

**FEEDBACK REPORT - Combined**

Session	Location	Attendance	Questionnaire's Returned
16 <sup>th</sup> January 2012	Clydebank	32	28
17 <sup>th</sup> January 2012	Alexandria	12	12
18 <sup>th</sup> January 2012	Dumbarton	4	4
Microsite	-	-	3
<b>Totals</b>		<b>48</b>	<b>47</b>

**PROPOSED EXPENDITURE PLANS**

No	BUDGET PROPOSAL DESCRIPTION	VALUE	AGREE	DISAGREE	SKIPPED
1	<b><u>JOB CREATION PROGRAMME</u></b> A new initiative to create 500 new jobs to help young people and support small businesses and the voluntary sector.	£2.5m	38	8	1
2	<b><u>CHANGE FUNDS</u></b> Further development of the Health and Social Care Change Fund and the Early Years fund to improve locally provided service for care and children.	£720k	44	2	1
3	<b><u>SHOPMOBILITY SCHEME</u></b> Establish the pilot initiative as a permanent scheme within shopping centres committed to providing continued support for the scheme.	£50k	39	7	1
4	<b><u>ROADS AND INFRASTRUCTURE</u></b> Continued improvement and maintenance of the road infrastructure, particularly to offset recent extreme weather conditions.	£300k	43	1	3
5	<b><u>FLOOD PREVENTION</u></b> Additional enhancement to support prudential borrowing of £1m to invest in major flood prevention project within the area.	£100k	39	7	1
6	<b><u>COMMUNITY CHEST GRANTS</u></b> Increase support for grants which assist community based activities which will benefit the community, through provision of additional financial assistance.	£50k	43	1	3
7	<b><u>TOURISM AND COMMONWEALTH EVENTS.</u></b> Additional support for new and existing events, linked to the commonwealth games, which support tourism and the local economy.	£100k	27	19	1
8	<b><u>RAISING ATTAINMENT STRATEGY</u></b> Further investment to increase teacher capacity and flexibility and also help improve literacy skills through developing specific support materials.	£80k	42	3	2
9	<b><u>POLICE INVESTMENT</u></b> Invest in capacity and equipment within local police divisions to deal with nuisance off-roading and trail bikers.	£12k	30	16	1

**ADDITIONAL SERVICE IMPROVEMENTS & INITIATIVES** *(no additional costs incurred)*

No	BUDGET PROPOSAL DESCRIPTION	AGREE	DISAGREE	SKIPPED
10	<b><u>COUNCIL TAX</u></b> No rise in council tax for the fifth consecutive year.	37	4	6
11	<b><u>DEVELOPING A BUSINESS SUPPORT CULTURE</u></b> Continued development of the 'Tell Me Once' scheme, with further expansion to help support new and small businesses.	35	5	7
12	<b><u>CONTACT CENTRE</u></b> Roll-out of 'One Stop Shops' within the 3 town centres to be supported with the development of a corporate customer services function.	29	9	9

## FEEDBACK COMMENTS

### 1. If you disagree with a proposal, please indicate which services, priorities, or new initiatives, this money should be allocated to instead:

**Job Creation Programme:** Need to have proof of sustainability, that is, what will be guarantee of real jobs and not just unemployment at the end of apprenticeship? This has been tried for years but when the 'training' is finished there are no permanent jobs; What will be the 500 new jobs and what will small businesses be allocated for each new job? How are you going to create the jobs after the training?

**Change Funds:** People should be consulted how the money is spent. This has been wasted over the years

**Shopmobility Scheme:** This service in Clydebank is already funded partly at Council's expense i.e. the paid officials salary; Shopmobility is worthwhile but if person responsible for overseeing it has been seconded from the Council for this year at cost of £25,000, has this post been subjected to Job Evaluation? Perhaps employee costs could be reduced? Some of the cash should be distributed between all i.e. Dumbarton and Alexandria; Homecare could benefit from some of this cash; Suitability probably restricted to Clydebank Shopping Centre

**Flood Prevention:** Small amount but not a Clydebank problem; £100k not nearly enough; Stop building houses on flood problem areas; Needs more funds for Dumbarton

**Roads and Infrastructure:** £300k is not nearly enough for Roads and Infrastructure; Instead of patching, more resurfacing whole road; Invest more and allocate time to do proper work rather than patch up jobs on roads, this will save more money in the long run

**Tourism and Commonwealth Events:** Strongly disagree. Could the Council apply to the Commonwealth committee for funds to develop sites/events that will ensure more visitors will come to the area? Where are the tourists going in Clydebank, you cannot get a coffee after 8pm; Further support for Tourism and Commonwealth games legacy; Not interested in Commonwealth Games

**Raising Attainment Strategy:** Should be directed to pre-fives and primary. It does not only have to be teachers who do this, teachers cost more than others; Is it enough?

**Police Investment:** Police should not keep asking for extra - budget should be enough; Money could be used to open somewhere for people with bikes to access locally; Rather than prevention, develop a designated area for the activity

**Contact Centre:** This money would be better spent on either creation of jobs or investment in older people's services; The CAB and Welfare Rights can give this information; Contact Centre's must be properly staffed

### 2. What benefits and/or improvements will the above deliver to the community and residents of West Dunbartonshire?

- The money should be diverted to the illiterate and support more assistant teachers rather than materials - children who can read, write and spell and use English grammar properly
- £112k can be used to fund other projects
- Would give residents of each area chance to participate in the service
- The Change fund is certainly going to help Social Work and Health centres to provide extra services
- Health and fitness and social inclusion improvement; Improvement in Mental Health and self worth
- Safe environment

<ul style="list-style-type: none"> <li>▪ I believe this money would be better spent making all WDC housing damp proof. We, in Rosshead, have been fighting for this for a number of years</li> <li>▪ Public toilet at Balloch and bus to Lomond Shores</li> </ul>
<p><b>a) Invest more in?</b></p>
<ul style="list-style-type: none"> <li>▪ Community Chest Grants: more money as voluntary organisations do a lot of work</li> <li>▪ Roads and Infrastructure: Keep drains clear to help prevent flooding; Dredge the Leven and the Clyde; Requires more than amount allocated. Many roads damaged by frost in 2010/2011 have never been touched and are full of ruts; Roads re-surfacing; Invest more in the short-term in our roads; Pothole repairs; Instead of patching, more re-surfacing on roads, pavements need work too</li> <li>▪ Raising Attainment Strategy: Invest more than specified amount (£80k)</li> <li>▪ Education: Children are our future</li> <li>▪ Library Services: Re-open Parkhall, Faifley and Gavinburn Libraries as a matter of extreme urgency</li> <li>▪ Elderly: As an ageing population, more money for elderly would be good</li> <li>▪ Voluntary groups: Funding has been cut over the last few years, they do a lot for carers and disabled people all over West Dunbartonshire</li> <li>▪ Home care; Looking after vulnerable people must remain a priority</li> <li>▪ Reduce shop rents to encourage small retailers; Improve the shopping centres</li> <li>▪ Pest control</li> <li>▪ Police Services</li> <li>▪ Good bus service and a decent bus terminal; The bus station should be more organised, this has been ongoing for ages</li> <li>▪ Charging for waste causes more fly tipping; Litter removal</li> <li>▪ Community Education Centres and Cafes</li> <li>▪ Investment to bring brownfield sites back into economic use</li> <li>▪ Secure, permanent jobs; 500 jobs must be long term jobs and sustainable</li> </ul>
<p><b>b) Invest less, reduce, or stop providing?</b></p>
<ul style="list-style-type: none"> <li>▪ Reduce Shopmobility Scheme to £30k; Reduce investment in Shopmobility Scheme to £20k; Reduce Shopmobility Scheme to £40k; Reduce Community Chest grant to £40k; Reduce Community Chest Grants to £25k; Reduce Tourism and Commonwealth Events to £80k; Reduce Tourism and Commonwealth Events to £50k to enhance 2014 events; Reduce Attainment Strategy to £70k</li> <li>▪ West Dunbartonshire Carers Service: give the money directly to voluntary carers groups, so that carers can receive respite, support and well-being which not many receive through the centre. Money is wasted on staff and building costs</li> <li>▪ Reduce the number of people accessing Christmas bonus, increase age limit to 70, re-allocate money to Social Care</li> </ul>
<p><b>Further comments:</b></p>
<ul style="list-style-type: none"> <li>▪ Renton Road is a huge problem, the trees are hanging over the road, it needs to be cleared right back. Always floods when it rains</li> <li>▪ Don't waste time, the latter can be costly, in many aspects</li> <li>▪ I think more money should be given to voluntary groups as we have had funding cut over the last few years. I'm involved in West Dunbartonshire Carers Forum and we do loads of work for the support and well-being of our carers, we should feel more appreciated</li> <li>▪ When is West Dunbartonshire Council going to address dampness in its properties</li> <li>▪ Poverty is bringing West Dunbartonshire down, something has to be done</li> <li>▪ Clear hedges and charge people; Stop/fine people who park on pavements, this will reduce damage to pavements</li> </ul>