

WEST DUNBARTONSHIRE COUNCIL**Report by Chief Officer: Regulatory & Regeneration****Committee: Infrastructure, Regeneration and Economic Development
Committee 17 November 2021**

**Subject: Economic Development Elements of the Regulatory & Regeneration
Delivery Plan 2021/22 - Mid-year Progress****1 Purpose**

- 1.1 This report sets out the mid-year progress of the Economic Development elements of the Regulatory & Regeneration Delivery Plan 2021/22.

2 Recommendations

- 2.1 It is recommended that Committee notes the contents of this report and the progress achieved at mid-year.

3 Background

- 3.1 Each Chief Officer develops an annual Delivery Plan. This sets out actions to help deliver the Strategic Plan and address the performance challenges and service priorities identified in the planning process. The Delivery Plan also provides an overview of services and resources, including employees and budgets, sets out the performance indicators for monitoring progress and considers the relevant risks.
- 3.2 The Economic Development elements were presented to Infrastructure, Regeneration and Economic Development Committee on 12 May 2021 with a commitment to submit a progress report at mid-year.

Main IssuesMid-Year Progress

- 4.1 Full details of mid-year progress are set out at Appendix 1 and summarised below.
- 4.2 Five of the six actions are progressing as planned (green status) and one is behind schedule (amber status). It is anticipated that all actions will be completed by year-end.
- 4.3 There is one quarterly monitored performance indicator: the number of businesses given advice and assistance to start up through Business Gateway. The Q2 target was exceeded and both the short and long trends are improving. With 105 businesses supported against a target of 100 at mid-year, it is likely that the year-end target of 200 will be met.

Service User Feedback

- 4.4 A key focus in the development of the delivery plan was ensuring that customer feedback informs learning and improvement. One of the main sources of feedback is complaints data.
- 4.5 There were no complaints in relation to Economic Development between 1 April and 30 September 2021. Complaints data will continue to be monitored to identify learning opportunities.

5 People Implications

- 5.1 There are no direct people implications arising from this report.

6 Financial & Procurement Implications

- 6.1 There are no direct financial or procurement implications arising from this report.

7 Risk Analysis

- 7.1 Failure to deliver on the actions assigned to Economic Development may have a direct impact on the delivery of the Council's Strategic Plan. It is essential that remedial action is taken to ensure strategic delivery plans achieve the commitments detailed.

8 Equalities Impact Assessment

- 8.1 Screening and impact assessments will be carried out on specific activities as required.

9 Consultation

- 9.1 The Delivery Plan was developed through consultation with officers from the strategic area.

10 Strategic Assessment

- 10.1 The Delivery Plan sets out actions to support the successful delivery of the strategic priorities of the Council.

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Date: 20 October 2021

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Appendices: Appendix 1: Economic Development Elements of the Regulatory & Regeneration Delivery Plan 2021/22 - Mid-Year Progress

Background Papers: Economic Development Elements of the Regulatory & Regeneration Delivery Plan 2021/22 - Report to IRED Committee, 12 May 2021

Wards Affected: All