

West Dunbartonshire Cares Covid 19 - Third Sector Response



The WD Cares campaign empowered citizens from across the community, no matter their own personal circumstances, to play a part, formally or informally - valuing the contribution each could make in common solidarity with the wider area needs.

Remobilising our existing volunteer force, empowering service users in peer support roles and engaging and deploying the new Scotland Cares volunteer input gave access to a team of almost 500 local people - mapped at neighbourhood level to build community cohesion and leave a lasting legacy through the ongoing Covid interruption and beyond.

"Conail is a man with his head screwed on. When I ask for a cabbage, he doesn't bring a lettuce!"



"If I didn't appreciate the importance of volunteering before, I certainly do now" Lorraine Forbes

From a request for a book, a small 'Lockdown Library' service was created - collecting books from neighbours and friends and delivering to others.

105
CVS Cohort

12 Resilience Fund Awards

I think it is very important to help - lots of small things add up to make a positive difference. Sylvia Morrison



"When I first reached out, they couldn't have been more supportive"

17 Wellbeing Fund Grants Supported

3 Community Response Initiatives via Facebook/Postcards

"As long as I live, I will never be able to pay you back for your kindness and help"

Covid WDCVS Helpline Activity (13 weeks)

| | |
|-------------------------------|------|
| Dog Walking Requests | 97 |
| Energy Supply Support | 162 |
| Prescription Collections | 799 |
| Family Follow-up calls/emails | 267 |
| Welfare Calls (C@H) | 1681 |
| Welfare Calls General | 9052 |
| Shopping Collections | 1931 |
| Basic Top-Up Shopping | 420 |
| Shield Queries & Reassurance | 396 |
| General Enquiry/Chat | 385 |
| Direct Calls Handled | 2890 |

Signposting to Other Grants

Supporting Communities Local Small Grant Scheme

350
Scotland Cares Sign Ups

"I am so proud of how our community has come together to help and support each other" Billy McLaren

500
Volunteers

"If it was not for all of their efforts, I would have been in a terrible state"

Issues moving forward:

- Shielded group support needs
- Volunteers returning to employment
- Referrals still being received
- Second phase contingency arrangements

50 x £2000 Pro Active Grants

Most active services in Locality



Community Foodshare



wdcvs
With communities, for communities!



Stepping Stones
ORGANISATION (MENTAL HEALTH)