

WEST DUNBARTONSHIRE COUNCIL

Report by Director of Housing, Regeneration and Environmental Services

Community Safety & Environmental Services Committee: 3 May 2006

Subject: Performance Report

1. Purpose

- 1.1** This report provides the Committee with information on the performance of areas within land services. The report contains information on:-
- i. Statutory Performance Indicators for the third quarter of 2005/2006. (see Appendix 1).
 - ii. The Department's programme of Best Value Reviews (Appendix 2).

2. Background

- 2.1** Departmental Performance Review meetings take place quarterly, with the next one due to take place on 24 May 2006. An annual update on performance of Statutory Performance Indicators and the Service Plan and actions to meet the Corporate Plan will be reviewed.

3. Statutory Performance Indicators

3.1 Sport and Leisure Management

3.1.1 The number of pool attendances per 1,000 population (CC1)

The performance indicator for 2005/2006 is reported annually therefore there is no quarterly indicator. From quarter one (April to June) of 2006/2007 this indicator will be reported quarterly.

3.1.2 The number of attendees per 1,000 population for indoor sport and leisure (CC2)

The performance indicator for 2005/2006 is reported annually therefore there is no quarterly indicator. From quarter one (April to June) of 2006/2007 this indicator will be reported quarterly.

3.2 Roads and Lighting

3.2.1 Carriageway condition (RL1)

This performance indicator is reported annually therefore there is no quarterly indicator.

3.2.2 Repairs response – traffic light repairs completed in 48 hours (RL2)

The performance indicator for the third quarter of 2005/2006 is 75.50%. The drop in performance related to one specific weekend when a number of faults occurred which were not repaired until the Monday. Overall the indicator will decrease slightly against the 2005/2006 target of 95.0% due to the performance dip in the third quarter. The remaining quarter performance figures will be favourable against the 2005/2006 target of 95%.

3.2.3 Repairs response – street light repairs completed in 7 days (RL3)

The performance indicator for the third quarter of 2005/2006 is 97.60%. This figure is marginally lower in this quarter. Overall the indicator is favourable against the 2005/2006 target of 98.0%.

3.2.4 Proportion of street lighting columns over 30 years old (RL4)

This performance indicator was reported annually but is now being reported quarterly. The first three quarter figures were 58.1%, 57.7% and 57.4% respectively. The targets have been set at 55.8% for 2005/2006, 53.4% for 2006/2007 and 51.0% for 2007/2008 respectively. Overall the indicator is unlikely to meet the target of 55.8%.

3.2.5 Percentage of total number of assessed bridges that fail to meet the European standard of 40 tonnes (RL5a)

This performance indicator was reported annually but is now being reported quarterly. For the third quarter Council bridges are 10.8%, private bridges are 30.40% and for all bridges 21.40%. Overall the indicator is favourable against the 2005/2006 targets of 15.00%, 30.40% and 19.70%.

3.2.6 Percentage of total number of assessed bridges that have a weight or width restriction placed on them (RL5b)

This performance indicator was reported annually but is now being reported quarterly. For the third quarter Council bridges are 5.10%, private bridges are 4.30% and for all bridges 4.80%. Overall the indicator is favourable against the 2005/2006 targets of 5.10%, 4.30% and 4.80%.

3.2.7 The cleanliness index achieved following inspection of a sample of streets and other relevant land (WM5)

The performance indicator for the third quarter of 2005/2006 is:-

Town Centre	67
High density residential	83
Low density residential	74

The annual indicator requires to be worked out by a formula once the fourth quarter indicator is available therefore the outturn target cannot be measured at this point in time.

4. Best Value Reviews

4.1 Appendix 2 shows the current position of Best Value Reviews.

5. Personnel Issues

5.1 There are no personnel issues.

6. Financial Implications

6.1 There are no financial implications.

7. Conclusions

7.1 Projections of the third quarter figures of 2005/2006 indicate that year end targets will be favourable in 2 indicators, and unlikely to be met in 2 others. The remaining performance indicators shown above are collated annually and will be reported to a future meeting of the committee.

8. Recommendation

8.1 **The Committee is invited to note the contents of this report.**

David McMillan
Director of Housing, Regeneration and Environmental Services
Date: 20 April 2005

Wards Affected: All

Appendix 1: Statutory Performance Indicators
Appendix 2: Best Value Review - Update

Background Papers: None

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Appendix 1

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Appendix 2

Database of Best Value Reviews									
		Start Date	BV1 Review Planning	BV2 Current Service	BV3 Consultation	BV4 Bench marking	BV5 Option Appraisal	BV6 Final Report & Action Plan	Comments
H&TS	Grounds Maint PMP	1999							PMP Audit Report 2001-2002
H&TS	Street Lighting PMP	2000							PMP Audit Report 2002-2003
H&TS	Internal Transport	Apr-01						Mar 03	reported to BVSG 13mar03.
H&TS	Catering	Apr-01						May03	Reported to BVSG 8 May03.
H&TS	Roads, Traffic & Transportation	Apr-02						√	Completed. (See Planning Section)
H&TS	Leisure Services	Feb-03	Apr-03	Comp	completed	completed	completed	completed	Reported to CS&ES 2 Nov-05
H&TS	Grounds Maintenance	Feb-03	Mar-03	Comp	completed	completed	completed	completed	Final Report to CS&ES Jan 06
H&TS	Catering Update	Dec 05						Jan06	Update Report to CS&ES Jan06
H&TS	Internal Transport - Update	Dec 05						Updated Jan 06	Update Report to CS&ES Jan06
H&TS	Building Cleaning	Feb-03	Apr-03	Comp	Completed	Draft completed	Draft completed	completed	With Director
H&TS	Roads, Traffic & Transportation	Apr-06							Update of 2002 Review

Legend

	Complete and Reported to Members
	Complete
	In Progress
	Planned