

# **WEST DUNBARTONSHIRE COUNCIL**

## **Report by the Acting Director of Social Work Services**

**Social Justice Committee: 14 June 2006**

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### **Subject: Social Work Services Departmental Service Plan: Review 2006-2007**

#### **1. Purpose**

- 1.1 To present to the committee the annual review of Social Work Services Departmental Service Plan for the period 2006/2007.

#### **2. Background**

- 2.1 The Council's Strategic Planning and Budgetary process requires that departments produce departmental Service Plans and review these annually.
- 2.2 The first Service Plan for Social Work Services was considered by the Social Justice Committee on 10 August, 2005. The Committee approved the plan and sought feedback on progress on a quarterly and annual basis.
- 2.3 The actions in the Service Plan have been entered into the Corporate Action Planning database and form the basis of the department's quarterly and annual performance reporting.

#### **3. Main Issues**

- 3.1 The review of the Service Plan provides information on progress made on 2005-2006 objectives and sets priorities for 2006-2007.
- 3.2 In order to publicise the Service Plan widely to stakeholders and to employees the full Service Plan was made available on the Council's web site on the Intranet. The review of the plan will be publicised the same way.

#### **4. Progress in 2004-2005**

- 4.1 Progress has been made on the majority of actions prioritised for 2005-2006.

Key achievements include:

- Sustaining current levels of community based services including intensive home care, 24 hour intensive sheltered housing warden support and rapid response.
- Improving the educational attainment of looked after and accommodated children
- Development of an assessment and care management policy and case recording standards
- Roll out of Personal Development Planning in Social Work

- Training on Risk Matrix 2000 was delivered to all Social Workers in Criminal Justice.

#### 4.2 Areas where progress has been limited include

- Meeting timescales for work within the Children's Hearing Systems
- Full implementation of Single Shared Assessment across specialist health and social care teams
- Audit of all departmental procedures

### 5. Personnel

- 5.1 There are currently no personnel issues associated with the review, however in order to improve performance in specific service areas, a series of business process and benchmarking exercises are underway which may give rise to personnel issues.

### 6. Finance

- 6.1 The outcome of the business process and benchmarking exercises noted above may have financial implications.

### 7. Recommendation

- 7.1 Members are asked to note the contents of this report.

William W Clark  
Acting Director of Social Work Services

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#### Background Papers:

**Wards affected:** All