

## WEST DUNBARTONSHIRE COUNCIL

### Report by the Director of Community Health & Care Partnership

Community Health and Care Partnership Committee: 20<sup>th</sup> November 2013

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**Subject: Care Inspectorate Report for Residential Services for Children and Young People operated by West Dunbartonshire Council**

#### **1 Purpose**

- 1.1** To provide Members with information regarding the most recent inspection report for the Council's own Residential Services for Children and Young People.

#### **2 Recommendations**

- 2.1** The Committee is asked to note the content of this report and the work undertaken to ensure grades awarded reflect the quality levels expected by the Council.

#### **3 Background**

- 3.1** Care Inspectorate inspections focus on any combination of four thematic areas. These themes are: quality of care and support, environment, staffing and management & leadership.

- 3.2** The CHCP service covered in this Committee report is:

- Blairvadach Residential Home

- 3.3** Copies of inspection reports for all services can be accessed on the Care Inspectorate web-site; [www.scswis.com](http://www.scswis.com)

#### **4 Main Issues**

##### Blairvadach Residential Home

- 4.1** Blairvadach Residential Home was inspected on 1<sup>st</sup> August 2013 and the report published on 18<sup>th</sup> September 2013. The following grades were awarded:

- For the theme of *Care and Support* – Grade 5/Very Good.
- For *Environment* – Grade 5/Very Good.
- For *Staffing* – Grade 5/Very Good.
- For *Management and Leadership* – Grade 4/Good.

**4.2** The inspection report detailed the following two requirements to be addressed:

- The Provider to ensure that notifications are made to the Care Inspectorate in accordance with the conditions of registration. This requirement has been complied with.
- The Provider must put in place systems or measures to ensure that notifications are made to the Care Inspectorate in accordance with the Act and Regulations in a timely manner. This requirement has been complied with.

Both of these requirements refer to the need to notify the Care Inspectorate of concerns relating to either a cause for concern regarding a member of staff or more specific conduct issues regarding staff. The second requirement related to a specific case where a conduct issue was not reported immediately – this concerned a specific member of staff who was the subject of a very robust management action plan. The Care Inspectorate were aware of the details of the case; and that following a number of issues and concerns the service was undertaking a fact finding investigation.

**4.3** Both of these requirements have been the subject of some discussion with the inspectors as the precise expectations can be subject to some dubiety. In acknowledgement of this the senior inspector has agreed to meet with unit managers to further clarify matters. It was also acknowledged that these issues were the predominant the reason for downgrading the Management & Leadership theme.

**4.4** The table below sets out the movement in grades for the service over the last two inspections:

Home	Previous Grades						Current Grades					
	1	2	3	4	5	6	1	2	3	4	5	6
	5 November 2012						1 August 2013					
Blairvadach Residential Home					✓							✓
• Care & support					✓							✓
• Environment					✓							✓
• Staff					✓							✓
• Management & Leadership									✓			

## **5 People Implications**

**5.1** There are no people implications.

## **6 Financial Implications**

**6.1** There are no financial implications.

## **7 Risk Analysis**

**7.1** For any service inspected, failure to meet requirements within the time-scales set out in their inspection report could result in a reduction in grading or enforcement action. This may have an impact on our ability to continue to deliver the service.

## **8 Equalities Impact Assessment (EIA)**

**8.1** Not required for this report.

## **9 Consultation**

**9.1** Not required for this report.

## **10 Strategic Assessment**

**10.1** The Council's Strategic Plan 2012-17 identifies "improve life chances for children and young people" as one of the authority's five strategic priorities.



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**Date:** 5<sup>th</sup> November 2013

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**Appendices:** None

**Background Papers:** The information provided in Care Inspectorate Inspection Reports Web-site address: -  
[http://www.scswis.com/index.php?option=com\\_content&task=view&id=7909&Itemid=727](http://www.scswis.com/index.php?option=com_content&task=view&id=7909&Itemid=727)

**Wards Affected:** All