

## Independent

## Delivery and Improvement Group:

## Independent DIG

## Action Plan 2019-2022

## Local Outcome: Adults and Older People are supported to live independently

Title	Due Date	Assigned to	Milestones	Milestone Due
Provide preventative interventions to empower people to remain active and enjoy life.	June 2020	Jo Gibson, WDHSCP	Roll out the use of the Rockwood Frailty tool to support the early identification of people who are becoming increasingly frail.	April 2020
			Create a clear pathway and bundle of interventions to support people at home as they become more frail.	December 2019
			Work with the voluntary sector to create opportunities for older people to volunteer and to be supported by volunteers.	April 2019
			Work with employability to create opportunities to access training or paid employment	April 2019
			Develop a range of approaches supporting people to self manage	December 2019
Respond quickly when people experience crisis or are suffering from increased frailty, putting a circle of support in place to help people remain safely at home or in a homely setting.	June 2019	Kirsteen MacLellan, WDHSCP	Develop Focussed Intervention Team, focussing on frailty and complex needs	Feb 2019
			Agree pathways for referral to new team	Dec 2018
			Develop residential beds in Crosslet to offer alternatives to hospital admission	Jan 2019

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Title	Due Date	Assigned to	Milestones	Milestone Due
Deliver the Primary Care Improvement Plan	April 2022	Jo Gibson, WDHSCP	Agree Primary Care Improvement Plan (PCIP) for Year 1 2018/19	June 2018
			Recruit staff into posts as Healthcare Support Workers, Advance Practice Physiotherapists, Pharmacists, Community Link Practitioners and Treatment Room Nurse	Feb 2019
			Agree expansion of Year 1 plan	Jan 2019
			Develop the role of the GP as 'expert medical generalist' in line with national guidance. Freeing up some of their time to spend with more complex patients.	April 2021
Support people who live in care homes who need to go to hospital, to get the care they need and to get back home as soon as possible	Feb 2018	Jo Gibson, WDHSCP	Roll out the Red Bag initiative across all care homes in West Dunbartonshire	Dec 2018
			Monitor impact and make improvements where necessary	Jan 2019
Promote and deliver online facilities to apply for blue badges	Jan 2019	Kirsteen MacLellan, WDHSCP	All assessments relating to blue badge applications are recorded on Care First information system	April 2019
			Develop pathways to integrate information between Transport Scotland and Care First.	April 2019
			Develop Blue Badge application clinics in community facilities	April 2019
Promote digital inclusion for service users	2021	Jo Gibson, WDHSCP	Young people providing internet café sessions in all Care Homes	September 2019

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Title	Due Date	Assigned to	Milestones	Milestone Due
		Jacqueline Pender, WDHSCP	Explore the potential for widening our use of social media to engage with communities	Aug 2019
To ensure the ongoing delivery of a high standard of person centred palliative and end of life care, supporting care in the home / homely setting and reducing unnecessary admissions to hospital. This will be supported through the WDHSCP Palliative and End of Life Care (PELC) forum.	Ongoing	Jo Gibson, WDHSCP	Mapping the NES Educational Framework against current knowledge and skills for all Adult Community / Care at Home /Residential care home staff.	Feb 2019
			Implementation and ongoing analysis of audit activity across areas of care, inclusive of 'Excellent in Care' Standards for deaths at home within the District Nursing service, to evidence measurable outcomes for patient care.	Sept 2019
			The District Nursing Service to develop knowledge and skills in managing non cancer deaths (e.g. COPD, heart failure and dementia) at home / homely setting.	Sept 2019
			Completion of the actions and subsequent audit activity from the HSCP SLWG reviewing pathways of communication / care / education between Residential care homes, District Nursing and the Palliative Care team to support PELC in our Residential care Homes.	June 2019

## Independent

### Local Outcome: The quality of life for older people is improving

Title	Due Date	Assigned to	Milestone	Milestone Due
Develop a new integrated Health and Care Centre for the people of Clydebank	2020/21	Jo Gibson, WDHSCP	Planning Permission Granted	May 2018
			Full Business Case Approved by NHSGGC	October 2018
			Full Business Case Approved by Scottish Government	January 2019
			Financial Close	Q1/2 2019
			Works to Health Centre site	Q2/3 2019
			Site handed over to HSCP	Q4 2020/Q1 2021
Expand opportunities for generations to learn from and enjoy each other's company	June 2020	Jo Gibson, WDHSCP	Nurseries / Early Years Centre / Primary School children visiting Care Homes	July 2018
			Creating teenager / older people social activities	March 2019
Develop new Clydebank Care Home	April 2020	Jo Gibson, WDHSCP	Tender Awarded	Aug 2018
			Mobilisation of works to site	Nov 2018
			Preparation of residents, families and staff	Dec 2019
			Handover of Care Home to HSCP	April 2020

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Title	Due Date	Assigned to	Milestone	Milestone Due
Through the new Primary Care Improvement Plan, ensure older people and people with complex needs, can receive more support from the GP and practice team	April 2022	Jo Gibson, WDHSCP	Deliver all aspects on the Memorandum of Understanding	April 2021
			Work with GPs to define and implement their role as 'expert general medicalists.'	April 2021
Develop more opportunities for older people to engage in meaningful activities	April 2020	Selina Ross, WDCVS	Ensure greater use of and greater variety of day service activities	April 2019
			Work with the voluntary sector to create opportunities for older people to volunteer and to be supported by volunteers	April 2019

## Independent

Local Outcome: Housing options are responsive to changing needs over time				
Title	Due Date	Assigned to	Milestones	Milestone Due
Dunbritton Harbour Development (Dumbarton)	End of 2019	Robert Macfarlane, WDHSCP	Completed list of service users for housing units identified.	Apr 2019
			Transition plan agreed with key stakeholders.	July 2019
			Migration into new housing complete.	December 2019
St Andrews Housing Development	Jan 2021	Jamie Dockery, WDC	Planning Approval	Nov 2018
			Completed list of service users for housing units identified	Jan 2021
			Transition plan agreed with key stakeholders	June 2021
			Migration into new housing complete.	Jan 2021
Haldane Housing Development	2019/20	Robert Macfarlane, WDHSCP	Completed list of service users for housing units identified.	TBC
			Transition plan agreed with key stakeholders	TBC
			Migration into new housing complete.	TBC
Seek to develop supported housing solutions for younger adults with complex needs	March 2021	Jo Gibson, WDHSCP	Completed list of service users for housing units identified.	TBC
			Transition plan agreed with key stakeholders	TBC
			Migration into new housing complete.	TBC

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