 2012, and awarded the following grades:

- For *Care & Support, Staffing and Management and Leadership* - Grade 4/ Good. This was a change from Grade 3/Adequate, awarded for these themes in the previous inspection in March 2012.
- For *Environment* – Grade 3/Adequate. This was the same grading awarded in the previous inspection of March 2012.

4.6 The inspection report detailed the following requirements:

- The service must review and update all of its policies and procedures for palliative care to reflect best practice. This was to be completed within three months from receipt of the report.
- The service must ensure that personal plans set out how the service users' health, welfare and safety needs are to be met. This is with specific reference to the management of challenging behaviour and protecting

vulnerable people. This was to be completed within three months from receipt of the report.

- The service must ensure that all areas of the internal building are clean and free from infection. This was to be completed immediately on receipt of the report.
- The service must ensure that the external garden areas of the home which are used by residents and visiting relatives and friends are smoke free and free of harmful substances. This was to be completed within two months from receipt of the report.

**4.7** The table below summarizes the gradings between the last two inspections:

Care Home	Previous Grades						Current Grades					
	1	2	3	4	5	6	1	2	3	4	5	6
<b>17 May 2012</b>						<b>9 October 2012</b>						
Clyde Court Care Centre												
• Care & Support				✓					✓			
• Environment				✓								
• Staffing				✓								
• Management & Leadership				✓					✓			
<b>27 March 2012</b>						<b>20 August 2012</b>						
Castle View Nursing Home												
• Care & Support			✓							✓		
• Environment			✓						✓			
• Staffing			✓							✓		
• Management & Leadership			✓							✓		

## **5. People Implications**

**5.1** There are no people implications.

## **6. Financial Implications**

**6.1** There are no financial implications.

## **7. Risk Analysis**

**7.1** Grades awarded to a service after a Care Inspectorate inspection are an important performance indicator for registered services. For any service assessed by the Care Inspectorate, failure to meet requirements within the time-scales set out could result in a reduction in grading or enforcement action. Consistently poor gradings awarded to any independent sector Care Home would be of concern to the CHCP, particularly in relation to the continued placement of older people by the authority in such establishments.

## **8. Equalities Impact Assessment (EIA)**

**8.1** No issues were identified in a screening for potential equality impacts.

**9. Consultation**

9.1 Not relevant or required for this report.

**10. Strategic Assessment**

10.1 The Council's Strategic Plan 2012-17 identifies "improve care for and promote independence with older people" as one of the authority's five strategic priorities.

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Date: 30.1.13

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**Appendices:** None

**Background Papers:** All the inspection reports can be accessed from  
[http://www.scswis.com/index.php?option=com\\_content&task=view&id=7909&Itemid=727](http://www.scswis.com/index.php?option=com_content&task=view&id=7909&Itemid=727)

**Wards Affected:** All.