

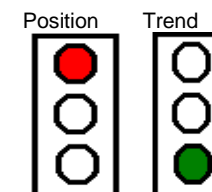
**WEST DUNBARTONSHIRE COUNCIL**

**Statutory Performance Indicators and Targets**

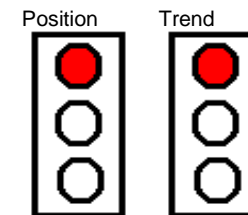
**EC 4b: Social Background Reports: submitted in target time.**

**Department: Social Work Services Date: 30 Sept 2006**

**Section:**



Annual Performance Data compared to Scottish Average		Annual Performance Data compared to Comparative Group Average		Summary of Improvement Action Plan																																											
<div>EC 4b: % of Social Background reports submitted within 20 working day</div> <table><tr><td></td><td>03/04</td><td>04/05</td><td>05/06</td><td>06/07</td><td>07/08</td><td>08/09</td></tr><tr><td>WDC</td><td>24.1%</td><td>21.3%</td><td>31.6%</td><td></td><td></td><td></td></tr><tr><td>Scotland</td><td>37.6%</td><td>43.0%</td><td></td><td></td><td></td><td></td></tr></table>			03/04	04/05	05/06	06/07	07/08	08/09	WDC	24.1%	21.3%	31.6%				Scotland	37.6%	43.0%					<div>EC 4b: % of Social Background reports submitted within 20 working days</div> <table><tr><td></td><td>03/04</td><td>04/05</td><td>05/06</td><td>06/07</td><td>07/08</td><td>08/09</td></tr><tr><td>WDC</td><td>24.1%</td><td>21.3%</td><td>31.6%</td><td></td><td></td><td></td></tr><tr><td>Comparator Group</td><td>37.6%</td><td>37.9%</td><td></td><td></td><td></td><td></td></tr></table>			03/04	04/05	05/06	06/07	07/08	08/09	WDC	24.1%	21.3%	31.6%				Comparator Group	37.6%	37.9%					<div>1. Improve services and performance through increase in staff working with reports required by the Reporter.</div> <div>2. Continue Working Group to progress and monitor this indicator.</div> <div>3. Develop and Implement standards</div> <div>4. Monthly reports to managers and quarterly to Committee.</div>	
	03/04	04/05	05/06	06/07	07/08	08/09																																									
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Comments		Comparator Group Information		Progress in 06/07																																											
<div>The revised process was that SCRA provided Councils with information on their IAR and SBR numbers for 2005/06. Our performance for the year improved by over 10% however our target of 60% was not met.</div>		<div>Inverclyde, Dundee, North Ayrshire, Clackmannanshire</div>		<div>05/0606/07</div> <div>Q1: 26%29%</div> <div>Q2: 32%38%</div> <div>Q3: 42%</div> <div>Q4: 26%</div> <div>Ave. 31.6%</div>																																											
Audit Scotland SPI data for all Scottish Councils. (04/05)				TARGETS																																											
<div>EC 4b: Social Background Reports: % of reports requested by the Reporter submitted within 20 days 04/05</div> <div>WDC 21.3%</div> <div>Average 43%</div> <div>Legend</div> <div>Council %</div> <div>WDC</div> <div>Comparator</div> <div>Average</div>				<div>05/0660%</div> <div>06/0770%</div> <div>07/08</div> <div>08/09</div>																																											



**EC 5b: Children's Panel Liaison-  
Supervision: Percentage seen within 15  
working days**

**Department: Social Work Services Date: 30 Sept 2006**

**Section:**

Annual Performance Data compared to Scottish Average	Annual Performance Data compared to Comparative Group Average	Summary of Improvement Action Plan																																										
<div><div>EC 5b: Supervision: % of Children seen within 15 working days</div><div><table><tr><td></td><td>03/04</td><td>04/05</td><td>05/06</td><td>06/07</td><td>07/08</td><td>08/09</td></tr><tr><td>WDC</td><td>100.0%</td><td>67.9%</td><td>54.8%</td><td></td><td></td><td></td></tr><tr><td>Scotland</td><td>78.9%</td><td>78.7%</td><td></td><td></td><td></td><td></td></tr></table></div></div>		03/04	04/05	05/06	06/07	07/08	08/09	WDC	100.0%	67.9%	54.8%				Scotland	78.9%	78.7%					<div><div>EC 5b: % of Children seen within 15 working days</div><div><table><tr><td></td><td>03/04</td><td>04/05</td><td>05/06</td><td>06/07</td><td>07/08</td><td>08/09</td></tr><tr><td>WDC</td><td>100.0%</td><td>67.9%</td><td>54.8%</td><td></td><td></td><td></td></tr><tr><td>Comparator Group</td><td>80.2%</td><td>84.2%</td><td></td><td></td><td></td><td></td></tr></table></div></div>		03/04	04/05	05/06	06/07	07/08	08/09	WDC	100.0%	67.9%	54.8%				Comparator Group	80.2%	84.2%					<div>1. Audit recording practice</div> <div>2. Monitor adherence to standards</div> <div>3. Include this indicator in new standards policy for Children's Family Liaison</div> <div>4. Develop and monitor standards for working within the Hearing System.</div>
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<div>54.8% is the audited figure for 2005/06. Timely recording of this activity on CareFirst still presents a challenge to Area Teams. Our drop in performance is due to a combination of inconsistent recording and staff turnover.</div>	<div>Inverclyde, Dundee, North Ayrshire, Clackmannanshire</div>	<div><div>05/0606/07</div><div>Q1: 70%45%</div><div>Q2: 61%68.7%</div><div>Q3: 38%</div><div>Q4: 50%</div><div>Ave. 54.8%</div></div>																																										
		TARGETS																																										
<div><div>EC 5b: Supervision: Proportion of children seen by a supervising officer within 15 days 04/05</div><div><div>WDC 67.9%</div><div>Average 79%</div><div><div><div>Legend</div><div><div>Council %</div><div>WDC</div><div>Comparator</div><div>Average</div></div></div></div></div></div>		<div>05/06 80%</div> <div>06/07 80%</div> <div>07/08</div> <div>08/09</div>																																										