


West Dunbartonshire


Community Health & Care Partnership


West Dunbartonshire Community Health & Care Partnership




Annual Performance Report 2010/2011/Social Work & Health

CHCP Committee 22 June 2011




Icon	Name
	2 Health & well being (CP10-14)


Icon	Name
	Increase life expectancy - especially in the most deprived areas (CP10-14)




Icon	Name
	Reduce levels of alcohol consumption (CP10-14)

Code	Performance Indicator	Previous Performance			Current Performance						Future Targets				Assigned To
		2007/08	2008/09	2009/10	2010/11						2011/12	2012/13	2013/14	2014/15	
		Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Note	Target	Target	Target	Target	
LITA001	The number of individuals accessing addiction services every year	2,315	2,412	2,259	N/A	2,300				As indicated previously, this performance indicator is reported on a quarterly, in arrears, basis. The information is generated by the Information Services Division (ISD) of NHS Scotland. As a direct result of changes in role and accountability linked to the establishment of ADPs and the development of a new data collection system, the system	2,428	2,552	2,680	Not Set	Tom Jackson


Code	Performance Indicator	Previous Performance			Current Performance						Future Targets				Assigned To
		2007/08	2008/09	2009/10	2010/11						2011/12	2012/13	2013/14	2014/15	
		Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Note	Target	Target	Target	Target	
										<p>has had problems with retention and extrapolation of information that accurately reflects the true waiting times picture at ADP Level.</p> <p>ISD and other ADP areas have confirmed that this issue is one that is not specific to the West Dunbartonshire area.</p> <p>As such, a representative from ISD has agreed to spend time within the local area to install a clean copy of the old data collection system and to work with the ADP's Information Analyst to ensure appropriate inputting, retention and extrapolation of information.</p> <p>This is scheduled to happen over the next 2 weeks. It is therefore expected that completed reports will be available towards the middle/end of June 2011.</p> <p>A report for all quarters of the 2010/2011 financial year will be submitted to the ADP at its meeting at the end of July 2011. The new waiting times data collection system should enable local translation of data and will allow local management of the types and frequency of future reports.</p>					
LITA002	Waiting times between referral and first appointment to increase number seen within 14 days	73.5%	88.79%	93.5%	N/A	90%	?	?	?	<p>As indicated previously, this performance indicator is reported on a quarterly, in arrears, basis. The information is generated by the Information Services Division (ISD) of NHS Scotland.</p> <p>As a direct result of changes in role and accountability linked to the establishment of ADPs and the development of a new data collection system, the system has had problems with retention and extrapolation of information that accurately reflects the true waiting times picture at ADP Level.</p> <p>ISD and other ADP areas have confirmed that this issue is one that is not specific to the West Dunbartonshire area.</p>	90%	90%	90%	Not Set	Tom Jackson


Code	Performance Indicator	Previous Performance			Current Performance						Future Targets				Assigned To
		2007/08	2008/09	2009/10	2010/11						2011/12	2012/13	2013/14	2014/15	
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										<p>As such, a representative from ISD has agreed to spend time within the local area to install a clean copy of the old data collection system and to work with the ADP's Information Analyst to ensure appropriate inputting, retention and extrapolation of information.</p> <p>This is scheduled to happen over the next 2 weeks. It is therefore expected that completed reports will be available towards the middle/end of June 2011.</p> <p>A report for all quarters of the 2010/2011 financial year will be submitted to the ADP at its meeting at the end of July 2011. The new waiting times data collection system should enable local translation of data and will allow local management of the types and frequency of future reports.</p>					
LITA003	Improve access to integrated addiction services through increasing the number of single shared assessments by 10 in year one and increase by target value annually	122	428	370	338	444				<p>As indicated previously, this target is subject to review in light of the Care Management Pilot and Standardised SSA approach across GG & C.</p> <p>Discussion will take place during the next meeting of the Treatment and Support Group; confirmation of any proposed changes will be submitted to the ADP on 27th July. It is likely that a change to the target will be forthcoming thereafter.</p>	532	636	764	Not Set	Tom Jackson










Icon	Name
	Reduce use of illegal drugs (CP10-14)


Code	Performance Indicator	Previous Performance			Current Performance						Future Targets				Assigned To
		2007/08	2008/09	2009/10	2010/11						2011/12	2012/13	2013/14	2014/15	
		Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Note	Target	Target	Target	Target	
LITA001	The number of individuals accessing addiction services every year	2,315	2,412	2,259	N/A	2,300				<p>As indicated previously, this performance indicator is reported on a quarterly, in arrears, basis. The information is generated by the Information Services Division (ISD) of NHS Scotland.</p> <p>As a direct result of changes in role and accountability linked to the establishment of ADPs and the development of a new data collection system, the system has had problems with retention and extrapolation of information that accurately reflects the true waiting times picture at ADP Level.</p> <p>ISD and other ADP areas have confirmed that this issue is one that is not specific to the West Dunbartonshire area.</p> <p>As such, a representative from ISD has agreed to spend time within the local area to install a clean copy of the old data collection system and to work with the ADP's Information Analyst to ensure appropriate inputting, retention and extrapolation of information.</p> <p>This is scheduled to happen over the next 2 weeks. It is therefore expected that completed reports will be available towards the middle/end of June 2011.</p> <p>A report for all quarters of the 2010/2011 financial year will be submitted to the ADP at its meeting at the end of July 2011. The new waiting times data collection system should enable local translation of data and will allow local management of the types and frequency of future reports.</p>	2,428	2,552	2,680	Not Set	Tom Jackson


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		2007/08	2008/09	2009/10	2010/11						2011/12	2012/13	2013/14	2014/15	
		Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Note	Target	Target	Target	Target	
LITA002	Waiting times between referral and first appointment to increase number seen within 14 days	73.5%	88.79%	93.5%	N/A	90%	?	?	?	<p>As indicated previously, this performance indicator is reported on a quarterly, in arrears, basis. The information is generated by the Information Services Division (ISD) of NHS Scotland.</p> <p>As a direct result of changes in role and accountability linked to the establishment of ADPs and the development of a new data collection system, the system has had problems with retention and extrapolation of information that accurately reflects the true waiting times picture at ADP Level.</p> <p>ISD and other ADP areas have confirmed that this issue is one that is not specific to the West Dunbartonshire area.</p> <p>As such, a representative from ISD has agreed to spend time within the local area to install a clean copy of the old data collection system and to work with the ADP's Information Analyst to ensure appropriate inputting, retention and extrapolation of information.</p> <p>This is scheduled to happen over the next 2 weeks. It is therefore expected that completed reports will be available towards the middle/end of June 2011.</p> <p>A report for all quarters of the 2010/2011 financial year will be submitted to the ADP at its meeting at the end of July 2011. The new waiting times data collection system should enable local translation of data and will allow local management of the types and frequency of future reports.</p>	90%	90%	90%	Not Set	Tom Jackson
LITA003	Improve access to integrated addiction services through increasing the number of single shared assessments by 10 in year one and increase by target value annually	122	428	370	338	444				<p>As indicated previously, this target is subject to review in light of the Care Management Pilot and Standardised SSA approach across GG & C.</p> <p>Discussion will take place during the next meeting of the Treatment and Support Group; confirmation of any proposed changes will be submitted to the ADP on 27th July. It is likely that a change to the target will be forthcoming thereafter.</p>	532	636	764	Not Set	Tom Jackson
















Icon	Name
	Reduce inequalities and poverty (CP10-14)

Icon	Name
	Increase employment and training opportunities for people with a learning disability, mental health problems, criminal record or addiction issues (CP10-14) *

Code	Performance Indicator	Previous Performance			Current Performance						Future Targets				Assigned To
		2007/08	2008/09	2009/10	2010/11						2011/12	2012/13	2013/14	2014/15	
		Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Note	Target	Target	Target	Target	
LITA005	Number of people with an addiction issue supported into paid employment	N/A	20	21	15	15				Through the Intermediate Labour Market, 10 individuals have been supported into paid employment with a further 5 through Specialist Support for Vulnerable Groups.	15	15	15	15	Tom Jackson
LITLD002	Number of people with a learning disability assisted into paid employment	39	31	36	36	46				In response to the economic downturn, training and voluntary opportunities were established during the reporting period including three community cafes and horticultural allotments. Future targets should be reviewed in light of the fact that West Dunbartonshire has been ranked as currently being the hardest place to find employment in the UK.	51	56	58	58	John Russell
LITMH005	Number of people having a mental health problem assisted into paid employment	N/A	10	14	15	16				We have just missed our target. In response to the economic downturn, training and voluntary opportunities were established during the reporting period including three community cafes and horticultural allotments. Future targets should be reviewed in light of the fact that West Dunbartonshire has been ranked as currently being the hardest place to find employment in the UK.	16	16	16	16	John Russell

Icon	Name
	Target support to vulnerable groups (CP10-14)

Icon	Name
	Improve Adult Community care Services (SW9-13)




Code	Performance Indicator	Previous Performance			Current Performance						Future Targets				Assigned To
		2007/08	2008/09	2009/10	2010/11						2011/12	2012/13	2013/14	2014/15	
		Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Note	Target	Target	Target	Target	
LITABI001	The number of people accessing the Acquired Brain Injury Service	52	47	56	65	54				Numbers being supported have increased in line with further demand for ABI Services	56	58	60	62	Angela Sprott
LITABI004	The number of Neuro-Psychology assessments	N/A	9	8	13	12				The post of Assistant Psychologist was filled during this period allowing the Neuro-Psychology Consultant to complete the expected number of assessments	16	20	24	28	Angela Sprott
LITABI005	The number of Acquired Brain Injury reviews	N/A	N/A	N/A	40	32				Numbers of reviews evidence the commitment of the service to care planning, reviewing and outcomes for service-users	40	42	42	42	Angela Sprott
LITEA002	The number of people aged 18-64 on the waiting list for equipment and adaptations	91	71	91	53	71				We have exceeded our annual target. The appointment of a new Senior OT in August, to a post which had been vacant for some time, contributed towards meeting this target. Waiting lists are now reported and monitored on a monthly basis. Numbers on the waiting list and the length of waiting times have improved steadily across the year, while the number of people being referred has remained fairly constant.	67	64	61	Not Set	Peter Duffy
LITEA003	The number of people aged 65+ on the waiting list for	216	116	134	106	105				We have narrowly missed our annual target of 105 people on the waiting list. However, the combined	100	95	90	Not Set	Peter Duffy


		Previous Performance			Current Performance						Future Targets				
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		Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Note	Target	Target	Target	Target	
	equipment and adaptations									figure for LITEA002 and LITEA003, 159 people, exceeds the combined target for these 2 measures, 176. This means that the number of people aged 18 and over on the waiting list has exceeded our target. Waiting lists are now reported and monitored on a monthly basis and a new Senior OT was appointed in August to a post which had been vacant for some time. Numbers on the waiting list and the length of waiting times have improved steadily across the year, while the number of people being referred has remained fairly constant.					
LITEA005	The number of people aged 18-64 receiving an assessment for equipment and adaptations	742	681	666	628	756				We have missed our target for this measure. Improved recording processes have had an impact on this figure. Where previously cases for major adaptations were left open, these are now being closed as soon as the assessment has been completed, giving a more accurate reflection of current assessment levels. Targets will require to be reviewed in line with this.	792	828	864	Not Set	Peter Duffy
LITEA006	The number of people aged 65+ receiving an assessment for equipment and adaptations	1,768	1,731	1,625	1,416	1,908				We have missed our target for this measure. Improved recording processes have had an impact on this figure. Where previously cases for major adaptations were left open, these are now being closed as soon as the assessment has been completed, giving a more accurate reflection of current assessment levels. Targets will require to be reviewed in line with this.	2,004	2,104	2,208	Not Set	Peter Duffy
LITLD001	The number of clients with Personal Life Plans	238	246	247	284	265				We have exceeded our annual target. This indicator only measures new Personal Life Plans. The work undertaken to update and review existing plans is not included. It should be noted that the development of a Personal Life Plan is an area of choice for clients.	270	280	300	Not Set	David Elliott
LITLD006	Implement Single Shared Assessment across Learning Disability Services	40	62	106	163	112				We have exceeded our target. The evaluation of the Care Management Pilot will be used as a baseline to assess activity and targets will be reviewed in line with this.	112	112	112	Not Set	David Elliott
LITLD007	The percentage of staff trained to level one of Inclusive (Total) Communication training to	N/A	N/A	N/A	96%	95%				Further training is scheduled throughout the year.	95%	95%	95%	Not Set	David Elliott




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		2007/08	2008/09	2009/10	2010/11						2011/12	2012/13	2013/14	2014/15	
		Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Note	Target	Target	Target	Target	
	assist in their contact with people with a learning disability														
LITLD008	The number of people who have been reoffered a health check (414 initially offered)	N/A	N/A	N/A	123	100				We have exceeded our target. This indicator replaced a previous measure relating to people with a learning disability who have been offered a health check. As everyone who could be offered a health check had been offered, we have begun to re-offer checks to those already offered. It is anticipated that this will be a fairly short-lived measure as we will once again reach a point where all those who can be re-offered a check have been. Targets have been set accordingly and may require to be reviewed.	180	260	340	400	David Elliott
LITMH002	The number of Mental Health Specialist Assessments	85	195	150	344	128				Recruitment to vacant posts has significantly increased activity levels. Targets will be reviewed upon completion of the evaluation of the Care Management Pilot.	156	184	212	Not Set	Maureen Birss; Lynne Kennedy
LITSI001	The number of people receiving rehabilitation services for sight loss	30	16	26	15	20				Staff hours are limited on this service due to training commitments.	20	20	20	Not Set	Peter Duffy
LITSI002	The number of users receiving a fast tracked service or outreach Sensory Impairment service	310	283	207	204	288				We have fallen short of our annual target. A long-term vacant post has had a significant impact on the levels of service being delivered, however a new resource worker is now in post and service levels should begin to show improvement early in the next financial year.	288	288	288	Not Set	Peter Duffy
NOCC-Q3	Percentage of Care Plans reviewed within agreed timescale	N/A	40%	41%	63%	50%				We have exceeded our annual target of 50%. This improvement reflects the fact that levels of review activity are being monitored through a rolling programme of case file audits. In addition a client profile review form has been introduced for home care clients and is being completed by front-line staff to provide initial screening information prior to full review by the home help organiser or care manager.	55%	65%	70%	Not Set	Christine McNeil
SAS1di	ASW1aiii: Achievement of targets for assessment and service delivery - % of people for which target was met -	N/A	76.8%	66.8%	75%	80%				We have just missed our target. This indicator is being reviewed and may be replaced by indicators relating to Eligibility Criteria and Waiting Times which have more specific targets in relation to	85%	90%	95%	Not Set	Christine McNeil


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		Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Note	Target	Target	Target	Target	
	Assessment									client needs.					
SAS1dii	ASW1biii: Achievement of targets for assessment and service delivery - % of people for which target was met - Delivery of care service	N/A	62%	79.2%	86%	70%				We have achieved our annual target. This indicator is being reviewed and may be replaced by indicators relating to Eligibility Criteria and Waiting Times which have more specific targets in relation to client needs.	75%	80%	85%	Not Set	Christine McNeil
SAS2a	ASW2a: % of care staff with appropriate qualifications in council residential homes for older people	57.7%	67.4%	85%	87%	85%				Total No of Staff - 197, staff qualified - 172, unqualified staff - 25 (13%) Please note that of the 25 unqualified staff 21 are presently undertaking an SVQ Award.	90%	95%	100%	Not Set	Agnes Trotter
SAS3a1ii	ASW3: % of older people accommodated in single rooms in council owned care homes	100%	100%	100%	100%	100%				We have maintained a level of 100% single occupancy rooms in line with the standards set by the Care Commission in terms of privacy within care homes.	100%	100%	100%	Not Set	Agnes Trotter
SAS3a1iii	ASW3: % of older people accommodated in rooms with en-suite facilities in council owned care homes	25%	24.3%	25.7%	23.1%	No target set				There has been a decrease in occupied places in homes with en-suite facilities during this reporting period. There is no target in place for this indicator as it depends on the capacity of residential units for redesign.	No target set	No target set	No target set	No targets set	Agnes Trotter
SAS3b1ii	ASW3: % of other adults accommodated in single rooms in council owned care homes	100%	100%	100%	100%	100%				We have maintained a level of 100% single occupancy rooms in line with the standards set by the Care Commission in terms of privacy within care homes.	100%	100%	100%	Not Set	Agnes Trotter
SAS3b1iii	ASW3: % of other adults accommodated in rooms with en-suite facilities in council owned care homes	83.3%	80%	66.7%	75%	No target set				We have exceeded our target. This indicator is dependant on the types of rooms occupied and the number of adults (18-64 yrs) resident in homes during the reporting period. There is no target in place for this indicator as it depends on the capacity of residential units for redesign.	No target set	No target set	No target set	No target set	Agnes Trotter
















Icon	Name
	Improve Adult Support and Protection (SWO 10-14)

Code	Performance Indicator	Previous Performance			Current Performance						Future Targets				Assigned To
		2007/08	2008/09	2009/10	2010/11						2011/12	2012/13	2013/14	2014/15	
		Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Note	Target	Target	Target	Target	
LITASP001	Percentage of Adult Support and Protection clients who have current risk assessments and care plan	N/A	N/A	N/A	96.3%	80%				This is a new indicator for 10/11 therefore previous performance is not available. Targets have been set to reflect the fact that there will be some individuals who will fail to engage in the care planning process. Targets will be reviewed once levels of engagement have been established. We have exceeded our target throughout the year.	85%	90%	100%	Not Set	David Elliott

Icon	Name
	Improve child protection (CP10-14)

Code	Performance Indicator	Previous Performance			Current Performance						Future Targets				Assigned To
		2007/08	2008/09	2009/10	2010/11						2011/12	2012/13	2013/14	2014/15	
		Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Note	Target	Target	Target	Target	
SW/CP/001	Percentage of children on the Child Protection Register who have a completed and up-to-date risk assessment	100%	100%	100%	100%	100%				Child protection audits continue to show 100% compliance with this PI ie all children on the CP Register having an up to date risk assessment	100%	100%	100%	100%	Heather Irving; AnneMarie McDonald (social work); Jim Watson

Icon	Name
	Improve support to carers (CP9-13)

Code	Performance Indicator	Previous Performance			Current Performance						Future Targets				Assigned To
		2007/08	2008/09	2009/10	2010/11						2011/12	2012/13	2013/14	2014/15	
		Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Note	Target	Target	Target	Target	
LITC001	The number of people receiving a short break.	56	44	33	95	33				This is a draft figure and may be subject to change as part of the data check processes for the Respite return to the Scottish Government however we have exceeded our annual target. We are now including both Quarriers Short Break services and Cornerstone Short Break services, giving a more accurate picture of the level of respite being provided to carers via Short Breaks. Future targets will have to be reviewed in light of this.	33	33	33	Not Set	David Elliott
LITC002	Number of nights of residential respite for all adults	6,971	7,066	7,110	6,877	7,148				This is a draft figure and may be subject to change as part of the data check processes for the Scottish Government's Respite return. Early indications are that while trends show a reduction in the levels of overnight respite for older people, we will meet our overall target for all client groups and types of respite.	7,148	7,148	7,148	Not Set	David Elliott
LITC003	Number of hours of daytime respite for all adults	298,286	296,196	317,563	315,601	305,656				This is a draft figure and may be subject to change as part of the data check processes for the Scottish Government's Respite return. Early indications are that while trends show a reduction in the levels of overnight respite for older people, we will meet our overall target for all client groups and types of respite.	305,656	305,656	305,656	Not Set	David Elliott
LITC005	The number of new carers support plans	49	75	90	64	72				The number of Carer Support plans completed is below target. We are assessing reasons for this as part of the evaluation of the Joint Care Management Pilot. Joint work has been carried out with the Carers' Centre. The Carers' Centre is also represented on service user groups and we are currently exploring how to further raise the profile of services to carers.	80	92	100	Not Set	David Elliott
LITMH003	The number of new	4	5	2	6	20				Processes around offering and providing carer support	24	28	32	Not Set	Maureen Birss;

		Previous Performance			Current Performance						Future Targets				Assigned To
Code	Performance Indicator	2007/08	2008/09	2009/10	2010/11						2011/1 2	2012/1 3	2013/1 4	2014/1 5	
		Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Note	Target	Target	Target	Target	
	Carers Support Plans for people with Mental Health problems									are being addressed within the CMHTs. The issues raised around this will be further explored in 2011/12 with the aim of increasing carer support and more accurately recording support given which is not reflected in the formal completion of Carer Support Plans.					Lynne Kennedy
NOCC-C1	Percentage of carers who feel supported and capable to continue in their role as a carer	N/A	35%	65%	84.9%	65%				We have exceeded our annual target of 65% reflecting our increased efforts to support carers. We are continuing to assess carer satisfaction levels as part of the current assessment process as well as through satisfaction questionnaires. This includes identifying carer-defined areas of unmet need and the development of carer support plans to support people with their caring role.	70%	80%	85%	Not Set	David Elliott
SAS5aai	ASW5aai: Number of nights of respite care provided for elderly people (65+) per 1000 65+	297.2	269.3	213.9	195.36	304				This is a draft figure and may be subject to change as part of the data check processes for the Scottish Government's Respite return. Early indications are that while trends show a reduction in the levels of overnight respite for older people, we will meet our overall target for all client groups and types of respite.	304	304	304	Not Set	David Elliott
SAS5aiv	ASW5eii: Number of nights of respite care provided for other adults (18-64) per 1000 18-64	45.7	54.4	69.2	78.24	46.9				This is a draft figure and may be subject to change as part of the data check processes for the Scottish Government's Respite return. Early indications are that while trends show a reduction in the levels of overnight respite for older people, we will meet our overall target for all client groups and types of respite.	46.9	46.9	46.9	Not Set	David Elliott
SAS5biv	ASW5fii: % of overnight respite nights not in a care home for other adults (18-64)	0%	1.8%	4.4%	4%	1%				This is a draft figure and may be subject to change as part of the data check processes for the Scottish Government's Respite return. Early indications are that while trends show a reduction in the levels of overnight respite for older people, we will meet our overall target for all client groups and types of respite.	1%	1%	1%	Not Set	David Elliott
SAS5cii	ASW5cii: Number of hours daytime respite care provided for elderly people (65+) per 1000 65+	9,140.2	10,533.9	12,042.2	11,745.9	9,340				This is a draft figure and may be subject to change as part of the data check processes for the Scottish Government's Respite return. Early indications are that while trends show a reduction in the levels of overnight respite for older people, we will meet our overall target for all client groups and types of respite.	9,340	9,340	9,340	Not Set	David Elliott
SAS5civ	ASW5gii: Number of	2,861.6	2,472.4	2,456.3	2,473.6	2,936				This is a draft figure and may be subject to change as part	2,936	2,936	2,936	Not Set	David Elliott




		Previous Performance			Current Performance						Future Targets				Assigned To
Code	Performance Indicator	2007/08	2008/09	2009/10	2010/11						2011/12	2012/13	2013/14	2014/15	
		Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Note	Target	Target	Target	Target	
	hours daytime respite care provided for other adults (18-64) per 1000 18-64									of the data check processes for the Scottish Government's Respite return. Early indications are that while trends show a reduction in the levels of overnight respite for older people, we will meet our overall target for all client groups and types of respite.					
SAS5dii	ASW5dii: % of daytime respite hours not in a day care centre for elderly people (65+)	15.3%	31.9%	25.9%	25%	17%				This is a draft figure and may be subject to change as part of the data check processes for the Scottish Government's Respite return. Early indications are that while trends show a reduction in the levels of overnight respite for older people, we will meet our overall target for all client groups and types of respite.	17%	17%	17%	Not Set	David Elliott
SAS5div	ASW5hii: % of daytime respite hours not in a day care centre for other adults (18-64)	50.4%	51.8%	51.1%	50%	50%				This is a draft figure and may be subject to change as part of the data check processes for the Scottish Government's Respite return. Early indications are that while trends show a reduction in the levels of overnight respite for older people, we will meet our overall target for all client groups and types of respite.	50%	50%	50%	Not Set	David Elliott
ScotGovS W/006	Total number of respite weeks provided to all client groups	7,404.42	7,360.47	7,750.49	7,672.98	7,585				This is a draft figure and may be subject to change as part of the data check processes for the Scottish Government's Respite return. Early indications are that we will meet our overall target for all client groups.	7,585	7,585	Not Set	Not Set	David Elliott
SCS8b	EC8b: Number of overnight respite nights not in a care home provided for children (0-17 yrs)	22	24	23	24	No target set				This is a slight increase on last year's figure of 23 and reflects the specific needs of current service users. This is a needs led service therefore no targets have been set.	No target set	No target set	No target set	No target set	AnneMarie McDonald (social work); Jim Watson
SCS8a	EC8a Number of overnight respite nights provided for children (0-17 yrs)	1,188	1,303	1,187	993	No target set				This is a decrease on last year's figure of 1187 and reflects the impact of the movement of a number of young people moving on to adult services where throughout the transition period until age 19, they continue to have support funded through the Children with Disability Service but are included in the Adult Service indicator. The uptake of this type of respite varies in line with the complexity of disability. This is a needs led service therefore no targets have been set.	No target set	No target set	No target set	No target set	AnneMarie McDonald (social work); Jim Watson
SCS8bii	EC8b: Percentage of	1.9%	1.8%	1.9%	2.1%	No				This is an increase on last year's figure of 1.9% and	No	No	No	No	AnneMarie

		Previous Performance			Current Performance						Future Targets				
Code	Performance Indicator	2007/08	2008/09	2009/10	2010/11						2011/12	2012/13	2013/14	2014/15	Assigned To
		Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Note	Target	Target	Target	Target	
	overnight respite nights not in a care home provided for children (0-17 yrs)					target set				reflects the specific needs of current service users. This is a needs led service therefore no targets have been set.	target set	target set	target set	target set	McDonald (social work); Jim Watson
SCS8c	EC8c Number of daytime respite hours provided for children (0-17yrs)	29,252	27,462	27,111	28,930	No target set				The increase of hours provided reflects the specific needs of current service users. This is a needs led service therefore no targets have been set.	No target set	No target set	No target set	No target set	AnneMarie McDonald (social work); Jim Watson
SCS8dii	EC8d: Percentage of daytime respite hours provided not in a day care centre for children (0-17 yrs)	70.3%	66.1%	80.44%	83.9%	No target set				This is an increase on last year's figure and reflects the specific needs of current service users. This is a needs led service therefore no targets have been set.	No target set	No target set	No target set	No target set	AnneMarie McDonald (social work); Jim Watson

Icon	Name
	Improve support to vulnerable children and young people (SW9-13)

		Previous Performance			Current Performance						Future Targets				
Code	Performance Indicator	2007/08	2008/09	2009/10	2010/11						2011/12	2012/13	2013/14	2014/15	Assigned To
		Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Note	Target	Target	Target	Target	
LITCS001	Percentage of children and young people who are supported at home under statutory supervision	N/A	N/A	N/A	46.2%	43%				This is a new indicator for 10/11 therefore previous performance is not available. The percentage of children and young people who are supported at home under statutory supervision continues to exceed targets set due to the early intervention policies being adopted in line with the Getting it Right for Every Child principles.	44%	45%	46%	Not Set	Heather Irving; AnneMarie McDonald (social work); Jim Watson
LITCS002	Percentage of children and young people who are accommodated in a community placement	N/A	N/A	N/A	78.1%	80%				The percentage of children and young people who are accommodated on a community placement will continue to be monitored closely throughout 2011/12 as the target set for 2010/11 has just failed to be achieved with the exception of quarter 2.	82%	84%	85%	Not Set	Heather Irving; AnneMarie McDonald (social work); Jim Watson

Code	Performance Indicator	Previous Performance			Current Performance						Future Targets				Assigned To
		2007/08	2008/09	2009/10	2010/11						2011/12	2012/13	2013/14	2014/15	
		Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Note	Target	Target	Target	Target	
LITEA001	The number of people aged 0-17 on the waiting list for equipment and adaptations	0	5	6	8	10				We have exceeded our target. Targets were reviewed for 2010/11 in line with a change in business processes and increased referrals.	10	10	10	Not Set	Peter Duffy
LITEA004	The number of people aged 0-17 receiving an assessment for equipment and adaptations	43	43	30	34	44				A number of cases remain open due to health needs resulting in long term input. Also the time spent on complex cases impacts on the waiting list.	44	44	44	Not Set	Peter Duffy
SCS5b	EC5b: Proportion of children seen by a supervising officer within 15 days	77.8%	62.8%	84.34%	82.7%	85%				Marginal shortfall in target.	85%	85%	85%	Not Set	Heather Irving; AnneMarie McDonald (social work)
SCS6a2	EC6a: Number of 16 or 17 year olds ceasing to be looked after AT home	42	35	32	N/A	Not Set				In line with the New Reporting Framework published by the Scottish Government in September 2009) to produce Educational Outcomes for LAC children this indicator will no longer be collected. (http://www.scotland.gov.uk/Publications/2009/09/16092427/0)	Not Set	Not Set	Not Set	Not Set	AnneMarie McDonald (social work)
SCS6a1	EC6a: Number of 16 or 17 year olds ceasing to be looked after AWAY from home	23	21	19	N/A	Not Set				In line with the New Reporting Framework published by the Scottish Government in September 2009) to produce Educational Outcomes for LAC children this indicator will no longer be collected. (http://www.scotland.gov.uk/Publications/2009/09/16092427/0)	Not Set	Not Set	Not Set	Not Set	Jim Watson
SCS6b5	EC6b: Number of 16 or 17 year olds ceasing to be looked after attaining at least one SCQF level 3 in at least one subject AT home	23	23	23	N/A	Not Set				In line with the New Reporting Framework published by the Scottish Government in September 2009) to produce Educational Outcomes for LAC children this indicator will no longer be collected. (http://www.scotland.gov.uk/Publications/2009/09/16092427/0)	Not Set	Not Set	Not Set	Not Set	AnneMarie McDonald (social work)
SCS6b3	EC6b: Number of 16 or 17	14	17	16	N/A	Not Set				In line with the New Reporting Framework published by	Not Set	Not Set	Not Set	Not Set	Jim Watson

Code	Performance Indicator	Previous Performance			Current Performance						Future Targets				Assigned To
		2007/08	2008/09	2009/10	2010/11						2011/12	2012/13	2013/14	2014/15	
		Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Note	Target	Target	Target	Target	
	year olds ceasing to be looked after attaining at least one SCQF level 3 in at least one subject AWAY from home									the Scottish Government in September 2009) to produce Educational Outcomes for LAC children this indicator will no longer be collected. http://www.scotland.gov.uk/Publications/2009/09/16092427/0					
SCS6b6	EC6b: Percentage of 16 or 17 year olds ceasing to be looked after attaining at least one SCQF level 3 in at least one subject AT home	54.7%	65.7%	72%	N/A	72%		?	?	In line with the New Reporting Framework published by the Scottish Government in September 2009) to produce Educational Outcomes for LAC children this indicator will no longer be collected. http://www.scotland.gov.uk/Publications/2009/09/16092427/0	72%	72%	72%	Not Set	AnneMarie McDonald (social work)
SCS6c9	EC6c Number of 16 or 17 year olds ceasing to be looked after that attained at least English and Maths SCQF level 3 AT home	13	13	11	N/A	Not Set		?	?	In line with the New Reporting Framework published by the Scottish Government in September 2009) to produce Educational Outcomes for LAC children this indicator will no longer be collected. http://www.scotland.gov.uk/Publications/2009/09/16092427/0	Not Set	Not Set	Not Set	Not Set	AnneMarie McDonald (social work)
SCS6c7	EC6c: Number of 16 or 17 year olds ceasing to be looked after that attained at least English and Maths SCQF level 3 AWAY from home	9	14	10	N/A	Not Set		?	?	In line with the New Reporting Framework published by the Scottish Government in September 2009) to produce Educational Outcomes for LAC children this indicator will no longer be collected. http://www.scotland.gov.uk/Publications/2009/09/16092427/0	Not Set	Not Set	Not Set	Not Set	Jim Watson
SCS6c8	EC6c: Percentage of 16 or 17 year olds ceasing to be looked after that attained at least English and Maths SCQF level 3 AWAY from home	39.1%	66.7%	52.63%	N/A	52%		?	?	In line with the New Reporting Framework published by the Scottish Government in September 2009) to produce Educational Outcomes for LAC children this indicator will no longer be collected. http://www.scotland.gov.uk/Publications/2009/09/16092427/0	55%	60%	60%	Not Set	Jim Watson
SCS7	EC7: % of care staff with appropriate qualifications in residential children's homes	75%	51.9%	54%	71%	95%				23% of staff are currently undertaking training leaving 6% of staff still requiring qualifications.	95%	95%	95%	Not Set	Jim Watson
SCS6b4	EC6b Percentage of 16 or 17 year olds ceasing to be	60.9%	81%	84.21%	N/A	85%		?	?	In line with the New Reporting Framework published by the Scottish Government in September 2009) to produce	85%	85%	85%	Not Set	Jim Watson

Code	Performance Indicator	Previous Performance			Current Performance						Future Targets				Assigned To
		2007/08	2008/09	2009/10	2010/11						2011/12	2012/13	2013/14	2014/15	
		Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Note	Target	Target	Target	Target	
	looked after attaining at least one SCQF level 3 in at least one subject AWAY from home									Educational Outcomes for LAC children this indicator will no longer be collected. (http://www.scotland.gov.uk/Publications/2009/09/16092427/0)					
SCS6c10	EC6c Percentage of 16 or 17 year olds ceasing to be looked after that attained at least English and Maths SCQF level 3 AT home	30.9%	37.1%	34.4%	N/A	55%				In line with the New Reporting Framework published by the Scottish Government in September 2009) to produce Educational Outcomes for LAC children this indicator will no longer be collected. (http://www.scotland.gov.uk/Publications/2009/09/16092427/0)	60%	60%	60%	Not Set	AnneMarie McDonald (social work)
SCS4b	EC4b Percentage of social background reports submitted within target time	51%	44.8%	55.5%	59.5%	65%				This figure (59.5%) has been provided by WDC. SCRA will provide this once available however early indication shows that we will not meet target.	70%	75%	75%	Not Set	AnneMarie McDonald (social work); James O'Neill; Robert Warner

Icon	Name
	Increase proportion of older people (65+) needing care or support who are able to sustain an independent quality of life as part of the community (CP10-14)

Code	Performance Indicator	Previous Performance			Current Performance						Future Targets				Assigned To
		2007/08	2008/09	2009/10	2010/11						2011/12	2012/13	2013/14	2014/15	
		Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Note	Target	Target	Target	Target	
LITDD003	The number of inappropriate hospital admissions averted	530	380	327	391	332				We have exceeded our annual target. The increase in the numbers of admissions averted reflects our focus on targeting interventions to those with high level needs. Early identification and intervention across agencies impacts prior to this crisis stage preventing hospital admission.	332	332	332	Not Set	Christine McNeil
LITDD010	The number of clients benefiting from early supported discharge	392	424	404	372	400				We have fallen short of our annual target. Due to the success of early intervention strategies to prevent admission, the patients now admitted have more	400	400	400	Not Set	Peter Duffy; Christine

Code	Performance Indicator	Previous Performance			Current Performance						Future Targets				Assigned To
		2007/08	2008/09	2009/10	2010/11						2011/12	2012/13	2013/14	2014/15	
		Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Note	Target	Target	Target	Target	
										complex conditions and are less suitable for early discharge.					McNeil
LITOP001	The number of home care service users aged 65+ receiving 10-20 visits per week	307	289	288	279	288				This is a draft figure and may be subject to change as part of the data check processes for the Home Care Census and the Statutory Performance Indicator. We have fallen short of our annual target, however this indicator should be looked at in conjunction with LITOP002 - The number of people receiving more than 20 interventions. LITOP002 has exceeded target and the combined figure for LITOP001 and LITOP002 is 908 which exceeds the combined target of 899. This reflects our priority of targeting service towards those with high level needs in line with the focus on rehabilitation and enablement.	288	288	288	Not Set	Lynne McKnight
LITOP002	The number of home care service users aged 65+ receiving more than 20 visits per week	551	611	611	629	611				This is a draft figure and may be subject to change as part of the data check processes for the Home Care Census and the Statutory Performance Indicator. We have exceeded our annual target. This reflects our priority of targeting service towards those with high level needs in line with the focus on rehabilitation and enablement.	611	611	611	Not Set	Lynne McKnight
LITOP006	Sustain SMART technology usage (Telecare)	352	806	1,108	1,340	1,108				This is a draft figure and may be subject to change as part of the data check processes for the Home Care Census. Overall 1823 people have benefited from Telecare with 483 leaving the service for various reasons.	1,108	1,108	1,108	Not Set	Lynne McKnight
LITOP011	The number of SSA completed by health and housing	106	149	539	689	540				Target achieved. We will continue to monitor levels of assessment by Health and Housing.	540	540	540	Not Set	Christine McNeil
LITOP012	The number of people aged 65+ receiving a care management service	1,649	1,913	1,345	2,502	1,345				In line with the Care Management Pilot, the number of assessments has exceeded the annual target. As the pilot has now ended and the results are being analysed, this will be monitored and reviewed.	1,345	1,345	1,345	Not Set	Peter Duffy
LITOP013	Percentage of people aged 65 and over who receive 20 or more interventions per week	N/A	N/A	N/A	46.96%	44%				This is a new indicator for 10/11 therefore previous performance is not available. This is a draft figure and may be subject to change as part of the data check processes for the Home Care Census and Statutory	44%	44%	44%	Not Set	Lynne McKnight


Code	Performance Indicator	Previous Performance			Current Performance						Future Targets				Assigned To
		2007/08	2008/09	2009/10	2010/11						2011/12	2012/13	2013/14	2014/15	
		Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Note	Target	Target	Target	Target	
										Performance Indicator. Early indications are that we have exceeded our annual target of 44%. Service is being targeted towards those with high level needs, in line with the focus on rehabilitation and enablement.					
NOCC-A1a	Number of patients in short-stay settings waiting more than 6 weeks for discharge to appropriate care setting	N/A	2	3	0	0				We have continued to achieve our target of sustaining this level of performance.	0	0	0	0	Peter Duffy
NOCC-A1b	Number of patients not in hospital short-stay waiting more than 6 weeks for discharge to appropriate care setting	N/A	0	1	0	0				We are continuing to meet the national target for Delayed Discharges in this category.	0	0	0	0	Peter Duffy
NOCC-BC2a	Percentage of people 65+ with intensive needs receiving care at home (Existing definition)	43.1%	42.5%	43.4%	42.89%	44%				This is a draft figure and may be subject to change. Early indications are that we have fallen slightly short of our annual target. Performance in relation to this indicator is supported through a range of initiatives including targeted home care, telecare, improved joint working with Community Nursing and awareness raising with GPs.	46%	47%	48%	49%	Peter Duffy; Lynne McKnight
NOCC-EC1	Percentage of people aged 65+ receiving a service following an assessment in line with Council and National Eligibility Criteria - Critical need	N/A	N/A	N/A	98%	90%				This is a new indicator for 10/11 therefore previous performance is not available. We have exceeded our annual target of 90%. The Scottish Government are currently consulting with local authorities on their recording methods and their interpretation of the Eligibility Criteria guidance. Clearer guidance should ensue which should result in more accurate measurement of this indicator.	90%	90%	90%	Not Set	Peter Duffy; Lynne McKnight
NOCC-EC2	Percentage of people aged 65+ receiving a service following an assessment in line with Council and National Eligibility Criteria - Substantial need	N/A	N/A	N/A	84%	85%				This is a new indicator for 10/11 therefore previous performance is not available. We have fallen very slightly short of our annual target of 85%. The Scottish Government are currently consulting with local authorities on their recording methods and their interpretation of the Eligibility Criteria guidance. Clearer guidance should ensue which should result in more accurate measurement of this indicator.	85%	85%	85%	Not Set	Peter Duffy; Lynne McKnight
NOCC-EC3	Percentage of people aged 65+ receiving a service following an assessment in	N/A	N/A	N/A	91%	80%				This is a new indicator for 10/11 therefore previous performance is not available. We have exceeded our annual target of 80%. The Scottish Government are	80%	80%	80%	80%	Peter Duffy; Lynne

Code	Performance Indicator	Previous Performance			Current Performance						Future Targets				Assigned To
		2007/08	2008/09	2009/10	2010/11						2011/12	2012/13	2013/14	2014/15	
		Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Note	Target	Target	Target	Target	
	line with Council and National Eligibility Criteria - Moderate need									currently consulting with local authorities on their recording methods and their interpretation of the Eligibility Criteria guidance. Clearer guidance should ensue which should result in more accurate measurement of this indicator.					McKnight
NOCC-R3	Number of people 65+ admitted twice or more as an emergency who have not had an assessment, per 100,000 population	86%	N/A	45%	N/A	50%	?	?	?	Final figure will not be available until the financial year end and the date of availability is likely to be June/July 2011. This is due to the final publication of validated figures from ISD.	45%	40%	33%	32%	Christine McNeil
SAS4bii	ASW4bii: Total number of homecare hours provided as a rate per 1,000 population aged 65+	758.6	722.6	680.2	659.1	687	▲	↓	↓	This is a draft figure and may be subject to change as part of the data check processes for the Home Care Census and Statutory Performance Indicator. In line with the focus on rehabilitation and enablement, service is being targeted towards those with high level needs to maximise any potential for improvement in levels of independence. The number of hours per 1,000 population will decrease over time and the decrease on last year's figure reflects this trend.	687	687	687	687	Lynne McKnight
SAS4ci1	ASW4ci: Percentage of homecare clients aged 65+ receiving personal care. This Indicator gives us a Proxy measure for Flexibility of Service	65.1%	71%	77.7%	79.7%	77%	✓	↑	↑	This is a draft figure and may be subject to change as part of the data check processes for the Home Care Census and Statutory Performance Indicator. First indications are that we have exceeded our target to sustain levels of personal care at 77%. We are continuing to provide high levels of personal care in line with priorities to target services at those with high level needs.	77%	78%	78%	78%	Lynne McKnight
SAS4cii2	ASW4cii: Percentage of homecare clients aged 65+ receiving a service during evening/overnight	26%	33.2%	37.3%	41.3%	37%	✓	↑	↑	This is a draft figure and may be subject to change as part of the data check processes for the Home Care Census and Statutory Performance Indicator. First indications are that we have exceeded our annual target of sustaining levels of evening and overnight service at 37%. We are delivering more services jointly with Community Nursing Services improving the flexibility and responsiveness of our home care.	37%	37%	37%	37%	Lynne McKnight


Code	Performance Indicator	Previous Performance			Current Performance						Future Targets				Assigned To
		2007/08	2008/09	2009/10	2010/11						2011/12	2012/13	2013/14	2014/15	
		Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Note	Target	Target	Target	Target	
SAS4ciii2	ASW4ciii: Percentage of homecare clients aged 65+ receiving a service at weekends	53.1%	58.1%	60.6%	64.5%	60%				This is a draft figure and may be subject to change due to the data check processes for the Home Care Census and the Statutory Performance Indicator. Early indications are that we have exceeded our annual target of sustaining levels of weekend service at 60%. We are delivering more services jointly with Community Nursing Services improving the flexibility and responsiveness of our home care.	60%	60%	60%	60%	Lynne McKnight










Icon	Name
	Provide opportunities to enable young people at risk to have positive chances and make positive choices in their life (CP10-14)







Code	Performance Indicator	Previous Performance			Current Performance						Future Targets				Assigned To
		2007/08	2008/09	2009/10	2010/11						2011/12	2012/13	2013/14	2014/15	
		Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Note	Target	Target	Target	Target	
SW/CS/001	Percentage of 16 or 17 year olds in positive destinations (further/higher education, training, employment) at point of leaving care	55%	58.82%	58%	N/A	59%				This figure is published by the Scottish Government and will not be available till Oct/Nov 2011.	59.5%	60%	60.5%	61%	AnneMarie McDonald (social work); Jim Watson


Icon	Name
	3 Safe & strong communities (CP10-14)




Icon	Name
	Improve community safety (CP10-14)

Icon	Name
	Reduce crime and violent crime in particular (CP10-14)

Code	Performance Indicator	Previous Performance			Current Performance						Future Targets				Assigned To
		2007/08	2008/09	2009/10	2010/11						2011/12	2012/13	2013/14	2014/15	
		Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Note	Target	Target	Target	Target	
LITCJ002	Percentage of Statutory Orders completed successfully - Community Service Orders	N/A	N/A	N/A	78%	75%				This is a new indicator for 10/11 therefore previous performance is not available. This reflects the percentage of completed orders which were not subject to breach and is consistent with a rigorous approach to discipline. Owing to changes in legislation and outcome measures this is the last time we will report on this performance. We are well ahead of target.	76%	77%	78%	Not Set	Norman Firth
LITCJ003	Percentage of Statutory Orders completed successfully - Probation	N/A	N/A	N/A	56.5%	53%				This is a new indicator for 10/11 therefore previous performance is not available. This reflects the percentage of completed orders which were not subject to breach and is consistent with a rigorous approach to discipline. Owing to changes in legislation and outcome measures this is the last time we will report on this performance. We are above target.	54%	55%	56%	Not Set	Norman Firth
SAS6b	ASW6b: % of social enquiry reports submitted to courts by the due date	97.1%	96.8%	97.7%	96.82%	95%				Staff turnover has affected Qtr 3 and Qtr 4 performance in addition to circumstances outwith the control of the service, such as a small proportion of requests giving insufficient time for preparation, and offenders not presenting at first interview and being given a second opportunity with knock on consequences for timescales. As noted on previous occasions, due date means by 12:00 noon on the day prior to court; there are never occasions where the service has	Not Set	Not Set	Not Set	Not Set	Norman Firth

		Previous Performance			Current Performance						Future Targets				
Code	Performance Indicator	2007/08	2008/09	2009/10	2010/11						2011/12	2012/13	2013/14	2014/15	Assigned To
		Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Note	Target	Target	Target	Target	
										prepared a report and it has not been available to the court. Given the impact of new legislation (Criminal Justice and Licensing (Scotland) Act 2010) this measure will be replaced by the KCPI Reports submitted to court by noon on the day prior to calling. Targets have been agreed at the Audit and Performance Committee in March.					
SAS7b	ASW7bii: Proportion of new probationers seen by a supervising officer within one week	83.4%	83.9%	89.9%	86.7%	90%				Staff turnover has had an impact on this measure in addition to the issue of offenders failing to attend. It should be noted that the majority seen within the timescale are seen on the day of sentence. The service has recently introduced more robust systems within the assessment and report process to promote better achievement of timescales and to ensure that performance figures are not adversely affected by inconsistent data input. Given the impact of new legislation (Criminal Justice and Licensing (Scotland) Act 2010) this measure will be replaced by the KCPI Percentage of Community Payback Orders attending an induction session within 5 working days of sentence and Percentage of Unpaid work and other activity requirements commenced (work or activity) within 7 working days of sentence. Targets have been agreed at the Audit and performance Committee in March.	Not Set	Not Set	Not Set	Not Set	Norman Firth
SAS8b	ASW8b: Average number of hours per week taken to complete Community Service Orders	3.1	3.5	5	3.77	5				The average number of hours taken has dropped however if cases suspended due to breach or under formal review (court) are excluded this indicator is nearer the % hour target. In order to accommodate new operational guidelines and timescales regarding immediacy and speed the service has undergone re-organisation with a view to increasing capacity to offering more placement opportunities. These changes were implemented at the end of March and mean that persons subject to and attending Community Service and unpaid work requirements under the terms of new legislation are undertaking more hours per week. Given the impact of new legislation (Criminal Justice and Licensing (Scotland) Act 2010) this measure will no longer be collected.	Not Set	Not Set	Not Set	Not Set	Norman Firth

Icon	Name
	Reduce repeat offending (CP9-13)

Code	Performance Indicator	Previous Performance			Current Performance						Future Targets				Assigned To
		2007/08	2008/09	2009/10	2010/11						2011/12	2012/13	2013/14	2014/15	
		Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Note	Target	Target	Target	Target	
SW/SCRA/003	Rate per 1,000 of children/young people aged 8-18 who are referred to the Reporter on offence-related grounds	N/A	N/A	N/A	N/A	28				This is a new indicator for 10/11 therefore previous performance is not available. Although this information will not be released until the publication of the SCRA annual report in June 2011, there are initial indications that there is a significant reduction in referrals on Offence Grounds to SCRA in the year 2010/11. This would indicate a reduction in the number of young people referred to the reporter on Offence Grounds, and a reduction in repeat offending by young people over this period.	27.5	27	27	Not Set	AnneMarie McDonald (social work); Jim Watson