

WEST DUNBARTONSHIRE COUNCIL

Report by the Director of Community Health and Care Partnership

Community Health and Care Partnership: 19th February 2014

Subject: Care Inspectorate Reports for Older People's Care Homes operated by Independent Sector in West Dunbartonshire

1. Purpose

- 1.1 To provide Members with a routine up-date on the most recent Care Inspectorate assessments of independent sector older peoples' Care Home within West Dunbartonshire.

2. Recommendations

- 2.1 The Committee is asked to note the content of this report.

3. Background

- 3.1 Care Inspectorate inspections of Care Homes focus on any combination of the four thematic areas: quality of care and support; environment; staffing; and management & leadership.
- 3.2 Any care home which has been awarded Grade 2 (i.e. weak) or less and/or have requirements placed upon them will usually be inspected again within the following twelve weeks. These follow-up visits present the opportunity to demonstrate progress on the improvement action plan agreed and to have an improved grade awarded if merited.
- 3.3 Committee will recall from previous reports that the CHCP's Quality Assurance Section continue to monitor the independent sector care homes in line with the terms of the National Care Home Contract; and arrange monitoring visits to ensure continued progress is being maintained in relation to agreed improvement plans. In addition, CHCP staff work with independent sector providers to maintain their awareness of new developments and provide opportunities to share good practice/learning via correspondence and regular care home provider meetings.
- 3.4 The three independent sector Care Homes reported within this report are:
- Sunningdale
 - Edinbarnet
 - Clyde Court Care Home

Copies of the inspection reports can be accessed on the Care Inspectorate web-site: www.scswis.com.

4. Main Issues

Sunningdale

- 4.1** Sunningdale is owned and managed by I & S Scotcare Limited.
- 4.2** The care home was inspected on 20th August 2013 and the report published on 19th December 2013. The following grades were awarded:
- For the theme of *Care and Support* – Grade 4/Good.
 - For the theme of *Environment* – Grade 3/Adequate.
- 4.3** The inspection report detailed the following two requirements:
- Provider to notify the Care Inspectorate of all accidents resulting in residents receiving medical treatment. This was to be completed within 24 hours of receipt of the inspection report. The provider has confirmed that this requirement was completed as per the timescale.
 - The provider must ensure that the agreed minimum staffing levels, as detailed in the staffing schedule, are met. This was to be completed within 2 weeks of receipt of the inspection report. The provider has confirmed that this requirement was completed as per the timescale.

Edinbarnet

- 4.4** Edinbarnet is owned and managed by Edinbarnet Estates Limited.
- 4.5** The care home was inspected on 14th November 2013 and the report published on 16th January 2014. The following grades were awarded:
- For the theme of *Care and Support* – Grade 5/Very Good.
 - For the theme of *Environment* – Grade 5/Very Good.
 - For the theme of *Staffing* – Grade 5/Very Good.
 - For the theme of *Management and Leadership* – Grade 5/Very Good.
- 4.6** There were no requirements detailed in the inspection report.

Clyde Court Care Home

- 4.7** Clyde Court Care Home is owned and managed by Four Seasons (No 9) Limited.
- 4.8** The care home was inspected on 15^h January 2013 and the report published on 24th January 2014. The following grade was awarded:
- For the theme of *Care and Support* – Grade 3/Adequate.
- 4.9** The inspection report detailed the following two requirements:
- Ensure that there are suitably qualified and competent persons working in such numbers as are appropriate for the health, welfare and safety of service users. They must adhere to the current agreed staffing schedule and undertake a review of staffing throughout all the units in the service. This is to be completed within 4 weeks of receipt of the inspection report

and the service has to provide the Care Inspectorate a copy of the outcome of the staffing review. The provider has confirmed that this requirement is being addressed and will be completed as per the timescale.

- Make proper provision for the health, welfare and safety of service users with regard to the assessment, monitoring and management of the risk of falling. They need to ensure the tools used to identify the level of risk of falling for individuals are completed regularly, used to update risk levels following a fall, fully inform the plan to minimise the risk. Also that the information in care plans regarding the management of the risk of falls fully reflects the support needed by the individual, is accurate and up-to-date. All data about falls within the home is to be used in a monthly analysis to inform action plans addressing falls risk and that an investigation is undertaken when a resident has an unexplained fall. This is to be completed within 4 weeks of receipt of their inspection report. The provider has confirmed that this requirement is being addressed and will be completed as per the timescale.

4.10 The table below summarizes the grades between for the last two inspections for the Care Home:

Care Home	Previous Grades						Current Grades					
	1	2	3	4	5	6	1	2	3	4	5	6
13 February 2013						20 August 2013						
Sunningdale • Care & Support • Environment • Staffing • Management & Leadership			✓ ✓ ✓	✓					✓	✓		
	1	2	3	4	5	6	1	2	3	4	5	6
6 November 2012						14 November 2013						
Edinbarnet • Care & Support • Environment • Staffing • Management & Leadership				✓	✓ ✓ ✓						✓ ✓ ✓ ✓	
	1	2	3	4	5	6	1	2	3	4	5	6
20 August 2013						15 January 2014						
Clyde Court Care Home • Care & Support • Environment • Staffing • Management & Leadership			✓ ✓ ✓ ✓						✓			

5. People Implications

5.1 There are no people implications.

6. Financial Implications

- 6.1** The National Care Home Contract provides an additional quality payment, by the Council, to Care Homes if the Care Inspectorate Inspection report awards grade of 5 or 6 in the Quality of Care and Support thematic area. There is a second additional quality payment if the high grade in Quality of Care and Support thematic area is coupled with a grading of a 5 or 6 in any of the other three thematic areas.
- 6.2** The National Care Home Contract also accounts for providers receiving low grades of 1 or 2 in the Care Inspectorate Inspection report. If either of these grades are awarded it may trigger the withdrawal of the quality funding component, resulting in a reduction of £20 per resident per week from the weekly fee payable.
- 6.3** The Inspection Report for Edinbarnet has financial implications for the Council given that the Care Home has now achieved a grade of 5 in relation to Quality of Care and Support alongside the three other thematic areas.

7. Risk Analysis

- 7.1** Grades awarded to a service after a Care Inspectorate inspection are an important performance indicator for registered services. For any service assessed by the Care Inspectorate, failure to meet requirements within the time-scales set out could result in a reduction in grading or enforcement action. Consistently poor grades awarded to any independent sector Care Home would be of concern to the CHCP and the Council, particularly in relation to the continued placement of older people by the authority in such establishments.

8. Equalities Impact Assessment (EIA)

- 8.1** No issues were identified in a screening for potential equality impacts.

9. Consultation

- 9.1** Not relevant or required for this report.

10. Strategic Assessment

- 10.1** The Council's Strategic Plan 2012-17 identifies "improve care for and promote independence with older people" as one of the authority's five strategic priorities.



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Date: 29th January 2014

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Appendices: None

Background Papers: All the inspection reports can be accessed from
http://www.scswis.com/index.php?option=com_content&task=view&id=7909&Itemid=727

Wards Affected: All.