

WEST DUNBARTONSHIRE COUNCIL

Report by the Director of Community Health & Care Partnership

Community Health and Care Partnership Committee: 25 January 2012

Subject: West Dunbartonshire CHCP Organisational Performance Review – West Dunbartonshire Mid-Year Feedback 2011/12

1. Purpose

- 1.1 The purpose of this report is to bring to the Committee's attention the feedback received from the Chief Executives of NHSGGC and West Dunbartonshire Council following the CHCP's mid-year Organisational Performance Review in November 2011.

2. Background

- 2.1 Organisational Performance Reviews (OPR) are held every six months with each organisational entity within NHS Greater Glasgow and Clyde (NHSGGC); and represent key performance management milestones for each CHP/CHCP.
- 2.2 This most recent OPR for West Dunbartonshire was the first of an iterative joint process. While the meeting was primarily NHSGGC-oriented (in the vein of previously reported OPRs), both Chief Executives of NHSGGC and West Dunbartonshire Council participated in and directed the discussions with an emphasis on joint areas of concern (e.g. CHCP integration).

3. Main Issues

- 3.1 Following a very constructive and in-depth review session in November 2011, the CHCP Director received a formal and positive feedback letter in December 2011 (attached).
- 3.2 The CHCP Committee may find it useful to consider the points raised when reviewing the CHCP Mid-Year Performance Review Report which is separately submitted to this meeting (although it should be noted that due to reporting periods, the Performance Review report is more up-to-date).
- 3.3 The OPR feedback has been considered by the CHCP Senior Management Team, with all of the areas identified for on-going action addressed within the current CHCP Strategic Plan 2011/12 (as approved by the CHCP Committee); and also being taken into consideration through the process of drafting the CHCP Strategic Plan 2012/13.

4. People Implications

There are no specific personnel issues associated with this report.

5. Financial Implications

There are no specific financial issues associated with this report.

6. Risk Analysis

No risk assessment was necessary to accompany this report.

7. Equalities, Health & Human Rights Impact Assessment (EIA)

No significant issues were identified in a screening for potential equality impact of this report.

8. Strategic Assessment

8.1 Given the nature of the paper, this is not applicable.

9. Conclusions and Recommendations

9.1 In keeping with the CHCP Committee's stated expectation that integrated performance management arrangements and indicators are established, the Chief Executive's of both NHSGGC and West Dunbartonshire Council have agreed to continue to develop and refine a joint organisational performance review process for the CHCP within 2011/12 and onwards (as endorsed by the CHCP Committee at its April 2011 meeting).

9.2 The CHCP Committee are asked to note this report.

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Director

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Appendices: West Dunbartonshire CHCP Organisational Performance
Review: 7 November 2011 – Letter & Action Note from
Robert Calderwood and Joyce White (19th December
2011).

Background Papers: None
Wards Affected: All