

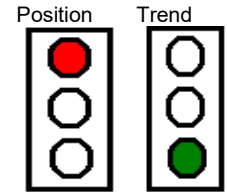
WEST DUNBARTONSHIRE COUNCIL

Statutory Performance Indicators and Targets

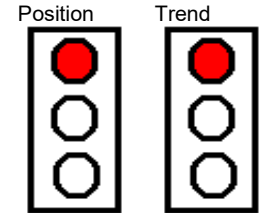
EC 4b: Social Background Reports: submitted in target time.

Department: Social Work Services Date: 30 Sept 2006

Section:



Annual Performance Data compared to Scottish Average	Annual Performance Data compared to Comparative Group Average	Summary of Improvement Action Plan																																										
<table border="1"> <caption>EC 4b: % of Social Background reports submitted within 20 working day</caption> <thead> <tr> <th>Year</th> <th>WDC</th> <th>Scotland</th> </tr> </thead> <tbody> <tr> <td>03/04</td> <td>24.1%</td> <td>37.6%</td> </tr> <tr> <td>04/05</td> <td>21.3%</td> <td>43.0%</td> </tr> <tr> <td>05/06</td> <td>31.6%</td> <td></td> </tr> <tr> <td>06/07</td> <td></td> <td></td> </tr> <tr> <td>07/08</td> <td></td> <td></td> </tr> <tr> <td>08/09</td> <td></td> <td></td> </tr> </tbody> </table>	Year	WDC	Scotland	03/04	24.1%	37.6%	04/05	21.3%	43.0%	05/06	31.6%		06/07			07/08			08/09			<table border="1"> <caption>EC 4b: % of Social Background reports submitted within 20 working days</caption> <thead> <tr> <th>Year</th> <th>WDC</th> <th>Comparator Group</th> </tr> </thead> <tbody> <tr> <td>03/04</td> <td>24.1%</td> <td>37.6%</td> </tr> <tr> <td>04/05</td> <td>21.3%</td> <td>37.9%</td> </tr> <tr> <td>05/06</td> <td>31.6%</td> <td></td> </tr> <tr> <td>06/07</td> <td></td> <td></td> </tr> <tr> <td>07/08</td> <td></td> <td></td> </tr> <tr> <td>08/09</td> <td></td> <td></td> </tr> </tbody> </table>	Year	WDC	Comparator Group	03/04	24.1%	37.6%	04/05	21.3%	37.9%	05/06	31.6%		06/07			07/08			08/09			<ol style="list-style-type: none"> 1. Improve services and performance through increase in staff working with reports required by the Reporter. 2. Continue Working Group to progress and monitor this indicator. 3. Develop and Implement standards 4. Monthly reports to managers and quarterly to Committee.
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<p>The revised process was that SCRA provided Councils with information on their IAR and SBR numbers for 2005/06. Our performance for the year improved by over 10% however our target of 60% was not met.</p>	<p>Inverclyde, Dundee, North Ayrshire, Clackmannanshire</p>	<table border="1"> <thead> <tr> <th></th> <th>05/06</th> <th>06/07</th> </tr> </thead> <tbody> <tr> <td>Q1:</td> <td>26%</td> <td>29%</td> </tr> <tr> <td>Q2:</td> <td>32%</td> <td>38%</td> </tr> <tr> <td>Q3:</td> <td>42%</td> <td></td> </tr> <tr> <td>Q4:</td> <td>26%</td> <td></td> </tr> <tr> <td>Ave.</td> <td>31.6%</td> <td></td> </tr> </tbody> </table>		05/06	06/07	Q1:	26%	29%	Q2:	32%	38%	Q3:	42%		Q4:	26%		Ave.	31.6%																									
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<p>WDC 21.3% Average 43%</p> <p>Legend: █ Council % █ WDC Comparator Average</p>		<table border="1"> <tbody> <tr> <td>05/06</td> <td>60%</td> </tr> <tr> <td>06/07</td> <td>70%</td> </tr> <tr> <td>07/08</td> <td></td> </tr> <tr> <td>08/09</td> <td></td> </tr> </tbody> </table>	05/06	60%	06/07	70%	07/08		08/09																																			
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EC 5b: Children's Panel Liaison- Supervision: Percentage seen within 15 working days

Department: Social Work Services Date: 30 Sept 2006

Section:

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<p>54.8% is the audited figure for 2005/06. Timely recording of this activity on CareFirst still presents a challenge to Area Teams. Our drop in performance is due to a combination of inconsistent recording and staff turnover.</p>	<p>Inverclyde, Dundee, North Ayrshire, Clackmannanshire</p>	<table border="1"> <thead> <tr> <th></th> <th>05/06</th> <th>06/07</th> </tr> </thead> <tbody> <tr> <td>Q1:</td> <td>70%</td> <td>45%</td> </tr> <tr> <td>Q2:</td> <td>61%</td> <td>68.7%</td> </tr> <tr> <td>Q3:</td> <td>38%</td> <td></td> </tr> <tr> <td>Q4:</td> <td>50%</td> <td></td> </tr> <tr> <td>Ave.</td> <td>54.8%</td> <td></td> </tr> </tbody> </table>		05/06	06/07	Q1:	70%	45%	Q2:	61%	68.7%	Q3:	38%		Q4:	50%		Ave.	54.8%																									
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