

WEST DUNBARTONSHIRE COUNCIL

Report by the Director of Community Health and Care Partnership

Community Health and Care Partnership Committee: May 2013

Subject: West Dunbartonshire CHCP Year End Performance Report 2012/13

1. Purpose

- 1.1** The purpose of this report is to provide the CHCP Committee with a summary of performance in relation the Key Performance Indicators (KPIs) and key actions within the CHCP Strategic Plan 2012/13 for the period 1 October 2012 to 31 March 2013 (including those that directly pertain to the local Community Planning Partnership Single Outcome Agreement) plus the new Council Public Value Scorecard (introduced September 2012) and the relevant new SOLACE benchmark indicators for local authorities across Scotland.

2. Recommendations

- 2.1** The CHCP Committee is asked to note this Report, and recognise the continuing commitment and efforts of CHCP staff to taking forward the ambitious and challenging agendas that it represents.

3. Background

- 3.1** The CHCP's second integrated Strategic Plan was approved by the Committee at its August 2012 meeting. It set out the key performance indicators and actions prioritised for delivery over the course of 2012/13. Its content, focus and form reflect the priorities and requirements (including financial frameworks) of the CHCP's "corporate parents": WDC, as set out within its Strategic Plan (and Public Value Scorecard); and NHSGGC, as detailed within its Corporate Plan.
- 3.2** At its August 2012 meeting, the CHCP Committee confirmed that a mid-year and then full year progress report on the Strategic Plan would be provided to the CHCP Committee. Following the positive reception to the Mid Year Report at the November 2012 CHCP Committee meeting, the Year End Performance Report for 2012/13 is presented here (attached).

4. Main issues

- 4.1** As is evident within the attached report, commendable progress has been made across portfolios and service areas. The CHCP has instigated a range of actions that build on previous successes and also address areas where performances were identified as benefiting from improvement.
- 4.2** As has been previously acknowledged by the CHCP Committee, there is unavoidable technical variation in the degree to which changes in a number of the KPIs can be accurately and fairly attributed to the short-to-medium term

activities/interventions of the CHCP. Moreover, the nature of the collation processes and monitoring cycles means that in a number of cases, the data will only be available later in the year.

- 4.3** The CHCP's year end Organisational Performance Review with the Chief Executives of NHSGGC and WDC is scheduled in June 2013. The outputs of that process will be shared with the CHCP Committee at its next meeting.

5. People Implications

- 5.1** There are no specific personnel issues associated with this report.

6. Financial Implications

- 6.1** There are no specific financial implications arising from this report.

7. Risk Analysis

- 7.1** If the CHCP is unable to clearly demonstrate progress in relation to the priorities and commitments (in line with best practice) there is the issue of reputational risk, amongst both scrutinising organisations and local communities. This attached report (and the performance management arrangements that it represents) is an important aspect of mitigating such risk.

8. Equalities Impact Assessment (EIA)

- 8.1** No significant issues were identified in a screening for potential negative equality impact of these measures. The considerable progress made across the span of responsibilities reflected by their very nature will have made a positive impact to different equality groups.

9. Consultation

Not required for this report.

10. Strategic Assessment

- 10.1** This Year End Report evidences the CHCP's contribution to the Council's strategic priorities:
- Improve economic growth and employability.
 - Improve life chances for children and young people.
 - Improve care for and promote independence with older people.
 - Improve local housing and an environmentally sustainable infrastructure.
 - Improve the well-being of communities and protect the welfare of vulnerable people.



Keith Redpath
Director of Community Health and Care Partnership

Person to Contact: Mr Soumen Sengupta
Head of Strategy, Planning and Health Improvement
West Dunbartonshire Community Health & Care
Partnership, West Dunbartonshire Council HQ, Garshake
Road, Dumbarton.
E-mail: soumen.sengupta@ggc.scot.nhs.uk
Telephone: 01389 737321

Appendices: Appendix 1: WD CHCP Year End Performance Report
2012/13

Appendix 2 WDCHCP Complaints Report

Background papers: WD CHCP Strategic Plan 2012/13

Wards Affected: All