

# WEST DUNBARTONSHIRE COUNCIL

## Report by the Director of Community Health & Care Partnership

Community Health and Care Partnership Committee: 20<sup>th</sup> February 2013

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**Subject: Care Inspectorate Reports for Children's Residential Services operated by West Dunbartonshire Council**

### **1 Purpose**

- 1.1 To provide Members with information regarding the most recent inspection reports for the Council's own Residential Services for Children and Young People.

### **2 Recommendations**

- 2.1 The CHCP Committee is asked to note the content of this report and the work undertaken by staff to ensure grades awarded to the children's services within West Dunbartonshire reflects the quality levels expected by the Council.

### **3 Background**

- 3.1 Care Inspectorate inspections focus on any combination of four thematic areas. These themes are; quality of care and support, environment, staffing and management & leadership.
- 3.2 The CHCP care homes covered in this Committee report are Blairvadach, Burnside, Craigellachie and Ramsay House.
- 3.3 Copies of inspection reports for all services can be accessed on the Care Inspectorate web-site: [www.scswis.com](http://www.scswis.com).

### **4. Main Issues**

#### Blairvadach

- 4.1 Blairvadach was inspected on 5<sup>th</sup> November 2012 and the final inspection report was issued on 29<sup>th</sup> November 2012. The service was awarded the following grades:
- For all themes Grade 5/Very Good. Grade 5 in *Care and Support* was maintained from the last inspection on 26<sup>th</sup> January 2011.

- 4.2 The inspectors commented that the service does well in promoting a culture of respect and positive relationships between young people and staff. They also acknowledged that the service continues to offer young people quality experiences and opportunities which enhance their knowledge, skills and coping abilities.
- 4.3 Inspectors also stated that the service would benefit from reviewing how it gathers and evidences the views of young people in order to clearly demonstrate the very good outcomes for young people in their care. There were no requirements from this inspection.

#### Burnside

- 4.4 Burnside was inspected on 20<sup>th</sup> December 2010 and their final inspection report was issued in January 2011. During the inspection the inspectors focussed on only one theme. The service was graded:
- For *Care and Support* – Grade 5/Very Good. This grade was maintained from the last inspection on 30<sup>th</sup> August 2010.
- 4.5 The inspector noted that the service supports young people to make the most of any opportunities, promotes healthy lifestyles and encourages involvement in a range of activities.
- 4.6 The inspector commented that the service should work on making staffing arrangement more permanent. The process of Organisational Change is now complete with all vacant posts filled and an increase in staffing across all units. There were no requirements from this inspection.

#### Craigellachie

- 4.7 Craigellachie was inspected on 25<sup>th</sup> May 2012 and the final inspection report was issued in July 2012. During the inspection inspectors focussed on all four quality themes and awarded the following grades:
- For all four themes Grade 4/Good. Grade 4 in *Care and Support* was maintained and Grade 4 in *Management and Leadership* was an improvement from the last inspection on 9<sup>th</sup> January 2012.
- 4.8 The inspectors commented that there were good relationships between staff and young people, a number of young people were sitting standard grade exams at the time of inspection and the service has also commenced a number of health care initiatives. There were no requirements from this inspection.

#### Ramsay House

- 4.9 Ramsay House was inspected on 13<sup>th</sup> August 2012 and the final inspection report was issued on 12<sup>th</sup> September 2012. The service was awarded the following grades:

- For *Care and Support* and *Environment* Grade 3/Adequate. These grades were maintained from the last inspection on 7<sup>th</sup> February 2012.

**4.10** The inspector noted that the staff were well known to the young people and have a good understanding of their needs and preferences.

**4.11** The inspector commented that improvements should be made to recording of health appointments, administration and recording medication and managing and logging complaints. This has resulted in 2 requirements:

- Medication requires to be administered as prescribed. Arrangements require to be put in place to dispose of medication no longer in use. Medication administration sheets require to be in place for each medicine prescribed. This requirement was met within the two week timescale; new systems have been put in place to monitor administration, storage and disposal of medication.
- The service requires to have a robust system to log and monitor complaints. This requirement was met within the 6 week timescale, paperwork has been updated and a monitoring system has been developed to address all complaints.

**4.12** An action plan was devised and forwarded to the Care Inspectorate detailing how these requirements were to be addressed. This plan was approved by the Care Inspectorate for implementation.

**4.13** The table below sets out the movement in grades for the four services over their last two inspections:

Home	Previous Grades						Current Grades					
	1	2	3	4	5	6	1	2	3	4	5	6
	26 January 2011						5 November 2012					
Blairvadach					✓						✓	
• Care & support											✓	
• Environment											✓	
• Staff											✓	
• Management & Leadership											✓	
	30 August 2010						20 December 2010					
Burnside					✓						✓	
• Care & support												
• Environment					✓							
• Staff												
• Management & Leadership												
	9 January 2012						25 May 2012					
Craigellachie				✓						✓		
• Care & support										✓		
• Environment										✓		
• Staff										✓		
• Management & Leadership			✓							✓		

Home	Previous Grades						Current Grades					
	1	2	3	4	5	6	1	2	3	4	5	6
	7 February 2012						13 August 2012					
Ramsay House												
• Care & support			✓						✓			
• Environment												
• Staff												
• Management & Leadership			✓						✓			

## 5 People Implications

5.1 There are no people implications.

## 6 Financial Implications

6.1 There are no financial implications.

## 7 Risk Analysis

7.1 For any service inspected, failure to meet requirements within the time-scales set out in their inspection report, could result in a reduction in grading or enforcement action. This may have an impact on our ability to continue as before to deliver the service.

## 8 Equalities Impact Assessment (EIA)

8.1 No issues were identified in a screening for potential equality impact of these reports.

## 9 Consultation

9.1 None required.

## 10 Strategic Assessment

10.1 The Council's Strategic Plan 2012-17 identifies "improve life chances for children and young people" as one of the authority's five strategic priorities.

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**Appendices:** None

**Background Papers:** The information provided in Care Inspectorate Inspection Reports Web-site address: -  
[http://www.scswis.com/index.php?option=com\\_content&task=view&id=7909&Itemid=727](http://www.scswis.com/index.php?option=com_content&task=view&id=7909&Itemid=727)

**Wards Affected:** All