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Your ref:
Our ref:

13 October 2006

Dear Colleague

JOINT PERFORMANCE INFORMATION AND ASSESSMENT FRAMEWORK (JPIAF) ANNUAL EVALUATION STATEMENT – WEST DUNBARTONSHIRE – 2005/06

Thank you very much for your Joint Future partnership's management response to the draft JPIAF Annual Evaluation Statement (AES) 2005/06. I enclose the final AES for your partnership.

The JPIAF is designed to assist local partnerships in delivering improved outcomes for service users and their carers. It should complement the local performance measurement and management frameworks which local partnerships are developing. It should also help partners to assess progress and determine local priorities.

This letter contains specific feedback on your management response and details of any resulting amendments to your AES. It also gives information on future reporting requirements and the development, through the Outcomes Group, of processes for the national management of joint performance.

Please forward this letter and the final Statement to the relevant Boards, Committees and managers for their attention and appropriate action.

Annual Evaluation Statements

As you know, the evaluation statements have been compiled by an Annual Evaluation Team which consists of members of the Scottish Executive Health Department and Audit Scotland. An appendix,

which reiterates the basis of the scoring of the indicators in JPIAF 2005-06, is attached for ease of reference.

Management Responses

The management response is an opportunity to correct any factual errors in the draft evaluation and for partnerships to indicate how they plan to progress improvement required ratings, as outlined in the letter of 30 August from Kevin Woods and Rory Mair. In response to the comments you made on your draft annual evaluation statement, I hope that the following feedback is of interest:-

Summary Evaluation

We note the progress you have made on *Better Outcomes for Older People* and the draft workplan for your Older Peoples Strategy.

JPIAF 10

We note the measures you intend to take to continue the development of whole systems working.

JPIAF 11

We note that you have developed and revised your Local Improvement Targets. In response to your individual comments we note the following:

Reducing Emergency Admissions – we note that you now have new information and baseline information. We note also the work you have been doing with the Joint Improvement Team

Intensive Home Care – we note the information provided on the number of long term care replacements.

Delayed discharge – we note that you are working to sustain the current downward trend.

Rapid response – we note you have now established baseline information across both health systems.

Single Shared Assessment – we note your comments about electronic information sharing.

Better Support for Carers – we note that you have updated information on residential and home based respite. We also note that you are working with various groups to promote greater uptake of the Carers Support Plan.

JPIAF 8

We acknowledge that you have taken on board and addressed our comments.

JPIAF 6

We acknowledge that you have taken on board and addressed our comments.

Developing and Delivering Outcome Measures for Community Care

As you are aware, although the development of Local Improvement Targets has driven significant progress towards an outcomes focus in Community Care, there continues to be wide disparity of performance across Joint Future partnerships. As a result, the Joint Future Implementation and Advisory Group has established a National Outcomes Group. Led by Tim Davison (Chief Executive of NHS Lanarkshire), this group is tasked with taking the outcomes approach to a new level and with examining the reporting, monitoring and evaluation of joint working.

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The Group aims to

- achieve consistency of understanding of the outcomes agenda across partnerships
- reduce the burden of scrutiny for Community Care as much as possible
- identify a small number of key national outcomes targets
- identify the information needed to performance manage this agenda locally and nationally
- propose a performance management system against these new targets.

The Outcomes Group is currently exploring a number of ‘fast-track’ approaches to taking this work forward. It aims to develop by March 2007 targets based on user experience which are both qualitative and quantitative, and are aligned to the national priorities in *Delivering for Health and Changing Lives*. Following agreement through the Joint Future Implementation Advisory Group and Ministerial approval, these targets will be implemented in a staged process during 2007-08.

JPIAF 2006-07

It is important that we maintain continuous improvement whilst the work of the Outcomes Group is taken forward. The Ministerial Steering Group and the Joint Future Implementation and Advisory Group have therefore decided that JPIAF 2006-07 will have a similar form and focus to JPIAF 2005-06. Local Improvement Targets will be extended to all client groups. In addition, JPIAF 6 (SSA) and JPIAF 8 (direct access to resources) will be refined in light of the information and feedback received during this year’s process. The reporting period for JPIAF 6 will be the 3-month period from October – December 2006.

Full guidance for JPIAF 2006-07 will be issued in December 2006.

Mid year reporting on progress against LITs

Local Improvement Targets are the centre piece of the outcomes agenda, and their delivery or otherwise is a clear indication of the effective implementation of that agenda. We appreciate that you will be reporting internally on your progress at regular intervals. To lessen the external reporting burden, and in recognition of the work many partnerships have undertaken to strengthen their LITs, we are moving from full reporting of progress, at the mid year point, to exception reporting.

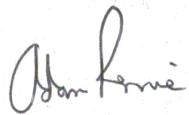
You are requested to report only on those targets that you are not meeting, or which you predict you will not be meeting, at March 2007, or which you cannot measure. Please could you include details of the plans you have to remedy this.

These reports should cover the period 1 April 2006 – 30 September 2006. Please could you submit them, by email only, to Linda Watters on Linda.Watters@scotland.gsi.gov.uk by 17 November 2006.

Partnerships will be asked to report on progress against all their targets as usual for JPIAF 2006-07. The information submitted by you now will be included in the evidence for your full year's progress for JPIAF 2006-07. A template is being developed by Analytical Services Division to make it easier for partnerships to report this, both nationally and locally.

Any comments or queries about this letter should be addressed to Kirsty MacPherson on 0131-244-5654 or by e-mail to kirsty.macpherson@scotland.gsi.gov.uk.

Yours sincerely



ADAM RENNIE

JPIAF 2005-06 - *The Indicators and what they are measuring*

The Whole System Indicator (JPIAF 10) measures local partnerships' demonstration of their ability to identify priorities for improvement in their systems of service delivery. Local Improvement Targets were expected to address these priorities and relevant national targets. The Local Improvement Targets Indicator (JPIAF 11) measures the appropriate development of partnerships' 2006-07 targets in terms of their coverage, technical sufficiency and substantive content. In addition partnerships were for the first time measured against their full year progress against the targets they set for 2005-06.

The cross-agency access to resources indicator (JPIAF 8) measured local partnerships' progress on delivering direct access to resources in social work, health and housing through Single Shared Assessment.

The Single Shared Assessment Indicator (JPIAF 6) was aimed at providing quantitative data on the number and nature of SSAs by lead assessor and agency and the time period from referral to delivery of first service where an SSA has been conducted.

Content

The evaluation statement contains our assessment of your local partnership's progress on meeting the JPIAF indicator requirements, weighted toward measuring progress on the outcomes indicators JPIAF 10 and 11: these account for approximately two-thirds of the assessed overall performance rating. We have assessed overall performance as falling into one of the following categories:

- Meets or nearly meets (*the indicator requirements*)
- Good progress - (*towards meeting the indicator requirements*)
- Steady progress – (*towards meeting the indicator requirements*)
- Improvement required – (*to meet the indicator requirements*)
- No evidence submitted

These terms are used throughout the evaluation. The only two exceptions are the comparative model in JPIAF 10, which refers to the relationships to the average, and in JPIAF 11, where progress against 2005-06 targets is measured in percentage terms

No Evidence Submitted

Where evidence has not been submitted, we have clearly recorded this in the individual indicator evaluation statements, and treated it as evidence of improvement required in the overall AES.

Areas of Improvement or Action

Areas for improvement and action by local partnerships are set out in the AES following the evaluation statement and any detailed evaluation comments.

Evaluation of 'Improvement Required'

An evaluation of 'improvement required' means that the AES Team had cause for concern over a local partnership's progress on developing local outcome-focused joint performance measurement systems and supporting processes. The individual indicator statements included within the AES set out these specific concerns.