

WEST DUNBARTONSHIRE COUNCIL

Report by the Acting Director of Social Work Services

Health Improvement and Social Justice Partnership:

9 August, 2006

Subject: Social Work Services Departmental Service Plan 2005/09: Year 2 Review 2006-2007

1. Purpose

- 1.1 To present to the Health Improvement and Social Justice Partnership the first annual review of Social Work Services Departmental Service Plan for the period 2005/2009.

2. Background

- 2.1 The Council's Strategic Planning and Budgetary process requires that departments produce departmental Service Plans and review these annually.
- 2.2 The first Service Plan for Social Work Services was considered by the Social Justice Committee on 10 August, 2005. The Committee approved the plan and sought feedback on progress on a quarterly and annual basis.
- 2.3 The first annual review was reported to the Social Justice Committee on the 14 June, 2006 and is appended to this report.
- 2.4 The actions in the Service Plan have been entered into the Corporate Action Planning database and form the basis of the department's quarterly and annual performance reporting including the Joint Performance Improvement Assessment Framework (JPIAF).

3. Main Issues

- 3.1 The review of the Service Plan provides information on progress made on 2005-2006 objectives and sets priorities for 2006-2007.
- 3.2 In order to publicise the Service Plan widely to stakeholders and to employees the full Service Plan was made available on the Council's web site on the Intranet and a summary document was also produced. The review of the plan will be publicised the same way.

4. Progress in 2005/2006

4.1 Progress has been made on the majority of actions prioritised for 2005-2006.

Key achievements include:

- Sustaining current levels of community based services including intensive home care, 24 hour intensive sheltered housing warden support and rapid response.
- General improvement in performance in relation to Statutory Performance Indicators.
- Improving the educational attainment of looked after and accommodated children.
- Development of an assessment and care management policy and case recording standards.
- Continued high level of commitment to working in partnership with other agencies including local health partners.
- Training on Risk Matrix 2000 was delivered to all Social Workers in Criminal Justice.
- Development of a range of performance management and improvement policies and procedures for the department. This includes the development of Joint Local Improvement Targets across all community care groups.

4.2 Areas where progress has been limited include:

- Meeting timescales for work within the Children's Hearing Systems.
- Roll-out of Personal Development Planning in Social Work has started, though it is slower than had originally been planned.
- Full implementation of Single Shared Assessment across specialist health and social care teams.
- Audit of all departmental procedures.

5. Personnel Implications

5.1 There are currently no personnel implications associated with the review, however in order to improve performance the range of planned actions noted may give rise to personnel implications.

6. Financial Implications

6.1 There are currently no financial implications associated with the review, however in order to improve performance the range of planned actions noted may give rise to financial implications.

7. Recommendation

7.1 Members are asked to note the contents of this report.

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Keith Redpath
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Background Papers: Report to Social Justice Committee 14 June 2006

Wards Affected: All