

WEST DUNBARTONSHIRE COUNCIL

Report by the Director of Education and Cultural Services

Children's Services Committee: 14 February 2007

Subject: Quarterly Performance Report

1 Purpose

- 1.1** This is the third Quarterly Performance Report for the financial reporting year 2006/7 prepared by the Department of Education and Cultural Services. The report highlights our performance across all the services delivered by the Department.

2 Background

- 2.1** Following the practice submission which was produced by the Corporate Policy Unit and the Best Value transitional audit conducted by Audit Scotland in March 2004, an Action Plan was produced which was agreed by the Audit and Performance Review Committee and the Corporate Management Team (CMT), recommending the production of Departmental Quarterly Performance Reports.
- 2.2** Education and Cultural Services held its Quarterly Performance Review meeting on the 11 January 2007. The meeting provided the Directorate with an opportunity to review performance across all service areas operating within the Department

3. Main Issues

- 3.1** The Report highlights the measurement of performance across six key areas from October 2006 to December 2006 as follows: (Please see Appendix)

1. Statutory Performance Indicators
2. Key Performance Indicators
3. New best value reviews
4. Performance against the Service Plan for quarter 3
5. Quality Systems and Inspections
6. Customer service standards

- 3.2** Provided in the report are comparisons against our Local Authority family group which consists of five local authorities who are similar in size and socio-economic factors.

1. Midlothian Council
2. Clackmannanshire Council
3. Inverclyde Council
4. North Ayrshire Council
5. Renfrewshire Council

The performance of the other 26 Scottish local authorities is also used to give a fuller picture of our performance nationally.

Where applicable, operational targets have been established against Statutory Performance Indicators for the quarter.

3.3 Areas requiring further improvement have been identified at the end of each section of the Quarterly Performance report.

4. Personnel Implications

None

5. Financial Implications

None

6. Risk Analysis

There is no immediate risks associated with the report

7. Conclusions

During the period of October 2006 till December 2006 school HMIE inspection reports were very positive. A Best Value review of school transport has commenced. Overall performance against the statutory performance indicators and key performance indicators is improving. However some areas still require development.

8. Recommendations

Members are asked to note the contents of this report and the attached appendix.

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Appendices: Appendix 1

Wards Affected: None