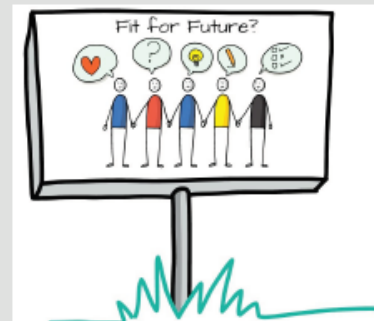


Fit for Future - Working 4 U Service Review



Summary of areas reviewed and key findings from the Working 4 U Service Review

Service User and Employee Experience

User Research

- Learning [Video link](#)
- General [Video link](#)
- Family Opportunity Hubs [Video link](#)

Social Media Review

- Eligibility
- How do you apply
- Course availability
- Evening and summer classes
- Creche/Carers
- What courses do you have

Employee Workshops

- Work
- Money
- Learning

Click on the icons above for video links

W4U Learning Services

Adult **10**

Youth **14**

Community based Adult Learning (Jan 2020 - present)

14 courses

307 74% female

Employee Feedback

***does not include all responses*

- Adapted Digitally quickly
- Rewarding place to work
- Supporting clients in need
- Created new Crisis service
- Supportive Manager
- Workload
- Waiting Lists
- Lack of system
- Funder constraints
- Improve website