

WEST DUNBARTONSHIRE COUNCIL

Report by Chief Officer – People and Technology

Corporate Services Committee: 1 November 2023

Subject: People and Technology Delivery Plan 2023/24 - Mid-year Progress

1 Purpose

- 1.1 This report sets out the mid-year progress of the People and Technology Delivery Plan 2023/24.

2 Recommendations

- 2.1 It is recommended that Committee notes the progress achieved.

3 Background

- 3.1 In line with the Strategic Planning & Performance Framework, each Chief Officer develops an annual Delivery Plan which sets out actions to help deliver the Strategic Plan and address the performance challenges and service priorities identified in the planning process. The Plan also provides an overview of services and resources, including employees and budgets, sets out the performance indicators (PIs) for monitoring progress and considers the relevant risks.
- 3.2 The People and Technology Delivery Plan 2023/24 was presented to Corporate Services Committee on 24 May 2023 with a commitment to report mid-year and year-end progress in November 2023 and May 2024 respectively.

4 Main Issues

- 4.1 Full details of mid-year performance are set out in Appendix 1.
- 4.1 Of the 17 actions in the Delivery Plan, one has been completed, 15 are progressing as planned and are on track for completion by 31 March 2024. One action has been delayed at the mid-year point, however is still expected to be achieved by year end.
- 4.2 Two of the nine performance indicators are monitored quarterly, at the mid-year point, both PIs have exceeded target.

5 People Implications

- 5.1 There are no direct people implications arising from this report.

6 Financial & Procurement Implications

6.1 There are no direct financial or procurement implications arising from this report.

7 Risk Analysis

7.1 Failure to deliver on the actions assigned to People and Technology may have a direct impact on the delivery of the Council's Strategic Plan. It is essential that remedial action is taken to ensure strategic delivery plans achieve the commitments detailed and approved.

8 Equalities Impact Assessment

8.1 Screening and impact assessments will be carried out on specific activities as required.

9 Consultation

9.1 The delivery plans were developed through consultation with officers from the strategic service areas.

10 Strategic Assessment

10.1 The delivery plans set out actions to support the successful delivery of the strategic priorities and objectives of the Council.

Chief Officer: Victoria Rogers
Service Area: People and Technology
Date: 29 September 2023

Person to Contact: Nicola Docherty
Nicola.docherty@west-dunbarton.gov.uk

Appendices: Appendix 1: People and Technology Delivery Plan 2023/24 – Mid-year progress report

Background Papers: People and Technology Delivery Plan 2023/24 - Corporate Services Committee, 24 May 2023
Strategic Planning & Performance Framework 2022/27

Wards Affected: All